Amanda Guinyard

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PROFILE SUMMARY

I am a highly motivated and results-driven individual, with a solid understanding of cybersecurity principles, network security, and incident response, I possess strong communication and teamwork skills, allowing me to collaborate effectively with both technical and non-technical personnel. Als committed to delivering exceptional support and maintaining optimal performance of critical IT infrastructure. I can also act quickly and efficiently on any assignment given to me.

CERTIFICATIONS & EDUCATION

CompTIA A+
CompTIA Network +
CompTIA Security +
Cybersecurity Certificate, Central Carolina Technical College   Aug 2022-Aug 2023
Bachelors in Computer Science, College of Charleston   May 2020

WORK EXPERIENCE

IT Technician   July 2022- Present
Barnwell County Consolidated School District, Williston, S.C

- Monitor, manage, and resolve tickets with a high customer satisfaction rate
- Implement the principle of least privilege to manage access to devices used by employees, thereby reducing the attack surface and minimizing the potential impact of security incidents
- Provide troubleshooting, technical support, configurations, installations, and maintain IT users' workstation software and hardware. Ensure proper backing up of data from user workstations

- Ensure the security of legacy hardware by preparing and reimaging outdated Windows machines through PXE with up-to-date security patches and configurations to prevent vulnerabilities
- Maintain accurate inventory records of all IT devices using an asset management system to ensure secure and efficient tracking and management of hardware assets
- Ensure that all equipment setup for employee use is in compliance with security guidelines, including proper installation of secure cables and hardware, and appropriate software and drivers that are regularly updated to maintain security standards

IT Specialist   September 2020 – July 2022

Denmark Technical College, Denmark, S.C

- Provide technical support to users regarding computer software and hardware operations, and network assistance

- Conduct troubleshooting and password resets through Azure Active Directory, ensuring secure access to network resources

- Provision new user accounts and access permissions in Window Active Directory, ensuring adherence to least privilege principles

- Manage a ticketing system to track, investigate, and resolve issues

- Monitor and audit ID card activity to detect and prevent any unauthorized use or access

- Configure and secure 92 Apple iPads and MacBooks with JAMF School and Microsoft Endpoint Manager to ensure compliance with security policies

SKILLS

- Hardware and System Configuration
- Troubleshooting & Problem Solving
- Scripting
- Bash & Python
- Wireshark
- Strong understanding of security technologies

- Active Directory
- Google Admin
- Linux Administration
- Windows Administration
- Nessus
- Quick learner
- Vulnerability Management