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## Objective

Earn a technical position supporting, configuring , or automating systems.

## Education

- Redhat Certified System Administrator 200-026-953 RHCSA EX200, March 2020
- Linux Academy Linux+LPIC 101, Linux+LPIC 102
- Passed Linux+ LX0-103 exam, 2015, COMP001008569386
- CompTIA SY0-301 Security+ Certification, 2014 #COMP001008569386
- CompTIA 2007 A+ Certification, 2009 #COMP001008569386
- Savannah College of Art and Design. Bachelor of Fine Arts, 2004 Savannah, GA
  - Major: Computer Art 3D

## Experience

### ***Abacus Solutions Group, June 2021 - August 2024***

- Linux System Administrator
  - Built Ansible infrastructure complete with playbooks, roles, tasks, and managed inventory file.
  - Used ansible to automate software installations, performed system upgrades, gather system information for reporting
  - Applied STIGs(Security Technical Implementation Guides) to Red Hat systems for hardening.
  - Used bash scripts to automate tasks
  - Configured SSSD(System Security Services Daemon) to allow for Active Directory login on Linux systems.
  - Foreman, Katello, Red Hat Satellite for additional monitoring and license management
  - Updated certificates for nginx reverse proxy front-ends
  - Utilized logical volumes to separate system partitions and optimize storage.
  - Migrated Red Hat 7 systems to Red Hat 8.

### ***Glynn County Board of Commissioners, November 2014-June 2021***

- System Administrator

- Experimented with Ansible for configuring Cisco devices and managing Windows Servers
- Wrote Powershell scripts to automate onboarding/offboarding of endusers
- User and group management with Active Directory
- Used Group Policy for domain device and user settings
- Restored files from backup(Backup Exec)
- Installed and configured servers (Milestone camera servers, file servers)
- E-Discovery for open records requests
- Setup policy server for negotiating enterprise wireless connections and Cisco device authentication

### ***Glynn County Board of Commissioners, November 2010-June 2014***

- IT Service Specialist
  - Imaged computers for deployment following security baseline
  - Configured network printers
  - Terminate CAT 5&6 cables for wall-jacks and various other use cases
  - Terminated fiber cable
  - Configured cisco switches and routers for initial setup
  - Network troubleshooting
    - Applied the OSI model problem solving approach to re-establish LAN connection
    - Modified network topology nodes with What's Up Gold software
  - Provided on-site and remote technical support to end users
    - Established communication with the customer to get an accurate understanding of the problem.
    - After resolution, I train end-users on how I solved the problem should it re-occur.
  - Supported audio and video for County commissioner livestreams.

### ***Radiant Systems, November 2009-November 2010***

- Computer Repair Technician
  - Repaired and rebuilt point of sale computers

## Highlight of Qualifications

- Over 10 years of IT troubleshooting and problem solving experience

- Excellent customer service
- Flexible, experienced with multiple operating systems, networking, virtualization.
- Dependable to accomplish tasks
- Works well with others. I am experienced working in departments that have multiple teams: networking, server, service desk.
- Can be easily taught/willing to learn

## Current Learning

- Working through DevOps bootcamp <https://www.techworld-with-nana.com/devops-bootcamp>
  - Learned scripting for deploying an app using node.js
  - Used Nexus repository manager to deploy app remotely on Digital Ocean.
  - Docker (Containers, Images, Compose)
  - Python for automation