

Athena
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rz154
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1. [5pt] There are three key decisions to make in conjunction. Before performing any analysis, define the action alternatives and action standards for the first two decisions.

- *Which game should Athena pursue, if any?*

Athena should pursue the Seraph Guardians game.

Action alternatives:

1. Option A: Athena should pursue Warrior Guild
2. Option B: Athena should pursue Evercrest
3. Option C: Athena doesn't pursue any of the games

Action standards:

1. Potential Market: There is enough market and demand for the genre of the game.
2. Competitiveness: The game is able to remain competitive compared to the already in-market games in similar genres.
3. Resource: There is enough resource to be invested into developing the game and maintaining the game once launched.

- *How should the game be priced?*

The game should be priced at medium price so that Athena is able to enter the market smoothly, generating a relatively good profit instead of making a loss or experiencing a lack of demand.

Action alternatives:

- Option A: The game should be priced with high price
- Option B: The game should be priced with low price

Action standards:

1. Value proposition: The pricing is able to bring out the value of the product that can be perceived by the market.
 2. Affordability: Our target market is able to afford our pricing of the game.
 3. Profitability: We are able to make a profit based on the price, taking into account the market trend, fixed cost, and variable costs.
- *How should Athena position this game?*

Athena should first identify the unique value of the game and conduct value proposition analysis. From there, they can identify the target market and the consumers. After having a target, they would be able to design messages to offer the benefits of the product to these audiences. By creating engaging content through multiple channels, they will raise awareness for the game and drive the consumers down to the purchase funnel. After the game is launched, there needs to be frequent maintenance and social listening to make sure that Athena teams are gathering and handling feedback on time. This process also helps with refining the product for future growth opportunities.

2. [5pt] Using any of the resources from the class or the resources included with this assignment (but no external sources), determine the following.

- *What is the market size for the types of games Athena sells in 2019? How did you determine this number and which resources did you use?*

The market size for the types of games Athena sells in 2019 is $\$5.2\text{B} \times 75\% = \3.9B . According to “SuperData 2019 Year in Review”, the market size for Premium PC, which is the type of games that Athena sells, is $\$5.2\text{B}$. According to “Athena details”, Athena distributes its games exclusively through Steam, which limits their market shares to 75% of the global market. Therefore, Athena’s market share would be 75% of the global market of $\$5.2\text{B}$, which is $\$3.9\text{B}$.

- *What do you project the market size to be in 2020, ignoring COVID-19? Why?*

I project the market size to be $\$5.3\text{B} \times 75\%$ with slight projected growth to $\$4.0\text{B}$. Similar to the previous question, Athena will have 75% of the global market when selling on Steam, and the global projected market is $\$5.3\text{B}$ in 2020. I anticipate some growth also occurring during the year, therefore, rounded the market size up to $\$4\text{B}$ from $\$3.975\text{B}$.

- *How would you expect COVID-19 to impact this market? Moving forward, you may ignore any effects of COVID-19 on the market.*

I would expect COVID-19 to benefit the gaming market. With quarantines and lockdowns, people would have to stay at home and have extra time on their hands. This could lead to more game time and subsequent game purchases. In addition, social distancing would cause people to seek for more entertainment online, and the Premium PC type of game would be at its advantage because it offers people immersive experiences. There would not only be an increase in demand in games, but also PCs. Therefore, both industries need to be prepared to meet the demand and anticipate potential supply chain challenges that could arise due to delivery shortages in this challenging time.

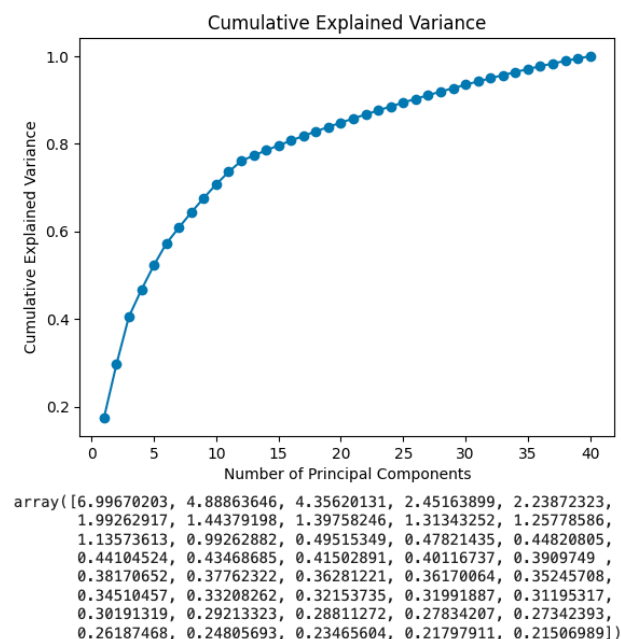
3. [20pt] Your coworkers conducted a survey conducted with a sample of prior customers. The survey contained a series of 40 statements and participants rated these on a 7-point Likert scale; the survey statements may be found on page 4.

- *To identify potential segments in the market, first perform factor analysis. Include the factor loadings in your report. Name and interpret the factors. Identify the most relevant survey statements for each factor.*

My first step is factor analysis. After conducting Bartlett's Test and KMO-Test, here is my result:

Bartlett's Test of Sphericity p-value: 0.0
KMO-test overall MSA: 0.8701380128313353

The p-value of 0.0 indicated that there is a statistically significant relationship between variables, and the correlations between variables are sufficiently large for factor analysis. KMO score of 0.87 is relatively close to 1, indicating that the Athena data is suitable for factor analysis. From there, I ran my PCA curve on the variables and took the eigenvalues that were greater than 1 by examining the elbow point.



In total, there are 11 principal components greater than 1, indicating that these variables contribute significantly to explaining the variability in the Athena data. Therefore, I determined that there are 11 factors in this case.

I then loaded all 11 factors into our 40 statements of attributes mentioned in the survey, and conditional formatted their value.

