# Demo Data for Otbs Project

Use the blew command.

For testing use customer 3 details for getting the correct test result OR you can replace customer 3 details with your details and check but make sure use the customer 3 details only other wise may be your not able to test some functionalities properly because some datas dependent on the other datas.

username: manikbiswas1225

Password: Password123

Use otbsTest;

INSERT INTO outlet (outlet\_id, availablesims, location) VALUES

- (1, 50, 'City Center'),
- (2, 30, 'Downtown'),
- (3, 40, 'Uptown');

#### -- Insert data into plan

INSERT INTO plan (plan\_id, call\_limit, data\_limit, extra\_charge\_per\_call, extra\_charge\_permb, extra\_charge\_persms, fixed\_rate, number\_of\_day, plan\_group, plan\_name, sms\_limit, status) VALUES

- (1, '1000 mins', '10 GB', 0.50, 0.10, 0.05, 299.99, 30, 'Standard', 'Basic Plan', '500 SMS', 'ACTIVE'),
- (2, 'Unlimited', '50 GB', 0.20, 0.05, 0.02, 599.99, 30, 'Premium', 'Pro Plan', 'Unlimited', 'ACTIVE'),
- (3, '2000 mins', '20 GB', 0.30, 0.08, 0.04, 399.99, 30, 'Standard', 'Advanced Plan', '1000 SMS', 'ACTIVE');

#### -- Insert data into customer

INSERT INTO customer (customer\_id, address, dob, email, gender, name, password, phone\_number, username) VALUES

- (1, '123 Street A', '1990-01-01', 'user1@example.com', 'Male', 'John Doe', 'pass123', '1234567890', 'johndoe'),
- (2, '456 Street B', '1992-02-02', 'user2@example.com', 'Female', 'Jane Smith', 'pass234', '2345678901', 'janesmith'),
- (3, '789 Street C', '1985-03-03', 'manikbiswas1225@gmail.com', 'Male', 'Manik Biswas', 'Password123', '3456789012', 'manikbiswas1225'),
- (4, '321 Street D', '1995-04-04', 'user4@example.com', 'Female', 'Emily Davis', 'pass456', '4567890123', 'emilydavis'),
- (5, '654 Street E', '1988-05-05', 'user5@example.com', 'Male', 'Michael Wilson', 'pass567', '5678901234', 'michaelwilson'),
- (6, '987 Street F', '1993-06-06', 'user6@example.com', 'Female', 'Sarah Johnson', 'pass678', '6789012345', 'sarahjohnson'),
- (7, '159 Street G', '1991-07-07', 'user7@example.com', 'Male', 'Chris Lee', 'pass789', '7890123456', 'chrislee'),
- (8, '753 Street H', '1989-08-08', 'user8@example.com', 'Female', 'Jessica Martinez', 'pass890', '8901234567', 'jessicamartinez'),
- (9, '951 Street I', '1994-09-09', 'user9@example.com', 'Male', 'David Taylor', 'pass901', '9012345678', 'davidtaylor'), (10, '852 Street J', '1996-10-10', 'user10@example.com', 'Female', 'Laura Anderson', 'pass012', '0123456789', 'lauraanderson');

#### -- Insert data into connection

INSERT INTO connection (connection\_id, activationdate, connection\_type, network\_type, processing\_fee, status, customer\_id, outlet\_id, plan\_id) VALUES

- (1, '2024-01-01', 'Postpaid', '4G', 100.00, 'Active', 1, 1, 1),
- (2, '2024-02-01', 'Prepaid', '5G', 150.00, 'Active', 2, 2, 2),
- (3, '2024-03-01', 'Postpaid', '4G', 100.00, 'Inactive', 3, 3, 3),
- (4, '2024-04-01', 'Prepaid', '5G', 150.00, 'Active', 4, 1, 1),
- (5, '2024-05-01', 'Postpaid', '4G', 100.00, 'Active', 5, 2, 2),
- (6, '2024-06-01', 'Prepaid', '5G', 150.00, 'Active', 6, 3, 3),

