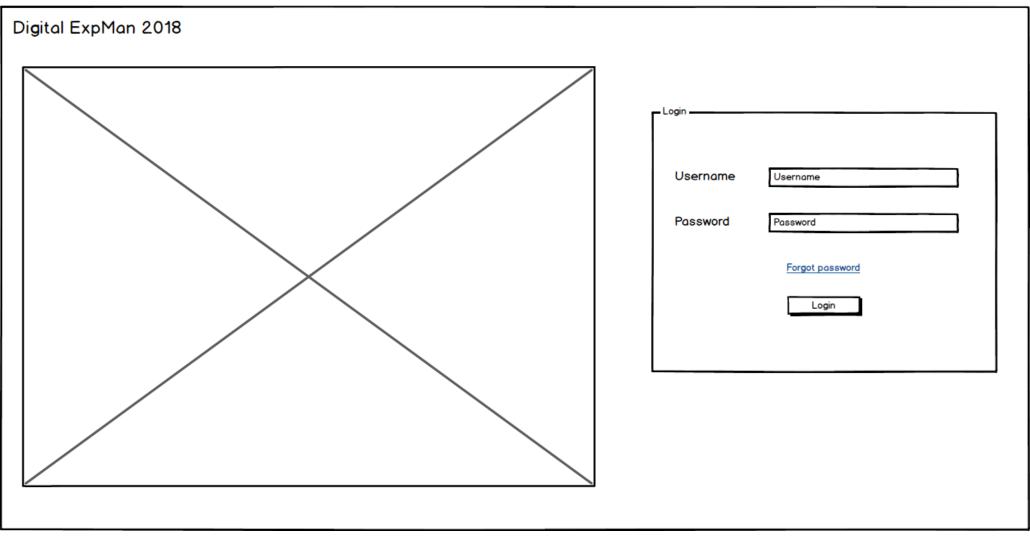
Manish Singh

UE Assignment#2

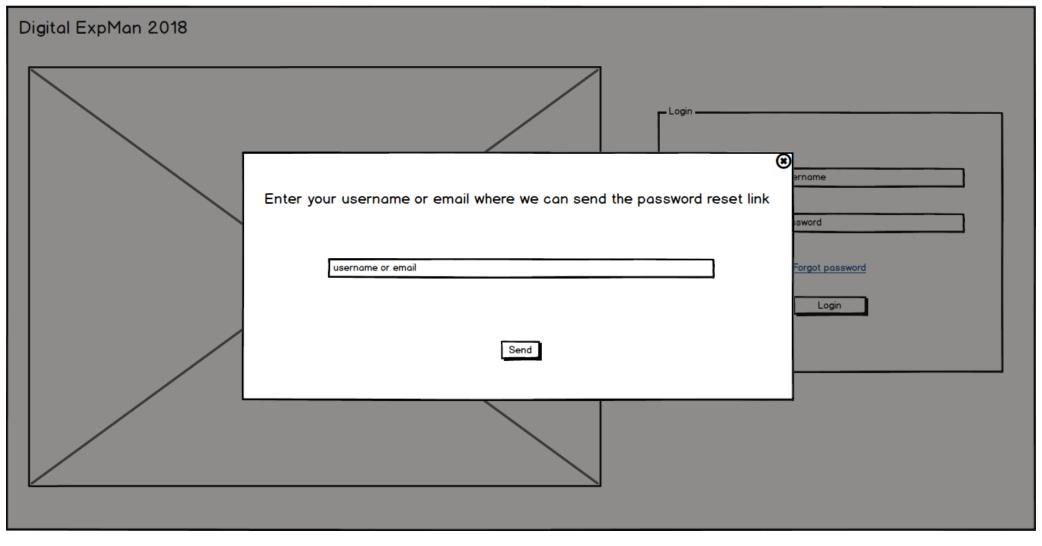
Digital ExpMan 2018 Screen Mockups

Login 1/30



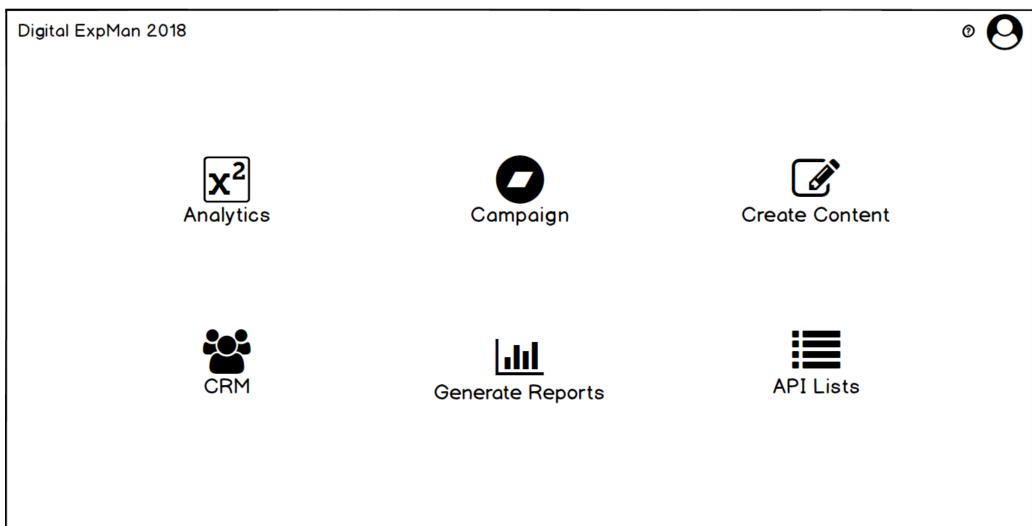
Login screen, a user will enter username and password to enter the system

