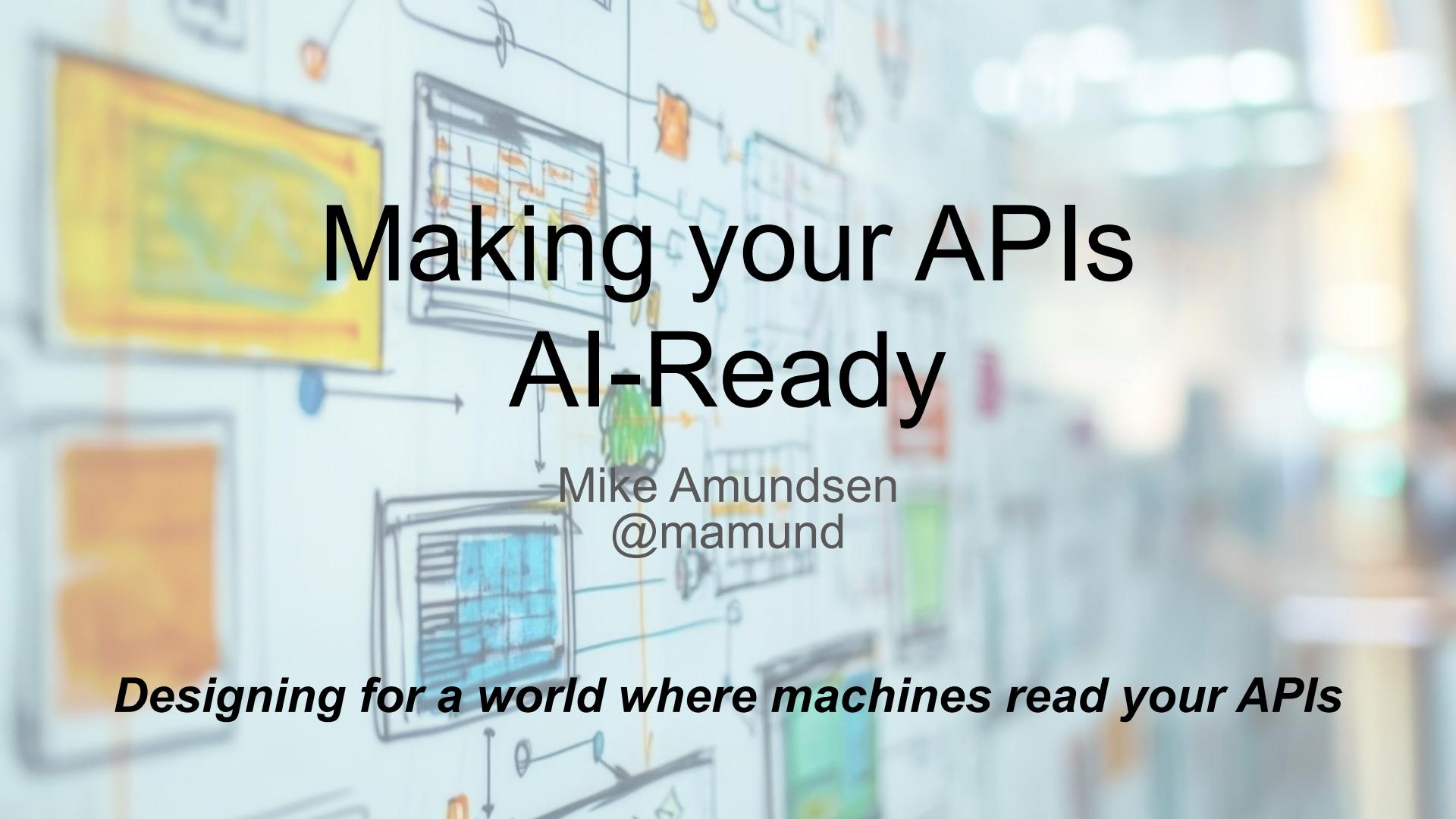


# Making your APIs AI-Ready



Mike Amundsen  
@mamund

*Designing for a world where machines read your APIs*

## Shift #3 : Standardize Interactions

# Standardize Interactions : Overview

- Consistency is power
- The benefits of consistency
- The downsides of inconsistent designs
- What we can do right now

# Standardize Interactions

*"A good architecture is not created in a vacuum."*

*– Roy Fielding*



# Standardize Interactions : Consistency is power

- Predictability is the cornerstone of autonomy
- Machines rely on patterns, not exceptions
- Consistency reduces overhead for agents

*Agents recognize previous patterns*

# Standardize Interactions : The benefits of consistency

- Uniform patterns allow reuse of ai-agent strategies
- Reduce “surprise” to increase predictability
- Fewer design exceptions means fewer runtime errors

*Consistent interactions means better results*

## Standardize Interactions : The downsides of inconsistency

- Inconsistent application of patterns confuses bots
- Irregular error responses increased overhead for agents
- Unexpected requirements (e.g. inputs) can lead to bugs

