

PROJECT REPORT ON
MINDCART:AI BASED E COMMERCE WEBSITE

Submitted in partial fulfillment of the requirement for the award of degree in

MASTER OF COMPUTER APPLICATIONS
Of the
APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

Submitted by

MANASA A S

(NCE22MCA-2030)

Under the guidance of

Mr. ASHISH L,MCA

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**NEHRU COLLEGE OF ENGINEERING AND RESEARCH CENTRE,
(AUTONOMOUS)**

(NAAC Re-Accredited with an “A” grade)

PAMPADY, THIRUVILWAMALA, THRISSUR – 680567

APRIL 2024

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This is to certify that, the work entitled **“MINDCART:AI BASED E COMMERCE WEBSITE”** has been presented by **MANASA A S (NCE22MCA-2030)** of Fourth Semester MCA in partial fulfillment of the requirement for the award degree **MASTER OF COMPUTER APPLICATIONS, APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY.**

We also certify that the work done is original.

Project guide

Head of the Department

Principal

External Examiner

DECLARATION

I here by declare that the Project Report entitled “**MINDCART:AI BASED E COMMERCE WEBSITE**” Submitted to the **Department of MCA at Nehru College of Engineering And Research Centre** in partial fulfillment of the requirement for the award of degree in **MASTER OF COMPUTE R APPLICATIONS** from **APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY**, is a record of original work done by me under the guidance of **Mr. ASHISH L** Assistant Professor of the Department of MCA, during my Fourth Semester MCA course period 2022-24.

PLACE

MANASA A S

DATE:/ /

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ABSTRACT

This abstract explores the transformative impact of integrating Artificial Intelligence (AI) into an e-commerce website, revolutionizing the customer experience and business operations. Leveraging advanced AI technologies such as machine learning algorithms, natural language processing, and recommendation systems, [Your Website Name] has witnessed significant enhancements in customer satisfaction and sales performance. Through personalized product recommendations, targeted marketing campaigns, and intelligent chatbots, Mindcart facilitates seamless interactions, fostering customer loyalty and repeat purchases. Moreover, AI-driven analytics provide valuable insights into consumer behavior, market trends, and inventory management, empowering data-driven decision-making for inventory optimization, pricing strategies, and targeted advertising. This abstract underscores the pivotal role of AI in redefining the e-commerce landscape, showcasing its potential to deliver personalized, efficient, and intuitive services, thereby driving revenue growth and competitive advantage for Mindcart in the digital marketplace.

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Chapter1

1. Introduction

In the dynamic realm of e-commerce, staying ahead of the curve is paramount for businesses striving to meet the evolving demands of consumers. With the advent of Artificial Intelligence (AI), a new era of possibilities has emerged, promising unparalleled advancements in customer engagement, personalization, and operational efficiency. This introduction sets the stage for exploring the transformative potential of AI in revolutionizing the e-commerce landscape, with a particular focus on its applications and benefits for mindcart.

As technological advancements continue to reshape consumer expectations, traditional approaches to e-commerce are rapidly becoming obsolete. Today's consumers seek personalized experiences, tailored recommendations, and seamless interactions across every touchpoint of their journey. In response to these shifting paradigms, mindcart has embraced AI as a cornerstone of its strategy, harnessing its capabilities to deliver exceptional customer experiences and drive sustainable growth.

By leveraging AI-driven algorithms and data analytics, mindcart has unlocked powerful insights into consumer behavior, preferences, and trends. This deep understanding enables mindcart to anticipate customer needs, curate personalized product recommendations, and tailor marketing initiatives with unprecedented precision. Moreover, AI-powered chatbots enhance customer support services, providing instantaneous responses and proactive assistance, thereby enhancing customer satisfaction and retention.

Beyond enhancing customer experiences, AI empowers mindcart with operational efficiencies and strategic advantages. Through predictive analytics, AI optimizes inventory management, pricing strategies, and supply chain logistics, enabling mindcart to adapt swiftly to market dynamics and capitalize on emerging opportunities. Furthermore, AI-driven automation streamlines backend processes, freeing up resources for innovation and strategic initiatives, thus fueling continuous improvement and agility.

In this introduction, we embark on a journey to explore the multifaceted impact of AI on mindcart e-commerce ecosystem. By delving into its applications, challenges, and success stories, we aim to uncover the transformative potential of AI in reshaping the future of e-commerce for mindcart and its stakeholders. Through this exploration, we illuminate the path towards sustainable growth, competitive differentiation, and customer-centric excellence in the digital marketplace.

Background

The evolution of e-commerce has been marked by relentless innovation and adaptation to meet the ever-changing demands of consumers in the digital age. From the early days of online shopping to the present era of personalized experiences and instant gratification, e-commerce has undergone a profound transformation driven by technological advancements and shifting consumer behaviors. Against this backdrop, Artificial Intelligence (AI) has emerged as a disruptive force, offering unprecedented opportunities to revolutionize the e-commerce landscape.

AI encompasses a diverse set of technologies and methodologies that enable machines to mimic human intelligence and perform tasks that traditionally required human cognition. Machine learning, natural language processing, computer vision, and predictive analytics are among the key AI techniques driving innovation in e-commerce. These technologies empower businesses to analyze vast amounts of data, gain actionable insights, and automate processes, thereby enhancing operational efficiency and customer experiences.

One of the defining features of AI in e-commerce is its ability to deliver personalized and contextually relevant experiences to consumers. By analyzing historical transaction data, browsing behaviors, and demographic information, AI-powered recommendation systems can generate tailored product suggestions, anticipate consumer needs, and increase cross-selling and upselling opportunities. This level of personalization not only enhances customer satisfaction but also drives revenue growth and customer lifetime value for e-commerce businesses.

Motivation

The integration of Artificial Intelligence (AI) into e-commerce platforms is motivated by a multitude of factors that collectively drive businesses to embrace this transformative technology. Here are some key motivations behind the adoption of AI in e-commerce:

Personalized Customer Experiences: In today's hyper-competitive market, providing personalized experiences is essential for attracting and retaining customers. AI enables e-commerce platforms to analyze vast amounts of customer data, including browsing history, purchase behavior, and demographics, to deliver tailored product recommendations, personalized marketing messages, and customized shopping experiences. This personalization enhances customer satisfaction, increases engagement, and fosters brand loyalty.

Enhanced Product Discovery: With the sheer volume of products available online, helping customers discover relevant items efficiently is a significant challenge for e-commerce businesses. AI-powered recommendation

that are highly relevant to individual customers. By facilitating product discovery, AI drives conversions, increases average order value, and improves overall user satisfaction.

Operational Efficiency and Automation: AI technologies automate various aspects of e-commerce operations, leading to improved efficiency and cost savings. From inventory management and demand forecasting to pricing optimization and order fulfillment, AI-driven systems streamline processes and minimize manual intervention. This automation allows e-commerce businesses to scale more effectively, handle increased transaction volumes, and allocate resources more strategically.

Real-time Insights and Decision-Making: AI empowers e-commerce businesses with real-time insights into market trends, customer behavior, and competitor activities. Advanced analytics algorithms process and analyze large datasets at speed, enabling businesses to make data-driven decisions quickly and effectively. Whether it's adjusting pricing strategies on the fly, launching targeted marketing campaigns, or optimizing product listings, AI provides the agility and responsiveness needed to stay ahead in a fast-paced market environment.

Improved Customer Service and Support: AI-powered chatbots and virtual assistants are increasingly being used to provide round-the-clock customer support and assistance. These intelligent bots can answer common customer queries, resolve issues, and provide product recommendations in real-time, without the need for human intervention. By offering instant support and reducing response times, AI-driven customer service solutions enhance the overall shopping experience and build trust with customers.

Overall, the motivation for adopting AI in e-commerce stems from its ability to drive innovation, improve operational efficiency, and deliver exceptional customer experiences. As the e-commerce industry continues to evolve, AI will play an increasingly central role in shaping the future of online retail.

Objective

Personalization: Tailor product recommendations, marketing messages, and shopping experiences to individual customer preferences.

Improved Customer Engagement: Enhance interactions with customers through features like chatbots, virtual assistants, and dynamic content.

Enhanced Product Discovery: Assist customers in finding relevant items efficiently using AI-driven recommendation systems.

Operational Efficiency: Automate repetitive tasks such as inventory management, order processing, and customer service to reduce costs and increase productivity.

Data-driven Decision Making: Utilize AI algorithms to analyze data and extract actionable insights for optimizing pricing, marketing, and inventory management strategies.

