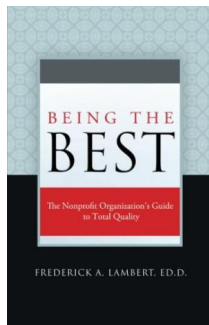


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BEING THE BEST: THE NONPROFIT ORGANIZATION'S GUIDE TO TOTAL QUALITY (PAPERBACK)



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