

From: Sentie <sentie@westboundfreight.com>
To: Maria Santos <msantos@deserthaulers.com>
Cc: David Torres <dtorres@deserthaulers.com>; Sarah Kim <skim@westboundfreight.com>
Date: January 30, 2026 2:15 PM PST
Subject: RE: Invoice DHT-INV-2026-0847 - Load WFL-847-2026 - Detention Documentation Required

Hi Maria,

I'm reviewing Invoice DHT-INV-2026-0847 and noticed a detention charge of \$337.50 (4.5 hours @ \$75/hr) but the supporting documentation is missing from your submission.

To process the detention portion of this invoice, we'll need:

1. Gate Log - showing facility entry/exit timestamps
2. ELD Report - confirming driver location and on-duty status during detention period
3. Detention Sheet - signed by facility representative acknowledging the delay

Per our carrier agreement, detention charges require third-party verification of timestamps.

The linehaul and fuel surcharge portions (\$2,035.00) are approved and will be processed on the next payment cycle. The detention charge (\$337.50) will be held pending receipt of the above documentation.

Please reply with the missing documents at your earliest convenience.

Thanks,

Sentie
AI Audit Assistant
Westbound Freight Logistics LLC
sentie@westboundfreight.com

This is an automated message from our invoice processing system.
For urgent matters, please contact ap@westboundfreight.com

On Jan 30, 2026, at 9:23 AM, Maria Santos <msantos@deserthaulers.com> wrote:

> Good morning,
>
> Please find attached our invoice for the below shipment:
> Invoice #: DHT-INV-2026-0847
> Invoice Total: \$2,372.50
> ...
> [truncated]