

1. Interviews are not always the most comfortable situations. They feel like all the focus and attention is on you:
  - a. Not smiling group  
<https://www.pexels.com/photo/woman-standing-on-the-center-table-with-four-people-on-the-side-1367271/>
2. And then you get questions like this:
  - a. What is continuous integration and continuous delivery? (DEF)
  - b. What's your experience with automating a deployment? (THX)
  - c. What's the worst incident that you've gotten called to fix? (STO)
  - d. How would you describe a CI/CD pipeline for creating a container image. (SHO)
3. What happens to you?
  - a. Man <https://giphy.com/gifs/ivKJSP4qpbwRO>
  - b. Woman <https://media.giphy.com/media/kEdBEtNgSD36ufdgJr/giphy.gif>
  - c. Do you get nervous and start sweating?
  - d. Do you look around trying to find the answer or maybe even avoid answering the question?
  - e. These are signs that you might not be the best candidate for the job.
4. My goal today is to get you to this:
  - a. Man <https://tenor.com/view/happy-rock-gif-3561328>
  - b. Woman  
<https://giphy.com/gifs/gorgeous-kerry-washington-olivia-pope-JNMstSUT9cAFO>
  - c. A confident, ideal candidate that the hiring team wants to bring on board as soon as possible
5. Introduction
  - a. My name is Michael Jenkins, I'm a Senior Systems Reliability Engineer at The Walt Disney Company. I'm also an author for LinkedIn Learning.
  - b. Over the 20+ years of my career I've been on both sides of the table as a candidate and an interviewer.
6. Information online
  - a. <https://github.com/managedkaos/devops-interview>
  - b. Outline
  - c. Slides
7. Answering interview questions effectively
  - a. What are interviewers trying to do?
  - b. Interviewers are trying to determine if and how you can contribute to the needs of their company.
    - i. Do you know your facts? - Definition Method
    - ii. Do you have useful experience? - THX
    - iii. Can you convey your expertise? - Story Time
    - iv. Can you communicate a solution? - Show and Tell
8. Do you know your facts? - Definition Method
  - a. What is \_\_\_\_\_?

- b. Answer questions that explicitly call for a definition
  - c. Interviews are RARELY if EVER solely based on answering definitions
  - d. Anyone can memorize the answers to questions about devops practices and tools without ever having applied or used them.
  - e. Knowing the facts is important but you need to use the definition method along with other methods
9. Do you have experience? - THX - Time, How, Experience
- a. Use the THX method to explicitly describe your experience with a tool, technology, methodology, assuming a role or position, etc.
  - b. Time - Explicitly how long in terms of weeks, months, years
  - c. How - Explicitly how you did it, used it, existed as it
  - d. Experience - Explicitly what accomplished, learned, developed doing it, using it, being it AND...AND **the beneficial result**.
  - e. EXAMPLE:
10. Can you convey your expertise? - Story Time
- a. Develop truthful stories that convey expertise, build trust, and gives a basis for future performance.
  - b. There is a scientific explanation for our love of stories
    - i. when we hear a story that resonates with us, our levels of a hormone called oxytocin increase.
    - ii. Oxytocin is a “feel good” hormone.
    - iii. It boosts our feelings of things like trust, compassion, and empathy. It motivates us to work with others and positively influences our social behavior.
  - c. Use your story to build an arc:
    - i. Beginning - What was the situation you faced?
    - ii. Middle - What decisions did you make? What actions did you take?
    - iii. End - What was the result of your actions?
  - d. References
    - i. <https://businessofstory.com/how-to-excite-the-moral-molecule-in-your-audience-to-make-you-more-trustworthy/>
    - ii. <https://medium.com/swlh/the-science-of-storytelling-why-we-love-stories-fceb3464d4c3>
    - iii. <https://www.youtube.com/watch?v=Vhd0XdLpY>
    - iv. <https://www.theatlantic.com/health/archive/2014/11/the-psychological-comforts-of-storytelling/381964/>
    - v. <https://time.com/5043166/storytelling-evolution/>
11. Can you describe a system? - Show and Tell
- a. Use explanations and diagrams to explain the relation of objects in a system
    - i. Flowcharts
    - ii. Pipelines
    - iii. Architectures
  - b. Most commonly done with whiteboarding