forgot password 2 / 30



If a user forgets the password, they will enter their username or email

Main Screen 3/3

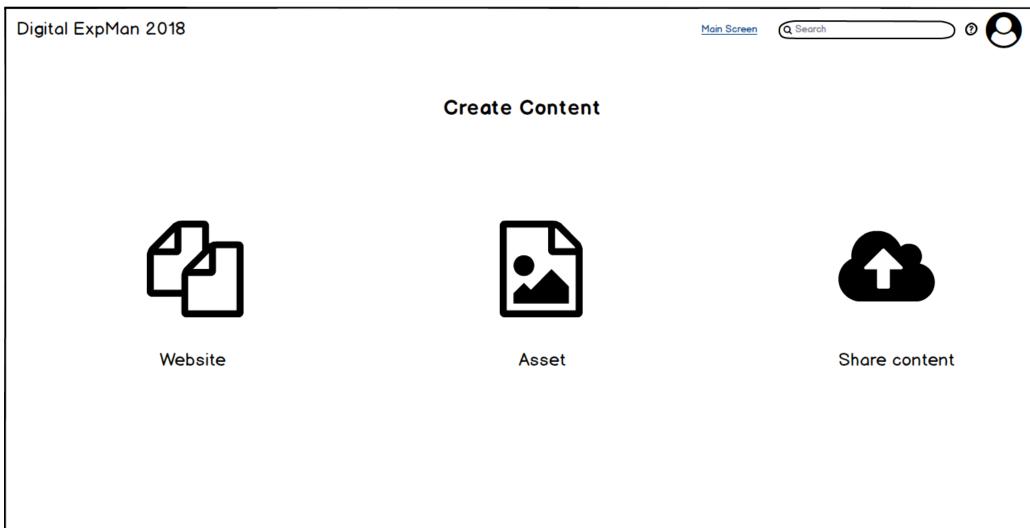


Main screen. A user can select any module to manage their digital portfolio

UE Assignment - 2

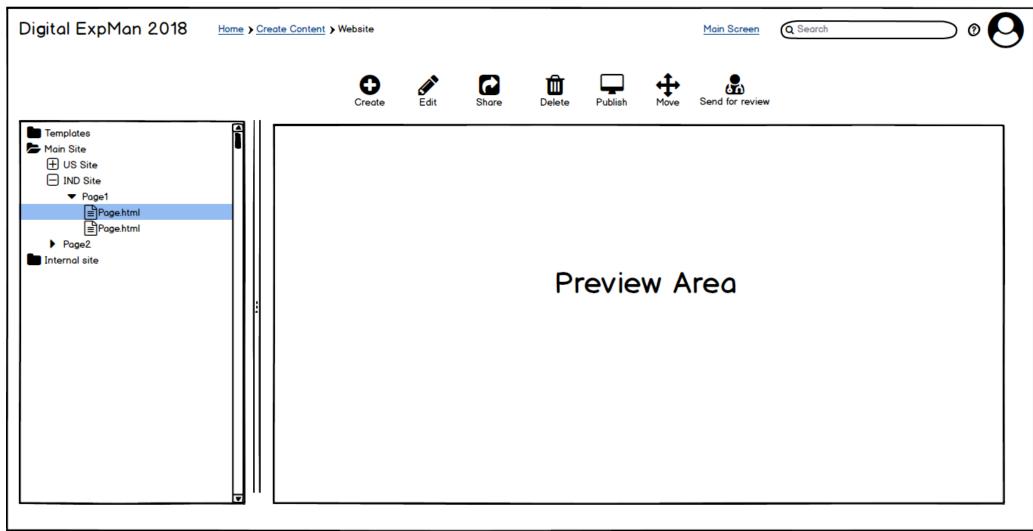
2017HT12447

Create Content 4 / 30



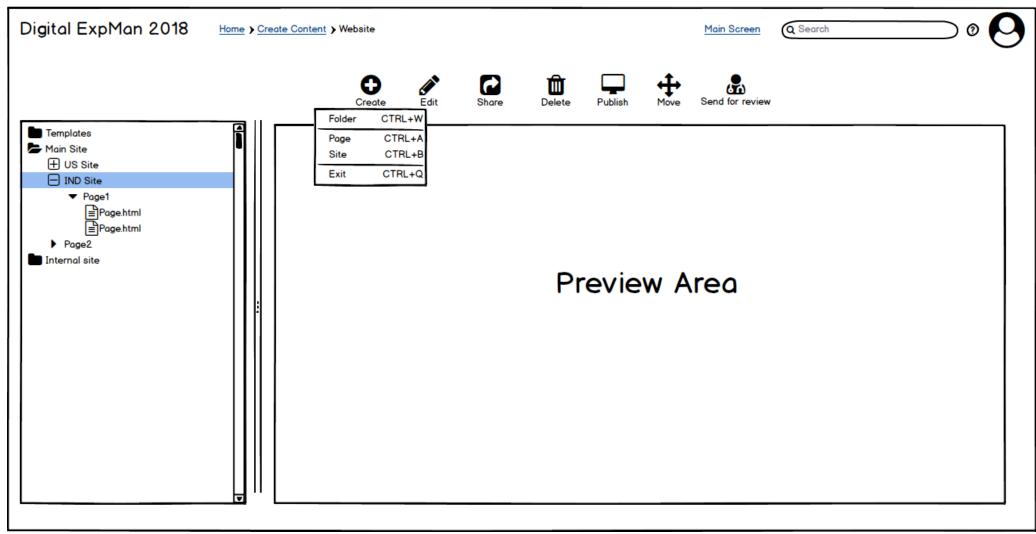
To create a website, page, upload a creative or share content

