

ITSM Class: B

CLASS ACTIVITY WEEK

13

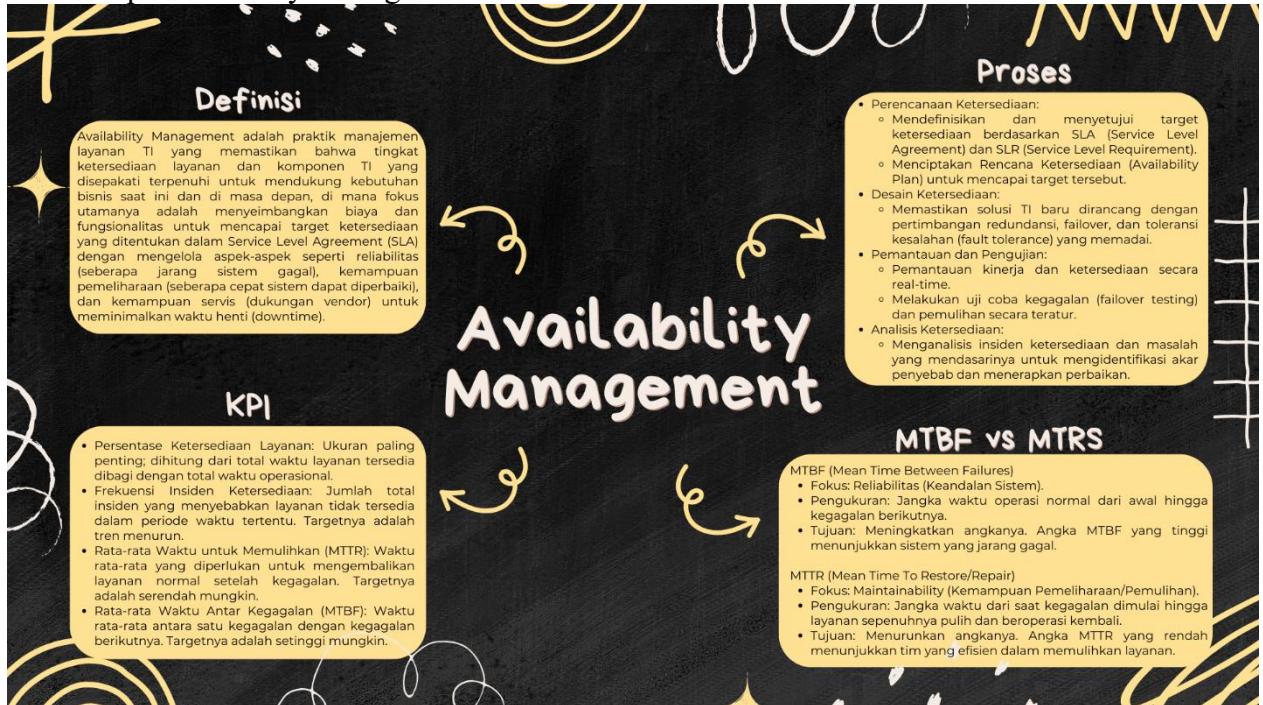
Individual

Name: Komang Alit Pujangga

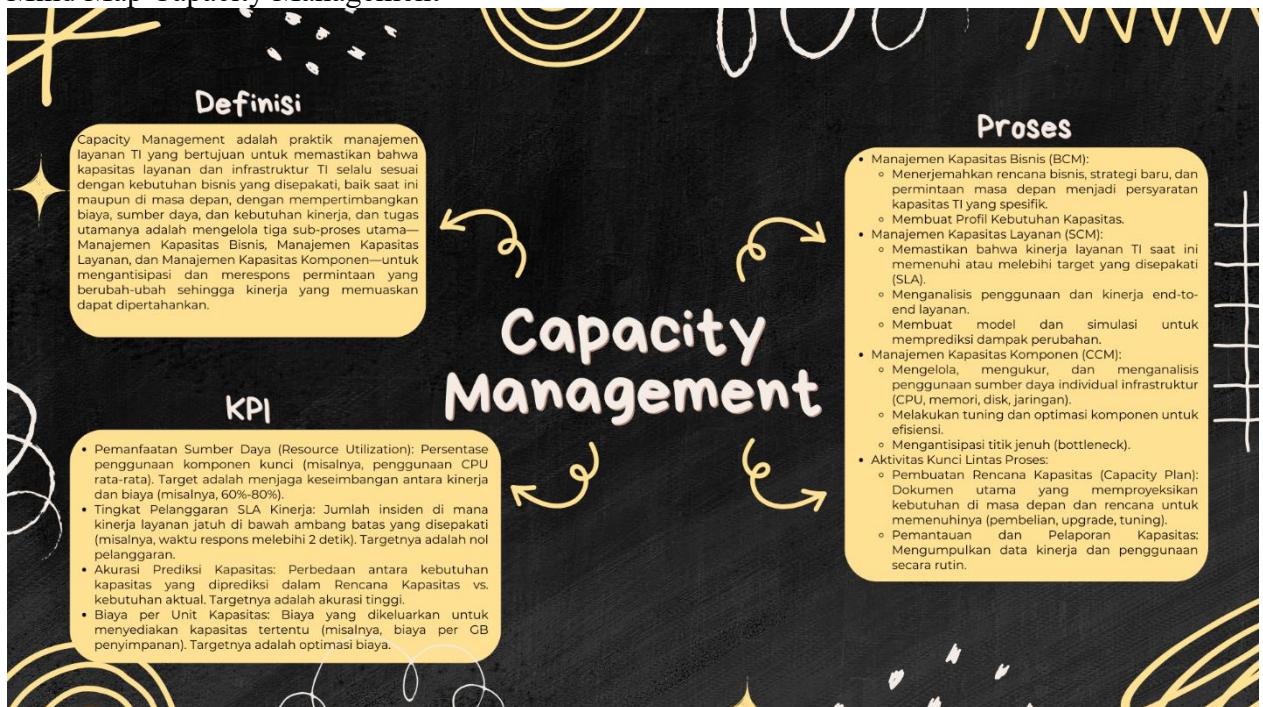
NRP: 5026231115

Information Systems Department
Institut Teknologi Sepuluh
Nopember August-December 2025

Mind Map Availability Management



Mind Map Capacity Management



Mind Map Service Level Management



Mind Map Catalog Management



contoh tampilan catalog management

MyITS catalog management

<https://portal.its.ac.id/>

The screenshot shows the MyITS Portal homepage with a dark theme. On the left, there's a sidebar with links to 'Beranda', 'Akun', and 'Pengumuman'. The main area has a search bar and sections for 'Aplikasi dan Layanan' (Academic, Kemahasiswaan, Riset dan Kerjasama), 'Tampilkan Favorit Saja', and 'Selasa 18 November 2025'. A user profile for 'Komang Alit Pujangga' is shown, along with a 'Kelola Akun' link. The 'Pengumuman' section displays several announcements, including 'ICOME 2025', 'High Voltage Laboratory External...', 'ICAMIMIA 2025', and a 'Lihat Semua Pengumuman' button.

Shopee catalog management

<https://shopee.co.id/>

The screenshot shows the Shopee homepage with a red header containing links for 'Seller Centre', 'Mulai Berjualan', 'Download', 'Ikuti kami di', 'Notifikasi', 'Bantuan', 'Bahasa Indonesia', 'Daftar', and 'Log In'. Below the header is a search bar and a 'EKSTRA DISKON 15%' banner. The main content area features a grid of product categories: Elektronik, Komputer & Aksesoris, Handphone & Aksesoris, Pakaian Pria, Sepatu Pria, Tas Pria, Aksesoris Fashion, Jam Tangan, Kesehatan, Hobi & Koleksi, Makanan & Minuman, Perawatan & Kecantikan, Perlengkapan Rumah, Pakaian Wanita, Fashion Muslim, Fashion Bayi & Anak, Ibu & Bayi, Sepatu Wanita, Tas Wanita, and Otomotif. Promotional banners for 'Shopee Barokah' and 'Diskon s/d 50%' are also visible.