Service\_Name : it can be user input. (1 to 1million)

KPI : Standard ( 4 Types (manageability, termination, fullfillment, dataplaneavailability)

SUB\_KPI : Always NONE

MQL : it is concatenated by “.” ( service\_name.kpi.sub\_kpi.incremental\_numeric) : can be user specific.

Alias : : concat “.” ( service\_name.KPI. incremental\_numeric)

Number for MQL and Alias should be same in input parameter.

ERROR\_COUNT\_KPI : given in excel formula ( Numerator should be all 1’s and remining “0”)

Total\_request\_KPI : given formula ( denominator should be all “1”s and remaining 0

Error\_count\_subkpi & Request\_SUBKPI : Always “0”

1-((Service1.managebility.1+Service1.managebility.2+Service1.managebility.3+Service1.managebility.4+Service1.managebility.5+Service1.managebility.6+Service1.managebility.7+Service1.managebility.8)/(Service1.managebility.9+Service1.managebility.10+Service1.managebility.11+Service1.managebility.12+Service1.managebility.13+Service1.managebility.14+Service1.managebility.15+Service1.managebility.16+Service1.managebility.17+Service1.managebility.18+Service1.managebility.19+Service1.managebility.20+Service1.managebility.21+Service1.managebility.22+Service1.managebility.23+Service1.managebility.24))