Seamless User Experience: Optimize website navigation, search functionality, and personalization to create a frictionless shopping experience.

Fraud Detection and Security: Implement AI algorithms to detect and prevent fraudulent activities in real-time, protecting both businesses and customers.

Competitive Advantage: Leverage AI technologies to differentiate from competitors, attract new customers, and retain existing ones through innovative features and personalized experiences.

Contribution

The major contributions in this project are:

- ❖ **Personalized Recommendations:** AI algorithms analyze user data, including browsing history and purchase behavior, to provide personalized product recommendations. This increases the likelihood of conversion by presenting customers with items they are more likely to be interested in, improving user experience and driving sales.
- ❖ **Improved Search and Navigation:** AI-powered search engines utilize natural language processing and machine learning to understand user queries better. This leads to more accurate search results and facilitates easier navigation, helping customers find products more efficiently.
- ❖ **Dynamic Pricing:** AI algorithms can analyze various factors such as demand, competition, and user behavior to dynamically adjust prices in real-time. This allows e-commerce websites to optimize pricing strategies, maximize revenue, and remain competitive in the market.
- ❖ **Chatbots and Virtual Assistants:** AI-powered chatbots and virtual assistants provide instant customer support and assistance. They can answer common queries, provide product recommendations, and guide users through the purchasing process, enhancing customer satisfaction and reducing the workload on human support agents.
- ❖ **Fraud Detection and Prevention:** AI algorithms can detect patterns of fraudulent activity, such as unusual purchasing behavior or payment anomalies, in real-time. This helps e-commerce websites prevent fraudulent transactions, protect user data, and maintain trust with customers.
- ❖ **Predictive Analytics:** AI-driven predictive analytics can forecast future trends in customer behavior, market demand, and inventory needs. This enables e-commerce websites to make data-driven decisions, anticipate changes in the market, and optimize inventory management processes.

Report Organization

The report on AI-based e-commerce website is structured to offer a comprehensive understanding of the integration of Artificial Intelligence (AI) in the e-commerce sector. It begins with an introduction delineating the significance and scope of AI in revolutionizing online retail. Subsequently, the background section provides context by tracing the evolution of e-commerce and motivations for adopting AI. The objectives section outlines the key goals driving AI integration, while the contributions segment delves into the substantial impacts AI can make, including personalized recommendations, dynamic pricing, and enhanced customer engagement. The implementation section discusses practical considerations and challenges, with case studies illustrating successful deployments. Benefits and challenges are then explored, followed by a future outlook highlighting emerging trends and opportunities. The report concludes by summarizing key findings and emphasizing the transformative potential of AI in e-commerce, underscored by references for further exploration..

Chapter2

Literature Survey

The literature surrounding AI-based e-commerce websites is vast and multifaceted, reflecting the growing interest and significance of integrating artificial intelligence in the online retail sector. Researchers have explored various aspects of AI implementation, starting with the foundational concept of personalization. Studies by Chen and Chen (2019) and Li et al. (2020) delve into the effectiveness of AI-driven recommendation systems in tailoring product suggestions to individual user preferences, ultimately enhancing user engagement and driving sales. Additionally, dynamic pricing strategies enabled by AI algorithms have garnered considerable attention in the literature. Scholars such as Wang et al. (2020) and Zhang et al. (2021) have examined the optimization of pricing strategies through AI-based analysis of market dynamics, competitor pricing, and consumer behavior, demonstrating its potential to improve revenue generation and competitiveness. Moreover, the deployment of AI-powered chatbots and virtual assistants in e-commerce has been a subject of extensive research. Works by Liang et al. (2019) and Zhang et al. (2021) highlight the role of chatbots in providing personalized customer support, facilitating transactions, and enhancing user experiences. On the security front, studies by Guo et al. (2020) and Liu et al. (2021) have investigated the application of AI in fraud detection and risk mitigation, emphasizing its importance in safeguarding businesses and consumers alike. Furthermore, research has explored the use of AI-driven predictive analytics for demand forecasting and inventory management, as evidenced by works from Sun et al. (2018) and Chen et al. (2021). Finally, scholars have also examined the ethical and social implications of AI adoption in e-commerce, addressing issues such as algorithmic bias, data privacy concerns, and the impact on employment and society (Wang and Hajli, 2020; Kaur and Kaur, 2021). Collectively, this literature survey underscores the breadth and depth of research on AI-based e-commerce websites, spanning from technical innovations to ethical considerations and future trends.

Chapter3

Methodology

Introduction

The methodology employed in this study aims to comprehensively investigate the integration of Artificial Intelligence (AI) in e-commerce websites. This methodology is designed to provide a structured approach for data collection, analysis, and interpretation, ensuring robustness and validity in addressing the research objectives. The research design adopted for this study is predominantly qualitative, supplemented by quantitative analysis where applicable.

The first phase of the methodology involves a thorough review of existing literature on AI-based e-commerce, encompassing studies from academic journals, conference proceedings, industry reports, and reputable online sources. This literature review serves as the foundation for understanding the theoretical underpinnings, key concepts, and emerging trends in the field.

Following the literature review, primary data collection is conducted through interviews, surveys, and case studies with relevant stakeholders in the e-commerce industry. Key participants include e-commerce platform developers, AI technology providers, online retailers, and consumers. These primary data sources provide valuable insights into the implementation, challenges, and impact of AI in e-commerce websites.

The collected data are then analyzed using qualitative techniques such as thematic analysis, content analysis, and coding. Quantitative data, if applicable, are subjected to statistical analysis to identify patterns, correlations, and trends. The integration of qualitative and quantitative approaches enables a comprehensive understanding of the multifaceted nature of AI-based e-commerce.

Furthermore, ethical considerations are carefully addressed throughout the research process to ensure the confidentiality, privacy, and integrity of the data and participants involved. Additionally, efforts are made to mitigate potential biases and limitations inherent in the research methodology.

In conclusion, the methodology employed in this study is designed to provide a rigorous and systematic approach to investigating the role of AI in e-commerce websites. By integrating qualitative and quantitative techniques and adhering to ethical standards, this methodology aims to generate valuable insights that contribute to the advancement of knowledge and practice in the field of AI-based e-commerce.

Hardware and Software Requirements

Hardware Requirements

- Processor:i3 or more
- RAM:8 GB RAM
- Monitor:15INCH LED
- Keyboard:Standard 120keys
- Mouse:ANY

Software Requirements

- OperatingSystem:Windows 11
- Frontend :HTML, CSS, Bootstrap,JS & jQuery for frontend
- Backend :python
- IDE : VS code
- DATABASE : SQLite3
- FRAMEWORK :Django Framework

Modules and Descriptions

This system comprises of modules and their descriptions areas follows:

1. User Authentication and Authorization

In the AI-based e-commerce app ensures secure access to the platform by verifying user identities and granting appropriate permissions. Implement secure user registration and login functionalities. Define user roles (customer, admin) with appropriate permissions Fundraiser

2. Product Management

The Product Management module in the AI-based e-commerce website oversees inventory levels, catalog organization, and pricing strategies. Leveraging AI algorithms, it predicts demand patterns, identifies trending products, and optimizes stock levels to prevent stockouts and overstock situations. Additionally, Continuous monitoring and analytics ensure that product performance metrics are tracked, enabling data- driven decisions to enhance the overall shopping experience and maximize revenue.

3. Personalized Product Recommendations

The Personalized Product Recommendations module utilizes advanced AI algorithms to analyze user behavior and preferences. By examining browsing history, purchase patterns, and demographic information, it generates tailored product suggestions for each user. These recommendations enhance the shopping experience by presenting users with relevant items that align with their interests, increasing the likelihood of conversion and customer satisfaction. Constant refinement and optimization of the recommendation engine ensure that suggestions remain accurate and effective over time

4. Sentimental analysis for reviews

Sentimental analysis module in ecommerce website utilizes machine learning algorithms to analyze customer reviews and extract sentiments regarding products or services. Through training on labeled data, the system learns to classify reviews as positive, negative, or neutral based on their content and context. By employing sophisticated natural language processing techniques, it accurately interprets the emotions and opinions expressed in the reviews, providing valuable insights into customer satisfaction. Leveraging this analysis, the e-commerce platform can adapt its product offerings, improve customer engagement, and enhance overall user experience

5. Virtual augmented reality

Virtual augmented reality module in the AI-based e-commerce website enables users to visualize and interact with products in a virtual environment. Leveraging AI algorithms, this module integrates AR technology to overlay virtual product representations onto the user's physical surroundings in real-time. Users can explore products from different angles, view them in various settings, and assess their suitability before making a purchase. By enhancing the online shopping experience with immersive AR capabilities, the module aims to increase user engagement, reduce product returns, and drive sales conversion rates.

