अनुबंध | Contract

अनुबंध क्रमांक | Contract No: GEMC-511687773538409

अनुबंध तिथि | Contract Generated Date : 26-Aug-2025

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: GEM/2025/B/6328627

संगठन विवरण | Organisation Details

प्ररूप	Type :	Central Government
मंत्रालय	Ministry :	Ministry of Defence
विभाग	Department :	Department of Ex-Servicemen Welfare
संगठन का नाम	Organisation Name :	Ex-Servicemen Contributory Health Scheme (ECHS)
कार्यालय क्षेत्र	Office Zone:	New Delhi

खरीदार विवरण | Buyer Details

पद	Designation :	JD Procurement
संपर्क नंबर	Contact No. :	011-20892519-
ईमेल आईडी	Email ID :	dirproc@echs.gov.in
जीएसटीआईएन	GSTIN :	-
पता	Address :	Central Organisation, Thimayya Marg, Near Gopinath Bazar, Delhi Cantt Mob No: 9630067290, PALAM AIRPORT, DELHI-110010, India

वित्तीय स्वीकृति विवरण | Financial Approval Detail

आईएफडी सहमति	IFD Concurrence :	No
प्रशासनिक अनुमोदन का पदनाम	Designation of Administrative Approval:	Dy MD ECHS
वित्तीय अनुमोदन का पदनाम	Designation of Financial Approval :	Dy MD ECHS

भुगतान प्राधिकरण विवरण | Paying Authority Details

Role:	BUYER
भुगतान का तरीका	Payment Mode:	CGDA-CDA
पद	Designation :	JD Procurement
ईमेल आईडी	Email ID :	dirproc@echs.gov.in
जीएसटीआईएन	GSTIN :	-
पता	Address:	Central Organisation, Thimayya Marg, Near Gopinath Bazar, Delhi Cantt Mob No: 9630067290, PALAM AIRPORT, DELHI-110010, India

परेषिती विवरण | Consignee Details

क्र.सं.	S.No	परेषिती नाम & पता	Consignee Name & Address	सेवा विवरण	Service Description
1	संपर्क	Contact : 011-20892054-2054 ईमेल आईडी	Email ID : jditechs-mod@nic.in जीएसटीआईएन	GSTIN : - पता	Address : Central Organisation, Thimayya Marg, Near Gopinath Bazar, Delhi Cantt Mob No: 9630067290, PALAM AIRPORT, DELHI-110010, India	Virtual Machine (Compute) - Government Community Cloud (GCC); CentOS Operating System; 8; 4; 1:4; Web Server; Primary DC; 500

सेवा प्रदाता विवरण | Service Provider Details

जेम विक्रेता आईडी	GeM Seller ID :	4A59180000098962
कंपनी का नाम	Company Name :	ESDS SOFTWARE SOLUTION LIMITED
संपर्क नंबर	Contact No. :	02536636500
ईमेल आईडी	Email ID :	gem.bid@esds.co.in
पता	Address :	B24,25,NICE INDUSTRIAL AREA,MIDC,SATPUR, Nashik, MAHARASHTRA-422007, -
एमएसएमई पंजीकरण संख्या	MSME Registration number :	-
जीएसटीआईएन	GSTIN:	27AABCE4981A1ZV (R) , (M)
खरीदार द्वारा सत्यापित एमएसएमई स्थिति	MSME Status as verified by buyer :	Not Verified

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण | Service Details

सेवा प्रारंभ दिनांक (नवीनतम)	Service Start Date (latest by): 02-Sep-2025	सेवा समाप्ति तिथि	Service End Date : 01-Sep-2026

श्रेणी नाम | Category Name : Virtual Machine (Compute)

बिलिंग चक्र | Billing Cycle: quarterly

विवरण	Description		Number of Virtual Machines	Cost Per Virtual Machine (Per Month)
Deployment Model	Government Community Cloud (GCC)		
Operating System	CentOS Operating System		
RAM(in GB)	8		
vCPU	4		
Physical Core to vCPU Ratio	1:4		
Type of Server	Web Server		
Usages Type (Primary / DR)	Primary DC		
Storage (in GB)	500	1	45233.33
Type of Storage Media/Drive	SSD		

Mandatory Inclusion with each Virtual Machine	As defined in definition and SLA documents which is integral part of Virtual Machines
CPU Launch Year	2020
System Software / DB	NA
Planned Duration in months	12
Planned Duration (in Months)	12

कुल राशि (सूत्र) |Total Amount (Formula) :
(Number of Virtual Machines*Cost Per Virtual Machine (Per Month)*Planned Duration (in Months))

ऐडऑन के बिना कुल मूल्य |Total Value without Addons(INR)	542799.96
कुल एडऑन मूल्य |Total Addon Value(INR)	0
ऐडऑन सहित कुल मूल्य |Total Value Including Addons(INR)	542799.96

अनुबंध की राशि|Amount of Contract	
सभी शुल्क और करों सहित कुल अनुबंध मूल्य|Total Contract Value Including All Duties and Taxes(INR)	542799.96

मूल्य विभाजन की पेशकश की|Price Break up offered : प्राइज़ ब्रेक अप ऑफ़र किए गए दस्तावेज़ लिंक|Price Break up offered Document link	
सलाहकार बैंक	Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%)	ePBG Percentage(%):	3.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा |The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

एसएलए विवरण|SLA Details

Mandatory Requirement of *Virtual Machine*

Virtual Machines (VM) provide the basic IT infrastructure that can be used by the Government Organizations to run their variety of workloads such as compute-intensive workload, memory-intensive workload, general-purpose workload, etc. All Virtual Machine packages, listed below, are Managed Virtual Machines. CSPs are required to list their prices on GeM platform keeping this in mind. These VMs will be provided with following mandatory inclusions without any extra cost.

