

Assignment: 1
-----**Module Name: Case*****Steps to create a New Case using API***

1. Open Postman
2. Create a new case using the POST method Endpoint Url:
<https://your-sf-instance/services/data/v62.0/subjects/Case>
3. Create a JSON data in the body for Contact name, status as Escalated and case origin as Email
Payload to send request

```
{ "status": "Escalated",  
  
  "Origin": "Email" }
```

4. Get the status code for the successful creation of the case

Steps to read the Case using API

1. Fetch the created case using the Get method Endpoint Url:
<https://your-sf-instance/services/data/v62.0/subjects/Case/id>
2. Fetch the case number from the received response
4. Get the status code

Test Steps to update the case

1. Login to <https://login.salesforce.com>
2. Click on toggle menu button from the left corner
3. Click View All and click Sales from App Launcher
4. Click on Cases tab visible or select from more.
5. Click on the Dropdown icon and select Edit from the case you created by referring "case number"
6. Update Status as Working
7. Update Priority to low
8. Update Case Origin as Phone
9. Update SLA violation to No
10. Click on Save and Verify Status as Working

Expected result:

Case is Edited Successfully and Status is working

Steps to delete the created case:

1. Delete the case using the ID received in the response
2. Method: DELETE Endpoint url: <https://your-sf-instance/services/data/v59.0/subjects/case/id>
3. Verify the case has been successfully deleted using the status code