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ADRESS:

DUBAI, DIFC Financial Center

DATE OF BIRTH: 22-12-1997

Languages:

Arabic, English, French, Spanish

# **FATIMA ZOHRA SIALI**

# **Objective:**

Looking for a challenging position whereby I can utilize my educational and professional experience within a professional and civilized multinational organization to build a long-term relationship with the organization , contribute effectively towards its growth.

### **Qualifications:**

Displays vast tenants in achieving sales targets in brands like , **JENNYFER** , **Azadea** ,**Zara** , **MIM** Currently customer service experience in luxury shopping location like **CHANEL DUBAI MALL** .

Admirable personal presentation, character and image with excellent communication and interpersonal skills, with strong fluency in English, French and Spanish.

Possesses parallel ethical principles to the like legitimacy, correctness, transparency and respect .

Has a natural knack for fashion, luxury and style

Passionate to be part of company.

## Academic background:

**Bachelor degree in languages** 

Arabic, English, French, Spanish

Algeria, Oran

Duration: 2014-1015

Student at the university **POLITICAL SIENCE** 

Algeria, Oran university Belgaid 2018

#### Skills:

Technical Competencies, Interest and skills

Skilled in MS Windows Application (MS Word, MS Excel, MS outlook)

**Professional Experiences:** 

#### **CHANEL – DUBAI MALL, United Arab Emirates**

#### **Hostess**

Present

Main Duties and Responsibilities:

Identify, greet and welcome all clients entering the boutique with a warm, genuine and friendly smile

Able to direct all clients in the boutique accordingly as well as guarantee that each client will have an exceptional experience.

Ask for the client name, purpose of the visit, and write down a small description identifying the customers' needs.

Clearly, confidently and articulately communicate with clients on a daily basis.

Offer drinks refreshments water coffee ...

Coordinate traffic flow during high volume times: in charge of queue management system .

#### The place holidays DUBAI 2018-2019

Main Duties and Responsibilities:

- Provide guidance and assist sellers and buyers in marketing and purchasing property for the right price under the best terms
- Determine clients' needs and financials abilities to propose solutions that suit them

conditions, prices, mortgages, legal requirements and related matters, ensuring a fair and honest dealing

- Perform comparative market analysis to estimate properties' value
- Display and market real property to possible buyers
- Prepare necessary paperwork (contracts, leases, deeds, closing statements etc)

#### **AZADEA IAM Boutique**

Algeria Oran, ARDIS

Sales 2017-2018

# JENNYFER Boutique

Algeria, Oran

Sales 2016-2017

# **MIM Boutique**

Sales

### **SHERATON Hotel**

Algeria, Oran

Hostess 2015-2016

### **MEREDIEN Hotel**

Algeria, Oran

Hostess

### **ROYEL Hotel**

Waitress 2014-2015

Algeria , Oran