# iMediXcare user manual



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#### 1 What is iMediXcare?

- iMediXcare is an Open Source Telemedicine System. iMediXcare is a Telemedicine System which models Out-Patient-Door (OPD) workflow of a virtual hospital. iMediXcare interfaces are easy to use.
- The appointment is set by the data entry operator, and maintains a queue of patients for online consultations for each doctor. The data entry operator can also enter and upload patient's data.
- The doctor makes online visit of a patient by browsing patient's data, entering observations, vital signs and symptioms, health parameters, etc., if needed, consulting using video conferencing, advising tests and investigations, and writing e-prescription. A doctor can refer a patient to another doctor for online consultation.
- A patient from her(his) account is able to get access of visit wise medical records and prescriptions.
- iMediXcare is mobile responsive.

#### Types of users in iMediXcare-

- System Administrator
- Centre Administrator
- Doctor
- Data Entry Operator
- Pathology Technician
- Patient

## 2 Getting Started

Use the *Installation Guide* to install iMediXcare.

After installing iMediXcare a privilaged user account is created. In iMediX-care it is known as  $System\ Administrator$ .

The profile login and password for  $System\ Administrator$  is -

login id: adminpassword: admin

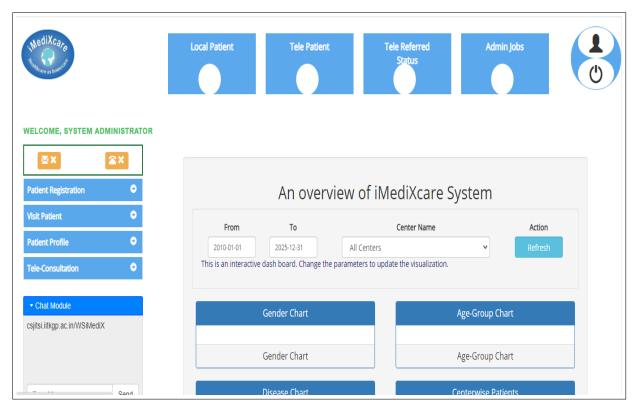
#### 2.1 Profile : System Administrator

#### 2.1.1 Login

Goto iMediXcare telemedicine system's login page-

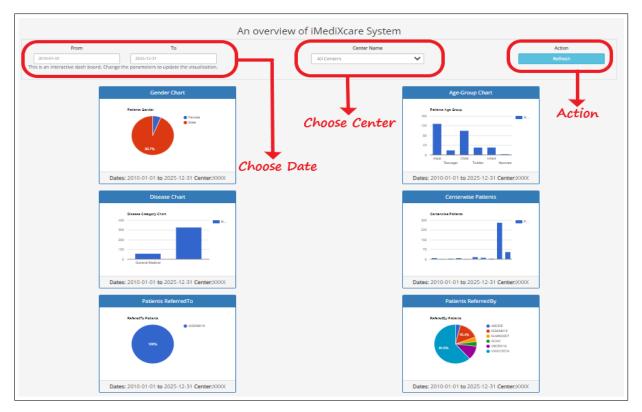


Use system administrator profile login credentials to login **iMediXcare** system. Change the password immediately after log by editing profile as described below.



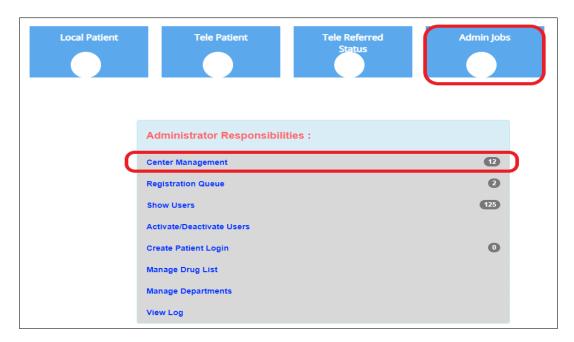
This is the home page of system administrator profile.

#### 2.1.2 Dashboard



Choose the date range, center name and click on refresh button. Graph based statistics of the center patients gets plotted, for analysis purpose.

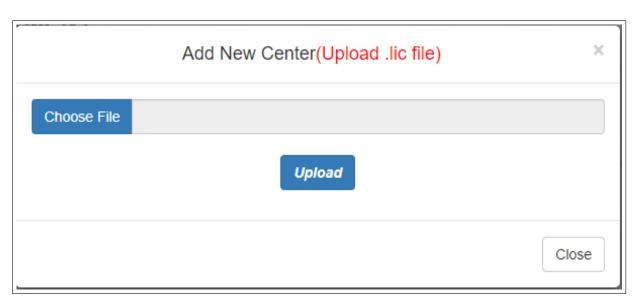
#### 2.1.3 Add the virtual hospital using VBCR.lic file



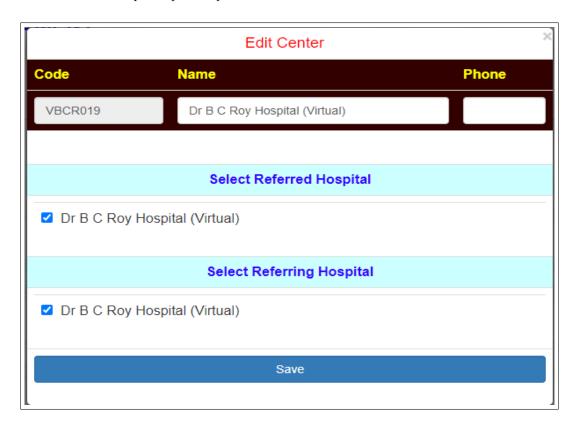
From admin jobs (administrator responsibilities) select center management.



In the present version, only one license file is provided (expiry date - 23rd February, 2031) for hosting the virtual hospital. Change the name of hospital from Edit option.



Browse and upload the **VBCR.lic** file and upload. Now, the center is created. Edit option can be used to change the name of centres and giving permission to centres who can participate in patient telereferral.



#### 2.1.4 Create user accounts

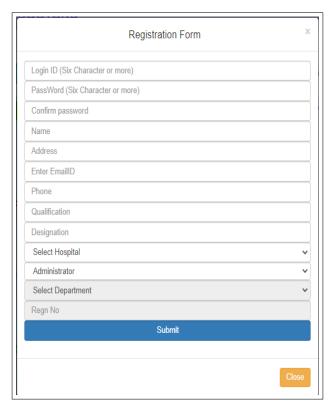




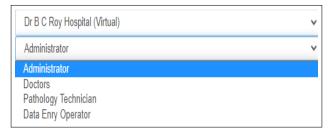
From admin jobs select option **Show Users** from **Administrator Responsibilities**.



On clicking **Add New User** a user registration form opens up, where unique email id and phone number of a user is mandatory.



All types of user roles in  $\mathbf{iMediXcare}$  are list in a dropdown.

