

Group Creation Report: Project Team

1. Objective :

The objective of this task was to establish a functional group within the ServiceNow platform to streamline user management and prepare for role-based access control.

2. Configuration Steps Followed :

To create the group, the following administrative workflow was executed:

- **System Navigation:** Accessed the ServiceNow instance and navigated to **All**.
 - **Module Selection:** Searched for "groups" and selected **Groups** under the **System Security** header.
 - **Record Initialization:** Clicked the **New** button to open a blank group form.
 - **Data Entry:** Entered the specific group details into the required fields.
 - **Finalization:** Clicked **Submit** to save the record to the system database.
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3. Group Profile Details :

The following group has been successfully initialized in the system:

- **Group Name:** project team.
 - **Manager:** Currently unassigned (field left blank).
 - **Description:** Initialized for the current project phase.
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4. Status and Verification :

- **Record Confirmation:** The group "project team" is now active and visible in the group list.
- **Readiness:** The group container is ready for the next steps, including adding members and assigning specific system roles.

servicenow

AllFavoritesHistoryWorkspaces

Group - project team

Search

Group project team

UpdateDelete

Nameproject team

Group email

Manager

Parent

Description

UpdateDelete

RolesGroup Members (2)Groups

UserSearch

Actions on selected rows...NewEdit...

Group = project team

User
alice p
Bob p

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