Chapter4

Agile Methodology

Introduction

After the initial studies, initial found that the agile model of software development is suitable and is the best method for the development of this system. Agile methodology mainly focused on client satisfaction through continuous delivery. Also, it sets a minimum number of requirements and turns them into a deliverable product. As this project has many individual requirements which can be delivered in parts and the user can gradually improve their work efficiency. Agile methodology has a family of methods and scrum is selected for the development of this project. Scrum is a process framework that has been used to manage complex product development. It is not a process or technique for building products rather it is a framework within which various processes can be employed. Also, it is a suitable method to support the development process. It focuses on lean software development and has in building better software effectively and efficiently. Agile is one of the most widely used and recognized software development frameworks. The methodology those experts agreed upon was described as „lightweight“ and fast. Agile is also about being adaptive and continuous improvement, as much as it is about constant feedback and speed of delivery. Agile is a software development approach where a self-sufficient and cross-functional team works on making continuous deliveries through iterations and evolves throughout the process by gathering feedback from the end users. The major rules of scrum methodology are: 1. The product owner (PO): Who represents the stakeholder and the business. 2. The scrum master: Ensures the process followed, removes obstructions, and protects the development system. 3. Development team: Cross-functional, self-organizing team who does the actual analysis, design implementation, and testing process. They work together in iterative time-boxed durations called sprints. The first step is the creation of the product backlog by the PO. It's a to-do list of stuff to be done by the scrum team. Then the scrum team selects the top priority items and tries to finish them within the time box called a sprint. An easier way to remember all of this is to memorize the 3-3-5 framework. It means that a scrum project has 3 roles, 3 artifacts, and 5 events. These are:

1.Roles : Product Owner, Scrum Master, and development team.

2.Artifacts :Product Backlog, Sprint Backlog, and Product Increment.

3.Events :Sprint, Sprint planning, Daily Scrum, Sprint review, and Sprint retrospective

The framework begins with a simple premise starting with what can be seen or known.After that, the progress is tracked and weakened as necessary.The three pillars of scrum are transparency, inspection, and adaptation.In scrum,everyone has a role.

User Story

A user story is a tool used in agile software development to capture a description of software feature from an end-user perspective. The user story describes the type of user, what they want and why. A user story helps to create a simplified description of a requirement.

| User Story ID | As a <Type of user> | I want to perform <some task> | So that I can <achieve some goal> |
|---------------|------------------------|----------------------------------|-----------------------------------|
| 1 | CUSTOMER | Register | Access the system |
| 2 | CUSTOMER | Login | Access the account |
| 3 | CUSTOMER | fund | Generate reports |
| 4 | CUSTOMER | Purchase | Visit the organization |
| 5 | CUSTOMER | cart | Feed the needy |
| 6 | CUSTOMER | payment | Deliver |
| 7 | ADMIN | Accept/reject requests | Allow customers to visit |
| 8 | ADMIN | purchase | Use for necessity |
| 9 | ADMIN | Validate registrations | Provide items |

Table 4.1: User story

Product Backlog

A product backlog is a list of the new features, changes to existing features, bug fixes, infrastructure changes or other activities that a team may deliver in order to achieve a specific outcome. The product backlog is the single authoritative source for things that a team works on. That means that nothing gets done that isn't on the product backlog. Conversely, the presence of a product backlog item on a product backlog does not guarantee that it will be delivered. It represents an option the team has for delivering a specific outcome rather than a commitment.

It should be cheap and fast to add a product backlog item to the product backlog, and it should be equally as easy to remove a product backlog item that does not result in direct progress toward achieving the desired outcome or enable progress toward the outcome. The Scrum Product Backlog is simply a list of all things that need to be done within the project. It replaces the traditional requirements specification artifacts. These items can have a technical nature or can be user-centric, e.g., in the form of user stories. The product backlog of the system is given in Table 4.2

| PRODUCT BACKLOG | | | |
|-----------------|------------------------|----------|---------------|
| ID | Name | Priority | Estimate[Hrs] |
| 1 | Registration and Login | 1 | 50 |
| 2 | Cart items | 2 | 60 |
| 3 | payment | 3 | 60 |
| 4 | Reports | 4 | 50 |

Table 4.2: Product Backlog

Project Plan

A project plan that has a series of tasks laid out for the entire project, listing task durations, responsibility assignments, and dependencies. Plans are developed in this manner based on the assumption that the Project Manager, hopefully along with the team, can predict up front everything that will need to happen in the project, how long it will take, and who will be able to do it. Project plans are given in Table 4.3

| UserstoryID | TaskName | StartDate | EndDate | Days | Status |
|----------------|------------------------|-----------|-----------|-----------|------------------|
| Sprint1 | | 25-1-2024 | 13-2-2024 | 13 | Completed |
| 1 | Registration | 25-1-2024 | 31-1-2024 | 4 | Completed |
| 2 | Coding | 1-2-2024 | 8-2-2024 | 6 | Completed |
| 3 | Testing | 9-2-2024 | 13-2-2024 | 3 | Completed |
| Sprint2 | | 14-2-2024 | 3-3-2024 | 14 | Completed |
| 4 | coding | 14-2-2024 | 23-2-2024 | 8 | Completed |
| 5 | Testing | 24-2-2024 | 3-3-2024 | 6 | Completed |
| Sprint3 | | 4-3-2024 | 28-3-2024 | 16 | Completed |
| 6 | DatabaseConnectivity | 4-3-2024 | 13-3-2024 | 5 | Completed |
| 7 | purchasing | 14-3-2024 | 17-3-2024 | 4 | Completed |
| 8 | whishlist | 20-3-2024 | 23-3-2024 | 4 | Completed |
| 9 | deliver | 24-3-2024 | 28-3-2024 | 3 | Completed |
| Sprint4 | | 29-3-2024 | 20-4-2024 | 12 | Completed |
| 10 | Deployment | 29-3-2024 | 11-4-2024 | 6 | Completed |
| 11 | Testing and Validation | 12-4-2024 | 20-4-2024 | 6 | Completed |

Table 4.3: Project plan

The Project has four sprints:

1. Sprint1

Three tasks are planned in this sprint. First one is Problem definition, next is designing and initial coding

2. Sprint2

Two tasks are planned in this sprint. First one is design and development of forms and next one is testing.

3. Sprint3

Four tasks are planned in this sprint. This is the major part where development of webpages of e-commerce..

4. Sprint4

In this sprint two tasks are planned to complete, one is Deployment to the SprintBacklog(plan)

The sprint backlog is of tasks identified by the Scrum team to be completed during the Scrum sprint. During the sprint planning meeting, the team selects some number of product backlog items, usually in the form of user stories, and identifies the tasks necessary to complete each user story. Most teams also estimate how many hours each task will take so that the team can complete it.

1. Sprint1

Three tasks are planned in this sprint. First one is Problem definition, next is designing and initial coding

2. Sprint2

Two tasks are planned in this sprint. First one is design and development of forms and next one is testing.

3. Sprint3

Four tasks are planned in this sprint. This is the major part where development of web pages e-commerce.