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(7, '2024-07-01', 'Postpaid', '4G', 100.00, 'Inactive', 7, 1, 1),
(8, '2024-08-01', 'Prepaid', '5G', 150.00, 'Active', 8, 2, 2),
(9, '2024-09-01', 'Postpaid', '4G', 100.00, 'Active', 9, 3, 3),
(10, '2024-10-01', 'Prepaid', '5G', 150.00, 'Active', 10, 1, 1);
-- Insert data into usage info
INSERT INTO usage_info (usage_id, calls, data_used, date, international_calls, roaming, sms, connection id)
VALUES
(1, 500, 5, '2024-01-10', 10, 5, 200, 1),
(2, 300, 3, '2024-02-15', 5, 2, 100, 2),
(3,700,10,12024-03-20,20,10,300,3),
(4, 200, 2, '2024-04-25', 8, 3, 50, 4),
(5, 1000, 20, '2024-05-30', 15, 8, 500, 5),
(6, 400, 6, '2024-06-05', 12, 6, 300, 6),
(7,600,7,'2024-07-10',18,9,400,7),
(8, 150, 3, '2024-08-15', 10, 4, 150, 8),
(9, 750, 12, '2024-09-20', 25, 15, 600, 9),
(10, 250, 5, '2024-10-25', 5, 3, 100, 10);
-- Insert data into help_desk_executive
INSERT INTO help desk executive (executive id, password, username) VALUES
(1, 'execpass1', 'execuser1'),
(2, 'execpass2', 'execuser2'),
(3, 'execpass3', 'execuser3');
-- Insert data into feedback
INSERT INTO feedback (feedback id, feedback text, rating) VALUES
(1, 'Great service!', 5),
(2, 'Average experience.', 3),
(3, 'Not satisfied.', 2),
(4, 'Excellent support!', 5),
(5, 'Could be better.', 4),
(6, 'Quick resolution.', 4),
(7, 'Too slow.', 1),
(8, 'Helpful staff.', 5),
(9, 'Unresponsive.', 2),
(10, 'Very professional.', 5);
-- Insert data into complaint
INSERT INTO complaint (complaint_id, complaint_type, created_date, description, priority, resolved_date, status,
executive id, connection id, feedback id) VALUES
(1, 'Network Issue', '2024-01-15 10:30:00', 'Internet not working', 'High', '2024-01-16 12:00:00', 'Resolved', 1, 1, 1),
(2, 'Billing Issue', '2024-02-20 14:00:00', 'Incorrect charges', 'Medium', '2024-02-22 16:00:00', 'Resolved', 2, 2, 2),
(3, 'Service Request', '2024-03-25 09:45:00', 'Upgrade to 5G', 'Low', '2024-03-30 11:00:00', 'Resolved', 3, 3, 3),
(4, 'Network Issue', '2024-04-10 08:20:00', 'Frequent disconnections', 'High', '2024-04-11 15:30:00', 'Resolved', 1, 4,
4),
(5, 'Technical Issue', '2024-05-18 17:10:00', 'Slow internet speed', 'Medium', '2024-05-20 13:00:00', 'Resolved', 2, 5, 5),
(6, 'Billing Issue', '2024-06-22 12:15:00', 'Overcharged bill', 'High', '2024-06-25 10:00:00', 'Resolved', 3, 6, 6),
(7, 'Service Request', '2024-07-05 16:30:00', 'Change of plan', 'Low', '2024-07-10 14:00:00', 'Resolved', 1, 7, 7),
(8, 'Network Issue', '2024-08-15 11:00:00', 'No signal in area', 'High', '2024-08-16 18:00:00', 'Resolved', 2, 8, 8),
(9, 'Technical Issue', '2024-09-12 13:20:00', 'Router malfunction', 'Medium', '2024-09-15 09:00:00', 'Resolved', 3, 9, 9),
(10, 'Billing Issue', '2024-10-08 10:40:00', 'Late fee dispute', 'Low', '2024-10-10 12:00:00', 'Resolved', 1, 10, 10);
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## -- Insert data into bill

INSERT INTO bill (bill\_id, additional\_charges, bill\_generated\_date, discount, due\_date, status, tax, total\_amount, connection id, usage id) VALUES

- (1, 50, '2024-01-28', 10, '2024-02-05', 'Paid', 18.00, 315.00, 1, 1),
- (2, 30, '2024-02-25', 5, '2024-03-05', 'Paid', 18.00, 645.00, 2, 2),
- (3, 40, '2024-03-30', 8, '2024-04-05', 'unpaid', 18.00, 472.00, 3, 3),
- (4, 25, '2024-04-28', 12, '2024-05-05', 'Paid', 18.00, 282.00, 4, 4),
- (5, 60, '2024-05-30', 15, '2024-06-05', 'Paid', 18.00, 678.00, 5, 5),
- (6, 35, '2024-06-28', 10, '2024-07-05', 'Paid', 18.00, 520.00, 6, 6),
- (7, 20, '2024-07-30', 8, '2024-08-05', 'unpaid', 18.00, 310.00, 7, 7),
- (8, 45, '2024-08-28', 5, '2024-09-05', 'Paid', 18.00, 665.00, 8, 8),
- (9, 50, '2024-09-30', 12, '2024-10-05', 'Paid', 18.00, 512.00, 9, 9),
- (10, 30, '2024-10-28', 10, '2024-11-05', 'Paid', 18.00, 485.00, 10, 10);

# -- Insert data into payment

INSERT INTO payment (payment\_id, amount, payment\_date, payment\_method, transaction\_id, bill\_id) VALUES

- (1, 315.00, '2024-01-29', 'Credit Card', 'TXN123456', 1),
- (2, 645.00, '2024-02-26', 'Debit Card', 'TXN234567', 2),
- (3, 472.00, '2024-04-01', 'UPI', 'TXN345678', 3),
- (4, 282.00, '2024-04-29', 'Net Banking', 'TXN456789', 4),
- (5, 678.00, '2024-05-31', 'Cash', 'TXN567890', 5),
- (6, 520.00, '2024-06-29', 'Credit Card', 'TXN678901', 6),
- (7, 310.00, '2024-08-01', 'Debit Card', 'TXN789012', 7),
- (8, 665.00, '2024-08-29', 'UPI', 'TXN890123', 8),
- (9, 512.00, '2024-10-01', 'Net Banking', 'TXN901234', 9),
- (10, 485.00, '2024-10-29', 'Cash', 'TXN012345', 10);

## -- Insert data into connectionlog

INSERT INTO connectionlog (log\_id, changedate, connection\_type, network\_type, status, connection\_id) VALUES

- (1, '2024-01-15', 'Postpaid', '4G', 'Active', 1),
- (2, '2024-02-20', 'Prepaid', '5G', 'Active', 2),
- (3, '2024-03-25', 'Postpaid', '4G', 'Inactive', 3),
- (4, '2024-04-10', 'Prepaid', '5G', 'Active', 4),
- (5, '2024-05-18', 'Postpaid', '4G', 'Active', 5),
- (6, '2024-06-22', 'Prepaid', '5G', 'Active', 6),
- (7, '2024-07-05', 'Postpaid', '4G', 'Inactive', 7),
- (8, '2024-08-15', 'Prepaid', '5G', 'Active', 8),
- (9, '2024-09-12', 'Postpaid', '4G', 'Active', 9),
- (10, '2024-10-08', 'Prepaid', '5G', 'Active', 10);