

# voicebot-service

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Voicebot wrapper master server

## Install dependencies

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```
$ pip install -r requirements.txt
```

## gRPC Service

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```
service VoiceBot {  
    rpc ListCallCenter(ListCallCenterRequest) returns (ListCallCenterResponse);  
    rpc CallToBot (stream VoiceBotRequest) returns (stream VoiceBotResponse);  
}
```

### ListCallCenter

```
rpc ListCallCenter(ListCallCenterRequest) returns (ListCallCenterResponse);
```

A function allow client to get all available CallCenter on service

### CallToBot

```
rpc CallToBot (stream VoiceBotRequest) returns (stream VoiceBotResponse);
```

A bidirectional streaming function between client and call center

## Protobuf

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```
protos/voicebot.proto
```

### ListCallCenterRequest

The top-level message sent by the client for the `ListCallCenter` method.

This is just an empty message because grpc function required it.

### ListCallCenterResponse

The message returned to the client by the `ListCallCenter` method.

Fields	Type	Description
<code>call_centers[]</code>	<code>CallCenter</code>	The list of available <code>CallCenter</code>

## CallCenter

Description of a `CallCenter` supported by the service.

Fields	Type	Description
<code>code</code>	<code>string</code>	Code of the call center (Examples: <code>cc1</code> , <code>cc2</code> , ...)
<code>name</code>	<code>string</code>	Name of the call center

## VoiceBotRequest

The top-level message sent by the client for the `callToBot` method.

Fields	Type	Description
<code>voicebot_config</code>	<code>VoiceBotConfig</code>	Provides config information for the request. The first <code>VoiceBotRequest</code> message must contain only a <code>voicebot_config</code> message.
<code>audio_content</code>	<code>bytes</code>	The audio data to be recognized. Sequential chunks of audio data are sent in sequential <code>VoiceBotRequest</code> messages. The first <code>VoiceBotRequest</code> message must not contain <code>audio_content</code> data and all subsequent <code>VoiceBotRequest</code> messages must contain <code>audio_content</code> data.

## VoiceBotResponse

The message returned to the client by the `callToBot` method. A series of zero or more `VoiceBotResponse` messages are streamed back to the client.

Fields	Type	Description
<code>status</code>	<code>Status</code>	Status of response message
<code>text</code>	<code>string</code>	The answer text from call center's voicebot
<code>audio_content</code>	<code>bytes</code>	The binary of audio data that Voicebot speak the answer text Audio is encoded with WAV format

## VoiceBotConfig

The configuration of the call center.

Fields	Type	Description
call_center_code	string	Code of the destination call center that client want to connect
is_male	bool	Gender of virtual agent If <b>True</b> then select male voice If <b>False</b> then select female voice

## Status

The message with status code and the notify message. It can be either success or error.

Fields	Type	Description
code	int32	Status code If <b>SUCCESS</b> , then code = 200 If <b>ERROR</b> , then code = -1
message	string	The notify message

## Client Examples

The client example is wrote in Python, take the audio from microphone directly and stream to server, get the response back from server

```
python3 test_client.py
```

The output result should be look like

```
2019-07-10 23:30:44,408 INFO    Connected to call center
.....
2019-07-10 23:30:49,086 INFO    xin chào bạn
.....
2019-07-10 23:30:55,366 INFO    bạn có thể giúp gì cho tôi
...
```