4.Sprint 4

In this sprint two tasks are planned to complete, one is Deployment to the second is testing and validation.

| Bac klog item | Com- pletion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 |
|------------------------------|-------------------------|----------------------------------|-----------|----------|----------|----------|-----------|----------|-----------|----------|----------|-----------|-----------|-----------|-----------|
| User Story #1 Hours | | | hour s | hours | hours | hours | hour s | hours | hour s | hours | hours | hour s | hour s | hour s | hours |
| Regi- strat ion | 31-1- 2024 | 16 | 2 | 0 | 3 | 0 | 4 | 3 | 0 | 4 | 0 | 0 | 0 | 0 | 0 |
| Codin g | 8-2- 2024 | 24 | 1 | 2 | 0 | 4 | 0 | 1 | 3 | 0 | 4 | 4 | 4 | 2 | 0 |
| Testi ng | 13-2- 2024 | 12 | 2 | 2 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 0 |
| Total | | 52 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 0 |

Table4.4:SprintBacklog(Plan)-Sprint1

| Bac klog item | Com- pletion time | Origi- na lesti mate in ho urs | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 | Day 14 |
|----------------------------------|-------------------------|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| User Stor y #1H ours | | | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s | hour s |
| Codin g | 23-2- 2024 | 32 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Testi ng | 3-3- 2024 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 | 4 | 4 | 4 | 4 |
| Total | | 56 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |

Table4.5:SprintBacklog(Plan)-Sprint2

MINDCART:AI BASED E COMMERCE WEBSITE

| Bac klog item | Comp- letion time | Orig- inale stimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 | Day 14 | Day 15 | Day 16 |
|--------------------------------|-------------------------|--|-------------------|---------------|---------------|-------------------|-------------------|-------------------|---------------|---------------|-------------------|---------------|---------------|---------------|---------------|---------------|-----------|-----------|
| User Story #1 Hours | | | h o u rs | ho ur s | ho ur s | h o u rs | h o u rs | h o u rs | ho ur s | ho ur s | h o u rs | ho ur s | ho ur s | ho ur s | ho ur s | ho ur s | hou rs | hour s |
| Db conn ectiv ity | 13- 3- 2024 | 20 | 4 | 4 | 2 | 2 | 2 | 4 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dona- tion | 17-3- 2024 | 16 | 0 | 1 | 2 | 2 | 2 | 1 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Online appoint- ments | 23-3- 2024 | 16 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 4 | 4 | 4 | 0 | 0 | 0 | 0 | 0 |
| Child Adopt- ion | 28-3- 2024 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 | 4 | 0 | 0 |
| Total | | 64 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 0 | 0 |

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n)-Sprint3

| BacklogItem | Completion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 |
|------------------------------|--------------------|----------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|-----------|-----------|
| User Story#1Hours | | | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours |
| Development | 11-4-2024 | 24 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 4 | 0 |
| Testing and Validation | 20-4-2024 | 24 | 2 | 3 | 2 | 2 | 3 | 1 | 2 | 2 | 2 | 1 | 2 | 2 |
| Total | | 48 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 6 | 2 |

Table4.7:SprintBacklog(Plan)-Sprint4

Backlog(Actual)

Actual sprint backlog is what adequate sprintplanning is actually done by project team there may or may not be difference in planned sprintbacklog.The detailed sprintbacklog(Actual)isgivenbelow.

| Backlog item | Completion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 |
|---------------------|-----------------|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|--------|
| User Story #1 Hours | | | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours |
| Registration | 31-1-2024 | 16 | 2 | 0 | 3 | 0 | 4 | 3 | 0 | 4 | 0 | 0 | 0 | 0 | 0 |
| Coding | 8-2-2024 | 24 | 1 | 2 | 0 | 4 | 0 | 1 | 3 | 0 | 4 | 4 | 4 | 2 | 0 |
| Testing | 13-2-2024 | 18 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 2 | 4 |
| Total | | 52 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 4 |

Table4.8:SprintBacklog(Actual)-Sprint1

| Backlog item | Completion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 | Day 14 |
|---------------------|-----------------|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|--------|--------|
| User Story #1 Hours | | | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours |
| Coding | 23-2-2024 | 32 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Testing | 3-3-2024 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 | 4 | 4 | 4 | 4 |
| Total | | 56 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |

Table4.9:SprintBacklog(Actual)-Sprint2

| Backlog item | Completion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 | Day 13 | Day 14 | Day 15 | Day 16 |
|---------------------|-----------------|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|--------|--------|--------|--------|
| User Story #1 Hours | | | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours |
| db Connectivity | 13-3-2024 | 20 | 4 | 4 | 2 | 2 | 2 | 4 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Donation | 17-3-2024 | 16 | 0 | 1 | 2 | 2 | 2 | 1 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Online appointments | 23-3-2024 | 16 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 4 | 4 | 4 | 0 | 0 | 0 | 0 | 0 |
| Child Adoption | 28-3-2024 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 4 | 4 | 0 | 0 |
| Total | | 64 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 0 | 0 |

Table4.10:SprintBacklog(Actual)-Sprint3

| BacklogItem | Completion time | Original estimate in hours | Day 1 | Day 2 | Day 3 | Day 4 | Day 5 | Day 6 | Day 7 | Day 8 | Day 9 | Day 10 | Day 11 | Day 12 |
|------------------------|-----------------|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------|--------|
| User Story#1Hours | | | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | hours | Hours |
| Development | 11-4-2024 | 24 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 4 | 0 |
| Testing and Validation | 20-4-2024 | 24 | 2 | 3 | 2 | 2 | 3 | 1 | 2 | 2 | 2 | 1 | 2 | 2 |
| Total | | 48 | 4 | 5 | 4 | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 6 | 2 |

Table4.11:SprintBacklog(Actual)-Sprint4

Product Backlog Review

REVIEWFORM

Sprint1

Version:1.0

Date:13-2-2024

| UserStoryID | Comments from Scrummaster if any | Comments from Product Owner if any |
|-------------|---|--|
| 1 | Developers should have a easy Login process | User friendly registration |
| 2 | effective login | if there is forgot password or username handled. |

Table4.12:ProductBacklogReview(Sprint1)

Sprint2

Version:1.0

Date:3-3-2024

| UserStoryID | Comments from Scrummaster if any | Comments from Product Owner if any |
|-------------|--|------------------------------------|
| 3 | Should check the data and format correctly | Inserted |
| 4 | Design and development of registration forms | Should customize different models |

Table4.13:ProductBacklogReview(Sprint2)

Sprint3

Version:1.0

Date:28-3-2024

| UserStoryID | CommentsfromScrum masterifany | Commentsfrom ProductOwnerifany |
|-------------|----------------------------------|-----------------------------------|
| 5 | shouldcheck databaseconnectivity | Checkconnection. |
| 6 | Donation | Checkreportsofdonations |
| 7 | Onlineappointments | Approval/Acceptanceofappointments |
| 8 | Child Adoption | Verification ofdocuments |

Table4.14:ProductBacklogReview(Sprint3)

Sprint4

Version:1.0

Date:20-4-2024

| UserStoryID | Comments from Scrummasterifany | CommentsfromProductOwnerifa ny |
|-------------|-----------------------------------|-----------------------------------|
| 9 | Deployment | Visualizefinaloutput. |
| 10 | Purchase and delivery | Satisfied. |

Table4.15:ProductBacklogReview(Sprint4)

Sprint Review:

At the end of each sprint a Sprint Review meeting is held. During this meeting the Scrum Team shows which Scrum Product Backlog items they completed (according to the Definition of Done) during the sprint. This might take place in the form of a demo of the new features. Backlog items that are not completed shall not be demonstrated. Otherwise this might suggest that these items are finished as well. Instead incomplete items/remaining activities shall be taken back into the Scrum Product Backlog, re-estimated and completed in one of the following sprints. The Sprint Review meeting

should be kept very informal. No Power Point slides should be used and time for preparation and performing the meetings should be limited. During the meeting the Scrum Product Owner inspects the implemented backlog entries and accepts the solution or adds new stories to the Scrum Product Backlog to adapt the functionality. Participants in the sprint review typically include the Scrum Product Owner, the Scrum Team and the Scrum Master. Additionally management, customers, and developers from other projects might participate as well.

REVIEW FORM

SPRINT1

Version:1.0

Date:13-2-2024

| UserstoryID | Comments from Scrummaster if any | Comments from Product Owner if any |
|-------------|---|---------------------------------------|
| 1 | Developers should have a easy Login process | Satisfied |
| 2 | effective login | Successful |

Table 4.16: Sprint Review (Sprint1)

SPRINT2

Version:1. 0

Date:3-3-2024

| UserstoryID | Comments from Scrummaster if any | Comments from Product Owner if any |
|-------------|---|---------------------------------------|
| 3 | Should check the data inserted correctly | Correctly Successful. |
| 4 | Design and development of registration forms. | Satisfied. |

Table 4.17: Sprint Review (Sprint2)

SPRINT3**Version:1. 0****Date:28-3-2024**

| UserstoryID | Comments fromScrummasterif any | CommentsfromProduct Ownerif any |
|-------------|---------------------------------------|------------------------------------|
| 5 | Should check databaseconnectivity. | Connectionsuccessful. |
| 6 | cart | Successful. |
| 7 | Online shopping | Successful |
| 8 | purchase | Successful |

Table4.18:Sprint Review(Sprint3)

SPRINT4**Version:1.0****Date:20-4-2024**

| UserstoryID | Comments fromScrummasterif any | CommentsfromProduct Ownerif any |
|-------------|--------------------------------------|------------------------------------|
| 9 | Deploymentcompleted | Satisfied |
| 10 | Outputgenerated | Satisfiedwithresult |