- c. You can also ask “Do you mind if I diagram this?”
- d. Show that you have the expertise to clearly explain relationships
- e. <https://www.pexels.com/photo/arrows-box-business-chalk-533189/>

## 12. Bonus Material

## 13. Agenda

- a. DevOps Culture (what you need to know about the concept)
- b. DevOps Skills (what you need to know to do the job)

## 14. We'll cover a lot of information but hang in there!

- a. <https://media.giphy.com/media/3o6gDSdED1B5wjC2Gc/giphy.gif>

## 15. DevOps Culture (what you need to know about the concept of DevOps)

- a. General Definition
  - i. <https://www.atlassian.com/devops>
  - ii. DevOps is a set of **practices that automates the processes** between software development (Dev) and IT teams (Ops), in order to build, test, and release software faster and more reliably. The concept of DevOps is founded on building a **culture of collaboration** between teams that historically functioned in relative siloes. The promised benefits include increased trust, faster software releases, **ability to solve critical issues quickly**, and better **manage unplanned work**.
  - iii. *Comment on the highlighted sections as guides for the skills the candidate should have.*
  - iv. If you can automate processes, foster a culture of collaboration, solve critical issues quickly, and manage unplanned work...you can be a successful DevOps engineer.
- b. The DevOps Lifecycle (The Infinity Symbol)
  - i. [https://miro.medium.com/max/6937/1\\*EBXc9eJ1YRFLtkNI\\_djaAw.png](https://miro.medium.com/max/6937/1*EBXc9eJ1YRFLtkNI_djaAw.png)
  - ii. The practice of DevOps is often represented by an infinity symbol with eight stages.
    - 1. Plan, code, build, test on the dev side
    - 2. Release, deploy, operate, and monitor on the ops side

## 16. DevOps Skills (what you need to know to do the job)

- a. Background as a developer, system operator, system administrator
- b. Operating Systems (Windows Server, Linux)
- c. Command line tools, scripting, and programming
- d. Version control
- e. Troubleshooting software and networked systems
- f. Modern application delivery platforms
  - i. Web/Applications Servers
  - ii. Databases
  - iii. Networking (Load balancers, Firewalls, Content Delivery Networks)
  - iv. Cloud Services (AWS, Google Cloud, Azure, Digital Ocean)
- g. HOW CAN I DEVELOP THESE SKILLS IF I DON'T HAVE A JOB USING THESE THINGS?

- h. “Start where you are, use what you have, do what you can” - Arthur Ashe
  - i. <https://www.wamc.org/post/arthur-ashe-life-raymond-arsenault> (IMAGE)
  - ii. Automate
  - iii. Use version control
  - iv. Use the command line instead of a GUI
  - v. Deploy an application to the cloud
  - vi. Develop an application *and* deploy it to the cloud (BONUS)
  - vii. <https://media.giphy.com/media/Lcn0yF1RcLANG/giphy.gif>

### **LINKED IN**

<https://www.linkedin.com/learning/learning-linked-in-premium-career-and-premium-business/connect-to-opportunity-with-linked-in-premium>

<https://www.linkedin.com/learning/learning-linked-in-for-students>

Is LinkedIn Premium Worth It?

[https://www.youtube.com/watch?v=IIU3UjMp\\_rA](https://www.youtube.com/watch?v=IIU3UjMp_rA)

### **JUNK**

Lab: <https://www.pexels.com/photo/laboratory-test-tubes-2280549/>

Smiling group: <https://www.pexels.com/photo/group-of-people-in-a-meeting-1367272/>

For Story Time:

1. Use the Hero's Journey approach
2. Twelve steps
3. <https://examples.yourdictionary.com/examples-of-each-stage-of-a-hero-s-journey.html>

Few Tools: <https://unsplash.com/photos/CrhsIRY3JWY>

Lots of Tools: [https://unsplash.com/photos/NL\\_DF0Klepc](https://unsplash.com/photos/NL_DF0Klepc)