



DIGBIJOY BORA

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Hunwal Tea Estate, Mariani
Assam, IN

EDUCATION

Master of Science in
Information Technology

Kaziranga University
2014-2016

Bachelor of Science in
Information Technology

Punjab Technical University
2010 - 2014

Higher Secondary

J.B College
2008 - 2010

HSLC
St. Antonys High School
2008

SKILLS

Critical Thinking
Problem-solving
Analytical Abilities
Project Management
Perserverance

LANGUAGE

English
Assamese
Hindi

ABOUT ME

I am determined to secure a position in a distinguished organization where I can utilize my educational background and work on an exciting and ever-changing project. I am confident in my abilities and seek an environment that allows me the autonomy to reach both my personal and organizational objectives.

WORK EXPERIENCE

Jan 2017- Jun 2022

Food Corporation of India
Customer Support Engineer

Efficiently training FCI officials to implement the Depot Online System (DOS) and effectively handle all hardware and software-related issues.

Other responsibilities :

- Diagnose and troubleshoot customer technical problems
- Resolve internal technical issues in software.
- Participate in training customers.
- Handle customer complaints.
- Prepare reports on customer issues.

Jun2022 - Present

Mirania Data Systems

Outsourcing e Virtual Data
Researcher

Conducting research and data analysis. My focus is on delivering valuable insights and actionable recommendations for driving company growth. With exceptional computer skills, I efficiently generate leads and present findings in engaging presentations. My multitasking abilities enable me to manage multiple assignments effectively, making me a valuable asset to any research-oriented team.

Other responsibilities:

- Conducting comprehensive web research on industries, business models, and market trends.
- Utilizing various tools for enhanced efficiency and staying updated with advancements.
- Precise data analysis to provide valuable insights and actionable recommendations.
- Delivering engaging presentations and managing multiple assignments under pressure.
- Continuously learning and adopting new tools and methodologies to stay at the forefront of industry trends.