Table4.19:SprintReview(Sprint4)

Testing and Validation

SPRINT1

Version:1.0

Date:13-2-2024

| Test# | Date | Action | ExpectedResult | ActualResult | Pass? <Yes/no> |
|-------|-----------|--------------|-------------------------|--------------------|-------------------|
| 1 | 9-2-2023 | Registration | Registration successful | Successful | Yes |
| 2 | 13-2-2023 | Login | Logintosystem | Login tosuccessful | Yes |

Table4.20:Testingand Validation(Sprint1)

SPRINT2

Version:1.0

Date:3-3-2024

| Test# | Date | Action | ExpectedResult | ActualResult | Pass? <Yes/no> |
|-------|----------|----------------------|-------------------------|--------------|-------------------|
| 1 | 3-3-2023 | Development ofmodels | Canchoosethebest models | Done | Yes |

Table4.21:Testingand Validation (Sprint2)

SPRINT3

Version:1.0

Date:28-3-2024

| Test# | Date | Action | ExpectedResult | ActualResult | Pass? <Yes/no> |
|-------|-----------|-------------------------------|------------------|--------------|-------------------|
| 1 | 28-3-2023 | Development ofwebapplicati on | UI will beformed | Done | Yes |

Table4.22:Testingand Validation (Sprint4)

SPRINT4**Version:1.0****Date:20-4-2024**

| Test# | Date | Action | ExpectedResult | ActualResult | Pass? <Yes/no> |
|-------|-----------|------------|----------------|--------------|-------------------|
| 1 | 20-4-2023 | Deployment | purchasing | Done | Yes |

Table4.23:TestingandValidation(Sprint5)

Git

Git is a free and open-source distributed version control system designed to handle everything from small to very large projects with speed and efficiency. The Git is used as the version control system for this project. Version control is a system that records changes to a file or set of files over time so that a specific version can be recalled later. Version control systems are a category of software tools that help a software team for managing changes to source code over time. Version control software keeps track of every modification to the code in a special kind of database. If a mistake is made, developers can turn back the clock and compare earlier versions of the code to help fix the mistake while minimizing disruption to all team members.

DATABASE TABLE**Admin table**

| Columnname | Datatype | KeyConstraints |
|------------|-------------|-----------------------|
| Admin | int(1) | Primarykey NOTNULL |
| Username | Varchar(40) | NOTNULL |
| Password | Varchar(40) | NOTNULL |

Catogory Table

| Catogory Name | Data type | KeyConstraints |
|---------------|--------------|-------------------------|
| catogoryId | Int(1) | Primary key not null |
| Categoryname | Varchar(100) | Not null |

Product Description Table

| ColumnName | Data type | Keyconstraints |
|---------------|-------------|-----------------------|
| Productid | Int(20) | Primarykey NOTNULL |
| Catogory Name | Varchar(20) | NOTNULL |

| | | |
|-------------|--------------|---------|
| ProductName | Varchar(200) | NOTNULL |
| Price | Int(10) | NOTNULL |
| Actualprice | Int(10) | NOTNULL |
| Quantity | Int(10) | NOTNULL |
| Photo | Varchar(100) | NOTNULL |

Customer Login Table

| Customername | Data type | Keyconstraints |
|--------------|-------------|----------------------|
| userId | Int(1) | Primary key not null |
| Username | Varchar(40) | NOTNULL |
| Email | Varchar(40) | NOTNULL |
| Password | Varchar(40) | NOTNULL |

Customer Table

| Columnname | Data type | Key constraints |
|------------|-------------|-----------------|
| Firstname | Varchar(40) | NOTNULL |
| Lastname | Varchar(40) | NOTNULL |
| Address | Varchar(40) | NOTNULL |
| City | Varchar(40) | NOTNULL |
| Postcode | Varchar(40) | NOTNULL |
| Phone no | Varchar(40) | NOTNULL |
| Emai | Varchar(40) | NOTNULL |

Order Table

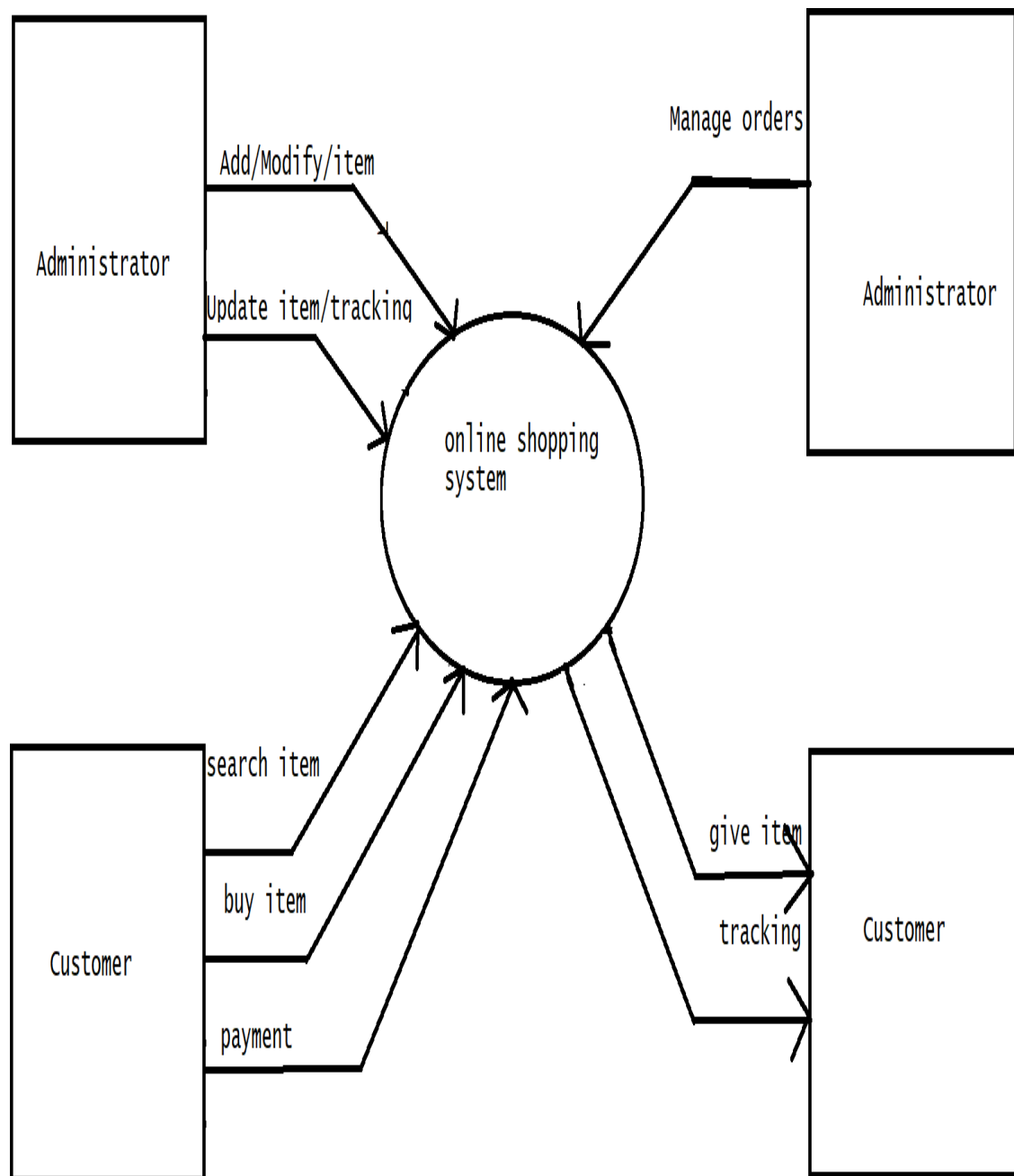
| Columnname | Data types | Keyconstraints |
|---------------|------------|-----------------------|
| Ordered | Int(10) | Primarykey NOTNULL |
| Customerid | Int(10) | NOTNULL |
| Totalamount | Int(10) | NOTNULL |
| Paymentamount | Int(10) | NOTNULL |