| | Factor 1 | Factor 2 | Factor 3 | Factor 4 | Factor 5 | Factor 6 | Factor 7 | Factor 8 | Factor 9 | Factor 10 | Factor 11 |
|--------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| imp.challenge | -0.0570655 | -0.03397 | 0.2776542 | -0.1263946 | -0.1649616 | 0.0293876 | 0.0107558 | 0.0947701 | -0.0290882 | -0.0277108 | -0.731341 |
| imp.unlocks | 0.031774 | 0.130731 | -0.0880506 | -0.1147441 | 0.0119188 | 0.0899882 | 0.8019336 | 0.0576039 | 0.0007758 | -0.1799998 | -0.0106133 |
| imp.customize | 0.1985793 | -0.0645633 | 0.0397276 | -0.13515 | -0.1151722 | -0.0160808 | -0.0066511 | -0.1072462 | 0.7724605 | 0.0093634 | 0.0080982 |
| imp.difficulty | -0.0176416 | -0.0267635 | 0.252903 | -0.1418708 | -0.1479625 | 0.0457954 | 0.0198544 | 0.0867363 | 0.0256993 | -0.076325 | -0.6985295 |
| imp.characters | 0.2681312 | 0.0935442 | 0.0273949 | 0.0007195 | -0.0877536 | 0.0235035 | -0.0358773 | -0.7982388 | 0.0608979 | -0.0075018 | 0.0511458 |
| imp.storyline | 0.2874494 | 0.0619643 | 0.0340962 | -0.0181816 | -0.0926732 | -0.0098301 | -0.0699051 | -0.7762104 | 0.1317536 | -0.0373457 | 0.0708893 |
| imp.mastery | -0.027527 | -0.0037247 | 0.5710132 | -0.1114186 | -0.1097711 | 0.0417159 | -0.0889465 | 0.004515 | 0.0069723 | 0.0352324 | -0.4600592 |
| imp.backstory | 0.2712395 | 0.0517459 | 0.0001844 | -0.004459 | -0.0987288 | 0.0490255 | -0.0229013 | -0.8023618 | 0.1040608 | -0.0328557 | 0.0674482 |
| imp.dominate | -0.0181535 | -0.7288112 | 0.0309378 | 0.0027026 | -0.0523753 | -0.1575297 | -0.1073012 | 0.0505898 | 0.0698373 | 0.1214811 | -0.0257302 |
| imp.completion | 0.0152982 | 0.1611846 | -0.0552747 | -0.1233502 | 0.0404304 | 0.1064801 | 0.7603717 | 0.0473433 | -0.0263468 | -0.2016105 | 0.012979 |
| imp.wealth | 0.1816936 | 0.048875 | 0.0371367 | -0.0604973 | -0.1329804 | -0.1217872 | 0.1056499 | -0.0446625 | 0.2064556 | -0.3069096 | -0.0243636 |
| imp.fantasy | 0.7643849 | 0.0442558 | 0.0534001 | -0.1158988 | -0.1254385 | 0.0051489 | -0.0110486 | -0.1218469 | 0.1414538 | -0.0352967 | 0.0107355 |
| imp.items | 0.6830932 | 0.0479301 | 0.0340806 | -0.0764402 | -0.1130167 | 0.0076953 | 9.68E-06 | -0.3293279 | 0.1192858 | -0.0751244 | -0.0082228 |
| imp.power | 0.7471216 | 0.0163961 | -0.0199433 | -0.1062089 | -0.110681 | 0.0504558 | 0.0312228 | -0.1433016 | 0.1707192 | -0.0356137 | 0.005346 |
| imp.offbeat | 0.1786104 | -0.0045536 | 0.0863371 | -0.0885685 | -0.7343277 | 0.011699 | -0.0441825 | -0.106942 | 0.037742 | 0.0286042 | -0.1474941 |
| imp.collect | 0.0312262 | 0.1573528 | -0.0685057 | -0.1167297 | 0.0386273 | 0.124817 | 0.7927843 | 0.0194927 | -0.0001488 | -0.1900062 | -0.0034615 |
| enj.excitement | 0.001383 | -0.1168653 | 0.0332852 | 0.134247 | -0.0409735 | -0.7291882 | -0.0684211 | 0.0441297 | 0.0521822 | 0.0513767 | 0.0247082 |
| enj.destruction | -0.1325402 | -0.0278924 | -0.1046787 | 0.7810058 | 0.1151269 | -0.0875774 | -0.0916598 | -0.0084521 | -0.0822115 | 0.0190114 | 0.0840997 |
| enj.others | -0.0041205 | -0.3207705 | 0.004518 | 0.0175972 | -0.0480745 | -0.0553597 | -0.1803524 | 0.0164002 | 0.0731293 | 0.7143252 | 0.0336108 |
| enj.react | 0.0009029 | -0.1196053 | 0.0261204 | 0.0890896 | 0.0188605 | -0.7562624 | -0.1190042 | 0.0308897 | 0.0062577 | -0.0137864 | 0.0043572 |
| enj.duels | -0.0792908 | -0.7360081 | -0.0201874 | 0.0710039 | 0.0002728 | -0.1108833 | -0.1816745 | 0.078173 | 0.0227525 | 0.2144449 | 0.0021156 |
| enj.strategy | 0.0082727 | -0.0491459 | 0.8184493 | -0.0749424 | -0.1065668 | -0.0333888 | -0.0526904 | -0.0190809 | 0.0152557 | 0.0061908 | -0.0823303 |
| enj.roleplay | 0.7451753 | 0.0250561 | -0.0142848 | -0.0726712 | -0.1530207 | -0.0245435 | 0.0472257 | -0.1627037 | 0.1532544 | -0.0103896 | 0.0488831 |
| enj.competition | -0.0622317 | -0.7770878 | -0.0182024 | 0.0654981 | 0.0059351 | -0.1175171 | -0.1504248 | 0.0734275 | -0.0028004 | 0.2636474 | -0.0231246 |
| enj.decisions | 0.0360246 | 0.0123124 | 0.7589011 | -0.1275016 | -0.082331 | 0.0188527 | -0.0336865 | -0.0439061 | 0.0013757 | 0.0196164 | -0.120719 |
| enj.common.goal | 0.0007796 | -0.1635902 | 0.0226336 | 0.0261246 | -0.103025 | -0.0643807 | -0.150065 | 0.0104268 | 0.0561854 | 0.7948174 | 0.0365546 |
| enj.planning | 0.014089 | 0.0222016 | 0.7890959 | -0.1185709 | -0.0960284 | -0.0418266 | -0.0661432 | -0.014245 | 0.0661434 | 0.0023417 | -0.0995612 |
| enj.immersion | 0.7840465 | 0.0346162 | -0.0100911 | -0.0950709 | -0.1374527 | -0.0256661 | 0.0182469 | -0.1420939 | 0.1347995 | -0.039854 | 0.0197691 |
| enj.helping | -0.0232303 | -0.1136589 | 0.0704667 | 0.0058286 | -0.0686087 | -0.0634164 | -0.1430706 | 0.0115806 | 0.0144128 | 0.7856661 | -0.001803 |
| enj.fast | -0.0053046 | -0.0966896 | -0.0384244 | 0.1101931 | -0.0227708 | -0.7063283 | -0.0803412 | -0.0194461 | 0.0479456 | 0.0221544 | 0.0453453 |
| enj.guns | -0.0898004 | -0.0322769 | -0.1297979 | 0.7718194 | 0.1008361 | -0.0919906 | -0.0963793 | 0.0081434 | -0.0798479 | 0.0536669 | 0.0795699 |
| enj.gore | -0.0917778 | -0.0365456 | -0.11409 | 0.780901 | 0.1118729 | -0.1154611 | -0.1367687 | 0.0232134 | -0.101512 | 0.025872 | 0.0946252 |
| enj.blow.up | -0.1256946 | -0.0440431 | -0.1263821 | 0.7602317 | 0.0800034 | -0.1052745 | -0.0375968 | 0.011496 | -0.1333562 | 0.0391885 | 0.0762295 |
| freq.explore | 0.1506005 | -0.0099368 | 0.1305262 | -0.0818615 | -0.7663577 | -0.0124598 | -0.0569412 | -0.0633998 | 0.1117809 | 0.0278939 | -0.0592976 |
| freq.experiment | 0.1153416 | 0.0023856 | 0.1195323 | -0.1208925 | -0.7833721 | -0.0129853 | -0.0285639 | -0.0412647 | 0.0605847 | 0.0670392 | -0.0564502 |
| freq.study | 0.0032645 | 0.0344493 | 0.564066 | -0.1148736 | -0.1031107 | 0.0093136 | 0.0038375 | 0.0251989 | 0.0060026 | -0.0241928 | -0.4855922 |
| freq.char.creation | 0.2045257 | -0.0368961 | 0.0305124 | -0.0938171 | -0.0874262 | -0.0178952 | -0.0179234 | -0.0827292 | 0.732541 | 0.0095775 | -0.0082334 |
| freq.stats | 0.1832108 | 0.0574357 | 0.111835 | -0.109598 | -0.0945843 | -0.1507516 | 0.1012216 | -0.0366882 | 0.1591046 | -0.2863758 | -0.0434264 |
| freq.customize | 0.2188279 | -0.0133276 | 0.0024086 | -0.1273152 | -0.0708425 | -0.0769991 | -0.0190673 | -0.0771465 | 0.7399755 | -0.0004651 | 0.0035111 |
| freq.test.world | 0.1528528 | -0.0499931 | 0.0833857 | -0.1054553 | -0.7870768 | -0.048373 | 0.0402533 | -0.067954 | 0.1038685 | -0.0134732 | -0.1022477 |