Adding/Editing a site/Page 5 / 30



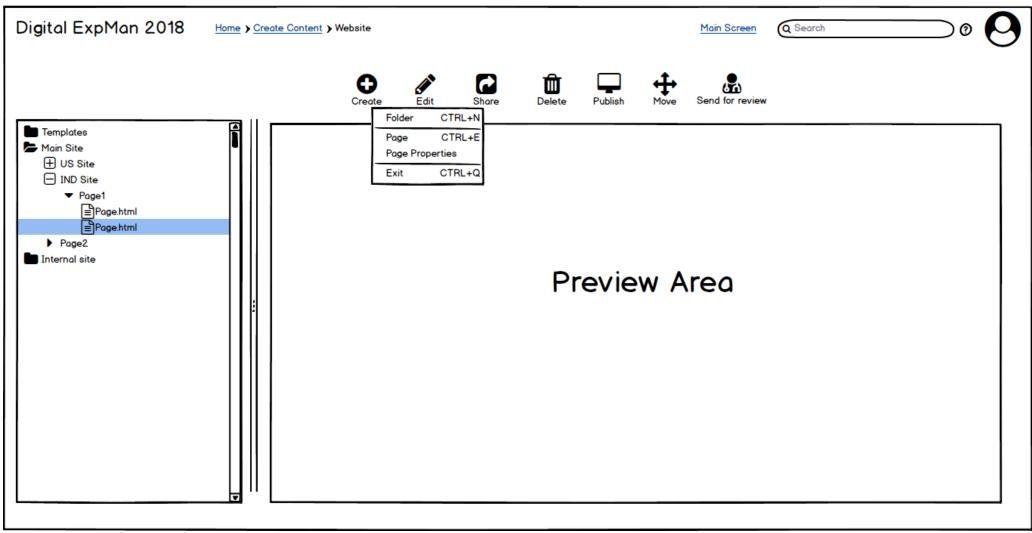
Creating a website or page

Adding a site/Page copy - Menu 6 / 30



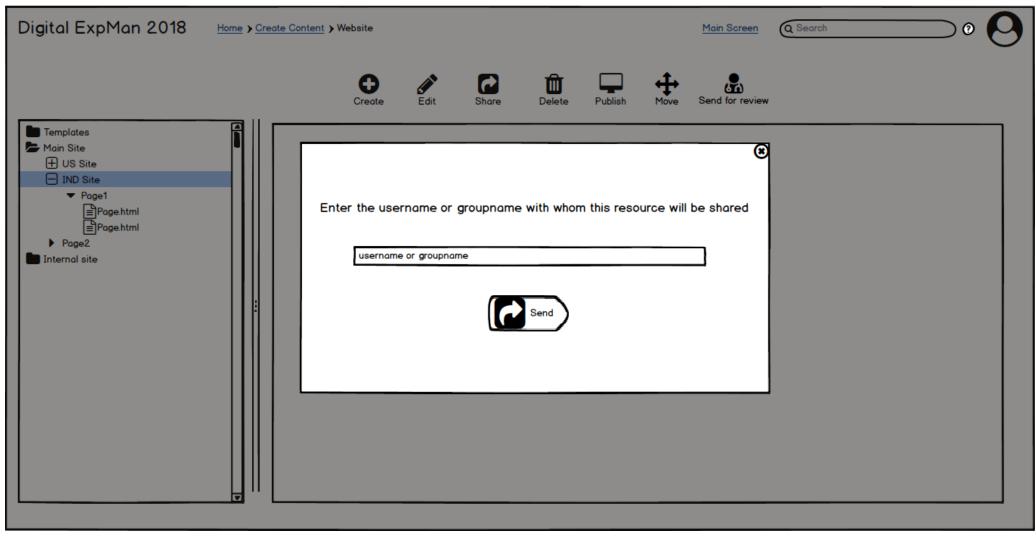
Create menu options

Edit a Page - Menu 7/30



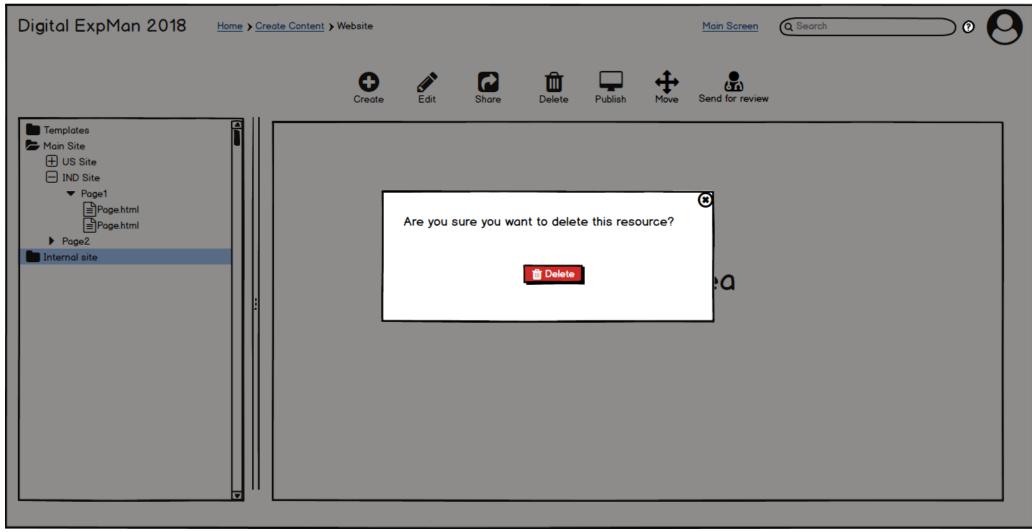