*Inconsistency encourages bugs*

# Standardize Interactions : What we can do right now

- Adopt consistent error reports (RFC 9457 - Problem Details)
- Make retries possible and explicitly defined
- Use idempotent change operations (HTTP PUT)
- Avoid novel approaches (HTTP PATCH for all changes)
- Develop (and share) your company's API Style Guide

```
{  
    "type": "https://example.com/errors/invalid-input",  
    "title": "Invalid input",  
    "status": 400,  
    "detail": "The submitted data is missing one or more required  
fields.",  
    "instance": "/registrations/12345",  
    "invalidFields": [  
        {  
            "name": "givenName",  
            "reason": "This field is required."  
        }  
    ]  
}
```

*Agents don't appreciate creative solutions*

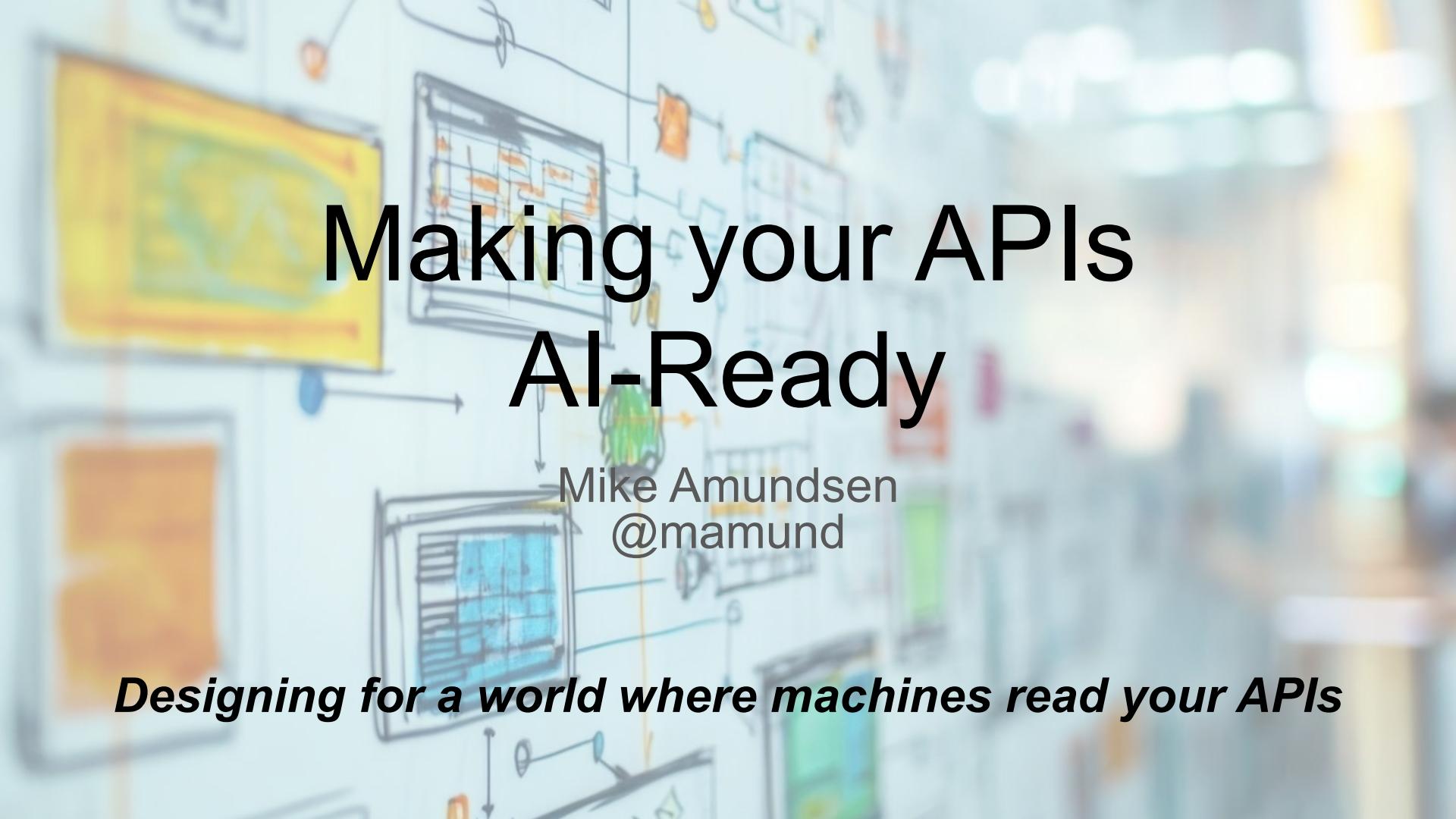
# Standardize Interactions : Summary

- Consistency is power
  - Machines rely on patterns
- The benefits of consistency
  - Reduce “surprise” to increase predictability
- The downsides of inconsistent designs
  - Inconsistency encourages bugs
- What we can do right now
  - Avoid novel approaches

*Machines rely on patterns, not exceptions*

## Shift #3 : Standardize Interactions

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