

928 922 8888

Passenger: Kumar Ravi Mr (ADT)

Booking ref: PF9OZY Ticket number: 228 5906746289 Issuing office:

VISTARA RESERVATIONS, WEBSITE, WWW.AIRVISTARA.COM, GURGAON

Telephone: +919289228888

Date: 25Sep2024

# **ELECTRONIC TICKET RECEIPT**

This is an automated email, please do not reply to this.

This is your e-ticket and itinerary. You will need this document to be available on your mobile phone or have a printout of it. For travel within India, it is mandatory to carry a government-issued photo ID such as valid passport, driving license or Aadhaar card to enter the airport. For travel outside India, please carry a valid passport.

Please refer to the last check-in timing as mentioned below to plan your travel.

From	То	Flight	Departure	Arrival	Last check-in
MUMBAI CHHATRAPATI S MAHARAJ Terminal: 2	<b>DELHI</b> INDIRA GANDHI INTL Terminal: 3	UK984	<b>01:20</b> 26Sep2024	<b>03:35</b> 26Sep2024	00:20
Class: O(Economy Class)	Operated by: VISTARA				
	Marketed by: VISTARA - UK984			NVB (2): 26Sep2	2024
Baggage (4): 1PC	Booking status (1): OK			NVA (3): 26Sep2	2024
Fare basis: O0GRPRYL/YL				Duration: 02:15	
Special Service Request	SRMK - SPECIAL HANDLING REMA	ARK - CONFIR	MED		

(1) OK = confirm (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos.

### **ELECTRONIC TICKET REMARKS**

Important notice for payment through credit/debit card:

Credit/Debit Card issued outside India used to purchase the ticket may get verified at the time of check-in to avoid any fraudulent use. If the customer fails to authenticate payment, they may be required to pay the ticket amount again at the airport. TSAL reserves the right to deny boarding incase the customer fails to do so.

### **CANCEL NOTICE**

- a) At Customer Service Center: +91 9289228888 (b) At Vistara Airport Ticketing Offices (for travel within India) (c) By issuing travel agents and online travel websites.
- b) Cancellations or changes can be made up to 2 hours prior to the scheduled departure time for travel within India and up to 24 hours of departure for travel outside India.
- c) The cancellation and change fee will differ as per the fare type booked by you. More information about the fare types can be found here: https://www.airvistara.com/trip/fare-rules/
- d) If a no-show ticket is processed for any changes or refund, then penalties for changes or refund will be applicable in addition to the no-show charge. Lower of airfare or no-show fee is forfeited; taxes are always fully refundable.

### **PAYMENT DETAILS**

**FARE DETAILS** 

Fare Calculation: BOM UK DEL3390.00INR3390.00END Fare: INR 3390

Form of payment: CC VI XXXXXXXXXXX7018

XXXX 039020

Endorsements: NON ENDORSABLE NON RE-ROUTABLE/

1PC 15KG/MF2388QS0PA2LI815047/

**Taxes**: INR 176K3 INR 236P2

INR 118YM

Carrier Imposed Fees: INR 80YR

INR 50YR

Total Amount: INR 4050

#### RECEIPT REMARKS

#### Tax / Fees description:

WO- Passenger Service Fee, P2- Aviation Security Fee, IN- User Development Fees ,YM- Development Fees ,YR- CUTE charge and RCS fees, K3- Goods and Services Tax

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.



















# **LEGAL AND PASSENGER NOTICES**

# **ELECTRONIC TICKET**

Customers can carry only 1 piece of hand baggage weighing 7 kg in Economy Class, 10 kg in Premium Economy and 12 kg in Business Class, for travel within and outside India.

## Excess Baggage:

## For travel within India:

Economy Lite customers carrying additional pieces will be charged INR 2,000 (handling charges, inclusive of taxes) per piece at the airport.

If additional weight is being carried, customers will be charged INR 600 per kg (inclusive of taxes), irrespective of the fare selected. Customers can also pre-purchase excess baggage online (only additional weight over and above the allowance) at concessional rates up to 6 hours before departure and at non-discounted rates up to 60 minutes before departure from the website and mobile app. Read more.

### For travel outside India:

Customers exceeding the baggage allowance will be charged USD 15 per kg at the airport as excess baggage fee or the equivalent amount in the local currency. Customers may also purchase excess baggage online at up to 30% discount through the 'Manage My Booking' section.

For London, Frankfurt and Paris: If additional weight is being carried (between 23-32kg); customers will be charged USD 100, irrespective of the cabin class and fare selected. For additional pieces, customers will be charged USD 220 per piece.

For Mauritius: Any extra piece of baggage over and above the free baggage allowance would be charged at USD 175 per piece (maximum weight: 32kg) for customers travelling in Business Class, and at USD 175 per piece (maximum weight: 23kg) for customers travelling in Economy and Premium Economy.

For customers travelling from Jeddah and Dammam, the permitted baggage allowance is inclusive of 5 litres of zam zam holy water.

To know about the baggage allowance offered to customers making domestic to international or international to domestic connections between Vistara and an interline/codeshare partner/other airline, please click here: <a href="https://www.airvistara.com/in/en/vistara-experience/on-ground/baggage/interline-baggage-allowance/on-ground/baggage-allowance/on-ground/b

The following items are not permitted in the aircraft: Lighters/matches, flammable liquids, toxic items, corrosives, pepper spray, flammable gas, bleach, infectious substances, radioactive materials, and explosives.

Please note: Loose/spare lithium batteries and power banks are not permitted in check-in baggage. They must be carried in hand baggage. For more information, visit <a href="https://www.airvistara.com/trip/vistara-experience/on-ground/baggage">https://www.airvistara.com/trip/vistara-experience/on-ground/baggage</a>.

### Note:

For infant customers with international connection on the same ticket – Checked-in Baggage allowance is as per their international ticket (depending on the type of document/ticket).

These charges are applicable on Vistara sectors only.

If you are denied boarding or your flight is delayed/cancelled, please ask for passenger rights statement from the Vistara staff. You may also view this information in the passenger rights section in our Terms and Conditions.

For any assistance you may reach out to us on: Email: custrelations@airvistara.com, or contact number: +919289228888. For any grievances or information related to air travel, please visit <a href="www.airsewa.gov.in">www.airsewa.gov.in</a>