

# Churn dataset analysis

## **Introduction:**

This dashboard report provides a comprehensive overview of churn data. The goal of this report is to present critical data in a clear, visual format that enables quick and informed decision-making.

## **Steps what I have done:**

I cleaned all data into text

And changed age, credit status into group

Created the dashboard with count of exited and no of customers

And also changed the product into text

## **Findings**

Female =1139

Male = 898

Total lost of customer = 2037

Most lost customer from Germany -814 and France -810 and Spain 413

20% percentage of customer were lost

Most of the customer lost by under 41-50 age group

And customer lost by credit score under 601-700

And also lost customer by account balance under 100k-200k