**WorldReader – Your Book Buying Assistant**

**1. How to Buy Books:**

* Visit our homepage: <https://worldreader.vn>
* Search for books by title, author, or genre.
* Click “Buy Now” to add the book to your cart.
* Go to your cart → Proceed to Checkout → Enter delivery details and choose a payment method.

**2. Payment Methods:**

* E-wallets (Momo, ZaloPay)
* Bank transfer
* Cash on delivery (COD)

**3. Shipping Policy:**

* Nationwide delivery across Vietnam
* Delivery time: 2–5 business days
* Free shipping on orders over 300,000₫

**4. Return & Exchange Policy:**

* Returns or exchanges accepted within 7 days for defective, torn, or incorrect items
* Contact us via email at: support@worldreader.vn or call our hotline: 1900 1000

**5. Frequently Asked Questions:**

* **Q: Can I cancel my order?**  
  **A:** Yes, you can cancel your order before it is shipped by contacting Customer Support.
* **Q: Can I buy eBooks?**  
  **A:** Currently, WorldReader only offers printed books. eBooks are in development.
* **Q: How do I check my order status?**  
  **A:** Go to “My Orders” after logging in to view your order status.

**Contact Information:**

* Email: support@worldreader.vn
* Hotline: 1900 1000
* Facebook: [fb.com/worldreader.vn](https://fb.com/worldreader.vn)