

ITSM Class: B

**CLASS ACTIVITY WEEK**

**13**

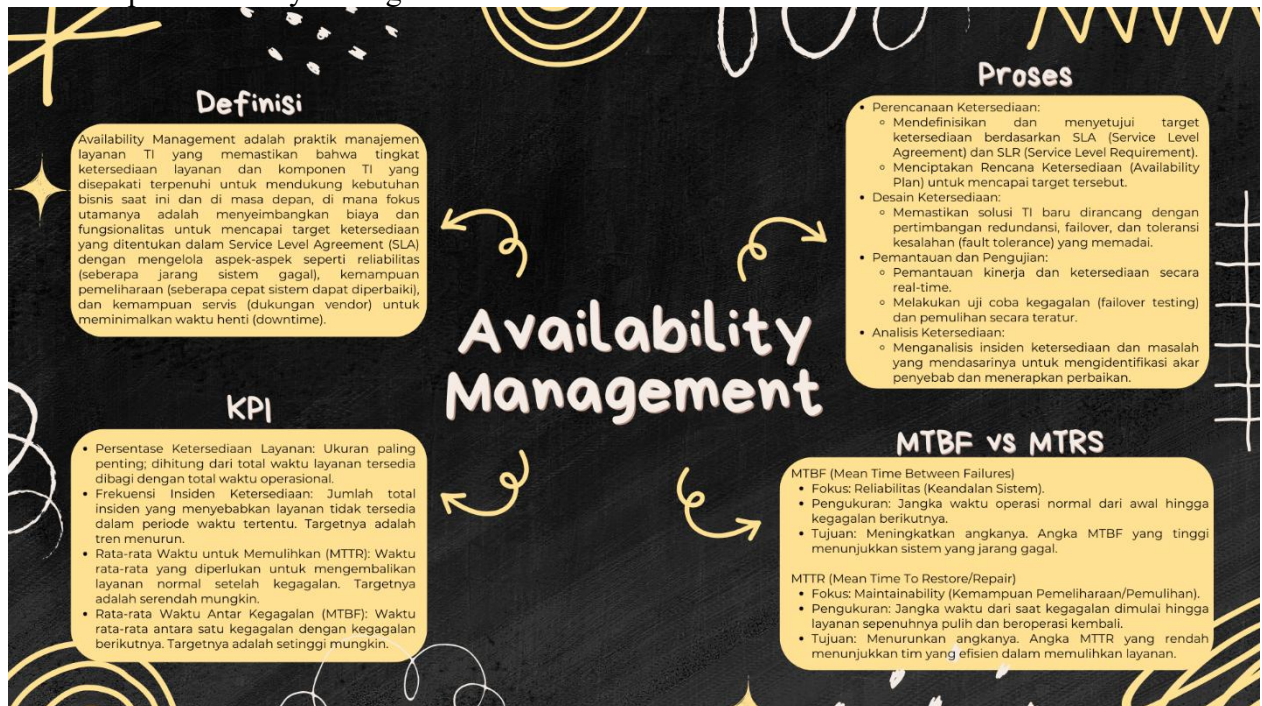
Individual

Name: Komang Alit Pujangga