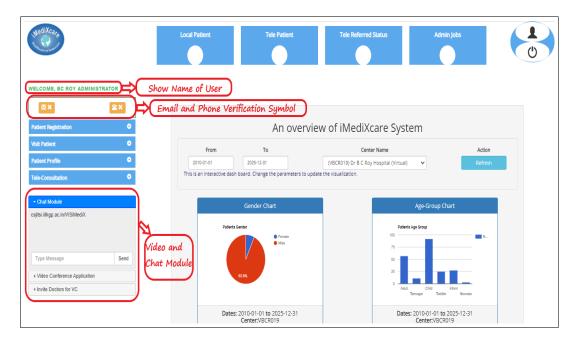


Create the centre administrator profile and then create rest of the required user profiles.

#### 3 Profile: Centre Administrator

**Purpose:** Centre administrator profile is used to control all the functionalities of a hospital/centre. System administrator can perform all the functions of center administrator with added power to perform them across all centres.

#### 3.1 Login

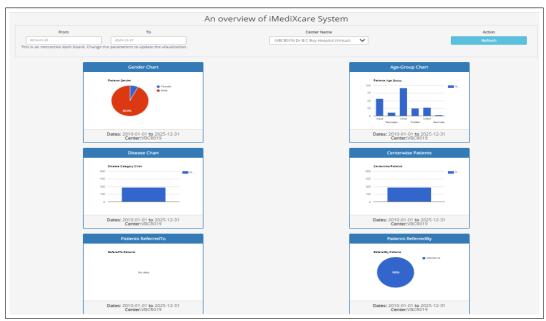


The username of the login profile is shown as **Welcome**, **username**. Just below the email and phone verification symbols appear. It turns green if verified using OTP.



Here, green symbol of email tells that the email id is verified for this user in system. The video conference and chat module shown here is mainly used for communicating between patients and doctors.

## 3.2 Dashboard



Here statistics are shown as graph considering all patients at that particular centre.

## 3.3 Edit Profile

Edit profile feature is used to add/modify the user's details.



#### 3.4 Create user accounts

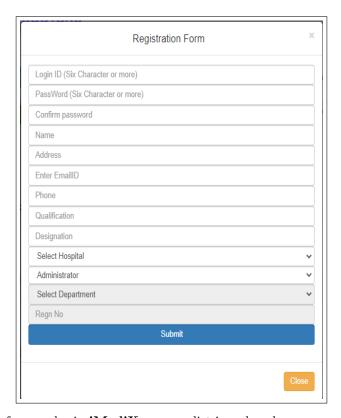




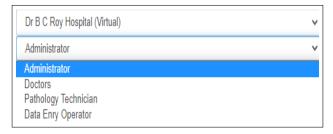
From admin jobs select option **Show Users** from **Administrator Responsibilities**.



On clicking **Add New User** a user registration form opens up, where unique email id and phone number of a user is mandatory.

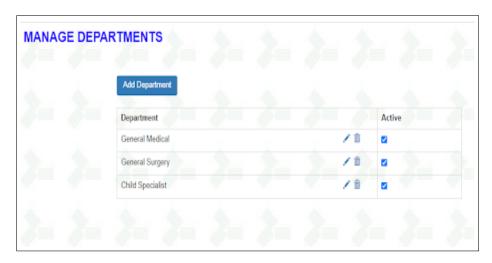


All types of user roles in  $\mathbf{iMediXcare}$  are list in a dropdown.



### 3.5 Manage Departments

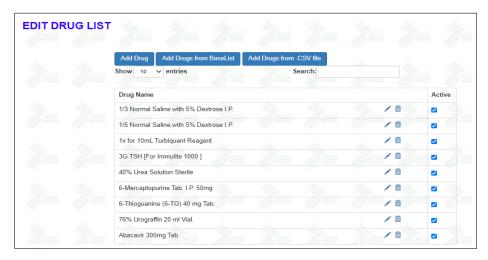
From Administrator Responsibilities, select option Manage Departments.



Here departments can be added, updated, deleted, activated and deactivated.

## 3.6 Manage Drug List

From Administrator Responsibilities, select option Manage Drug List.

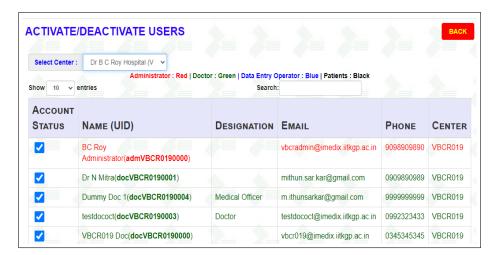


Here drugs can be added, updated, deleted, activated and deactivated. There is also a provision to add drugs from a csv file.



#### 3.7 Activate/Deactivate users

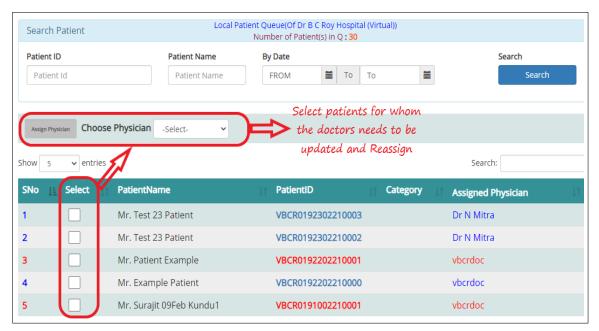
From Administrator Responsibilities, select option Activate/Deactivate Users.



On clicking the *check box* under **ACCOUNT STATUS** the user accounts can be activated or deactivated.

#### 3.8 Update Physician

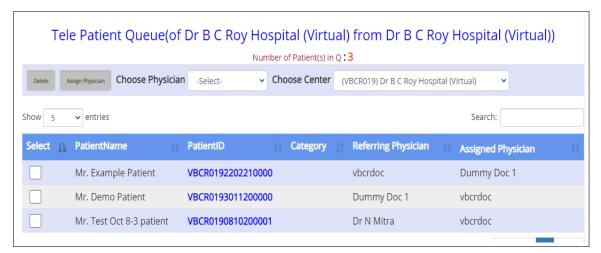
Goto  ${f Local\ Patient}$  queue. Here all the patients currently undergoing treatment in that hospital/centre appears .



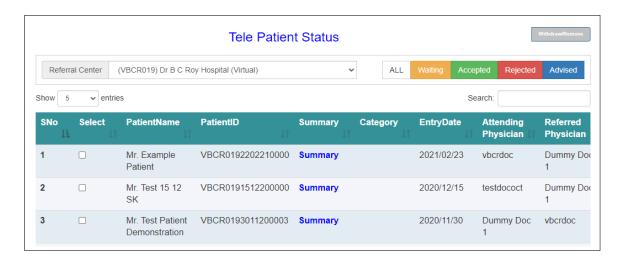
If the physician assigned at registration/Visit time needs to be changed, then the hospital/centre administrator can use this feature.

