Name: Leeto Eric Modutoane Student Number: 50186949 Course Code: INF4825 Unique Number: 796906

## **Question 1**

- 1. I learned that working in a group; in a team that is in a distributed environment is a challenge in that we don't log in at the same time which may lead to miscommunication. Another issue is that we relied on an online based communication platform which was sometimes down during the case study which led to confusion for other people who were not sure whether our communication means is via email or the wiki, also the last problem that I noticed is procrastination which I think is more like social loafing, other people wait for the last day to communicate, to share and they don't add on the current points, they come up with completely new ideas, they don't add or continue with the current point of discussion and as the text book says they do not make their proper contribution.
- 2. In my group Kilo, there were two or three members who served as leaders in the team and they dominant by nature and I think this are the people that we can refer to as The Chair, there are also people who can Monitor-evaluators. Also I saw and identified a few stages involved in forming or developing a team. As part of the forming stage, we introduced ourselves and started setting dates as to when should people start commenting. Then the performing part took place when the focus was on the case study. I also saw the adjourning stage as the date was set as the last for people to comment. The difference is that, I didn't notice norming, and storming stages, there were no conflicts and I think it's because the project was very small.
- 3. I think as a project manager one has to be aware of things like social loafing to make sure people reach their full potential and they contribute as required and one thing to manage this is through task lists. I would like to be a project manager in future, and one thing that I learned from this study is that having all intelligent people in a team hoping to achieve good results doesn't work, there must be a balance some will have to listen to others to achieve a common goal. Lastly if the group is distributed I think regular feedback meeting are necessary.
- 4. The only thing that is bothering me the most is social loafing as I have already mentioned above.
- 5. It is a success because we managed we work together as a team to try and discuss the case study though I have one or two issues that are stated on question four.

## Question 2

With fixed price contracts the customer's requirements have to be known and fixed at the outset, and with Fixed price per unit the requirements have to developed or specified at the outset.

With fixed price contracts the price is fixed when the contract is signed, and with Fixed price per unit the price is charged per unit, the final price is then the unit price multiplied by the number of units.

With fixed price contracts the supplier absorbs the risk for any errors in the original estimate of the product size, and with Fixed price per unit the supplier does not bear any risk of increasing functionality.

## **Question 3**

Important qualities to ensure teamwork success, like Belbin says the team must have a balance of all types of people. To achieve success in a team you must have your chair, people who can lead the team. The plant, the monitor evaluator, the sharper, the team worker, the resource investigator, the completer-finisher and the company worker all this roles are necessary to achieve the best results in a team.

If the team does not work members can be taken for training, and they can also be motivated by team building activities. Having good leadership that is transparent, and that recognizes people for their work can help and motivate staff. Also as a project manager its good to give regular feedback.