Based on the positive and negative factor scores, I summarized all 11 factors into the below table:

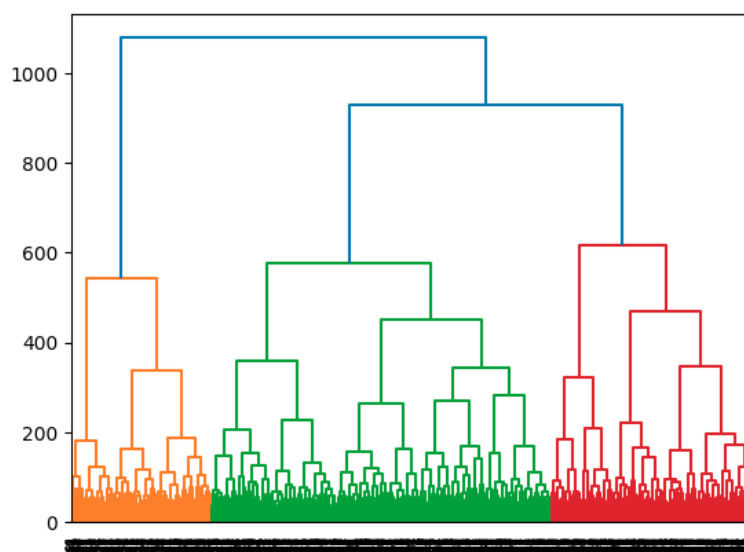
| Factors | Segment Name | Relevant Survey Statements | Interpretation |
|----------------|-----------------------------|--|--|
| Factor 1 | Fantasy Empowerment | imp.fantasy imp.items Imp.power Enj.roleplay enj.immersion | This segment values immersive gaming experiences, powerful weaponry, and the ability to assume different roles within the game world. |
| Factor 2 | Solo Players | Imp.dominate Enj.duels enj.competition | This segment prefers cooperative gameplay experiences, shows little interest in direct competition, and is less focused on dominating or engaging in duels with other players. |
| Factor 3 | Strategic Mastery | Imp.mastery Enj.strategy Enj.decisions Enj.planning freq.study | This segment values games that promote mastery through practice and strategic planning. They enjoy games that require thoughtful decision-making and active studying. |
| Factor 4 | Intense Action and Violence | enj.guns enj.gore | This segment shows preference for intense action, weaponry, gore, and destructive |

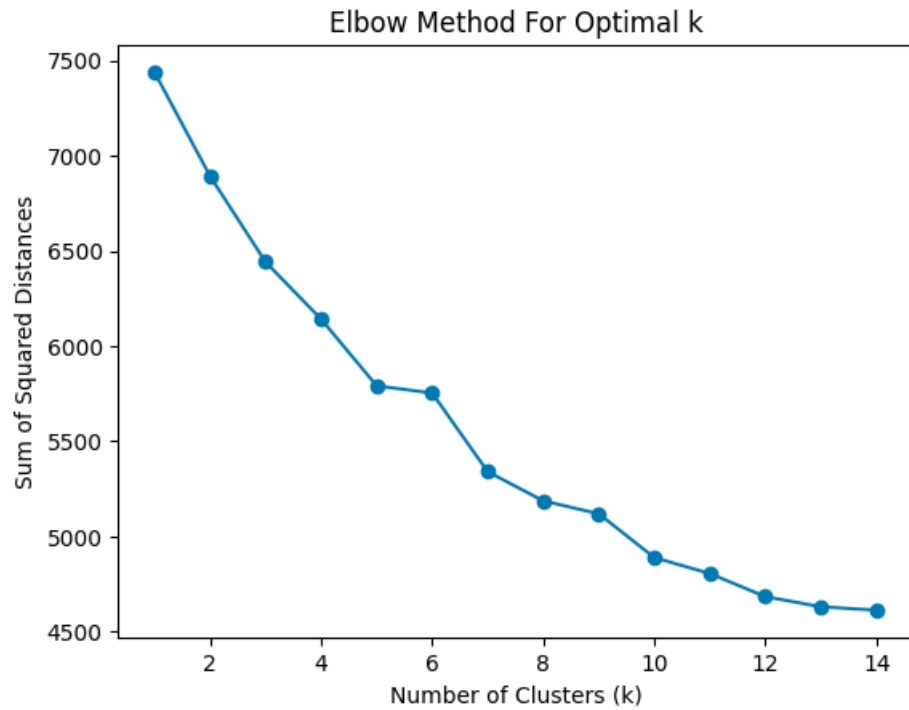
| | | | |
|----------|---|---|---|
| | | enj.blow.up enj.destruction | elements. |
| Factor 5 | Conventional Gameplay Preference | Imp.offbeat freq.explore freq.experiment freq.test.world | This segment prefers more traditional or conventional gameplay rather than unconventional or exploratory methods. They are less interested in experimenting or exploring the game world solely for the sake of discovery. |
| Factor 6 | Slow-paced and Engaging Gameplay | Enj.excitement Enj.react enj.fast | This segment prefers a more relaxed, possibly slower-paced gaming experience, and less focused on constant action and quick reaction times. |
| Factor 7 | Completionist and collection driven | Imp.unlocks Imp.completion imp.collect | This segment values unlocking achievements, completing missions, collecting in-game items that bring in excitement. |
| Factor 8 | Averse to Elaborate Narratives | imp.characters Imp.storyline imp.backstory | This segment represents a user segment that doesn't prioritize elaborate character backgrounds, storylines, or deep backstories when engaging with games or content. |
| Factor 9 | Enthusiastic Customizers | Imp.customize Freq.char.creation | This segment interests in customizing various aspects within games, such as characters, |

| | | | |
|-----------|---------------------------|--|--|
| | | freq.customize | cities, or spaceships. |
| Factor 10 | Collaborative Gamers | Enj.others Enj.common.goal enj.helping | This segment enjoys cooperative play, helping others, working towards common goals and doesn't particularly focus on wealth accumulation within games. |
| Factor 11 | Casual and Relaxed Gamers | Imp.challenge Imp.difficulty Imp.mastery freq.study | This segment prefers less challenging or intensive gameplay experiences, showing little interest in mastering games or studying advanced strategies. |

- Next, perform cluster analysis using K-means clustering to identify segments. Include the cluster centers in your report. Name and interpret these segments based on these cluster centers. Identify the most relevant factors for each segment.