Edit menu options

Share a page/site - Menu 8 / 30



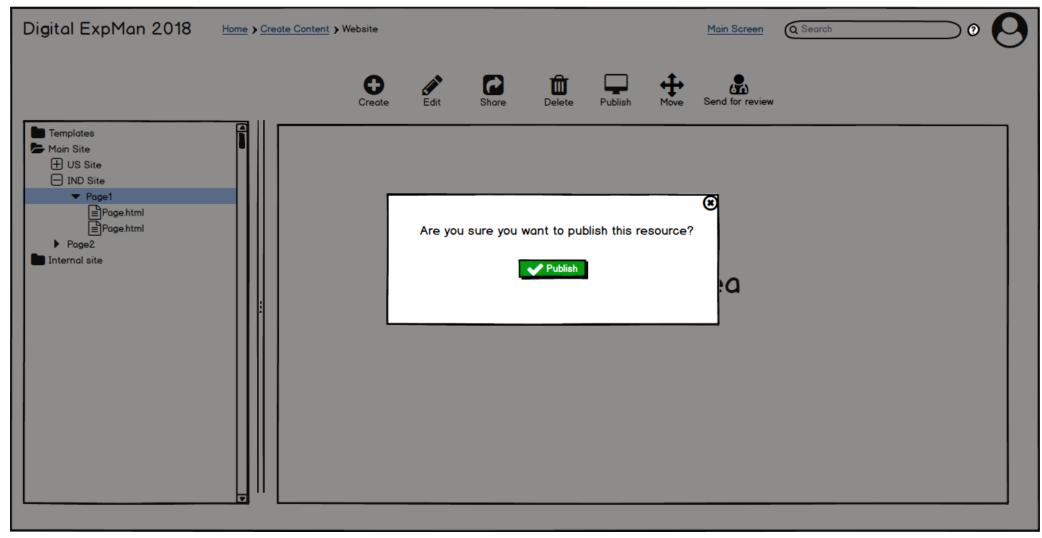
Sharing a page or website with any one. This can be used to demo an in progress work.

Delete a page/site



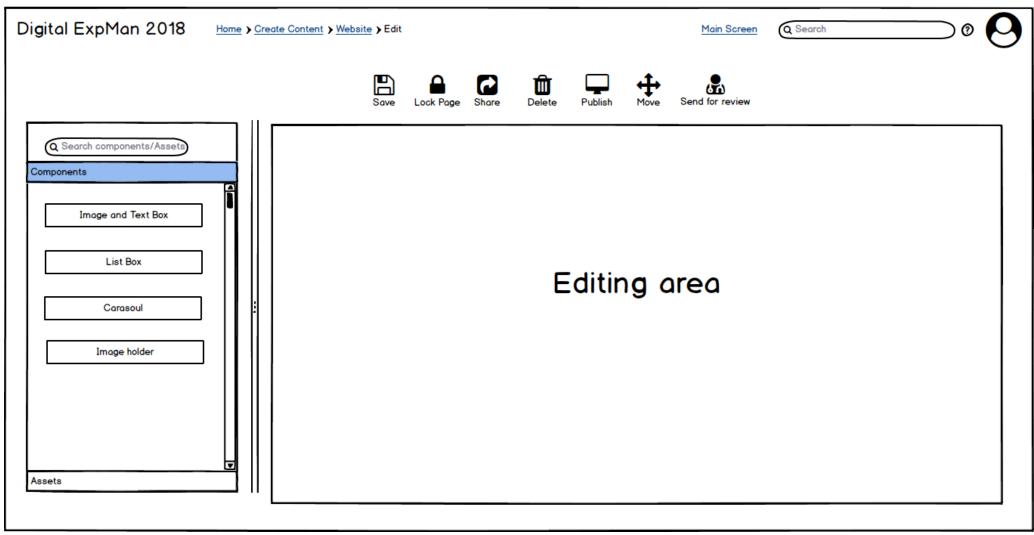
Deleting a resource like page, folder, site

