

Dream Home–User Stories

“Turning Dreams into Addresses”

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Buyer Perspective:

As a buyer,

I want to be able to search for properties based on my preferences,

So that I can find homes that match my requirements.

As a buyer,

I want to view detailed property information and high-quality images,

So that I can make an informed decision before contacting the seller.

As a buyer,

I want to see properties plotted on an interactive map,

So that I can understand their locations and nearby amenities.

As a buyer,
I want to receive personalized property recommendations based on my search history and preferences,
So that I can discover properties that I might have missed otherwise.

As a buyer,
I want to be able to save properties as favorites and create a shortlist,
So that I can easily revisit and compare my top choices.

As a buyer
I want to be able to add review and rate properties.
So that I can recommend other users.

Seller Perspective:

As a seller,
I want to create a listing for my property with all relevant details,
So that potential buyers can find and consider my property.

As a seller,
I want to be able to edit and update my property listing,
So that I can keep the information accurate and up-to-date.

As a seller,
I want to receive notifications and inquiries from interested buyers,
So that I can communicate with them and provide more information about the property.

As a seller,
I want to be able to track the performance of my listing,
So that I can understand how many views and inquiries it's receiving.

As a seller,
I want to include information about the neighborhood, such as nearby schools,
parks, shopping centers, and public transportation,
So that buyers can evaluate the property's location and convenience.

Renter Perspective:

As a person looking for rental properties,
I want to be able to filter and search for rental homes based on my preferences,
So that I can find properties that suit my needs.

As a renter,
I want to view detailed information about rental properties, including rent, lease
terms, and amenities,
So that I can make an informed decision about renting.

As a renter,
I want to see rental properties on the interactive map,
So that I can assess their locations in relation to my workplace and other places of
interest.

As a renter,
I want to see detailed information about the neighborhood, such as nearby schools,
public transportation, and grocery stores,
So that I can assess the convenience of the location.

As a renter,
I want to be able to schedule property viewings with the landlord or property manager,
So that I can physically inspect the property before making a decision.

User Profile and Interaction:

As a user,
I want to create a profile with my details and preferences,
So that the platform can provide me with personalized recommendations and a tailored experience.

As a user,
I want to be able to log in and access my saved searches, favorite properties, and past interactions,
So that I can easily continue my property search without starting from scratch.

As a user,
I want to be able to write reviews for properties I've interacted with,
So that I can share my experiences with others and contribute to the community.

As a user,
I want to be able to track my interactions and messages with other users,
So that I can easily refer back to our conversations and agreements.

As a user,
I want the option to share properties or my wishlist with friends or family through social media or email,
So that I can gather opinions and advice from others.

Admin Perspective:

As an admin,

I want to be able to manage user profiles, property listings, and reviews,
So that I can ensure the quality and accuracy of the content on the platform.

As an admin,

I want to have the ability to moderate and remove inappropriate content or spam,
So that the platform remains a safe and reliable resource for all users.

As an admin,

I want to be able to track and analyze user engagement metrics, such as the most
viewed properties and popular search filters,
So that I can make data-driven decisions to enhance the user experience.

As an admin,

I want to offer customer support to users who encounter issues, need assistance, or
have questions about the platform's features,
So that I can maintain a positive user experience.

As an admin,

I want to implement security measures to prevent unauthorized access, data
breaches, and other potential threats,
So that the platform and user information remain secure.