#### 3.9 Tele Patient Queue(s)

Goto **Tele Patient** queue. Here all the patients currently undergoing treatment in that hospital/centre as part of teleconsultation appears .

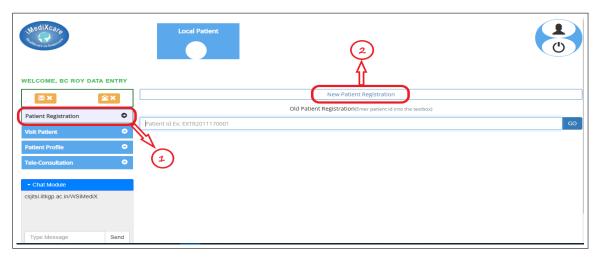


Goto  $\mathbf{Tele}$   $\mathbf{Referred}$   $\mathbf{Status}$  queue. Here status of all the patients currently telereferred by the hospital doctors' appears .

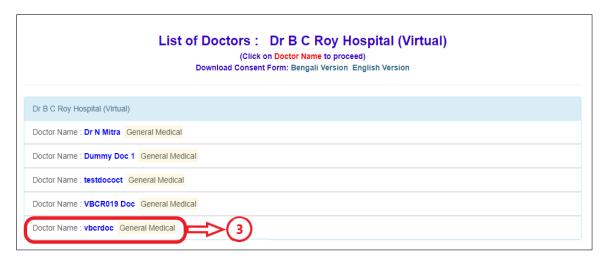


## 3.10 OPD Registration

First click on patient  $\operatorname{registration}(1)$  from the left panel and then click on new patient  $\operatorname{registration}(2)$  .



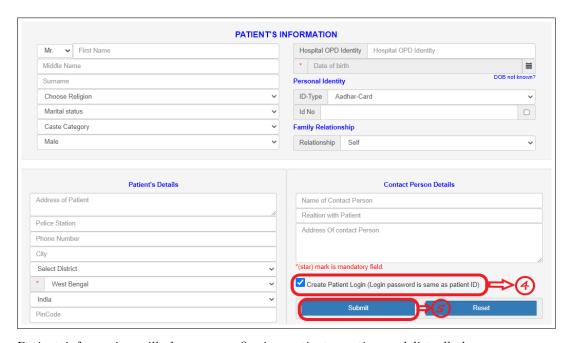
Then select a doctor from the list of doctors(3).



Fill up the details of the patient in the form provided. Check on create patient login(4) in order to create a login account for the patient, if not required then uncheck create patient login(4).

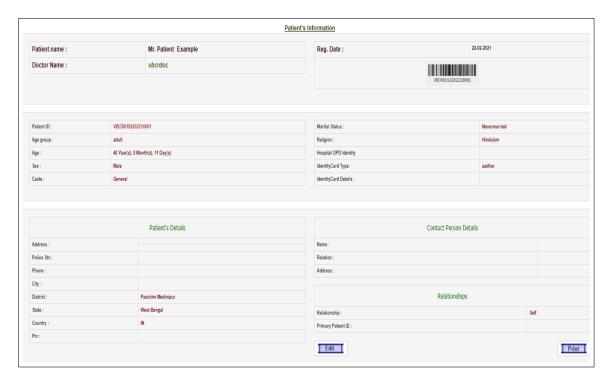
**Note:** Login account for a patient has the same login userid and password which is the system generated patient id.

After filling up the patient information form click on the submit(5) button to save and submit the details. Reset button will clear all the fields of form. Note: \*(star) mark fields are mandatory fields.



Patient information will show up confirming patient creation and list all the

patient details which can be edited with edit option or printed with print option. The same details can be again generated using patient profile option in left panel using the patient id.







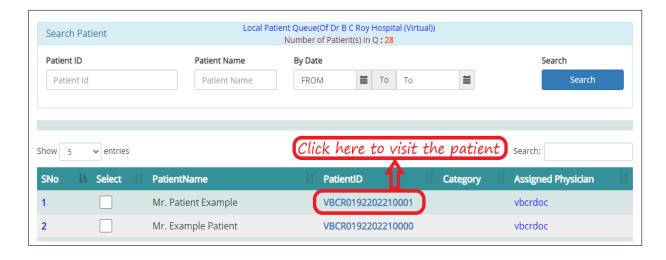
At patient registration time if the create patient login is checked then, this

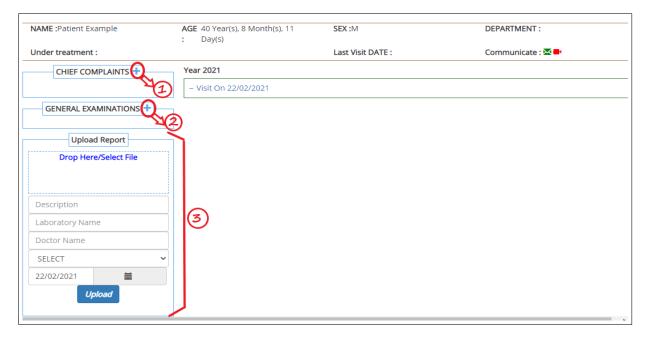
option will show up asking to send the login credentials to the patients via email and sms (phone and email need not be registered with the system).



# 3.11 Add Chief complaints, General Examinations and Upload Documents

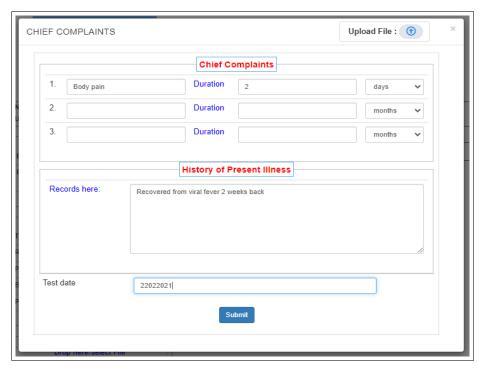
Goto local patient queue. Then select the patient from the queue to visit the patient.





To add CHIEF COMPLAINTS click on + symbol(1). A window opens up asking for chief complaints. Upload file option can be used to upload a document with chief complaints (such as prescription/report).

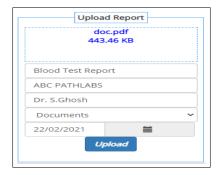
Note: Atleast one chief complaint is mandatory.



To add GENERAL EXAMINATIONS click on + symbol(2). A window opens up asking for vital signs.