Publish a page/site 10 / 30



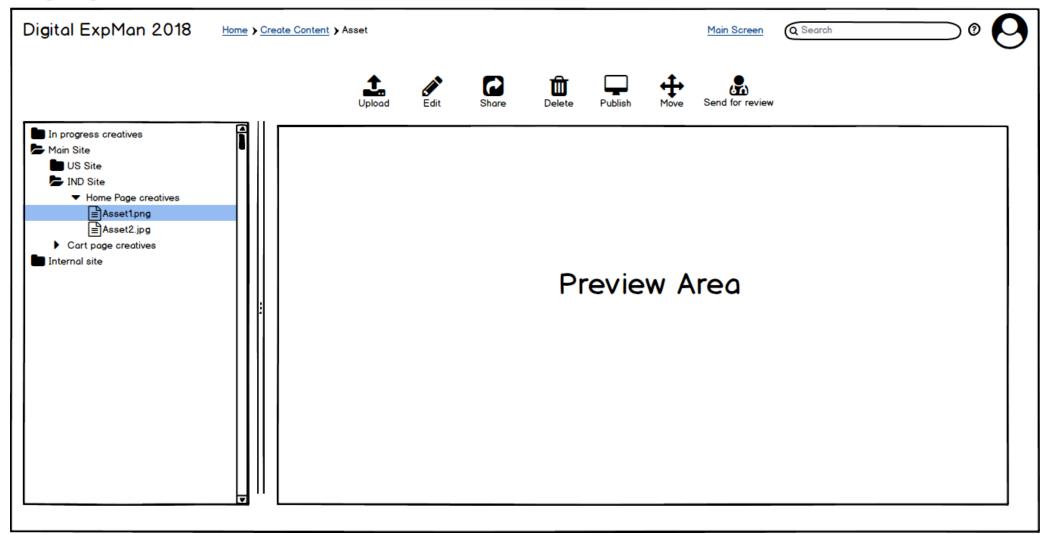
Publishing the final site/page on a webserver

