Insightify Weekly Report - Week 4

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Highlights

Positive feedback on new onboarding flow and tooltip hints.

Reduced average latency by 15% for Android users.

Implemented zero-result fallback recommendations.

Key Metrics

Support tickets: 142 total ((down) from 164)

SmartSearch usage up by 22% week-over-week.

Crash-free sessions: 93.2% ((up) from 89%)

Top Issues

Zero-results UI state still lacks guidance.

Dark mode visibility issues still persist on Android 11.

Voice search fails on some accents (esp. Indian English).

Next Steps

Push accessibility-focused design updates to QA.

Finalize SmartSearch keyboard shortcut updates.

Deploy multilingual re-indexing patch.