

Insightify Weekly Report - Week 20

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Highlights

Launched SmartSearch 2.1 patch with improved error handling.

Positive feedback on new onboarding flow and tooltip hints.

Voice query support expanded to French and Spanish.

Key Metrics

Crash-free sessions: 93.2% ((up) from 89%)

SmartSearch usage up by 22% week-over-week.

Support tickets: 142 total ((down) from 164)

Top Issues

Dark mode visibility issues still persist on Android 11.

Confusion between Filters vs Tags remains.

Voice search fails on some accents (esp. Indian English).

Next Steps

Finalize SmartSearch keyboard shortcut updates.

Push accessibility-focused design updates to QA.

Deploy multilingual re-indexing patch.