Editing a site/Page 11 / 30



Editing a page to add content without coding anything

Adding/Editing an asset



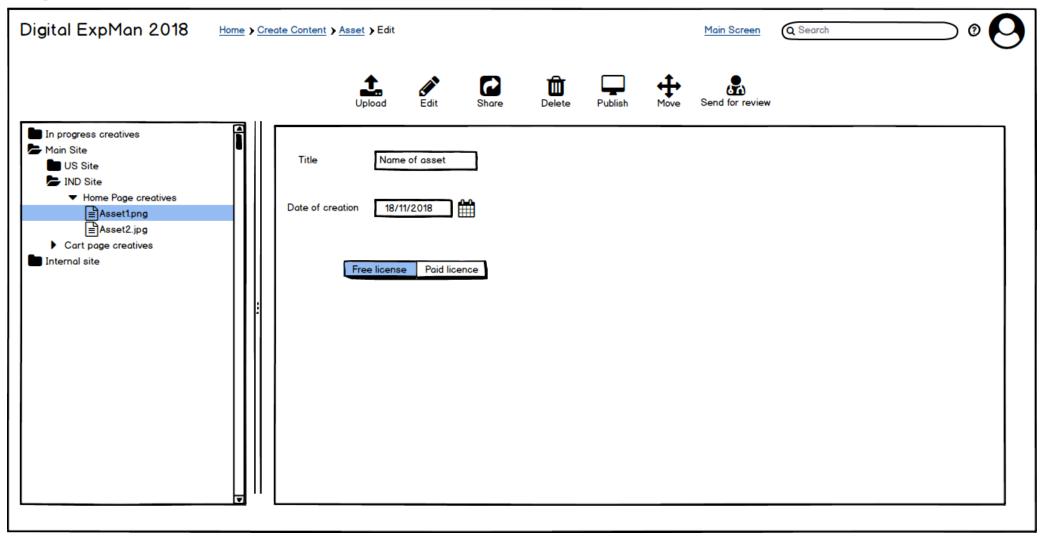
Asset explore screen

Adding/Editing an asset copy



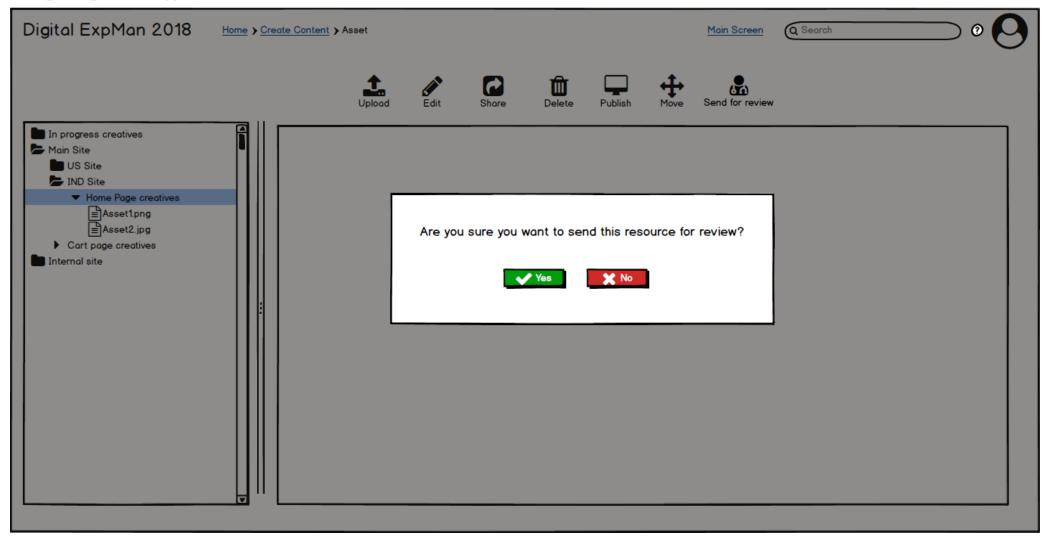
Uploading a creative in the system

Editing an asset



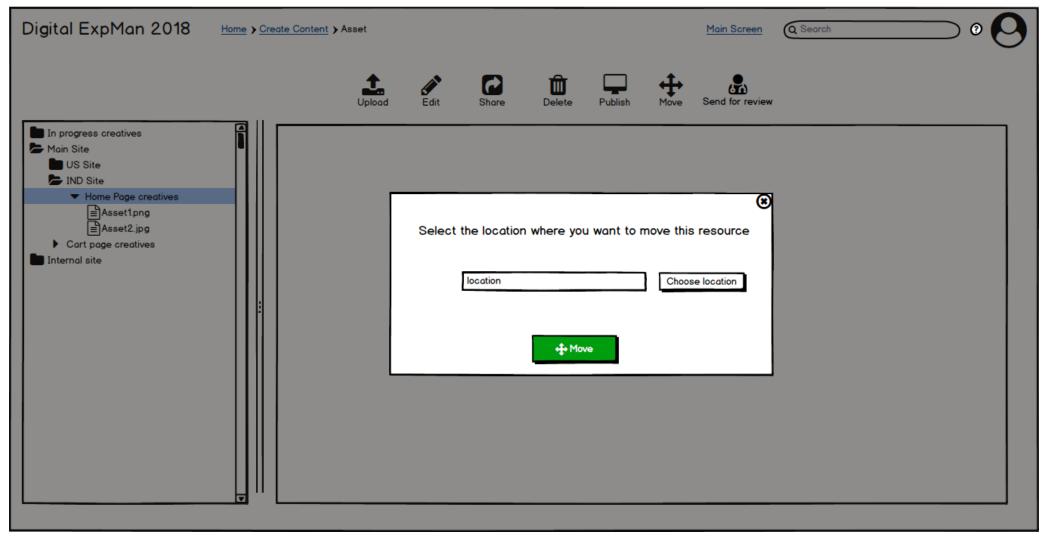
Editing an asset (creative) properties

Adding/Editing an asset copy 2



Sending an asset for review to a predefined group.

