

# Mandeepkaur Saini

## SOFTWARE ENGINEER

Raleigh, NC | m23saini@gmail.com | <https://www.linkedin.com/in/m23saini/> | <https://github.com/mandy2324> | <https://mandy2324.github.io/portfolio-react-v1/>

## ABOUT-ME

Passionate and solutions-driven full stack web developer with a Web Development Certificate from the University of North Carolina, Chapel Hill. Strong communication, collaboration, problem-solving, and analytical skills. Strong ability to design, build, and maintain websites from conception to production. Ability to work in a fast-paced and diverse team environment developing solutions and exceeding expectations.

## TECHNOLOGIES

**Languages:** JavaScript (AJAX, JSON), HTML, CSS, SQL

**Frameworks & Libraries:** React (Hook, Redux), Vue, jQuery, Bootstrap, Materialize, Node.js (Express.js, Inquirer.js, File System, Sequelize), Handlebars.js, Recharts.js, GraphQL/Apollo

**Tools/Databases:** MongoDB (Mongoose), MySQL, Sqlite3, Git, GitHub, Command Line, Heroku, Jest, VSCode

## PROJECTS

**Mindspace App (currently developing)** | <https://github.com/mandy2324/mindspace/>

*A MERN stack application for mental health tracking. Tech stack: ReactJS, Chakra-UI, MongoDB, Express, GraphQL, Node.js, Mongoose ODM.*

**Team Profile Generator** | <https://github.com/mandy2324/Team-Profile-Generator/>

*A Backend application that will generate a personalized HTML page team profile based on user input. Tech stack: JavaScript, Node.js (Inquirer.js & File System), Jest, HTML, Bootstrap*

**E-Commerce Backend** | <https://github.com/mandy2324/E-Commerce-Back-End/>

*A Backend application for an ecommerce site that uses Express.js and Sequelize to interact with a database. Tech stack: Node.js, Express.js, RESTful API, CRUD operations, MySQL/Sequelize*

## WORK EXPERIENCE

**Belk / Administrative Assistant** | Durham, NC Nov 2019– Current

Provided primary customer support to internal and external customers in a fast-paced environment.

Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

Cultivated customer loyalty, promoted repeat customers, and improved sales.

**Red Roof Inn / General- Manager** | Sumter-SC and Cary-NC June 2019 - July 2021

Managed budget implementations, employee reviews, training, schedules, and contract negotiations for the franchise.

Organized and achieved margin targets consistently to stay on track with growth plans and preparing forecasts with the help of pace reports.

**Country Inn and Suites / Assistant Manager** | Macon-GA Oct 2018 - May 2019

Created organization systems for financial reports, and schedules, dramatically increasing operational efficiency.

Delegated daily tasks to team members to optimize group productivity. Conducted weekly staff meetings to motivate staff members, address concerns and questions, plan improvements, and evaluate progress toward goals

## EDUCATION

**University of North Carolina at Chapel Hill** / Full-Stack web development Certificate | July 2021 - Jan 2022

**University of South Carolina, Sumter** / Associate of Science | Jan 2020 - Dec 2020

**Sardar Patel University, Anand-Gujarat (India)** / Post Grad Diploma in Business Management | June 2016-May 2017

**Sardar Patel University, Anand-Gujarat (India)** / Bachelor of Business Administration | June 2012- May 2015