

Insightify Weekly Report - Week 16

Week: June 17 - June 21, 2024

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Highlights

Launched SmartSearch 2.1 patch with improved error handling.

Voice query support expanded to French and Spanish.

Reduced average latency by 15% for Android users.

Key Metrics

NPS: 8.0 ((up) from 7.1)

SmartSearch usage up by 22% week-over-week.

Crash-free sessions: 93.2% ((up) from 89%)

Top Issues

Dark mode visibility issues still persist on Android 11.

Search input not saving on form reload (Safari only).

Voice search fails on some accents (esp. Indian English).

Next Steps

Finalize SmartSearch keyboard shortcut updates.

Launch experiment on context-aware autocomplete.

Deploy multilingual re-indexing patch.