Insightify Weekly Report - Week 3

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Highlights

Implemented zero-result fallback recommendations.

Reduced average latency by 15% for Android users.

Launched SmartSearch 2.1 patch with improved error handling.

Key Metrics

SmartSearch usage up by 22% week-over-week.

Avg. query latency: 650ms ((down) from 780ms)

Support tickets: 142 total ((down) from 164)

Top Issues

Search input not saving on form reload (Safari only).

Confusion between Filters vs Tags remains.

Zero-results UI state still lacks guidance.

Next Steps

Finalize SmartSearch keyboard shortcut updates.

Deploy multilingual re-indexing patch.

Launch experiment on context-aware autocomplete.