After performing cluster analysis using K-means clustering, I determined 5 clusters for my segments.





From the graph, we can see that the curve starts to first flatten at 5 clusters. From there, I generated the cluster center table below:

Cluster Centers:

| | Fantasy Empowerment | Solo Players | Strategic Mastery | Intense Action and Violence | Conventional Gameplay Preference | Slow-paced and Engaging Gameplay | Completionist and collection driven | Averse to Elaborate Narratives | Enthusiastic Customizers | Collaborative Gamers | Casual and Relaxed Gamers |
|-----------|---------------------|--------------|-------------------|-----------------------------|----------------------------------|----------------------------------|-------------------------------------|--------------------------------|--------------------------|----------------------|---------------------------|
| Cluster 0 | -0.873637 | 0.021871 | -0.777755 | 1.174751 | -0.014535 | -0.070002 | 0.109999 | -0.007986 | -0.084569 | 0.062843 | -0.043474 |
| Cluster 1 | -0.716224 | 0.514879 | -0.193751 | -0.937146 | 0.209360 | -0.189985 | 0.162398 | -0.139443 | 0.204987 | -0.043925 | 0.102637 |
| Cluster 2 | 0.569094 | -0.957430 | -0.267078 | -0.231921 | 0.210124 | 0.497640 | 0.351483 | -0.129713 | 0.027276 | 0.010934 | -0.048150 |
| Cluster 3 | 1.078023 | 0.643490 | -0.265981 | 0.027275 | -0.341994 | -0.328388 | -0.205675 | -0.068054 | -0.141332 | -0.034534 | 0.001066 |
| Cluster 4 | -0.309454 | -0.205155 | 1.216477 | 0.204957 | -0.043608 | 0.072464 | -0.349647 | 0.314945 | -0.013848 | 0.018290 | -0.017742 |

| Cluster | Cluster 0 | Cluster 1 | Cluster 2 | Cluster 3 | Cluster 4 |
|-------------------------------------|--------------|--------------|--------------|--------------|-------------|
| Fantasy Empowerment | -0.873637007 | -0.716224338 | 0.569094402 | 1.078022726 | -0.30945392 |
| Solo Players | 0.021870738 | 0.514879117 | -0.95742952 | 0.64349048 | -0.20515539 |
| Strategic Mastery | -0.77775474 | -0.193750749 | -0.267077551 | -0.265981422 | 1.2164768 |
| Intense Action and Violence | 1.174750638 | -0.937146403 | -0.23192101 | 0.027275261 | 0.204957275 |
| Conventional Gameplay Preference | -0.014535211 | 0.209359752 | 0.210123591 | -0.341994307 | -0.04360788 |
| Slow-paced and Engaging Gameplay | -0.070001748 | -0.189984887 | 0.497640377 | -0.328387765 | 0.072464118 |
| Completionist and collection driven | 0.109999396 | 0.162397935 | 0.35148328 | -0.205675216 | -0.34964708 |
| Averse to Elaborate Narratives | -0.007986209 | -0.139443139 | -0.129712861 | -0.068054224 | 0.314945059 |
| Enthusiastic Customizers | -0.084569258 | 0.204987407 | 0.027275623 | -0.141332363 | -0.01384752 |
| Collaborative Gamers | 0.06284256 | -0.043924528 | 0.01093357 | -0.034533562 | 0.018290037 |
| Casual and Relaxed Gamers | -0.043473983 | 0.10263748 | -0.048149836 | 0.001066438 | -0.0177415 |

Based on the cluster's factor values, I assigned values for these clusters in the table below:

| Clusters | Cluster Name | Relevant Factors | Interpretation |
|-----------|-----------------------------|---|--|
| Cluster 0 | Adrenaline Gamers | “Intense Action and Violence”, “Fantasy Empowerment”, “Strategic Mastery” | This cluster prioritizes intense action, violence in their gaming experiences, and dislikes fantasy and strategy. |
| Cluster 1 | Non-Violent Traditionalists | “Fantasy Empowerment”, “Solo Players”, “Intense Action and Violence” | This cluster prefers traditional gameplay but with a clear aversion to violence and fantasy. It mostly consists of solo players that enjoy collection and customization. |
| Cluster 2 | Multi-player | “Solo Players”, | This cluster prefers exploratory |

| | | | |
|-----------|------------------------|---|--|
| | Explorers | “Slow-paced and Engaging Gameplay”, “Fantasy Empowerment”, “Completionist and collection driven” | gaming experiences and completing collections with a group at a slower pace. |
| Cluster 3 | Fantasy Soloists | “Fantasy Empowerment”, “Solo Players” | This cluster prefers fantasy-driven gameplay and leans towards solitary gaming experiences. |
| Cluster 4 | Strategic Connoisseurs | “Strategic Mastery”, “Solo Players” | This cluster prefers strategic mastery while showing disinterest in fantasy-driven gameplay and solo player experiences. |

- *Finally, use cross tabulation and regression analysis to investigate the relationships between the segments and various demographic attributes (gender, age, income, location). Identify any significant relationships and describe each of the resulting segments in terms of their demographic attributes (% female, average age, and average income) regardless of statistical significance.*

From the analysis graphs below, we are able to observe that out of the 5 clusters, the Multi-player Explorer cluster has the highest female proportion, regardless of statistical significance. The Adrenaline Gamers cluster has the lowest female proportion, which is not surprising as this cluster prefers violence and intense action in their gaming experiences.