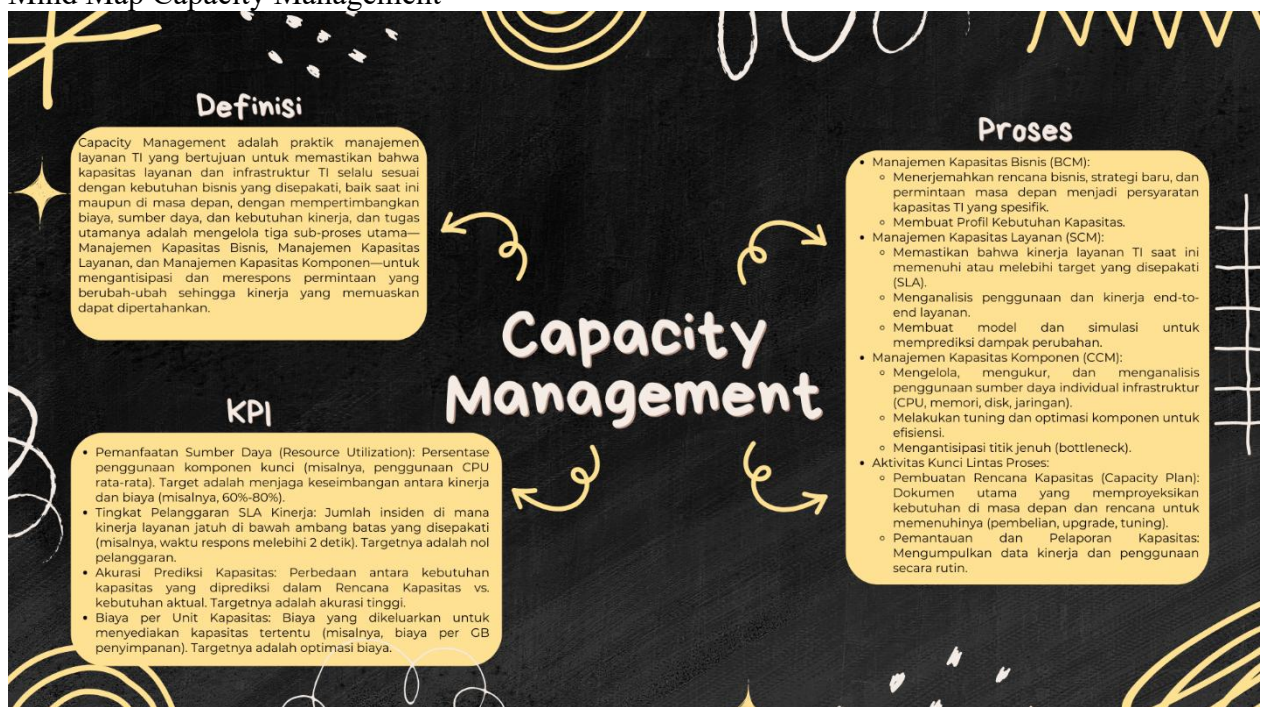
NRP: 5026231115

Information Systems Department  
Institut Teknologi Sepuluh  
Nopember August-December 2025