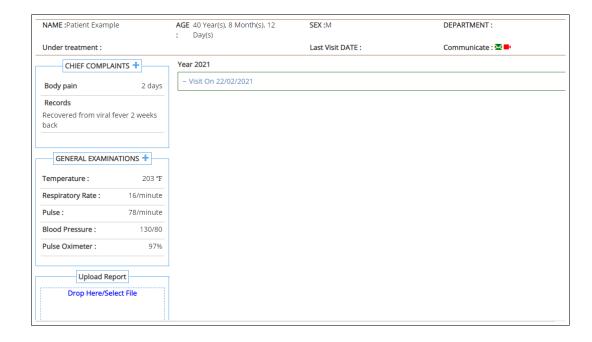
UPLOAD REPORT(3) feature can be used to upload documents/images of different types of clinical datas.



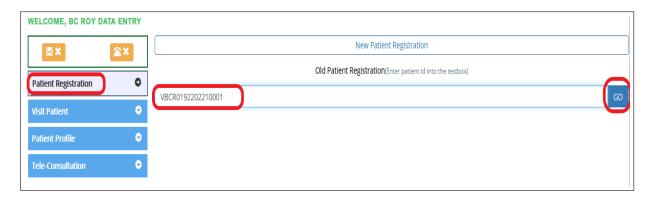
The following type of file formats are supported



The vital signs and chief complaints are displayed in the system as follows:



#### 3.12 Visit Old Patient



Goto patient registration from left panel, then place the patient id under old patient registration and then click on GO.



From the doctors list select the doctor name and click on submit.

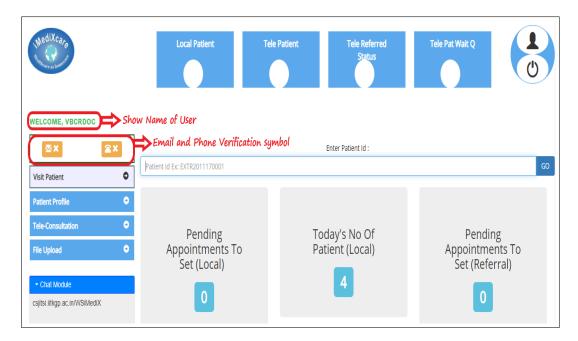


Now the patient will appear in the local patient queue of the doctor selected.

## 4 Profile: Doctor

**Purpose:** Doctors use this profile for treatment, tele-consultation, tele-referral, video conferencing etc.

#### 4.1 Login

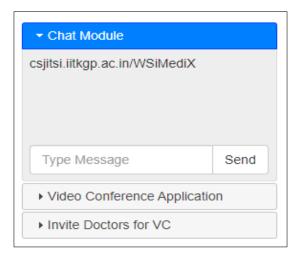


After login using the doctor profile this is the home page of doctor profile. The username of the login profile is shown as **Welcome**, **username**. Just below the email and phone verification symbols appear. It turns green if verified using OTP.

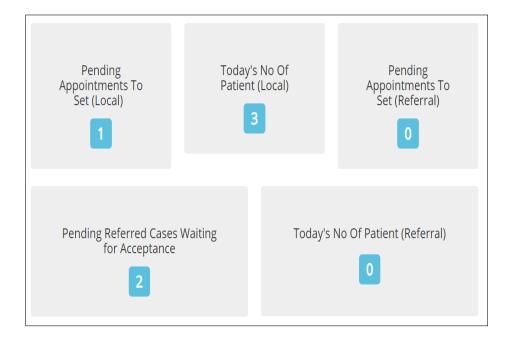


Here, green symbol of email tells that the email id is verified for this user in system.

The video conferencing and chat module shown here is mainly used for communicating between patients and doctors.

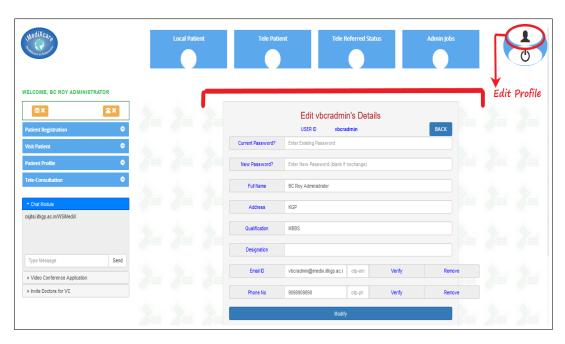


## 4.2 Dashboard



These are few details to help the doctors see patients at a glance.

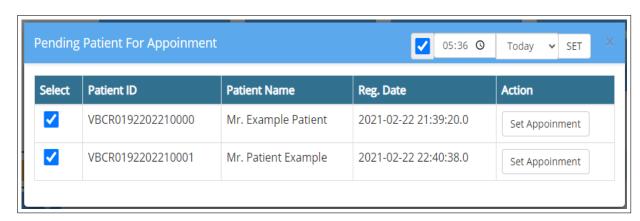
#### 4.3 Edit Profile



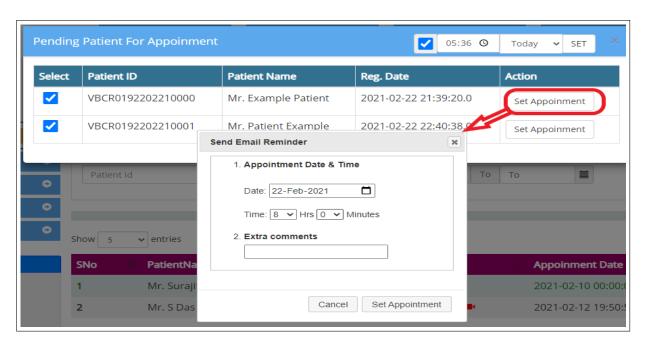
Edit profile feature is used to add/modify the user's details.

#### 4.4 Set Appointment

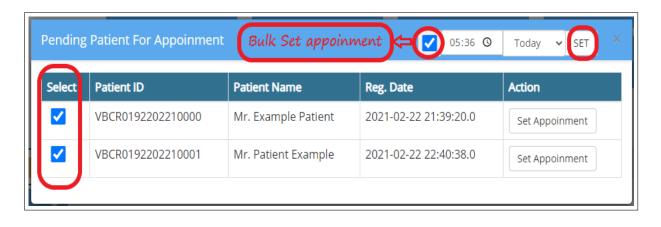
Goto local patient queue. A popup window appears if there are pending patients to set an appointment.



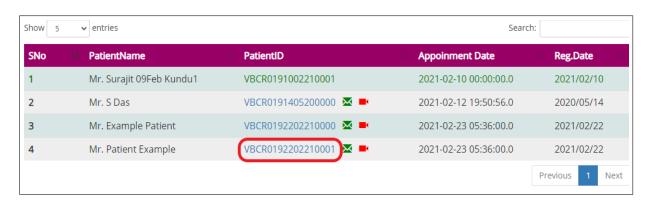
To set individual patient appointments , use it as follows:



To make bulk patient appointments for multiple patients at once use it as follows:

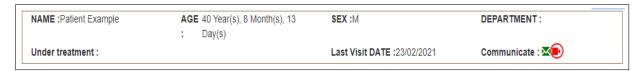


#### 4.5 Visit Patient



From local patient queue, to select any patient click on the patient id as shown above.

