

Insightify Weekly Report - Week 6

Week: April 08 - April 12, 2024

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Highlights

Positive feedback on new onboarding flow and tooltip hints.

Implemented zero-result fallback recommendations.

Voice query support expanded to French and Spanish.

Key Metrics

Crash-free sessions: 93.2% ((up) from 89%)

NPS: 8.0 ((up) from 7.1)

Support tickets: 142 total ((down) from 164)

Top Issues

Voice search fails on some accents (esp. Indian English).

Search input not saving on form reload (Safari only).

Dark mode visibility issues still persist on Android 11.

Next Steps

Deploy multilingual re-indexing patch.

Push accessibility-focused design updates to QA.

Finalize SmartSearch keyboard shortcut updates.