## Mind Map Availability Management

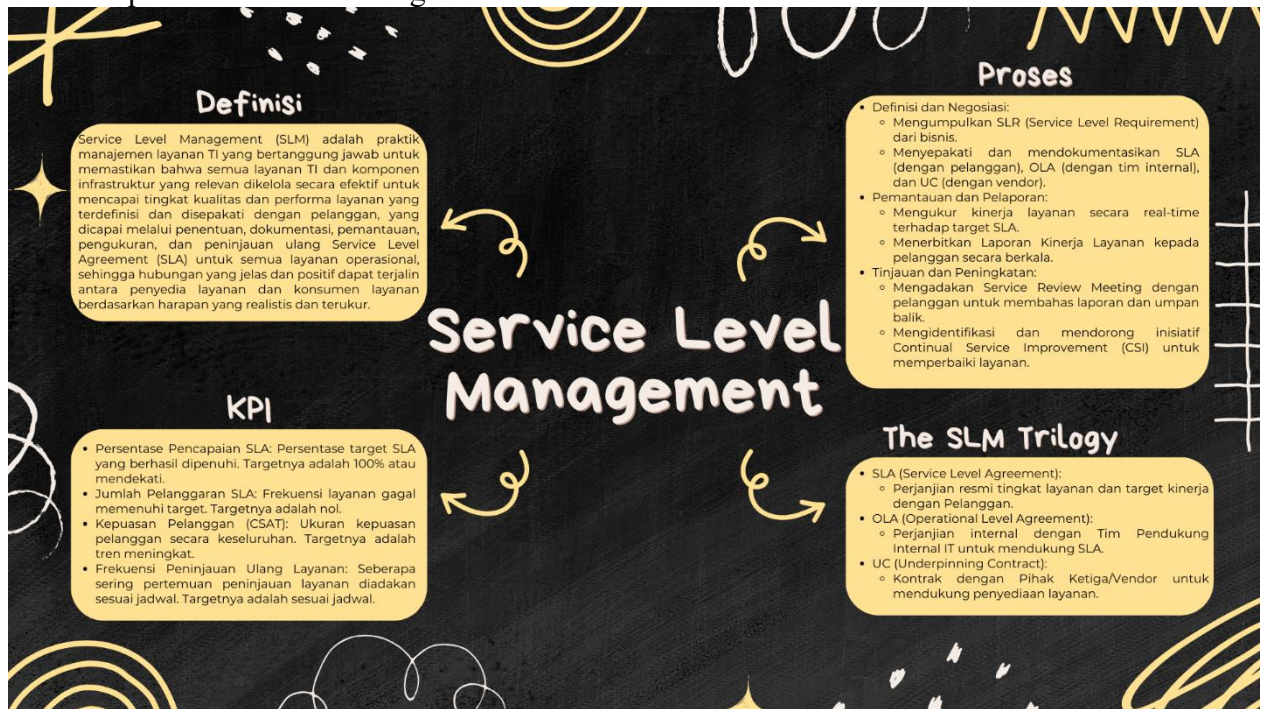


## Mind Map Capacity Management





## Mind Map Service Level Management



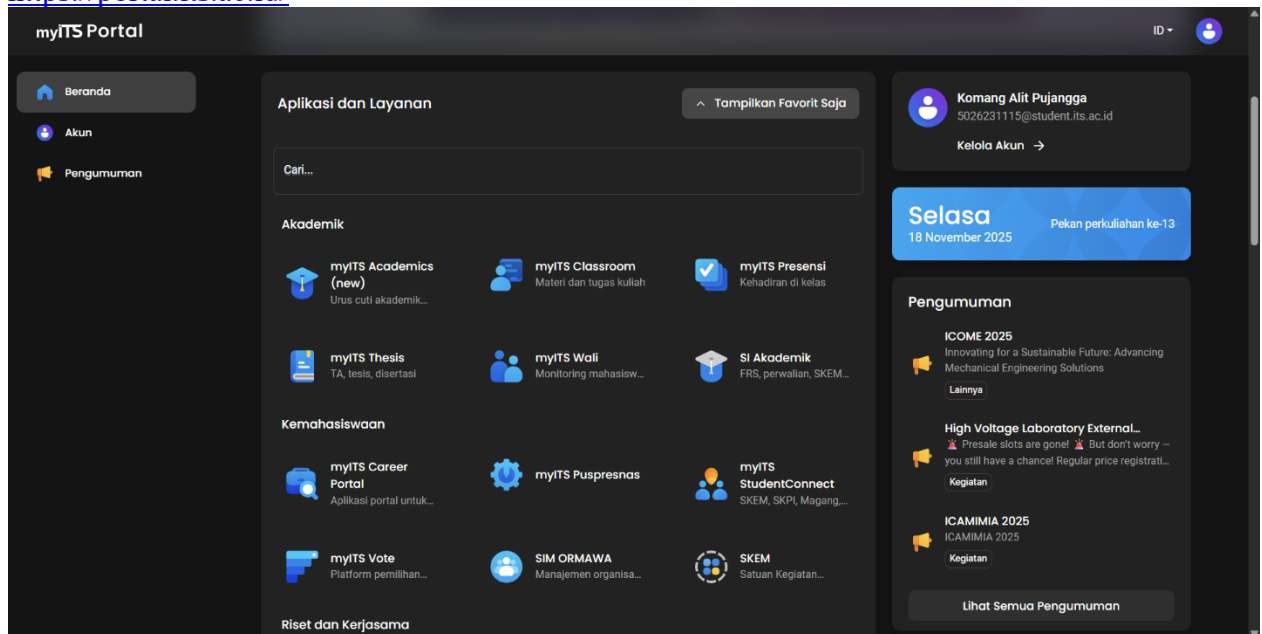
## Mind Map Catalog Management



contoh tampilan catalog management

MyITS catalog management

<https://portal.its.ac.id/>



Shopee catalog management

<https://shopee.co.id/>