#### 4.6 Make a Video Call



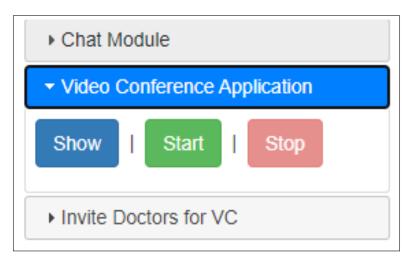
If the patient is online then video icon turns from red to green.



Now start the video conference from left panel video conference application.

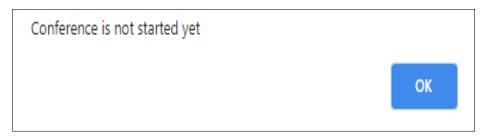
- Start: Start the video conference application
- Stop: Stop the video conference application
- Show: Show the video conference application if the window is hidden.

Note: The video conference window is a floating window which is movable.

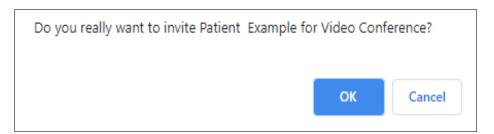


Start the video conference by clicking on the green video icon.

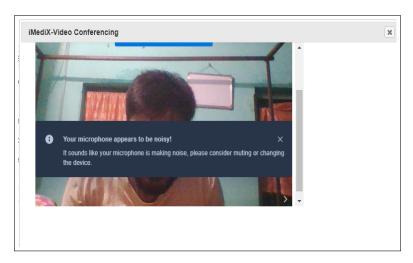
If the application is not started already, then a notification comes asking the user to start the video conference application.



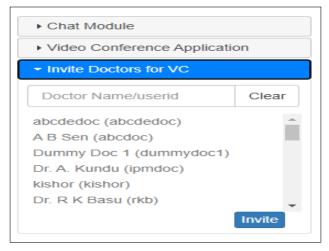
Otherwise, the patient invitation notification asks for confirmation. Click  $\mathbf{OK}$  to invite the patient,  $\mathbf{Cancel}$  to reject invitation.



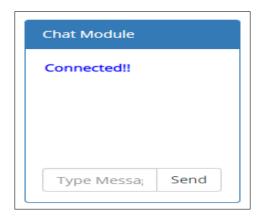
The video conferencing window opens as-



To invite other consulting doctor choose a doctor and press invite from video conference application-



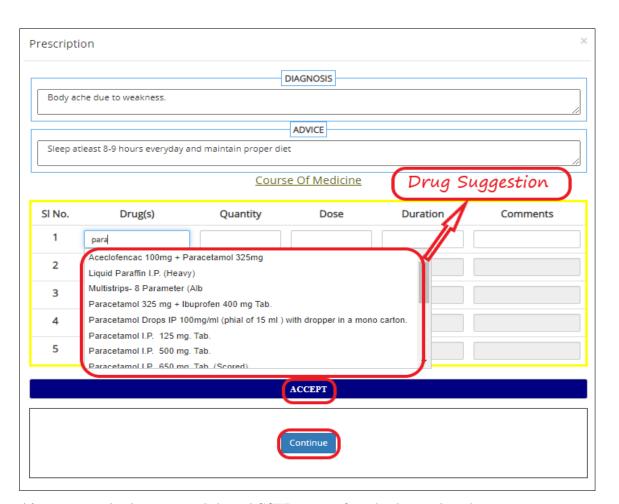
The **Chat Module** can be used for text message purpose between doctor and patient-



#### 4.7 Prescribe



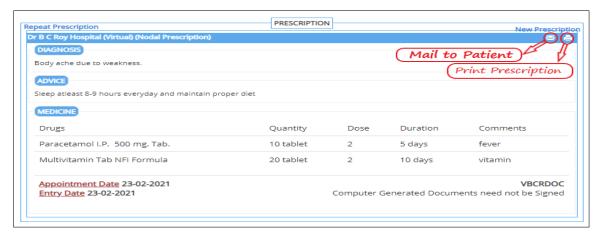
Click on new prescription to create a new prescription, and a window opens up with necessary fields for prescription. A drug database is integrated with our system where all standard medicines are included. While adding a drug to the prescription a suggestion by text appears, suggesting all possible drugs from the database.



After entering the drug names click on ACCEPT to confirm the drugs selected.



Use add more to add more drugs if necessary. And delete option can be used to remove any drug if not required. Finally, click on continue to save the prescription.



After successfully creating the prescription it appears as above. Prescription has two options, to email and to print the prescriptions. Email option will send an email to the patient with a pdf version of the prescription. The pdf version of the prescription is shown below-

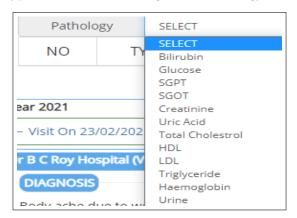


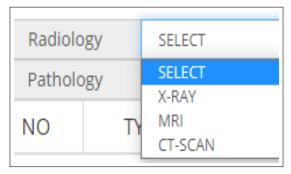
**NOTE:** Use repeat prescription in the prescription menu to prescribe/repeat the last prescription.

#### 4.8 Advise Test

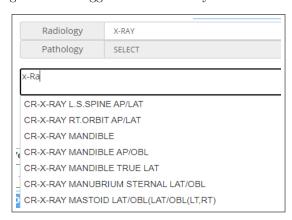


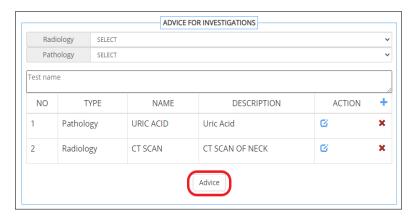
There are two types of advice for investigations-Radiology and Pathology.



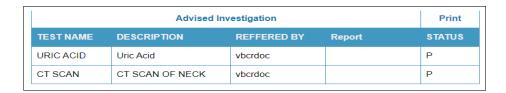


After selecting test from dropdown List , Test Name has to be entered which also has an integrated test suggestion list. Finally select and add the tests .

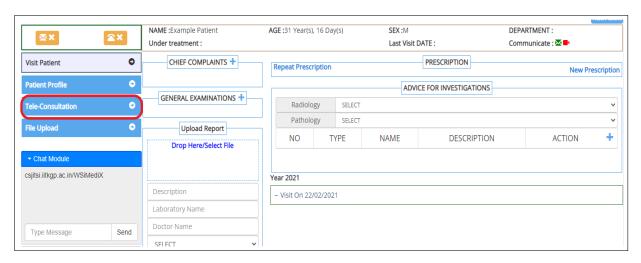




Click on the advice button to advise the tests finally.



