ServiceNow integrations

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- Overview of integration options

- Demo - Ansible modules

- Demo - Email notifications

- Demo - SNOW to Tower API call

- Ansible modules
  - snow_record (single record)
  - snow_record_find (x records)
  - both require pysnow
- Email with UID (Re: CHG0030001)
- SNOW to Tower API

- ServiceNow instance
- Ansible versions
  - snow_record >= Ansible 2.5
  - snow_record_find >= Ansible 2.9
- SMTP server

Demo

Thank you for your time!

Questions?

Get your own ServiceNow developer instance!

https://developer.servicenow.com/