Sr. No.	Category	Inclusion
1.	Processor	· Minimum frequency of 2.0 GHz
2.	Storage type	· 50 GB of Hard Disk Drive (HDD) storage, OR · 50 GB of Solid State Drive (SSD) storage as required by the Government Organization (additional storage, if required, may be procured separately)
3.	Operating System	· Any supported version of the following operating systems as per the requirement specified by the Government Department[3] · Microsoft Windows Server · Red Hat Enterprise Linux · Oracle Linux · SUSE Linux Enterprise Server · CentOS Operating System · Ubuntu Operating System
4.	Network	· Subnet/network segment capability should be available · VM should be firewall protected · Mapping of Private IPs to Public IPs for inbound/outbound traffic
5.	Security	· Antivirus · Identity and Access Management including Single-Sign-On for managing access to Cloud services of the CSP · Encryption of data associated with VM · System log should be available · Multi-factor authentication · Hardening & patch management of underlying infrastructure by CSP
6.	Backup	· Entire VM data backup must be available · Backup must be taken at least every week · Backup of VM must be retained for at least 30 days.
7.	Auto scaling	· Ability to auto scale at least horizontally without bringing the virtual machine down
8.	Service Level Agreement	· Virtual Machine Uptime SLA of at least 99.5%
9.	Scheduling	· Scheduling features such as auto start, auto shut-down, etc., without requiring manual intervention
10.	Turnaround Time	· Resource (vCPU, storage, etc.) scaling up and down should be completed within 30 minutes. Alert may be provided.
11.	Virtual Machine Administration	· Basic monitoring tool and dashboard including admin access

शुद्धिपत्र|Corrigendum

1. **तक बढ़ाया गया|Extended Upto :** 2025-07-10 15:00:00
2. **GeM-Bidding-Corr-7949058-3.pdf** : यहां क्लिक करें|click here
3. **तक बढ़ाया गया|Extended Upto :** 2025-07-18 14:00:00

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार|Additional Required Data/Document(s) : Buyer

1. **Scope of Cloud Service :** (a) Project planning and management

    (b) Design, provisioning, installation, configuration, and management of the cloud infrastructure as per the department requirement.

(c) Cloud security solution as per the MEITY Government Community Cloud

(d) Operation, Maintenance, Training and Support for the cloud service portal VAPT Audits.

(e) Understanding and studying the department's current and future requriements.

2. **Instruction to Bidder :** AS PER RFP

3. **Design and Diagram related to System Architecture :** click here

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता|Additional Data/Document(s) : Seller

1. **Certificate (Requested in ATC) :** click here
2. **Document To Establish Fulfillment Of The Requirements As Per Bid :** click here
3. **Compliance Document In Respect Of Itb :** click here
4. **Compliance Document In Respect Of Sow Etc. :** click here

ईपीबीजी विवरण | ePBG Detail

नियम और शर्तें|Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

1.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

2. Buyer Added Bid Specific Terms and Conditions-

2.1 *Generic*:
OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2.2 *Generic*:
Registration / Empanelment Requirement: Contract shall be awarded to only such sellers , who are registered / empanelled / approved / enlisted with

MEITY
for the required goods / service category on the date of bid opening. Prospective bidders (if not already registered), are advised to get themselves registered with the said registration authority before bid opening date. (It is certified that the registration is granted by the registering agency as per Rule 150 of GFR following a fair, transparent and reasonable procedure.)

2.3 *Generic*:
1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

2.4 *Service & Support*:
AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

2.5 *Service & Support*:
Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.6 *Service & Support*:
Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.7 *Certificates*:
Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

2.8 *Past Project Experience*:
Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

2.9 *Buyer Added Bid Specific Scope Of Work(SOW)*:
Text Clause(s)

As per RFP

2.10 *Buyer Added Bid Specific ATC*:
Buyer Added text based ATC clauses

This amendment is issued for the following changes in the bid document No GEM/2025/B/6328627:-

Ser No	Clause Reference	Original Bid Condition	Corrected Bis Condition
(a)	Bid to RA Enabled (Page 2/8)	Yes	No

(b)   RA Qualification Rule (Page 2/8) H-1 Highest Priced Bid Elimination NA

All remaining terms and conditions of the bid remain unchanged. In light of the aforementioned modifications, the bid submission date for the tender is extended in accordance with the specified requirements.

This is with approval of CFA. (As uploaded under Buyers Uploaded Document)

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2.11 *Buyer Added Bid Specific SLA*:
Text Clause(s)

As per RFP

2.12 *Purchase Preference (Centre)*:
Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.13 *Buyer Added Bid Specific ATC*:
Buyer uploaded ATC document Click here to view the file .

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.