#### 4.9 Tele Referral

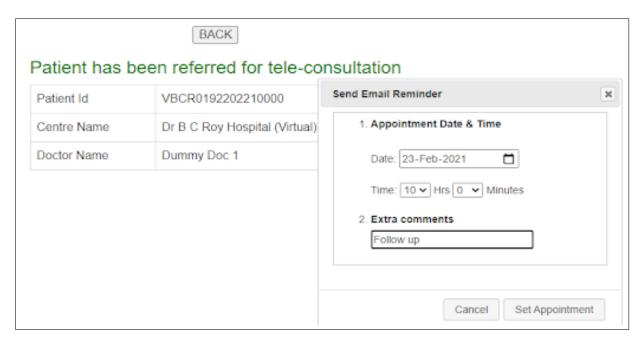


From the left panel select tele consultation, then click on continue.



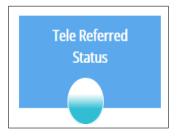


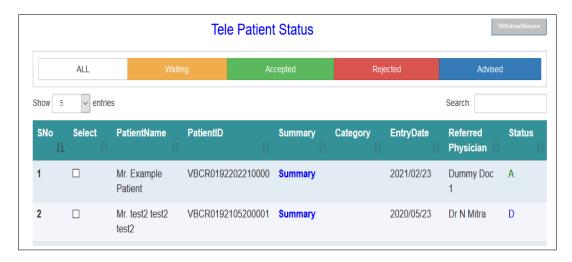
Select the department and doctor name to whom the patient is sent for telereferal and submit.



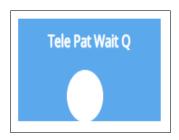
Then if required a followup consultation can be set by the local doctor ( if required ).

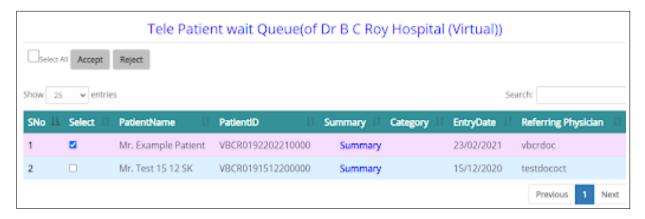
Patients referred for teleconsultation appears in tele referred status queue.



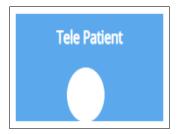


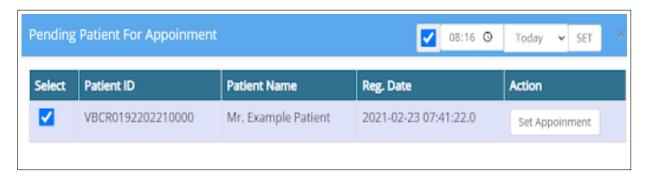
Now login with referred doctor and goto tele patient wait queue.





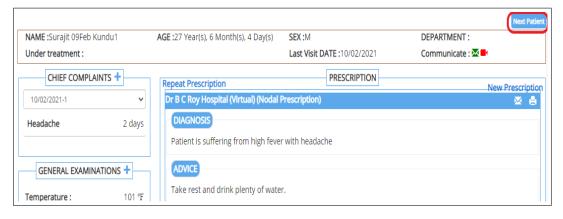
Select the patient and then click on accept button to accept the patient for tele consultation, and click on reject to decline the patient for tele consultation. Now goto tele patient queue and set the appointment similar to local patient queue.



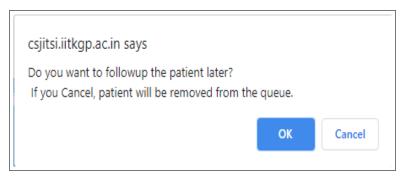


Now from tele patient queue visit the patients in same way discussed above.

#### 4.10 Remove Patient from Local Patient Queue



Click on next patient button. A pop-up opens up asking whether to keep the patient. If clicked on **Cancel**, the patient is removed from the local patient queue.

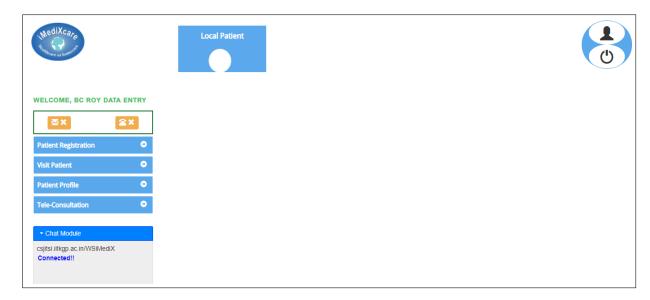


If clicked on  $\mathbf{OK}$  the next patient in the queue is visited without removing the current patient.

## 5 Profile: Data Entry Operator

**Purpose:** Data entry operator performs similar tasks as a hospital receptionist. This profile can be used to create patients and make visits to a doctor.

#### 5.1 Login



After login using the data entry operator profile this is the home page of data entry operator profile.

The username of the login profile is shown as Welcome, username.

Just below the email and phone verification symbols appear. It turns green if verified using OTP.



Here, green symbol of email tells that the email id is verified for this user in system. The video conferencing and chat module shown here is mainly used for communicating between patients and doctors.

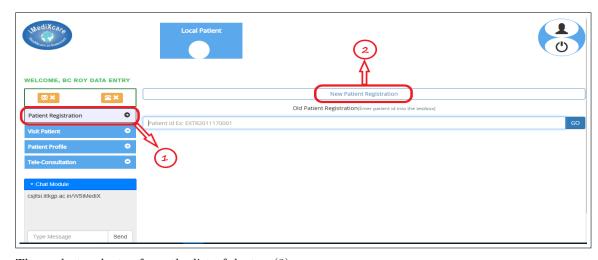
#### 5.2 Edit Profile



Edit profile feature is used to add/modify the user's details.

## 5.3 OPD Registration

First click on patient registration(1) from the left panel and then click on new patient registration(2).



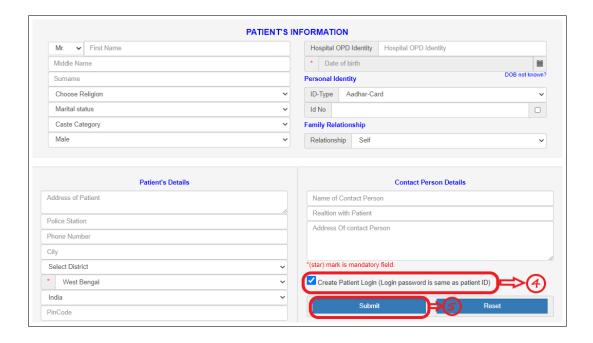
Then select a doctor from the list of doctors(3).



