Mandy Liou

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EDUCATION

Hack Reactor, Advanced Software Engineering Certificate	Sep 2022 - Feb 2023
Coursera, Google Data Analytics Professional Certificate	May 2022 - July 2022
Marshall B. Ketchum University, Doctor of Optometry Program	Aug 2021 - May 2022
Emory University, B.A. Psychology; A.A. Liberal Arts Oxford Honors List	Aug 2015 - Dec 2018
Peking & Nanjing University, Chinese Studies Visiting Scholar	May 2016 - Jul 2016

WORK EXPERIENCE

IVY Planner Consulting | Web Developer | Irvine, CA

Mar 2023 - Present

- Designed web solutions on WordPress, utilizing CSS, HTML, and JavaScript to improve site functionality and aesthetics
- Conducted A/B testing to refine user experience, resulting in a 25% boost in user retention and session duration
- Collaborated with the college admission team to gather requirements and develop a site-map, resulting in a visually appealing, user-friendly, and mobile-optimized platform for high school students seeking college admission support

All USA Realty | Data Engineer | La Palma, CA

May 2022 - Present

- Automated tax record keeping and property management using Excel and custom scripting, resulting in a reduction of manual errors and improved efficiency
- Built and sustained a robust tenant tracking system with Python and JavaScript, streamlining rental payment monitoring and bolstering data accuracy across properties
- Utilized SQL analytics to generate quarterly performance reports, supporting informed decision-making

Comprehensive Eye Care | Optometrist Intern | Hollywood, CA

Oct 2019 - Mar 2020

- Devised strategic roadmaps enhancing patient experience, increasing the overall NPS by 10% in 5 months
- Programmed equipment maintenance operations instructions, troubleshot breakdowns, performed preventive maintenance, and repaired request ticket resolution with a 17% increase in execution speed

Emory National Primate Research Center | Neuroscience Research Assistant | Atlanta, GA

Jun 2017 - Jan 2018

- Conducted data analysis using Plexon software to examine correlations between brain tissue histology and neuroactivity, applying statistical techniques transferable to R
- Arranged a daily workflow for a team of 13 members, resulting in a 22% increase in productivity through project management and process improvement skills

APP DEVELOPMENT

eMart | Django, TailwindCSS, Docker, Akamai, AWS S3

Sep 2023 - Present

Pioneering seamless e-commerce experiences with streamlined digital transactions

- Developed a Django-based e-commerce platform for buying, selling, uploading, and downloading digital files; incorporated Stripe for secure transactions and used TailwindCSS for enhanced user experience
- Orchestrated scalable and reliable data storage by utilizing Neon's Serverless Postgres and Docker for containerization; further enhanced data integrity and availability through Akamai and AWS S3

JobFinder | React Native, Expo, CSS

Aug 2023 - Present

Optimizing job search with personalized listings, enhancing user accessibility and experience

- Crafted a mobile job search application in React Native, dynamically fetching real-time listings from multiple platforms through RapidAPI and deployed on Expo for QR code access and updates
- Engineered an intuitive and responsive UI/UX using CSS, integrating features like search and pagination to optimize user engagement across various devices

FinTrackML | MongoDB, Express.js, React.js, Node.js (MERN)

May 2023 - Oct 2023

Programmed a finance data analytics app for tracking KPIs, transactions, and predictive revenue modeling

- Leveraged the MERN stack with TypeScript and Material-UI to develop FinTrackML, ensuring seamless financial data storage and retrieval, robust API development, and a responsive interface
- Utilized regression-is for revenue trend forecasting through machine learning, offering data-driven insights

Fitster | *React, Docker, PostgreSQL, FastAPI*

Dec 2022 – Feb 2023

Developed a multi-tier, microservice-based web application for fashion enthusiasts to share and view personalized outfits

- Led a team of five using Agile methodologies and SDLC best practices, achieving a 35% productivity increase; implemented GitLab CI/CD pipelines for feature validation and comprehensive unit testing
- Created and deployed a fashion-centric web application using React and FastAPI, fortified with JWT authentication and PostgreSQL database management

TECHNICAL SKILLS

Programming Language: Python 3, JavaScript ES6+, SQL, R, Typescript, C

Servers: DigitalOcean, Linux, AWS EC2, AWS S3, Docker, Caprover, Akamai Linode

Front-End Development: HTML5, CSS, React, DOM manipulation, Tailwind, Redux Toolkit, WordPress, React Native **Back-End Development:** Django 4, Node.js, PostgreSQL, Express.js, RabbitMQ, RESTful API, MongoDB, Apache Kafka