REUVEN ZIERL

IT Ops & Automation Manager

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SUMMARY

Dynamic IT professional with 3+ years of experience in ICT project management and over a year specializing in IT process automation and software development. Skilled in web technologies, data architecture, and process optimization, with hands-on experience using platforms like OutSystems and Google Cloud. Currently pursuing a BSc in Information Systems Engineering at the Technion, with programming proficiency in Python, C, Java and SQL. Passionate about leveraging both technical acumen and leadership to drive innovation and scalable solutions in forward-thinking organizations.

EDUCATION

Technion Institute, B.Sc in Information System Engineering, Haifa   **2024-Present**
- 2nd year student with a goal to focus on integrating innovative software technology and quantitative analysis to architect and manage advanced systems that drive organizational efficiency and growth.
- Completed the core courses (CS, algorithms, data structures, software engineering & OOP) with an 86 average and overall average of 72.

EXPIRIENCE

IT Operations and Automation Manager, Volta Solar, Petah Tikva   **2023-2024**
- Led cross-functional collaboration, optimizing IT & internal processes, boosting efficiency & flow.
- Designed and implemented strategic OKRs for the IT and automation section, aligning them with organizational goals.
- Maintained and supported IT and operational systems for availability, reliability, and security guarantee.

Developer, Volta Solar, Petah Tikva   **2022-2023**
- Developed front-end frameworks & back-end flows with existing data APIs using OutSystems platform, implementing Agile methodologies.
- Participated in meetings with Development, Product, Architecture & Management teams.
- Conducted QA for web & app builds, validated tests, reviewed error logs, and troubleshooted problems.

NATIONAL SERVICE:

ICT and Computer Supervisor, ORT Maalot & Heznek La'atid Association   **2020-2022**
- Led diverse ICT projects, increasing on-site technology adoption by 40% during the COVID-19 period.
- Provided IT administration, technical support, mentoring, and training to teaching staff and students.

LANGUAGES AND TECHNIAL SKILLS:

- Hebrew - mother tongue | English - high level of speaking & writing.
- Proficient in Microsoft Office suite, Google Workspace Administration, and web applications.
- Experienced in web development, Data architecture, and IT processes.
- Versed in C, Python, Java & SQL languages.

OTHER SKILLS:

- High level written expression.
- Coping under stress and dealing with several tasks simultaneously.