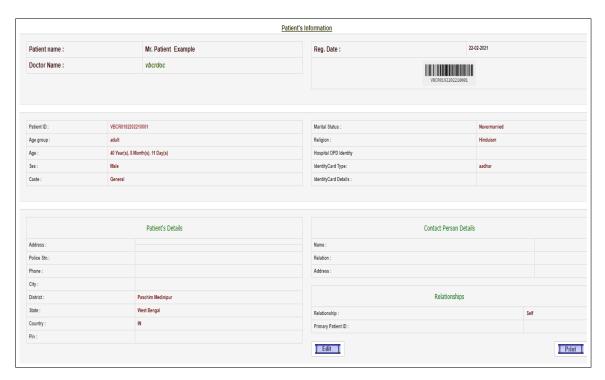
Fill up the details of the patient in the form provided. Check on create patient login(4) in order to create a login account for the patient, if not required then uncheck create patient login(4).

**Note:** Login account for patient has same login userid and password which is the system generated patient ID.

After filling up the patient information form click on the submit(5) button to save and submit the details. Reset button will clear all the fields of form. Note: \*(star) mark fields are mandatory fields.



Patient information will show up confirming patient creation and list all the patient details which can be edited with EDIT option or printed with PRINT option. The same details can be again generated using patient profile option in left panel using the patient id.





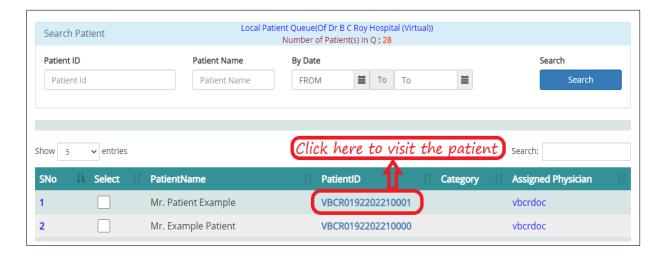


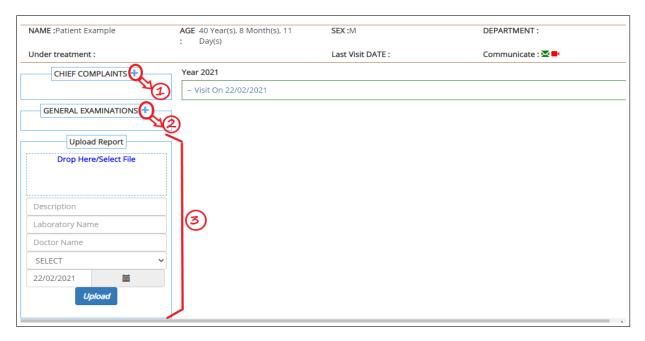
At patient registration time if the create patient login is checked then, this option will show up asking to send the login credentials to the patients via email and sms (phone and email need not be registered with the system).



## 5.4 Add Chief complaints, General Examinations and Upload Documents

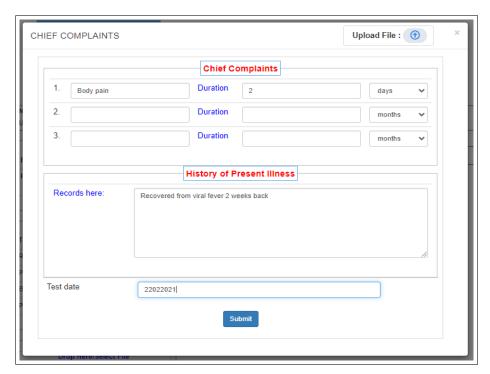
Goto local patient queue. Then select the patient from the queue to visit the patient.





To add CHIEF COMPLAINTS click on + symbol(1). A window opens up asking for chief complaints. Upload file option can be used to upload a document with chief complaints (such as prescription/report).

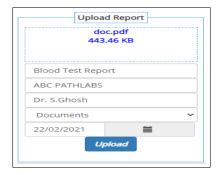
Note: Atleast one chief complaint is mandatory.



To add GENERAL EXAMINATIONS click on + symbol(2). A window opens up asking for vital signs.



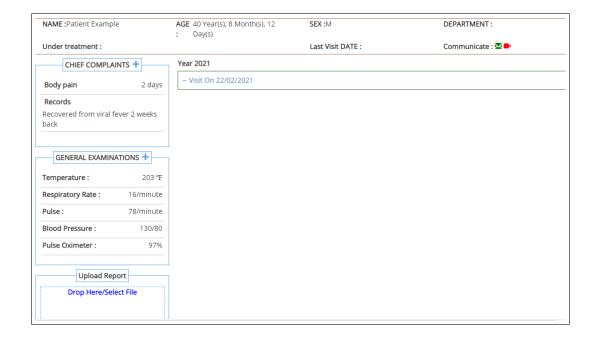
UPLOAD REPORT(3) feature can be used to upload documents/images of different types of clinical datas.



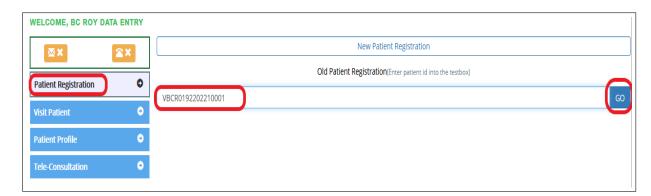
The following type of file formats are supported



The vital signs and chief complaints are displayed in the system as follows:



#### 5.5 Visit Old Patient



Goto patient registration from left panel, then place the patient id under old patient registration and then click on GO.



From the doctors list select the doctor name and click on submit.

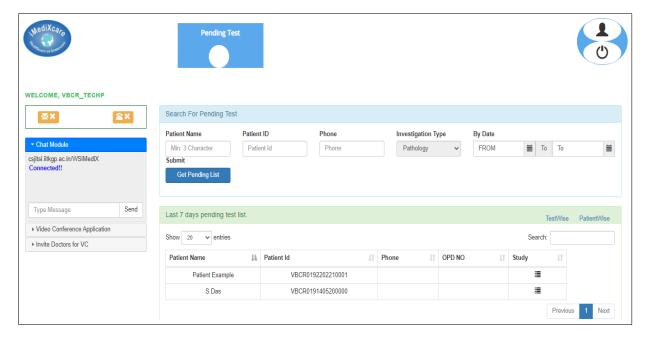


Now the patient will appear in the local patient queue of the doctor selected.

## 6 Profile: Pathology Technician Operator

**Purpose:** Pathology technician laboratory operator use this profile for browsing the Tests and upload the test reports for the completed tests in laboratory which is reflected to both doctor and patient side.

#### 6.1 Login



After login using the pathology technician lab operator profile this is the home page of pathology technician lab operator profile.

The username of the login profile is shown as Welcome, username.

Just below the email and phone verification symbols appear. It turns green if verified using OTP.