| Cluster | Adrenaline Gamers | Fantasy Soloists | Multi-player Explorers | Non-Violent Traditionalists | Strategic Connoisseurs | Total |
|-----------|-------------------|------------------|------------------------|-----------------------------|------------------------|-------|
| gender | | | | | | |
| female | 54 | 80 | 93 | 72 | 78 | 377 |
| male | 72 | 94 | 77 | 92 | 102 | 437 |
| nonbinary | 3 | 3 | 1 | 1 | 5 | 13 |
| Total | 129 | 177 | 171 | 165 | 185 | 827 |

| Cluster | Adrenaline Gamers | Fantasy Soloists | Multi-player Explorers | Non-Violent Traditionalists | Strategic Connoisseurs | Total |
|-----------|-------------------|------------------|------------------------|-----------------------------|------------------------|--------|
| gender | | | | | | |
| female | 0.4186 | 0.4520 | 0.5439 | 0.4364 | 0.4216 | 0.4559 |
| male | 0.5581 | 0.5311 | 0.4503 | 0.5576 | 0.5514 | 0.5284 |
| nonbinary | 0.0233 | 0.0169 | 0.0058 | 0.0061 | 0.0270 | 0.0157 |
| Total | 1.0000 | 1.0000 | 1.0000 | 1.0000 | 1.0000 | 1.0000 |

Chi-squared value: 10.586772060306407
P-value: 0.226229918930682

| | Cluster | Adrenaline Gamers | Fantasy Soloists | Multi-player Explorers | Non-Violent Traditionalists | Strategic Connoisseurs |
|-----------|-------------|-------------------|------------------|------------------------|-----------------------------|------------------------|
| gender | | | | | | |
| female | Observed | 54 | 80 | 93 | 72 | 78 |
| | Expected | 58.81 | 80.69 | 77.95 | 75.22 | 84.33 |
| | Chi squared | 0.39 | 0.01 | 2.9 | 0.14 | 0.48 |
| male | Observed | 72 | 94 | 77 | 92 | 102 |
| | Expected | 68.17 | 93.53 | 90.36 | 87.19 | 97.76 |
| | Chi squared | 0.22 | 0.0 | 1.98 | 0.27 | 0.18 |
| nonbinary | Observed | 3 | 3 | 1 | 1 | 5 |
| | Expected | 2.03 | 2.78 | 2.69 | 2.59 | 2.91 |
| | Chi squared | 0.47 | 0.02 | 1.06 | 0.98 | 1.5 |

Chi-squared value: 126.12488208670158
P-value: 1.7960138881289724e-23

| | Cluster | Adrenaline Gamers | Fantasy Soloists | Multi-player Explorers | Non-Violent Traditionalists | Strategic Connoisseurs |
|-----------------------|-------------|-------------------|------------------|------------------------|-----------------------------|------------------------|
| agegroup | | | | | | |
| Adults (35 and above) | Observed | 20 | 64 | 0 | 15 | 17 |
| | Expected | 18.09 | 24.83 | 23.99 | 23.14 | 25.95 |
| | Chi squared | 0.2 | 61.81 | 23.99 | 2.87 | 3.09 |
| Highschooler (0-20) | Observed | 25 | 18 | 65 | 43 | 41 |
| | Expected | 29.95 | 41.09 | 39.7 | 38.31 | 42.95 |
| | Chi squared | 0.82 | 12.98 | 16.12 | 0.57 | 0.09 |
| Young Adults (20-35) | Observed | 84 | 95 | 106 | 107 | 127 |
| | Expected | 80.96 | 111.08 | 107.31 | 103.55 | 116.1 |
| | Chi squared | 0.11 | 2.33 | 0.02 | 0.12 | 1.02 |

In addition, when examining the segments by age group, we can see that none of the age groups for Adrenaline Gamers are statistically significant. For Fantasy Soloist Cluster, the data is significant when the age group is 35 and above. This aligns with the average age group table that will be discussed below. The Multi-player Explorer cluster also showed significance in results for the age group of 35 and above and highschooler. However, neither the Non-violent Traditionalist cluster nor the Strategic Connoisseurs are significant.

In addition, the Multi-player Explorers cluster has the youngest average age and the lowest average income, versus the Fantasy Soloists cluster has the oldest average age and the highest average income.

| Cluster | Average Age | Average Income |
|-----------------------------|-------------|----------------|
| Adrenaline Gamers | 27.627907 | 54775.193798 |
| Fantasy Soloists | 34.615819 | 71593.220339 |
| Multi-player Explorers | 22.830409 | 37321.637427 |
| Non-Violent Traditionalists | 26.000000 | 47109.090909 |
| Strategic Connoisseurs | 26.232432 | 48254.054054 |

When looking at different income groups, we can see that none of the income groups for the Adrenaline Gamers Cluster is significant, while all income groups are significantly

represented in the Fantasy Soloist segment and the Multi-player Explorer segment. Only the high income group for the Non-violent Traditionalist segment is statistically significant.

Chi-squared value: 106.25219970637757
P-value: 2.2394785731765334e-19

| | Cluster | Adrenaline Gamers | Fantasy Soloists | Multi-player Explorers | Non-Violent Traditionalists | Strategic Connoisseurs |
|-------------|-------------|-------------------|------------------|------------------------|-----------------------------|------------------------|
| incomegroup | | | | | | |
| High Income | Observed | 22 | 52 | 6 | 11 | 20 |
| | Expected | 17.31 | 23.76 | 22.95 | 22.15 | 24.83 |
| | Chi squared | 1.27 | 33.58 | 12.52 | 5.61 | 0.94 |
| Low Income | Observed | 62 | 47 | 127 | 89 | 98 |
| | Expected | 65.98 | 90.53 | 87.46 | 84.4 | 94.63 |
| | Chi squared | 0.24 | 20.93 | 17.87 | 0.25 | 0.12 |
| Mid Income | Observed | 45 | 78 | 38 | 65 | 67 |
| | Expected | 45.7 | 62.71 | 60.58 | 58.46 | 65.54 |
| | Chi squared | 0.01 | 3.73 | 8.42 | 0.73 | 0.03 |

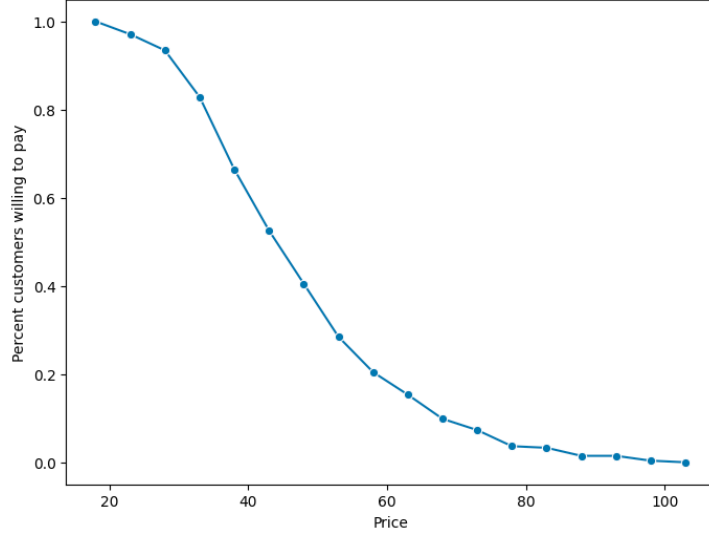
4. Next, investigate another part of the survey: Gabor Granger responses for each game.

Each respondent was randomly presented with one of the three games and the survey identified the maximum price point at which each respondent would “probably purchase” the presented game.

