

MANGESH C. BODKE

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LinkedIn:(<http://www.linkedin.com/in/mangesh-c-bodke-54020b225>) | Portfolio: <https://mangeshcbodke.github.io/Portfolio/>

Availability: Available to join immediately

Summary:

Operations and Process Excellence consultant with 15+ years across telecom, finance, BPO and healthcare. Drives month-end close acceleration, balance-sheet integrity and reporting accuracy through Six Sigma DMAIC, KPI automation and ERP migrations.

Delivered up to 40% accuracy gains and 30% cycle-time reductions.

Core Competencies:

- Record to Report • Month-end close • Year-end close • Journal entries • Accruals • Cut-off
- Balance sheet reconciliations • Intercompany • Fixed assets • Variance analysis
- General Ledger • Account Payable • Account Receivable
- FP&A • Forecasting • Budgeting • Financial reporting and controls • Audit • GAAP
- Process re-engineering • Continuous improvement • Root cause analysis (RCA)
- KPI dashboarding and automation (Excel, Power BI) • Virtual PMO • Stakeholder mgmt

Technical Skills:

- Excel (Power Query, pivots, lookups, macros)
- Power BI (DAX basics, visuals, model)
- SQL/Python (basic)
- Oracle 11i/R12 • Siebel CRM • Microsoft 365

Professional Experience:

➤ Team Lead (Secondment) — Tech Mahindra Business Services (Telecom)

Apr 2018 – Oct 2025

- Applied Six Sigma to streamline ops, **reduced errors 25% and repeat errors 15%**
- Automated KPI reporting in Excel/Power BI, **improved data accuracy 40%, efficiency 35%**
- Analyzed AHT, NPS, APS, quality, **lifted team performance 20%**

➤ Assistant Manager — Steria India Ltd (Healthcare Finance)

Sep 2007 – May 2015

- Led Oracle 11i - R12 migration with zero data loss, stabilized global finance ops
- Shortened **month-end close by 30%**, achieved **100% audit compliance** (ISO, DNV, KPMG, PwC)
- Automated reporting to **cut manual effort 40%** and improve accuracy

➤ Customer Support Executive — Mphasis BPO (Banking)

Jan 2005 – Sep 2007

- Produced daily/weekly/monthly KPI reports, improved **SLA adherence 15%**

Projects:

- Finance close optimization — Led DMAIC to reduce close by 30% and boost accuracy 40%
- Telecom KPI automation — Dashboards cut reporting effort 35% and improved SLA 20%
- Oracle migration — 11i - R12 upgrade, uninterrupted close and reporting

Education & Certifications:

- MBA, Finance (2021)
- Bachelor's in Hotel Management & Catering Technology (2002)
- Six Sigma Green Belt — Total Business Management Solutions
- LCS Level 1a Practitioner — Cardiff University
- Data Analyst Certificate — Coding Invaders