Moving an asset



Moving an asset from one location to another like from IND site to US site

Create Content copy 17/30

Digital ExpMan 2018

Main Screen







Customer Relationship Management



Tickets



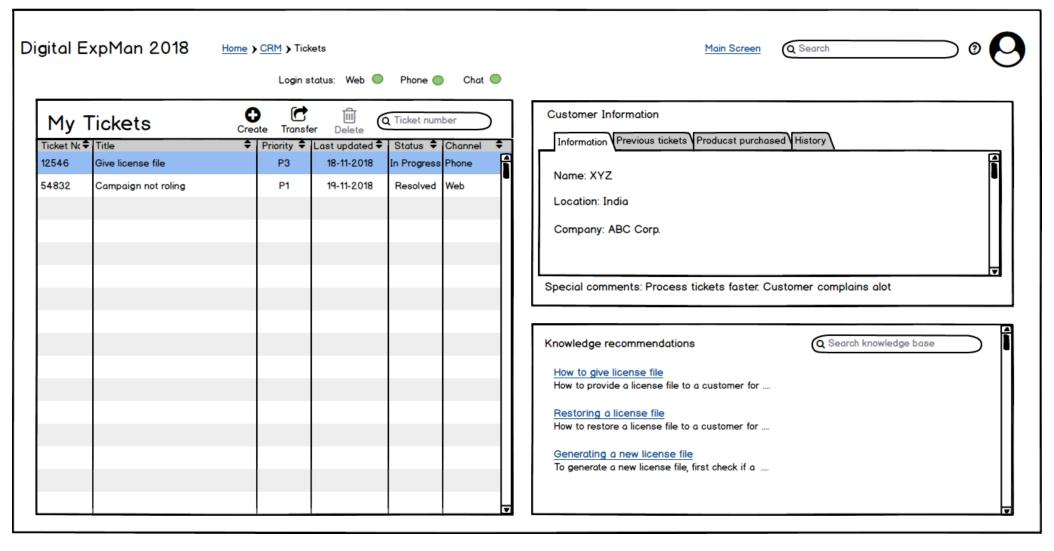
Knowledge Base



Customer Data

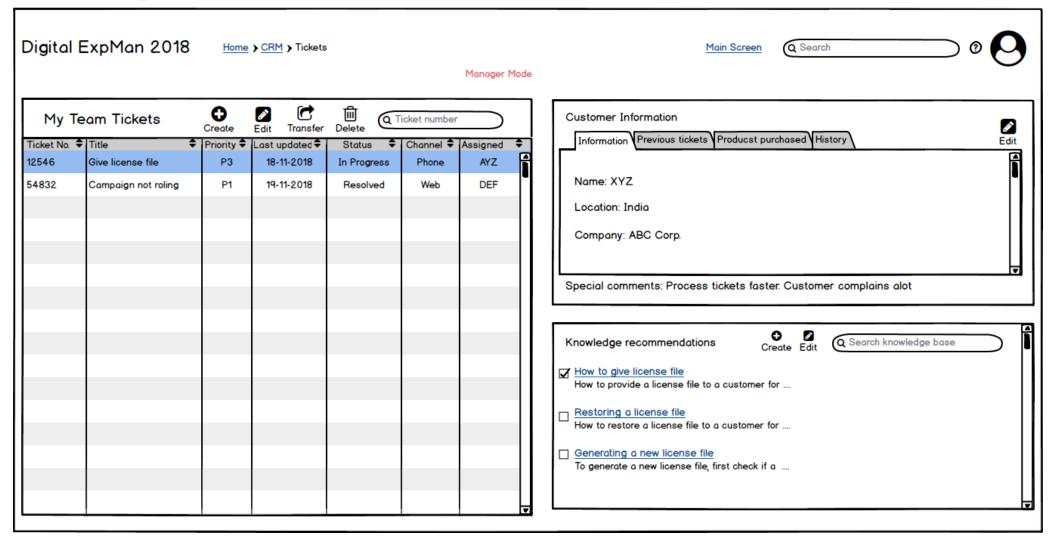
CRM Module

Tickets screen 18 / 30



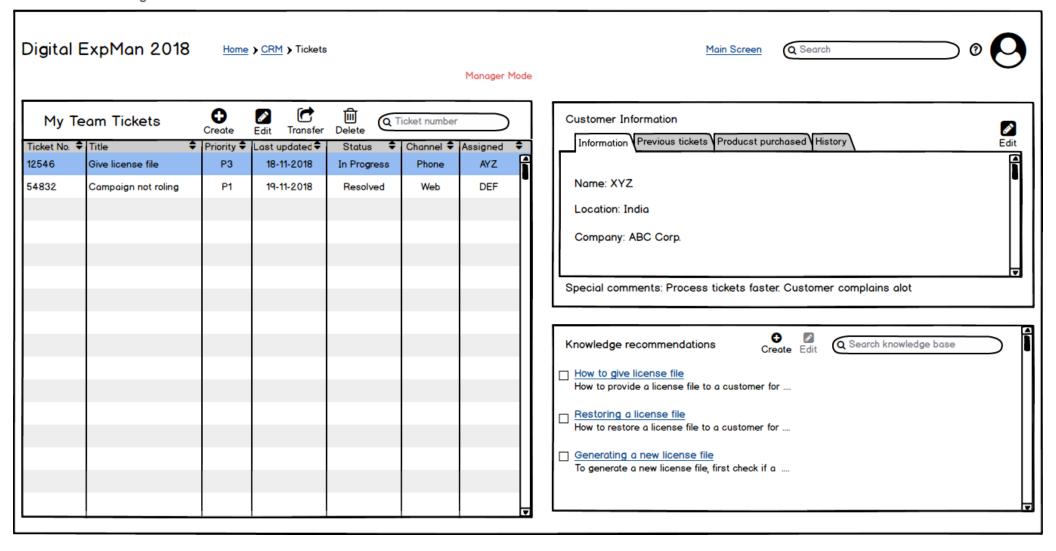
Agent screen. Here, an agent sees the tickets assigned to them. The system will pull up customer information and will suggest some knowledge articles based on the ticket content. Double clicking a ticket would open it for details.