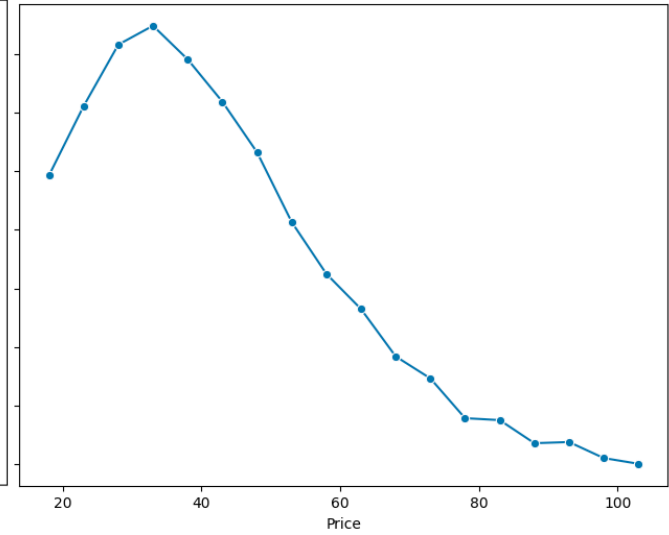
- *For each game, show the two Gabor Granger plots: percent customers willing to pay and predicted revenue as a function of price. What is the ideal price point for each game?*

For Warrior Guild, the ideal price point is \$33, as it is the highest revenue in response to the highest per customer willing to pay price.

Customers Willing to Pay vs. Price for Warrior Guild

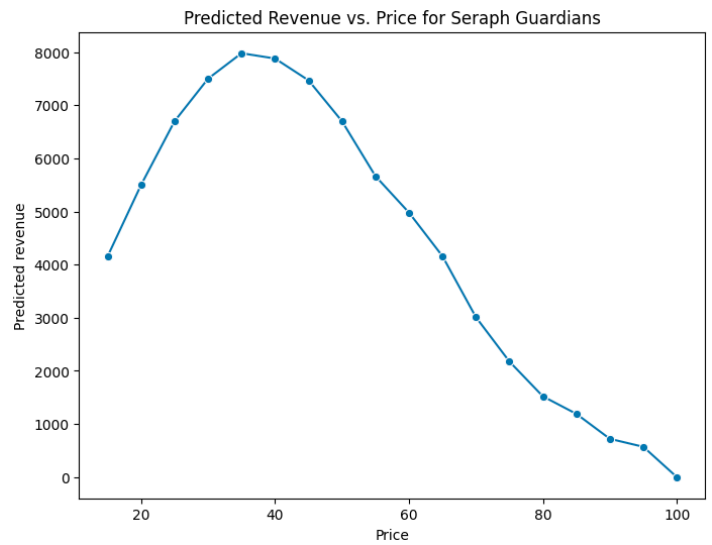
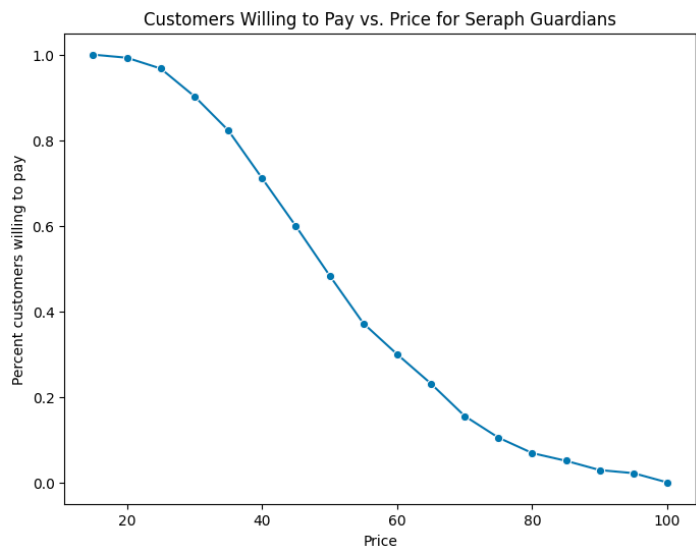


Predicted Revenue vs. Price for Warrior Guild



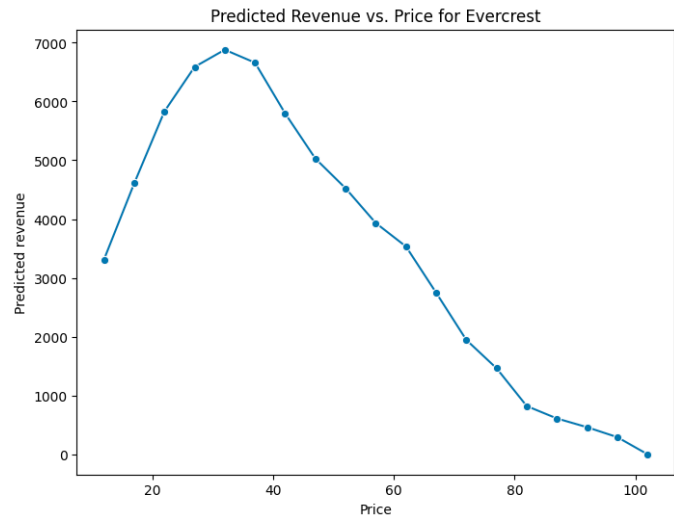
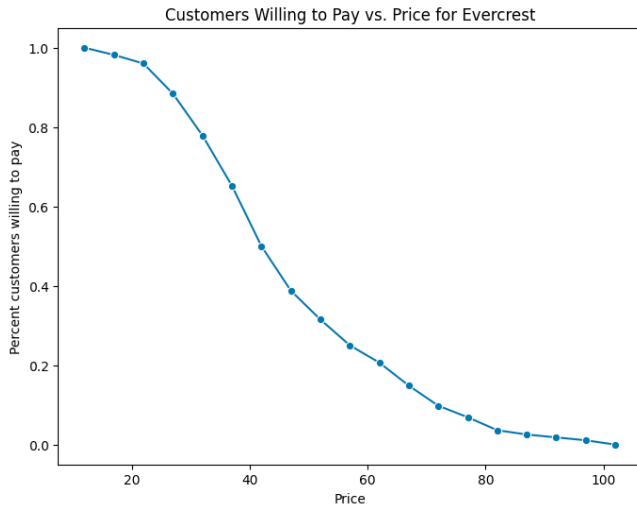
| {'Warrior Guild': | | price | per_customers_wtp | pred_revenue |
|-------------------|-----|----------|-------------------|--------------|
| 0 | 18 | 1.000000 | 4932 | |
| 1 | 23 | 0.970803 | 6118 | |
| 2 | 28 | 0.934307 | 7168 | |
| 3 | 33 | 0.828467 | 7491 | |
| 4 | 38 | 0.664234 | 6916 | |
| 5 | 43 | 0.525547 | 6192 | |
| 6 | 48 | 0.405109 | 5328 | |
| 7 | 53 | 0.284672 | 4134 | |
| 8 | 58 | 0.204380 | 3248 | |
| 9 | 63 | 0.153285 | 2646 | |
| 10 | 68 | 0.098540 | 1836 | |
| 11 | 73 | 0.072993 | 1460 | |
| 12 | 78 | 0.036496 | 780 | |
| 13 | 83 | 0.032847 | 747 | |
| 14 | 88 | 0.014599 | 352 | |
| 15 | 93 | 0.014599 | 372 | |
| 16 | 98 | 0.003650 | 98 | |
| 17 | 103 | 0.000000 | 0, | |