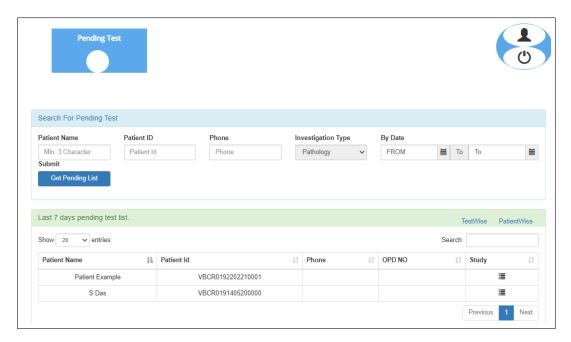
Here, green symbol of email tells that the email id is verified for this user in system.

## 6.2 Edit Profile

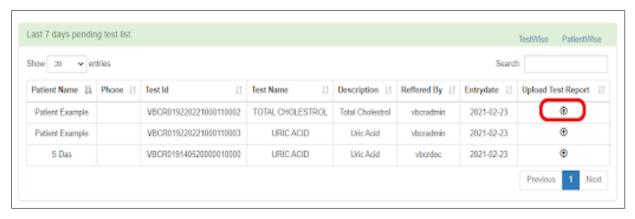


Edit profile feature is used to add/modify the user's details.

#### 6.3 Browse and Upload Patient Test reports



The pending tests can be searched by patient name, patient id, date and phone number. In the above figure the list is displayed patient wise.



Here in above figure list appears testwise.

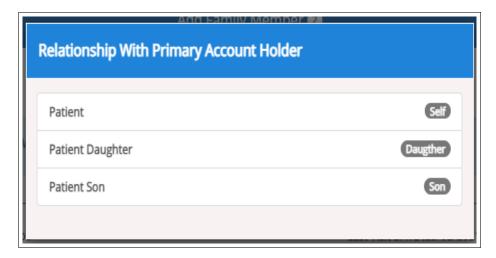


To upload a test report click on the marked icon above. Using this interface the files can be uploaded for each test and saved. Multiple files can also be uploaded from here, which can be viewed from the patient side and doctor side.

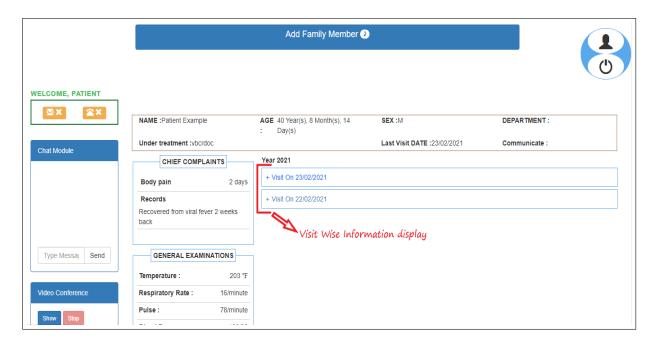
## 7 Profile: Patient

**Purpose:** Patient profile is used for adding family members, video conferencing and viewing prescriptions along with other clinical records.

#### 7.1 Login



After login using the patient profile the patient account needs to be chosen among the family accounts.



This is the home page of patient profile.

The username of the login profile is shown as Welcome, username.

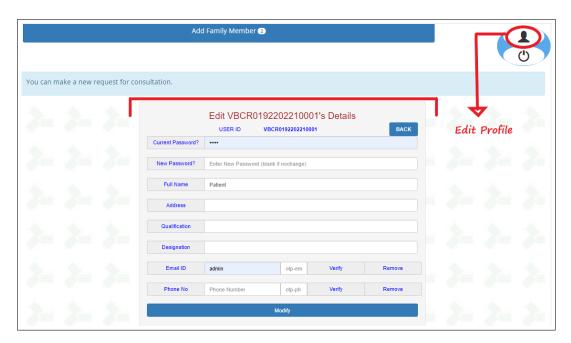
Just below the email and phone verification Symbols appear. It turns green if verified using OTP.



Here, green symbol of email tells that the email id is verified for this user in system.

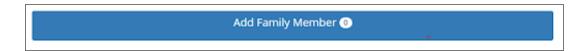
The Chief Complaint, General Examinations and Prescriptions can be viewed here visit wise.

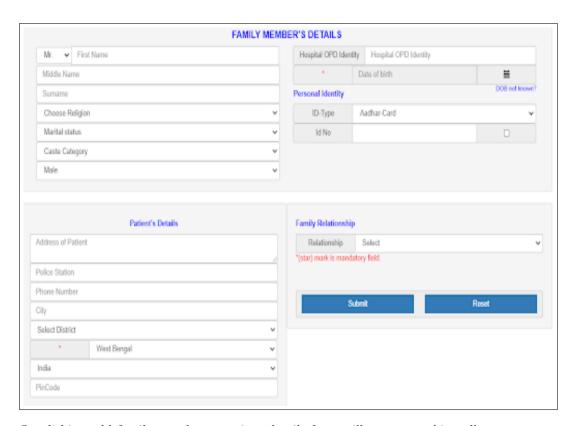
#### 7.2 Edit Profile



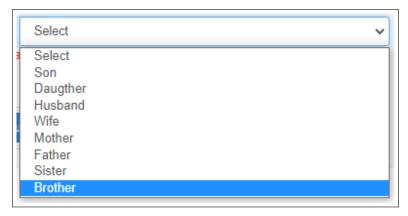
Edit profile feature is used to add/modify the user's details.

## 7.3 Add Family Members





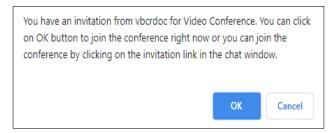
On clicking add family member a patient details form will open up asking all necessary details and relation with the primary patient.



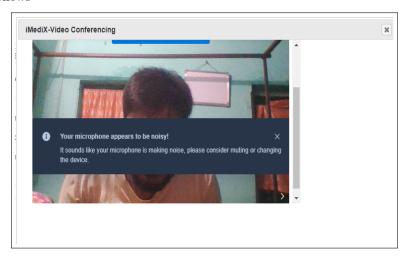
#### 7.4 Accept a Video Conference Request from Doctor

For video conference the patient needs to be logged in to the **iMediXcare** System. Once the doctor sees, the patient online the doctor may sent a video

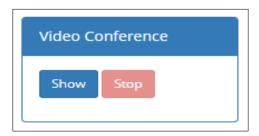
conference request and the patient needs to accept this to start the video conference. The conference message appears as-



On accepting video conference request the video conference window opens up as follows-

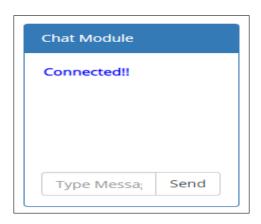


The patient side video conference application has the following options-



- Stop: Stop the video conference application
- Show: Show the video conference application if the window is hidden.

The **Chat Module** can be used for text message purpose between doctor and patient-



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