Pallavi Gupta

ABOUT ME

Creative thinker with a flair for innovation and out-of-the-box problem-solving. Able to approach challenges from different angles to achieve optimal outcomes.

PROFICIENCIES

- HTML
- CSS
- Javascript
- Manual Testing
- Test case writing
- Jira and Confluence
- Slack
- Qtest
- ALM

LANGUAGES

- English
- Hindi

VOLUNTEER

Art of Living
2020- Present
- ■ Conducted several Meditation and Yoga workshops.

Member of KARVA
2020- Present
- ■ Charitable organisation for uplifting proper education for children.

Contact

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Experience

System Engineer: Tata Consultancy Service
11/2021 - Current

- Conducted comprehensive mobile testing for the banking application of Royal Bank of Canada, ensuring seamless functionality across various devices and platforms.

- Executed rigorous API testing for the backend services integral to the banking application, validating data integrity and system reliability.

- Applied functional testing techniques to assess and validate various PEGA applications, ensuring optimal user experience.

- Developed detailed test cases and executed them systematically, employing a structured approach to uncover defects and ensure product quality meets stringent standards.

- Developed comprehensive Confluence pages to streamline project management and bi-monthly release processes, fostering team collaboration and transparency.

- Conducted Production Data-driven PIV (Production in Validation) testing to ensure robustness and reliability of systems, enhancing quality assurance processes.

- Effectively reported and meticulously tracked bugs and defects throughout functional and mobile testing phases utilizing Qtest, Jira, and ALM, ensuring thorough quality assurance standards were upheld.

EDUCATION

Graduation – Jabalpur Engineer College
2017-2021

- ■ Bachelors in Technology (Industrial and Production Engineering)