For Seraph Guardians: the ideal price point is \$35, as it is the highest revenue in response to the highest per customer willing to pay price.



| 'Seraph Guardians': | | price | per_customers_wtp | pred_revenue |
|---------------------|-----|----------|-------------------|--------------|
| 0 | 15 | 1.000000 | 4155 | |
| 1 | 20 | 0.992780 | 5500 | |
| 2 | 25 | 0.967509 | 6700 | |
| 3 | 30 | 0.902527 | 7500 | |
| 4 | 35 | 0.823105 | 7980 | |
| 5 | 40 | 0.711191 | 7880 | |
| 6 | 45 | 0.599278 | 7470 | |
| 7 | 50 | 0.483755 | 6700 | |
| 8 | 55 | 0.371841 | 5665 | |
| 9 | 60 | 0.299639 | 4980 | |
| 10 | 65 | 0.231047 | 4160 | |
| 11 | 70 | 0.155235 | 3010 | |
| 12 | 75 | 0.104693 | 2175 | |
| 13 | 80 | 0.068592 | 1520 | |
| 14 | 85 | 0.050542 | 1190 | |
| 15 | 90 | 0.028881 | 720 | |
| 16 | 95 | 0.021661 | 570 | |
| 17 | 100 | 0.000000 | 0, | |

For Evercrest: the ideal price point is \$32, as it is the highest revenue in response to the highest per customer willing to pay price.



| 'Evercrest': | | price | per_customers_wtp | pred_revenue |
|--------------|-----|----------|-------------------|--------------|
| 0 | 12 | 1.000000 | | 3312 |
| 1 | 17 | 0.981884 | | 4607 |
| 2 | 22 | 0.960145 | | 5830 |
| 3 | 27 | 0.884058 | | 6588 |
| 4 | 32 | 0.778986 | | 6880 |
| 5 | 37 | 0.652174 | | 6660 |
| 6 | 42 | 0.500000 | | 5796 |
| 7 | 47 | 0.387681 | | 5029 |
| 8 | 52 | 0.315217 | | 4524 |
| 9 | 57 | 0.250000 | | 3933 |
| 10 | 62 | 0.206522 | | 3534 |
| 11 | 67 | 0.148551 | | 2747 |
| 12 | 72 | 0.097826 | | 1944 |
| 13 | 77 | 0.068841 | | 1463 |
| 14 | 82 | 0.036232 | | 820 |
| 15 | 87 | 0.025362 | | 609 |
| 16 | 92 | 0.018116 | | 460 |
| 17 | 97 | 0.010870 | | 291 |
| 18 | 102 | 0.000000 | | 0} |

- Use linear regression to predict which segment is most interested in each game (willing to pay the most). Which segments are most and least interested in each game?

Warrior Guild: The Fantasy Soloist cluster is more likely to pay the most for this game, thus the most interested. The Multi-player explorer cluster is willing to pay the least for this game, thus the least interested.

| OLS Regression Results | | | | | | |
|-----------------------------|------------------|---------------------|----------|-------|--------|--------|
| Dep. Variable: | gg.maxprice | R-squared: | 0.114 | | | |
| Model: | OLS | Adj. R-squared: | 0.101 | | | |
| Method: | Least Squares | F-statistic: | 8.626 | | | |
| Date: | Sat, 16 Dec 2023 | Prob (F-statistic): | 1.45e-06 | | | |
| Time: | 08:37:14 | Log-Likelihood: | -1122.9 | | | |
| No. Observations: | 274 | AIC: | 2256. | | | |
| Df Residuals: | 269 | BIC: | 2274. | | | |
| Df Model: | 4 | | | | | |
| Covariance Type: | nonrobust | | | | | |
| | coef | std err | t | P> t | [0.025 | 0.975] |
| Adrenaline Gamers | 50.4865 | 2.418 | 20.882 | 0.000 | 45.727 | 55.246 |
| Fantasy Soloists | 54.0806 | 1.868 | 28.956 | 0.000 | 50.404 | 57.758 |
| Multi-player Explorers | 40.5692 | 1.824 | 22.241 | 0.000 | 36.978 | 44.161 |
| Non-Violent Traditionalists | 42.6154 | 2.039 | 20.896 | 0.000 | 38.600 | 46.631 |
| Strategic Connoisseurs | 44.3276 | 1.931 | 22.956 | 0.000 | 40.526 | 48.129 |
| Omnibus: | 21.598 | Durbin-Watson: | 2.046 | | | |
| Prob(Omnibus): | 0.000 | Jarque-Bera (JB): | 24.308 | | | |
| Skew: | 0.696 | Prob(JB): | 5.27e-06 | | | |
| Kurtosis: | 3.441 | Cond. No. | 1.33 | | | |

Seraph Guardians: The Fantasy Soloist cluster is more likely to pay more for this game, thus the most interested. The Non-Violent Traditionalist cluster is willing to pay the least for this game, thus the least interested.

| OLS Regression Results | | | | | | |
|-----------------------------|------------------|---------------------|----------|-------|--------|--------|
| Dep. Variable: | gg.maxprice | R-squared: | 0.124 | | | |
| Model: | OLS | Adj. R-squared: | 0.112 | | | |
| Method: | Least Squares | F-statistic: | 9.628 | | | |
| Date: | Sat, 16 Dec 2023 | Prob (F-statistic): | 2.71e-07 | | | |
| Time: | 08:37:14 | Log-Likelihood: | -1169.3 | | | |
| No. Observations: | 276 | AIC: | 2349. | | | |
| Df Residuals: | 271 | BIC: | 2367. | | | |
| Df Model: | 4 | | | | | |
| Covariance Type: | nonrobust | | | | | |
| | coef | std err | t | P> t | [0.025 | 0.975] |
| Adrenaline Gamers | 46.1887 | 2.320 | 19.909 | 0.000 | 41.621 | 50.756 |
| Fantasy Soloists | 57.7407 | 2.298 | 25.122 | 0.000 | 53.216 | 62.266 |
| Multi-player Explorers | 41.3333 | 2.438 | 16.955 | 0.000 | 36.534 | 46.133 |
| Non-Violent Traditionalists | 40.0185 | 2.298 | 17.411 | 0.000 | 35.493 | 44.544 |
| Strategic Connoisseurs | 43.0000 | 2.063 | 20.839 | 0.000 | 38.938 | 47.062 |
| Omnibus: | 24.942 | Durbin-Watson: | 2.195 | | | |
| Prob(Omnibus): | 0.000 | Jarque-Bera (JB): | 29.411 | | | |
| Skew: | 0.795 | Prob(JB): | 4.11e-07 | | | |
| Kurtosis: | 3.169 | Cond. No. | 1.18 | | | |