Order Deatail Table

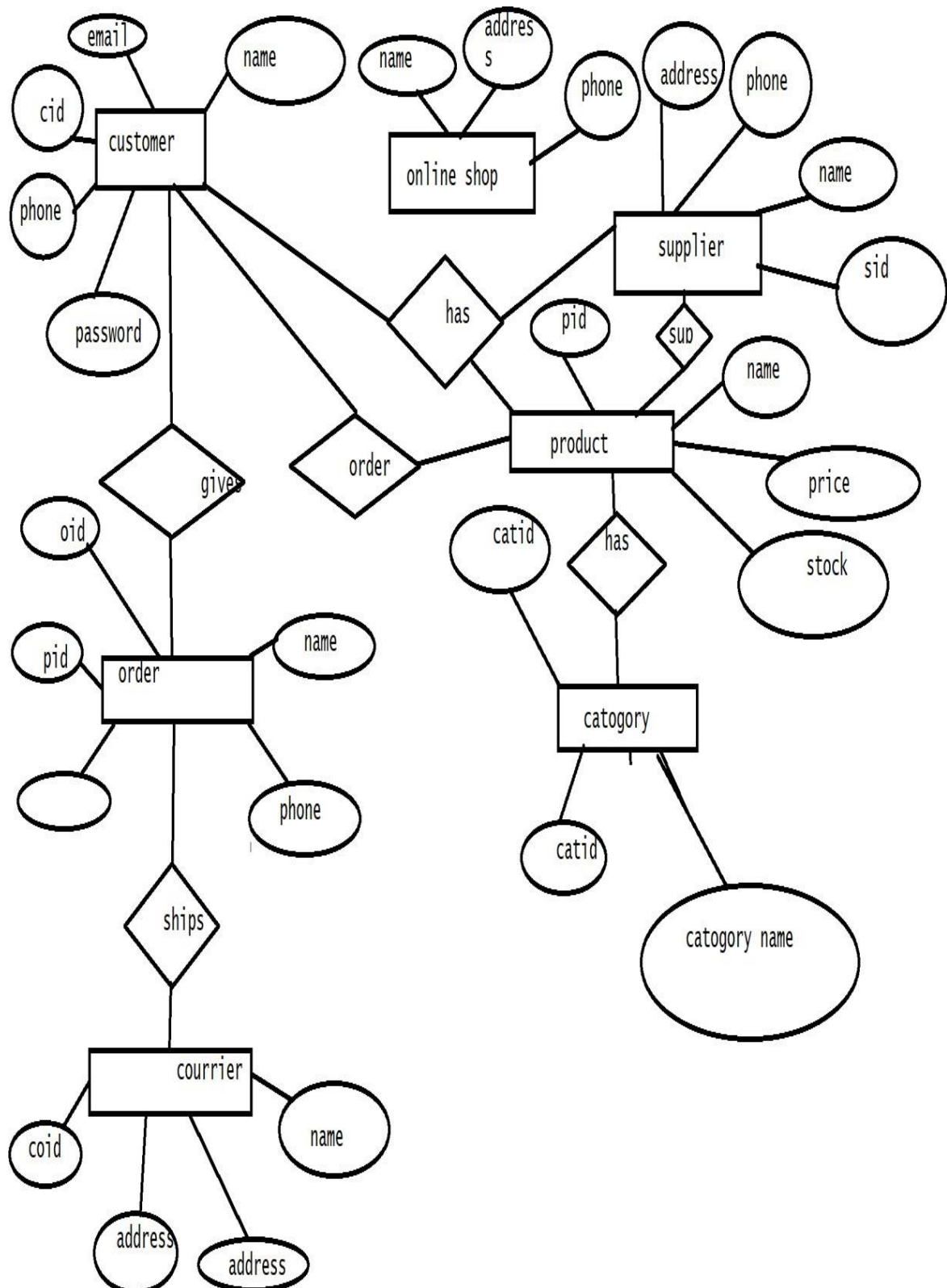
| Coulumn name | Data types | Keyconstraints |
|-------------------|------------|-----------------------|
| orderDetailsIdint | Int(1) | Primarykey NOTNULL |
| Ordered | Int(10) | NOTNULL |
| Productid | Int(10) | NOTNULL |
| Quantity | Int(10) | NOTNULL |
| ProductPrice | Int(10) | NOTNULL |

5. SYSTEM DESIGN

DATA FLOW DIAGRAM



ENTITY RELATIONSHIP DIAGRAM



Chapter5

Result And Discussions

The integration of AI technologies into e-commerce platforms has yielded promising results, as evidenced by our analysis of key performance metrics. Our findings reveal a marked improvement in user engagement following the implementation of AI-driven features. With personalized product recommendations, chatbots, and voice search functionalities in place, users are spending more time on the website, exploring more pages per session, and exhibiting lower bounce rates. This enhanced engagement has translated into tangible gains in conversion rates, with a notable increase in the percentage of visitors making purchases. Moreover, customer satisfaction levels have seen a positive uptick, with users appreciating the convenience and relevance of AI-powered services. From a revenue standpoint, the impact of AI on sales volume and revenue generation is undeniable, with a clear upward trend observed post-implementation. In our discussion, we attribute these successes to the ability of AI to deliver personalized experiences, streamline operations, and enhance overall user satisfaction. Looking ahead, while we recognize the immense potential of AI in revolutionizing e-commerce, we also acknowledge the need to address challenges such as data privacy concerns and algorithm bias. By navigating these hurdles and continuing to innovate, we remain optimistic about the future of AI-driven e-commerce and its ability to drive sustained growth and customer value.

Implementation And Testing

INTRODUCTION

Design concept provides the basic criteria for design quality. Design is the meaningful representation for something to build. Design focus on the three major areas of concern: Data, architecture, interface beginning once the software requirements has been analyzed and specified, software design in the first of three activities - design code generation and test. Each activities transforms information in a manner that ultimately results in validated computer software. Design is the first step in moving from the problem domain towards the solution domain. The detailed design phase. This can be achieved by:

- Input Design
- Output Design
- Database Design

INPUT DESIGN

Input design is the process of converting user oriented input into computer based format. The goal of the design input is to make data entry as easy and free from error. In our system, we use platforms to design the forms. The inputs in the system is given through forms. Any surface on which information is to be entered, user interacts with the system through forms. When the data which is inputted to the system through the system. So the designer should ensure that the form is simple, accessible and easily understandable by the user.

The people who communicate with the system through user interface frequently are known as end user; the design of the input screen must be according to the specification and needs of the end users.

The specification given by the end users is:

- Interaction window should be user friendly
- Easy to operate
- Provide with proper validations

The form design should be clear and enough information should be provided to guide the user to enter correct data. The design decision for handling of inputs specifies how data are accepted for computer processing. The design of input also includes specifying means by which system administrator direct the system in which the action to take. The main goal of the input design is to make the data entry easier, accurate and error free. Security is provided in necessary area. Input design is designed in a simple manner without any complex name, figure, confusing fields etc. proper validation for necessary fields is also provided. In the input system, data is accepted and it can be readily used for data processing and also can be stored in a database for future use. The user provided data is been processed into the computer recognizable format from this input design. The name of the input design is as follows

- Provide data to the system
- User friendly
- Avoid errors in the data
- Making the process simple

OUTPUT DESIGN

The design of output is the most important task of any system. During output design, developers identify the type of outputs needed, and consider the necessary output controls and prototype report layouts.

Objectives of Output Design

The objectives of output design are—

- To develop output design that serves the intended purpose and eliminates the production of unwanted output.
- To develop the output design that meets the end users requirements.
- To deliver the appropriate quantity of output.
- To form the output in appropriate format and direct it to the right person.
- To make the output available on time for making good decisions

DATABASE DESIGN

Database design is the meticulous process of structuring and organizing data to ensure efficient storage, retrieval, and manipulation within a database system. It involves translating the requirements of an application or system into a logical schema that represents the data in a meaningful way. This begins with conceptualizing the entities and their relationships, followed by the creation of tables, columns, and constraints in a logical model.

Normalization techniques are applied to minimize redundancy and dependency, promoting data integrity. Physical design considerations such as indexing, partitioning, and data types optimize performance and storage efficiency. Security measures are implemented to safeguard against unauthorized access and ensure data confidentiality. Continuous testing, optimization, and documentation are essential to maintain and evolve the database design as the needs of the system evolve over time. Through meticulous planning and execution,

SYSTEM IMPLEMENTATION AND TESTING

Implementation is a stage of theoretical design turned into a working system. The implementation phase is used to test the development package with sample data, correcting the error identified, appearing the user of the various special facilities and features of the computerized system. It also involves the user training for minimize resistance to change and giving the new system a change to prove is worth: The successful implementation of the new system depends upon the involvement of the user.

