JENNA JAMES

UX DESIGNER + RESEARCHER

CONTACT

Phone
619 840 4758

Email
jamjen20@uw.edu

Web
www.jennaleighjames.com

Location
Seattle, WA

SKILLS

Prototyping
Contextual Interviews
Surveys
Heuristic Evaluation
Think-Aloud Studies
Video Editing
Photography

TOOLS

FLUENT IN
Photoshop
Premiere
MS Excel
MS PowerPoint

WORKING KNOWLEDGE OF
Illustrator
Axure
UX Pin
Sketch
p5.js

PROJECTS

Feedbackpanel.com
Blink UX | Jan 2018 - Mar 2018 | Role: UX Researcher
• Conducted a usability study to evaluate a web tool for ux researchers
• Performed testing and survey studies
• Analyzed study results and presented findings to stakeholders

Adopt-A-Family
Rewind Agency | Sept 2017 - Dec 2017 | Role: UX Designer + Researcher
• User-centered design project aimed to help low-income students
• Adopt-a-family app ideation and design
• Program development

EXPERIENCE

Program Manager, Media Library
CreativeLive | May 2018 - Present
• Vendor management
• Design and implement digital library and workflow for internal users
• Leads company-wide training and education for digital library

Sr. Video Producer, Post & Experience
CreativeLive | Feb 2017 - May 2018
• Tracked video progress and delivered video assets
• Work with the executive producer to create all video content

EDUCATION

University of Washington
2017 - Present
Master of Science
Human Centered Design & Engineering

School of Visual Concepts
2015 - 2017
Continuing Education
User Experience

The Evergreen State College
2009 - 2011
Bachelor of Art
Multimedia