

Mandy Wells-Lakeland

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Highly Motivated - Leadership - Commitment

Full Stack Web Developer with experience as an ISTQB certified Advanced Test Analyst. Attained qualifications in Bachelor of Computer Science and Business Management and Certificate in Full Stack Development from Monash University Coding Bootcamp. Proficient in HTML, CSS and JavaScript with experience in web development, testing web services and writing automated tests. I applied aspects of Javascript and SQL in a recent project to develop manual and automated test scenarios to help organisations achieve their business outcomes. Demonstrated excellent communication and ability to build strong relationships and produce quality outcomes throughout my 5 years of work experience in Education, Government, Banking, Healthcare, Real Estate and Insurance industries. Looking forward to contributing my creativity and innovation and prepared to excel in a technical environment

KEY SKILLS

- Html, SQL, CSS, SASS, Gulp and Javascript
- Eclipse, Visual studio, Shell Client and Wireshark
- ALM, Trello, JIRA and GIT
- Sitecore, Umbraco and Adobe Campaign
- SoupUI, Protractor, Jmeter and Selenium framework
- UNIX/Linux or Windows environments and APIs
- Agile Development, Waterfall
- A Solid Understanding of SDLC
- Defect Management
- Innovative Ideas
- Leadership and Mentoring
- Multi Lingual

KEY ATTRIBUTES

Team Contribution

- Establishes and builds effective relationships internally and externally
- Effective conduit between IT and business representatives

Problem Solving

- High level of analytical, conceptual and problem resolution skills.
- Listen, learn and react to processes
- Identifying and defining consequential effects of decisions and actions taken
- Constructing achievable steps towards objectives

Communication

- Able to prepare & present in a confident manner
- Highly effective at communicating complex information in an easily understandable manner
- Excellent written communication skills

Interpersonal Skills

- Demonstrated skills in developing and managing relationships with peers
- Good interpersonal skills
- Strong organisational skills
- Ability to prioritise and schedule work flow

Innovation

- Identifies, evaluates and implements effective improvement initiatives
- Be able to think outside the box and follow the requirement and standard

Leadership

- Ability to inspire colleagues to follow
- Effective in organising and chairing defect triage sessions

ACADEMIC ACHIEVEMENTS

Full Stack Coding Bootcamp Monash University, Melbourne	Present
Graduate Diploma in Computer Science University of Auckland, New Zealand	2013
Bachelor of Business Management Victoria University of Wellington, New Zealand	2008
Foundation Studies - Information System and Business Studies Victoria University of Wellington, New Zealand	2008
<u>Professional Development</u>	
• ISTQB Advanced Test Analyst	2017
• SmartBear SoapUI NG Pro Certification	2014
• ISTQB Foundation Certificate	2014
• Grade 7 Piano with Distinction	2015
• First Aid Certificate	2011
• Victoria Drivers Licence: Full	2007
• Food Hygiene Certificate	2006

PROFESSIONAL EXPERIENCE

Web Support Officer (Casual) **2020 - Present**
Victoria University Melbourne

- Troubleshooting and resolving website bugs logged by content authors
- Uploading courses weekly and providing report using SQL queries to web content team
- Assisting with review and testing of technical changes to the Victoria University (VU) website environment
- Providing support and assistance to VU CMS users and Web Services staff
- Performing asset preparation, web content management and website administration tasks as required
- Performing simple design, technical and administrative tasks correctly and in a timely manner to support the VU website environment
- Supporting the preparation and delivery of CMS documentation and training.

QA Analyst **2018 - 2020**
AKQA Melbourne

- Built eDMs using assemble and gulp for Officeworks and Nab campaigns
- Assisted with bug fixing and create pull request in Bitbucket
- Created test cases in Jira
- Performed API testing using postman for banking web applications
- Performed eDMs testing and spam testing using litmus and email on acid to ensure cross compatibility on various email clients
- Performed cross-browser testing using browserstack and accessibility testing using Axe
- Created automated tests using selenium framework, cypress.io and Ghost Inspector to improve the current process
- Executed and performed workflow testing using Adobe Campaign

Automation Test Analyst **2017 - 2018**
Barfoot & Thompson NZ

- Created automated tests using protractor to validate system functionality and performance
- Executed tests, analysed the results, identified defects and communicated the outcome to team members
- Provided metrics that report test results and the progress of the overall automation programme
- Attended and contributed to daily stand up, sprint planning and retrospective meetings
- Managed and optimized testing assets
- Designed and executed performance test script
- Recommended and implemented new tools and methods to continually improve development, deployment and maintainability of the test automation process
- Responded and trained Content Author on Sitecore related issue

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- Interacted with client side professionals for system clarification, requirement verification and analysis
- Created and reviewed Test cases
- Created Test data
- Provided scope and time estimates for projects
- Executed the Test Cases in the Test Specification
- Raised defects in Application Lifecycle Management tool and Jira
- Managed defects across internal teams and outsourced contractor
- Participated in sprint planning and estimation
- Produced test exit report

PROJECTS

Transplant New Zealand (Mobile and Web application)

Present

This project involves restructuring the current site and implementing a new CMS tool, Umbraco to manage content of the website

- Assisting with website restructuring using .net framework
- Applying styling to all pages using Bootstrap, SASS and Gulp
- Implementing a MVC framework

Barfoot.co.nz (Mobile and Web application)

2017 -2018

This project involves creating and executing automated test scripts for Andriod, IOS and Web applications

- Created and executed automated test script for both desktop web and mobile
- Carried out regular regression and exploratory testing before each release
- Created and executed performance test script
- Designed test cases based on the business requirement
- Logged and managed defects in Trello and Jira
- Resolved content issues and defects using Sitecore

My Lotto 2.0 - Lotto NZ

April 2017 - July 2017

This project involves designing and executing system test cases for Andriod, IOS and Web applications

- Regression and exploratory testing for Andriod, IOS and Web applications
- Performed backend testing using SQL queries, CMS, DPS and ESI.
- Created automated test data using SoapUI
- Managed and tracking defects in JIRA
- Designed test scenarios/test cases based on user stories

EXTRA CURRICULUM

- Swimming, playing piano and yoga with a strong focus on personal fitness and health
- Travelling and immersing myself in local cultures and customs to gain a true local experience
- A lifelong interest in website development and programming has led me to many new experiences and an increasing interest in computer science.
- Extensive involvement in various levels of voluntary web development, delivering knowledge and life skills to people of all ages.

REFERENCES

FULL TRANSCRIPTS AND REFERENCES AVAILABLE ON REQUEST