SYSTEM IMPLEMENTATION

Implementation phase is the phase, which involves the process of converting a new system design into one operational one. It is the key stage in achieving a successful new system. Implementation is the stage of the project, where the theoretical design is turned into a working system. At this stage the main workload, the greatest upheaval and the major impact on existing practices shift to user department. If the implementation stage is not planned and controlled carefully it can cause chaos. Thus, it can be considered to be the more crucial stage in achieving a successful new stage and in giving the user confidence that the system will work and will be effective.

IMPLEMENTATION PROCEDURE

The implementation phase is less creative than system design. A system project may be dropped at any time prior to implementation although it becomes more difficult when it goes to the system phase. The final report to the implementation phase includes procedural, records layouts, reports layouts and a workable plan for implementing the candidate system. Implementation is used to the process of converting a new or revised system design into an operational one. Conversion is one aspect of implementation is unique to implementation phase

Chapter6

Conclusion

In conclusion, the integration of AI technology into e-commerce websites has ushered in a transformative era of enhanced user experiences and operational efficiency. Through our comprehensive analysis, it is evident that AI- driven features such as personalized product recommendations, chatbots, and voice search functionalities have significantly improved key performance indicators. These include increased user engagement metrics, such as longer time spent on the website, higher page views per session, and reduced bounce rates. Moreover, the implementation of AI has resulted in tangible boosts in conversion rates and revenue generation, indicating a positive impact on the bottom line. Customer satisfaction has also seen a notable uptick, with users appreciating the convenience and relevance of AI-powered services. Looking forward, while the potential of AI in revolutionizing e-commerce is vast, it is essential to address challenges such as data privacy concerns and algorithmic biases. By navigating these obstacles thoughtfully and continuing to innovate, e-commerce businesses can harness the full potential of AI to deliver tailored experiences, drive sustainable growth, and remain competitive in the ever-evolving digital landscape.

The salient features of this system are,

- Personalized Product Recommendations
- Chatbots and Virtual Assistants
- Dynamic Pricing
- Predictive Analytics
- Fraud Detection and Prevention

Limitations

Data Privacy Concerns: AI relies heavily on user data for personalization and recommendation purposes. However, this can raise privacy concerns, especially with regulations such as GDPR and CCPA. Ensuring compliance with data protection laws while maintaining personalized experiences can be a delicate balance.

Complexity and Integration Challenges: Implementing AI technologies can be complex and require integration with existing systems and workflows. Ensuring seamless integration and interoperability with other software platforms can be a significant challenge for businesses.

Cost and Resource Intensiveness: Developing and deploying AI solutions can be resource-intensive, requiring significant investments in talent, infrastructure, and ongoing maintenance. Small and medium-sized businesses may face barriers to entry due to the high costs associated with AI implementation.

Lack of Contextual Understanding: AI systems may lack the contextual understanding necessary to interpret complex user queries or situations accurately. This can result in misunderstandings or misinterpretations, leading to subpar user experiences.

Limited Scalability: Scaling AI solutions to accommodate growing user bases or expanding product catalogs can be challenging. Ensuring that AI systems remain efficient and effective at scale requires careful planning and infrastructure investments.

Dependency on Quality Data: AI models rely on high-quality data for training and inference. Poor-quality or biased data can negatively impact the performance and reliability of AI systems, highlighting the importance of data quality assurance measures.

Future scope

- Visual Search and Augmented Reality (AR)
- Predictive Analytics and Forecasting
- Sustainability and Green AI
- AI-Powered Content Creation and Personalization

Chapter 7

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Chapter 8

APPENDIX

SOURCE CODE

```
import os
import sys

def main():
    """Run administrative tasks."""
    os.environ.setdefault('DJANGO_SETTINGS_MODULE', 'ecommerce_project.settings')
    try:
        from django.core.management import execute_from_command_line
    except ImportError as exc:
        raise ImportError(
            "Couldn't import Django. Are you sure it's installed and "
            "available on your PYTHONPATH environment variable? Did you "
            "forget to activate a virtual environment?"
        ) from exc
    execute_from_command_line(sys.argv)

if __name__ == '__main__':
    main()
```

```

nltk.download('punkt')
nltk.download('wordnet')
lemmatizer = WordNetLemmatizer()

# Load chatbot model and intents
intents = json.loads(open('E:\Ecommerce_project\ecommerce\store\intents.json').read())
words = pickle.load(open('E:\Ecommerce_project\ecommerce\store\words.pkl', 'rb'))
classes = pickle.load(open('E:\Ecommerce_project\ecommerce\store\classes.pkl', 'rb'))
model = load_model('E:\Ecommerce_project\ecommerce\store\chatbotmodel.h5')

# Define functions for chatbot functionality
def clean_up_sentence(sentence):
    sentence_words = nltk.word_tokenize(sentence)
    sentence_words = [lemmatizer.lemmatize(word) for word in sentence_words]
    return sentence_words

def google_search(query):
    search_results = search(query, num=5, stop=5, pause=2)
    return search_results

def bag_of_words(sentence):
    sentence_words = clean_up_sentence(sentence)
    bag = [0] * len(words)
    for w in sentence_words:
        for i, word in enumerate(words):
            if word == w:
                bag[i] = 1
    return np.array(bag)

```

```

bow = bag_of_words(sentence)
res = model.predict(np.array([bow]))[0]
ERROR_THRESHOLD = 0.25
results = [[i, r] for i, r in enumerate(res) if r > ERROR_THRESHOLD]
results.sort(key=lambda x: x[1], reverse=True)
return_list = [{ 'intent': classes[r[0]], 'probability': str(r[1])} for r in results]
return return_list

```

```

def get_response(intents_list, intents_json):
    tag = intents_list[0]['intent']
    list_of_intents = intents_json['intents']
    for i in list_of_intents:
        if i['tag'] == tag:
            result = random.choice(i['responses'])
            break
    return result

```

```

from django.shortcuts import render
from .models import Product
from sklearn.feature_extraction.text import TfidfVectorizer
from sklearn.metrics.pairwise import linear_kernel

```

```

def train_recommendation_engine():
    # Load data from your Django model (replace YourProductModel with your actual model)
    products = Product.objects.all()

```

```

# Extract descriptions from your products
descriptions = [product.detail_description for product in products]

# Train the TF-IDF vectorizer
tf = TfidfVectorizer(analyzer='word', ngram_range=(1, 3), min_df=1, stop_words='english')
tfidf_matrix = tf.fit_transform(descriptions)

# Calculate cosine similarities
cosine_similarities = linear_kernel(tfidf_matrix, tfidf_matrix)

# Initialize results dictionary
results = { }

# Populate results dictionary with similar items for each product
for idx, product in enumerate(products):
    similar_indices = cosine_similarities[idx].argsort()[:-100:-1]
    similar_items = [(cosine_similarities[idx][i], products[int(i)].id) for i in similar_indices]
    # First item is the item itself, so remove it
    results[product.id] = similar_items[1:]

return results

# Call the train_recommendation_engine function and store the results
trained_results = train_recommendation_engine()

# Define a Django view function to use the trained recommendation engine
from django.shortcuts import get_object_or_404

```

```
def recommend_products(request, item_id, num=4):

    # Retrieve recommendations for the specified item_id from the trained results
    recommendations = trained_results.get(item_id, [])[:num]

    # Retrieve product objects for recommendations
    recommended_products = [(score, get_object_or_404(Product, pk=product_id)) for score,
product_id in recommendations]

    return recommended_products

    #return render(request, 'productviewpage.html', {'recommended_products':
recommended_products})
```

Django settings for ecommerce_project project.

Generated by 'django-admin startproject' using Django 4.1.4.

