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# MANEESH RAJ NAIDU

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## OBJECTIVE

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As a faculty member I would be interested in applying my knowledge into a wide range of working environment. I would like to pursue the understanding and enhance knowledge in the field of computer science and information system.

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## PERSONAL SIKLLS

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- Good oral and written communication ability.
  - Self-confident, friendly and approachable with good presentation.
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## EXPERIENCE

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### SOFTWARE DEVELOPER / QIT PACIFIC PTE LTD

10/2019 – Present

- Develop system functionalities both backend and frontend
- Analyze and enhance the design and functionalities of the software systems.
- Database development and administration using MS SQL Server 2017
- Documentation for software developed
- Provide ongoing system support.
- Troubleshooting software and network issues.
- Software testing, modules testing and software deployment.

### SOFTWARE ENGINEER / CRIMSON LOGIC

04/2019 – 10/2019

- Analyse and test the digitalFiji system and report errors or issues and identify possible solutions.
- Analyse and enhance the design and functionalities of the software systems.
- Writing SQL scripts for data patches in the backend which can't be done through system functionalities.
- Provide user training on the new systems built – Birth Death Marriage (BDM) System and Register of Companies (ROC).
- Prepare system documentation and Standard Operating Procedures (SOPs) slides and diagrams for DigitalFiji modules.
- Provide ongoing system support.
- Troubleshooting software and network issues.
- Software testing, payment modules testing and software deployment.

### IT INTERN / FIJIAN COMPETITION & CONSUMER COMMISSION

01/2019 – 03/2019

- Provide ongoing IT support.

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- Relaxed communicator.
  - Relate well with a wide variety of people.
  - Responsible and reliable.
  - Thorough knowledge in the areas of Computer Science and Information Systems.
  - Dynamic, creative and enthusiastic in all things.
  - Confident and strives to be the very best.
  - Customer and Sales focused.
  - Ability of accurate money handling skills from previous work experiences.
  - Quick learner.
  - Ability to work under pressure with minimum supervision.
  - Strong leadership quality.
  - Creative thinker.
  - Multi-tasking and work with accuracy.

#### PROGRAMMING SKILLS AND TOOLS

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- Presentation and communication skills.
  - Proficient in Microsoft Office tools (Word, Excel, Access, ect).
  - Java
  - Java Script
  - PHP
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- Email configuration, trouble shooting.
- Develop Web pages as per IT officer's/ Management's requirements.

#### **CUSTOMER COMPLIANCE REPRESENTATIVE / MINDPEARL**

04/2016 – 12/2016

- Develop, initiate, maintain, and revise policies and procedures for the general operation of the Compliance Program and its related activities to prevent illegal, unethical, or improper conduct.
- Manage day-to-day operation of the program.
- Monitor, and as necessary, coordinate compliance activities to remain abreast of the status of all compliance activities and to identify trends.
- Identify potential areas of compliance vulnerability and risk; develop/implement corrective action plans for resolution of problematic issues, and provide general guidance on how to avoid or deal with similar situations in the future.
- Ensure proper reporting of violations or potential violations to duly authorized enforcement agencies as appropriate and/or required.
- Monitor the performance of the Compliance Program and relates activities on a continuing basis, taking appropriate steps to improve its effectiveness.

#### **CUSTOMER INTERACTION AGENT/ PACKLEADER PACIFIC**

09/2015 – 11/2015

- Contact businesses and private individuals by telephone to promote products. Solicit orders for goods over the telephone.
- Explain the product to potential customers.
- Deliver scripted sales pitch to the customer.
- Adjust scripted sales pitch to meet needs of specific individuals.
- Provide pricing details.
- Handle customer questions.

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- MySQL
  - NetBeans
  - XHTML/HTML, CSS
  - Basic4Android
  - SQL
  - Object Oriented Programming
  - Visual Basic (VB)
  - C++
  - C#
  - Web Services
  - SOAP/REST
  - Remote Method Invocation (RMI)
  - Bootstrap
  - XML
  - Azure DevOps
  - Visual Studio Team System (VSTS)
  - Backbone.JS
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- Obtain customer information including names and addresses. Record customer details including reaction to the product offered Receive orders over the telephone.
- Input order details into the computer system.
- Record customer details and details of transaction. Confirm orders placed with field sales representatives.
- Obtain contact details of potential customers from sources including telephone directories and purchased lists.
- Schedule appointments for sales staff to meet prospective customers.
- Conduct customer and marketing surveys.
- Answer telephone calls from potential customers who are responding to advertisements.
- Contact customers to follow up on initial interaction.

### **SHOP ASSISTANT / DIGITECH NETCAFE**

12/2014 – 03/2015

- Ensure that users are welcomed, helped and provided with a safe and suitable equipped environment.
- To help provide basic computer/Internet assistance, range of facilities to enable printing and scanning.
- To manage the day-to-day activities. Proper daily records of operation
- Comprehensive account report after sales

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### **REFEREES**

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Arnald Arushal Prasad  
IT Officer  
Fijian Competition and  
Consumer Commision  
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Shamina Hussein  
Lecturer



Fiji National University  
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Mereoni Ranadi  
Software Engineer  
Crimson Logic  
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## EDUCATION

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**DEGREE IN BACHELOR OF SCIENCE DOUBLE MAJOR  
COMPUTER SCIENCE AND INFORMATION SYSTEM /  
2018**  
Fiji National University

**FIJI SCHOOL LEAVING CERTIFICATE EXAMINATION /  
2009**  
Rishikul Sanatan College

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## ACHIEVEMENT

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**Runner Up of Smart City Challenge Suva Competition 2018**  
**Team leader of Fiji National University Team**

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## HOBBIES

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I see myself as someone who is very outspoken, outgoing and energetic. Spending quality time with family and friends is something which gives me great pleasure. However, I also hobby socializing with people, travelling to new places, learning new skills. I also see myself as someone who loves to be fit and also have a passion for sport as mostly soccer as I have been part of youth and also district teams such as Nasinu, Lami and Tailevu Naitasiri. I have also taken part in marathons as a full marathon runner and other sporting events which excite me.