Evercrest: The Fantasy Soloist cluster is more likely to pay the most for this game, thus the most interested. The Strategic Connoisseurs cluster is willing to pay the least for this game, thus the least interested.

| OLS Regression Results | | | | | | |
|-----------------------------|------------------|---------------------|----------|-------|--------|--------|
| Dep. Variable: | gg.maxprice | R-squared: | 0.173 | | | |
| Model: | OLS | Adj. R-squared: | 0.161 | | | |
| Method: | Least Squares | F-statistic: | 14.26 | | | |
| Date: | Sat, 16 Dec 2023 | Prob (F-statistic): | 1.41e-10 | | | |
| Time: | 08:37:15 | Log-Likelihood: | -1160.8 | | | |
| No. Observations: | 277 | AIC: | 2332. | | | |
| Df Residuals: | 272 | BIC: | 2350. | | | |
| Df Model: | 4 | | | | | |
| Covariance Type: | nonrobust | | | | | |
| | coef | std err | t | P> t | [0.025 | 0.975] |
| Adrenaline Gamers | 49.5641 | 2.583 | 19.186 | 0.000 | 44.478 | 54.650 |
| Fantasy Soloists | 64.5574 | 2.066 | 31.253 | 0.000 | 60.491 | 68.624 |
| Multi-player Explorers | 48.1379 | 2.118 | 22.724 | 0.000 | 43.967 | 52.308 |
| Non-Violent Traditionalists | 46.1864 | 2.100 | 21.990 | 0.000 | 42.051 | 50.321 |
| Strategic Connoisseurs | 45.6667 | 2.083 | 21.926 | 0.000 | 41.566 | 49.767 |
| Omnibus: | 10.836 | Durbin-Watson: | 2.186 | | | |
| Prob(Omnibus): | 0.004 | Jarque-Bera (JB): | 11.228 | | | |
| Skew: | 0.492 | Prob(JB): | 0.00365 | | | |
| Kurtosis: | 3.076 | Cond. No. | 1.25 | | | |

- Assume that only 30% of respondents who indicated they would “probably purchase” at a given price will actually do so within the first year. Also assume that the survey sample was representative of the approximately 10 million active Steam customers who have expressed interests in similar types of games. What would be the gross and net revenues for each game in the first year?

Assuming $30\% \times 10,000,000$ customers would actually purchase: 3,000,000 total users.

Below is a cost breakdown of the gross and net revenues for each game in the first year, taking into account all the ideal price points, fixed cost, variable costs, and administrative cost.

| Profit Break Down | Warrior Guild | Seraph Guardians | Evercrest | Total Users |
|-------------------|-----------------|------------------|-----------------|-------------|
| Price Point | \$ 33 | \$ 35 | \$ 32 | 3000000 |
| Growth Profit | \$ 99,000,000 | \$ 105,000,000 | \$ 96,000,000 | |
| Fixed Cost | \$ (7,000,000) | \$ (7,000,000) | \$ (7,000,000) | |
| Development Cost | \$ (5,000,000) | \$ (5,500,000) | \$ (6,000,000) | |
| Royalty Cost | \$ (4,950,000) | \$ (5,250,000) | \$ (4,800,000) | |
| Valve Sales Fees | \$ (22,800,000) | \$ (24,000,000) | \$ (22,200,000) | |
| Net Profit | \$ 59,250,000 | \$ 63,250,000 | \$ 56,000,000 | |

5. [10pt] The final portion of the part of the survey asked respondents to rank six games with 1 being the most preferred choice. The six games include the three candidate games and three games that competitors have already announced will be on the market.

- Assuming all the games are priced equally, that the surveyed customers are representative of the market, and that each customer purchases only one game, calculate the percentage of the market share Athena would have under each of the action alternatives.

Based on the calculations, below is the market share for each game.

```
rank.WarriorGuild      11.970979
rank.SeraphGuardians   53.808948
rank.Evercrest         10.157195
rank.DevilsGate        16.203144
rank.Marksman          1.451028
rank.QuestoftheTitan   6.408706
dtype: float64
```

- *Discuss which of the assumptions above you might want to change, and in what ways, to generate more realistic estimates of market share under each of the action alternatives.*

Extra Credit: modify your simulation to actually change some or all of the assumptions you discuss and share the results.

I would change the assumption that each customer purchases only one game to 30% of the customers actually purchasing more than one game. Because in reality, game lovers won't purchase solely one game. Below is the simulation result:

```
Adjusted Market Share (Considering customers buying multiple games):
rank.WarriorGuild      17.101399
rank.SeraphGuardians   76.869926
rank.Evercrest         14.510278
rank.DevilsGate        23.147348
rank.Marksman          2.072897
rank.QuestoftheTitan   9.155295
```

6. [10pt] Provide your final recommendations for each of the key decisions (part 1). As part of your recommendation on positioning, indicate whether you recommend targeting particular segment(s) or a non-targeting strategy. If you recommend a targeted approach, indicate which segment(s) should be targeted and justify your response. If you recommend a non-targeted approach, similarly justify your response. (top funnel and low funnel - ad copy specified for ppl who are interested in)

My final recommendation would be to choose the Seraph Guardians game and target primarily the segment of Fantasy Soloist with a lower funnel approach, and running top funnel approach simultaneously for all segments. The reason for the game choice is that Seraph Guardians generates the most growth and net revenue for Athena. Seraph Guardians also have the biggest market share despite market simulations. The Fantasy Soloist segment is the one that we would want to primarily target, as it represents gamers who embrace diverse gaming experiences, value engaging gameplay, and prioritize fantasy and solo play. This group also enjoys some battle elements, immersive experience, and excitement that comes from personalization. This group is the ideal type for the Seraph Guardians. More reasons why we choose this segment and focus on conversion is because the gamers in this group have already shown their inclination to Seraph Guardians. Therefore, with a low funnel message, these gamers are very likely to convert and make the purchase. This segment also represents the most statistically significant age groups and income groups, with the oldest average age and the highest income of \$71,593 out of all the segments. This is beneficial for Athena in terms of consumer loyalty, as younger groups could be hesitant to purchase PC premium games like this and are also very likely to churn. Therefore, this segment is a good investment for low funnel strategy, because it is highly likely to generate the best return on ad spend and maximize

Athena's revenue. For all segments, I also recommend top funnel approach because when a new game enters the market, we would want to raise the awareness of as many gamers as possible. Some other segments also have shown traits that might be suitable for this game. Therefore, for this funnel, we would mainly measure the performance by impressions and clicks. Top Funnel ad copies will include social, online video, and connected TV to engage our audience into the gaming world through captivating gaming video creatives. Low Funnel will target those who have clicked on our top funnel videos and those that have played similar genre games on Steam before. This tailored approach aims to optimize our marketing resources while significantly increasing awareness and interest in Seraph Guardians among its dedicated gaming community.