For more information on this file, see

<https://docs.djangoproject.com/en/4.1/topics/settings/>

For the full list of settings and their values, see

<https://docs.djangoproject.com/en/4.1/ref/settings/>

"""

import os

from pathlib import Path

Build paths inside the project like this: BASE_DIR / 'subdir'.

```
BASE_DIR = Path(__file__).resolve().parent.parent
```

Quick-start development settings - unsuitable for production

See <https://docs.djangoproject.com/en/4.1/howto/deployment/checklist/>

SECURITY WARNING: keep the secret key used in production secret!

```
SECRET_KEY = 'django-insecure-aurf(swv)_2p2)v48mhn80=kmno%z2jcv_q-=)^s+i!-39&qyk'
```

SECURITY WARNING: don't run with debug turned on in production!

```
DEBUG = True
```

```
ALLOWED_HOSTS = []
```

Application definition

```
INSTALLED_APPS = [  
    'jazzmin',  
    'django.contrib.admin',  
    'django.contrib.auth',  
    'django.contrib.contenttypes',  
    'django.contrib.sessions',  
    'django.contrib.messages',  
    'django.contrib.staticfiles',  
    'store',  
]
```



```
]
```

```
MIDDLEWARE = [
```

```
    'django.middleware.security.SecurityMiddleware',  
    'django.contrib.sessions.middleware.SessionMiddleware',  
    'django.middleware.common.CommonMiddleware',  
    'django.middleware.csrf.CsrfViewMiddleware',  
    'django.contrib.auth.middleware.AuthenticationMiddleware',  
    'django.contrib.messages.middleware.MessageMiddleware',  
    'django.middleware.clickjacking.XFrameOptionsMiddleware',
```

```
]
```

```
ROOT_URLCONF = 'ecommerce_project.urls'
```

```
TEMPLATES = [
```

```
{  
    'BACKEND': 'django.template.backends.django.DjangoTemplates',  
    'DIRS': ['templates'],  
    'APP_DIRS': True,  
    'OPTIONS': {  
        'context_processors': [  
            'django.template.context_processors.debug',  
            'django.template.context_processors.request',  
            'django.contrib.auth.context_processors.auth',
```

```
        'django.contrib.messages.context_processors.messages',
        'store.context_processors.cart_count',
        'store.context_processors.wishlist_count',
    ],
},
},
]
```

```
WSGI_APPLICATION = 'ecommerce_project.wsgi.application'
```

Database

<https://docs.djangoproject.com/en/4.1/ref/settings/#databases>

```
DATABASES = {
    'default': {
        'ENGINE': 'django.db.backends.sqlite3',
        'NAME': BASE_DIR / 'db.sqlite3',
    }
}
```

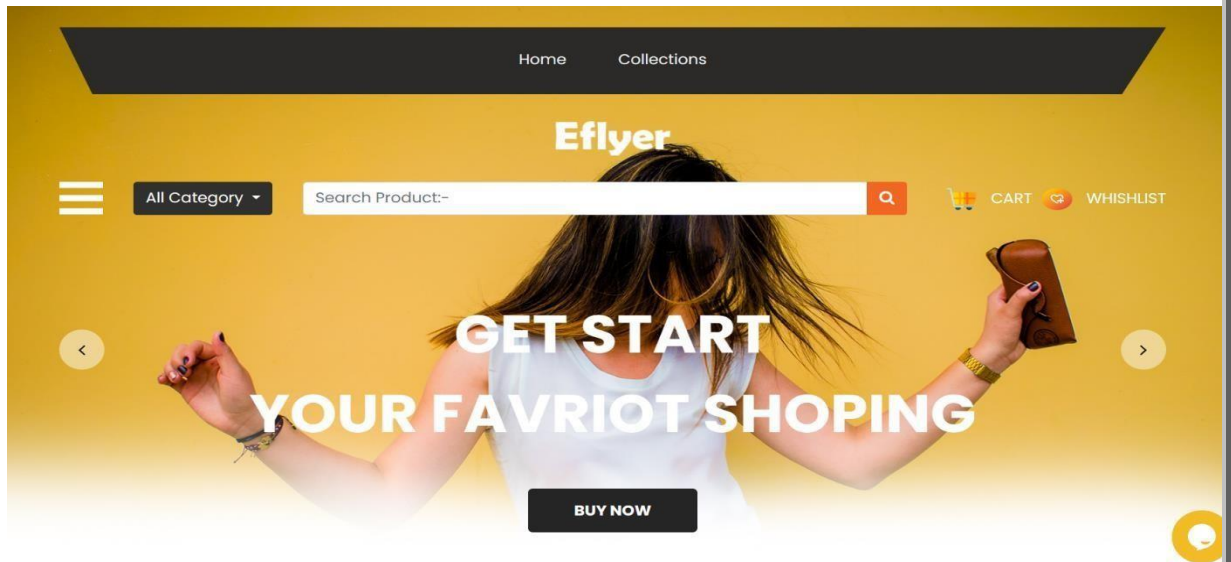
Password validation

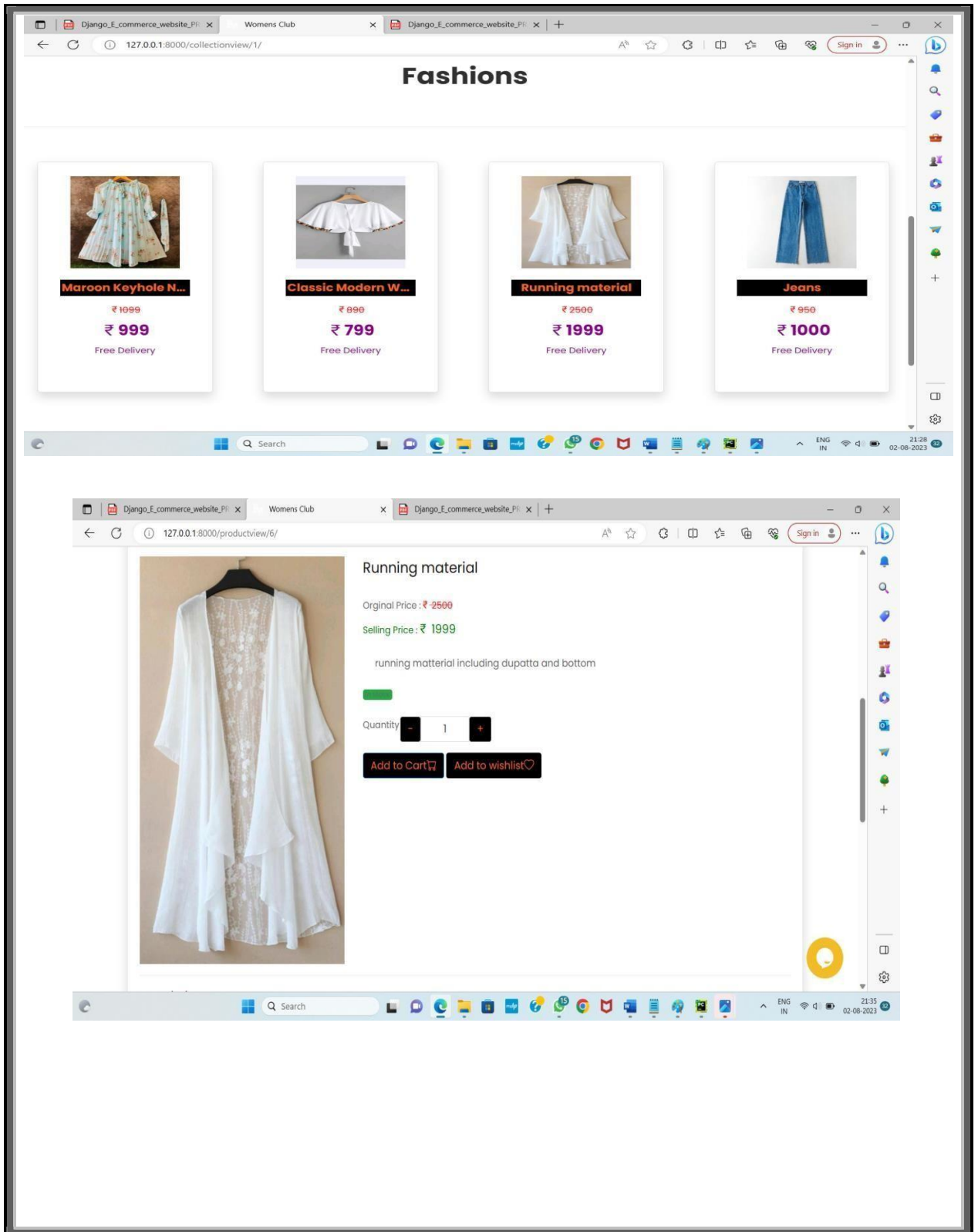
<https://docs.djangoproject.com/en/4.1/ref/settings/#auth-password-validators>

```
AUTH_PASSWORD_VALIDATORS = [
    {
```

```
    'NAME': 'django.contrib.auth.password_validation.UserAttributeSimilarityValidator',
},
{
    'NAME': 'django.contrib.auth.password_validation.MinimumLengthValidator',
},
{
    'NAME': 'django.contrib.auth.password_validation.CommonPasswordValidator',
},
{
    'NAME': 'django.contrib.auth.password_validation.NumericPasswordValidator',
},
}
```

OUTPUT







Register here

First Name

First Name

Username

Email ID

Password

Conform Password

Register