Tickets screen - Manager 19 / 30



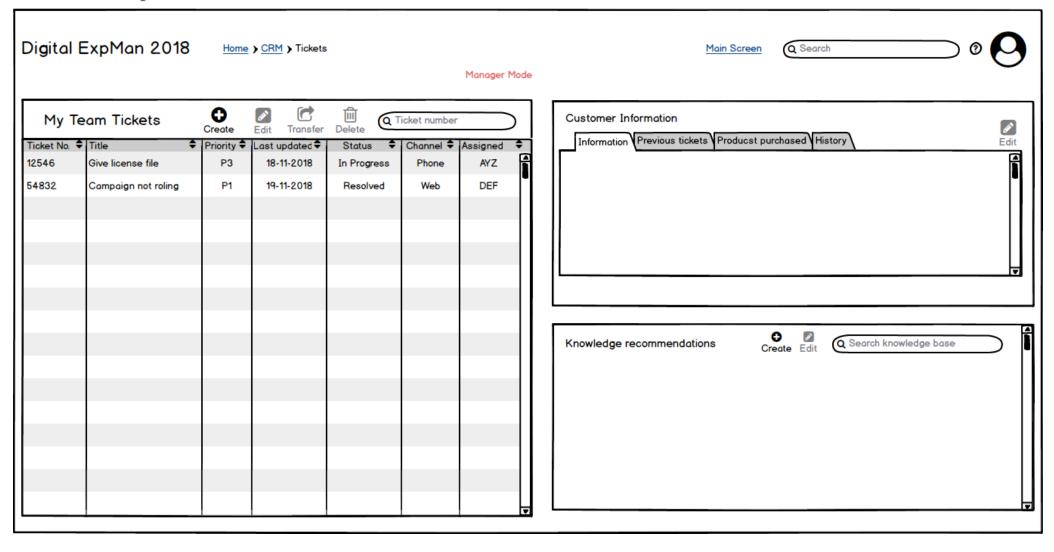
A manager can edit tickets, customer information and can add/edit a knowledge article

Tickets screen - Manager - Article unchecked



Edit button is disabled when no knowledge article is selected

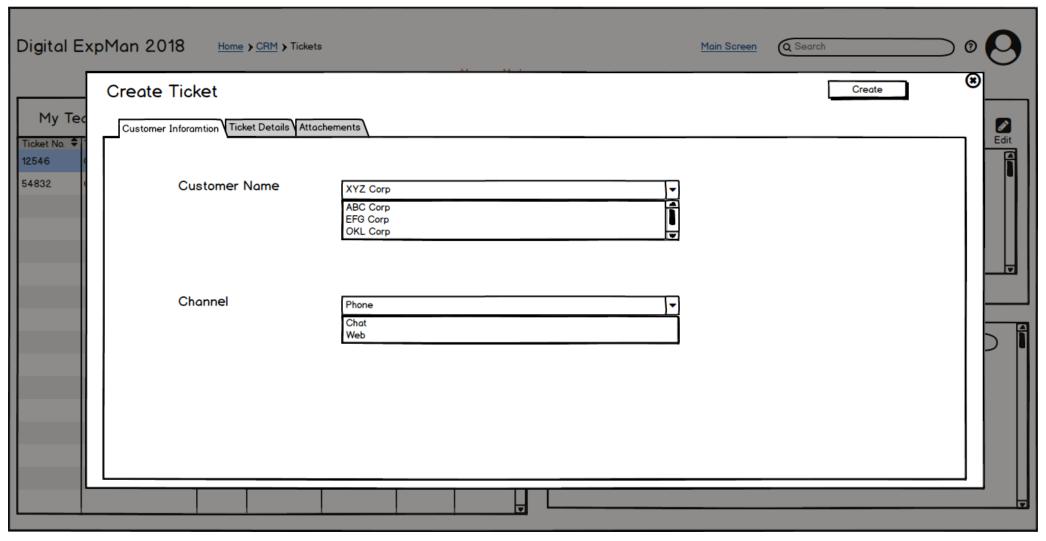
Tickets screen - Manager - Ticket unselected



21/30

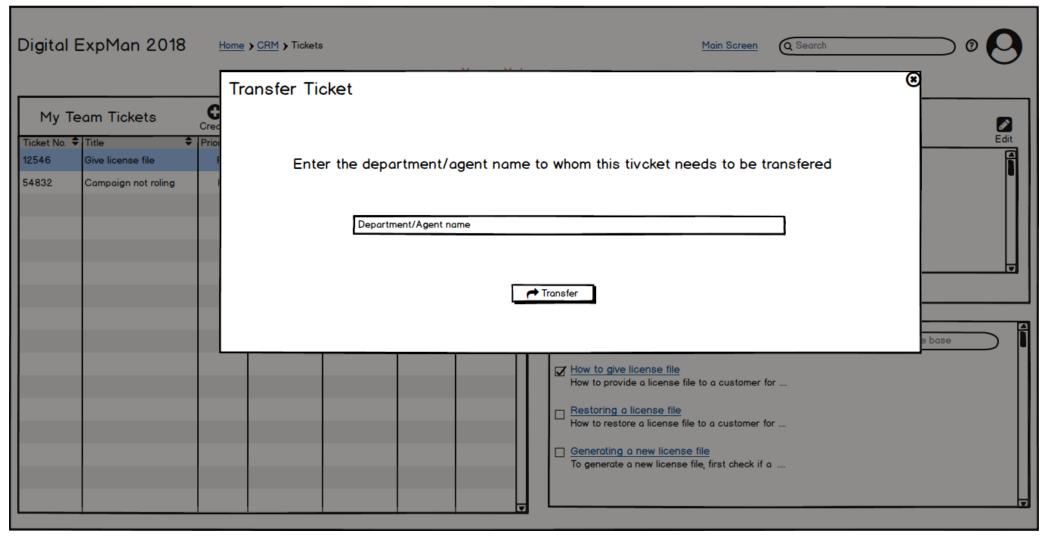
When a ticket is not selected, relevant buttons are disabled and no information is displayed on the screen

Create Tickets screen - Manager copy



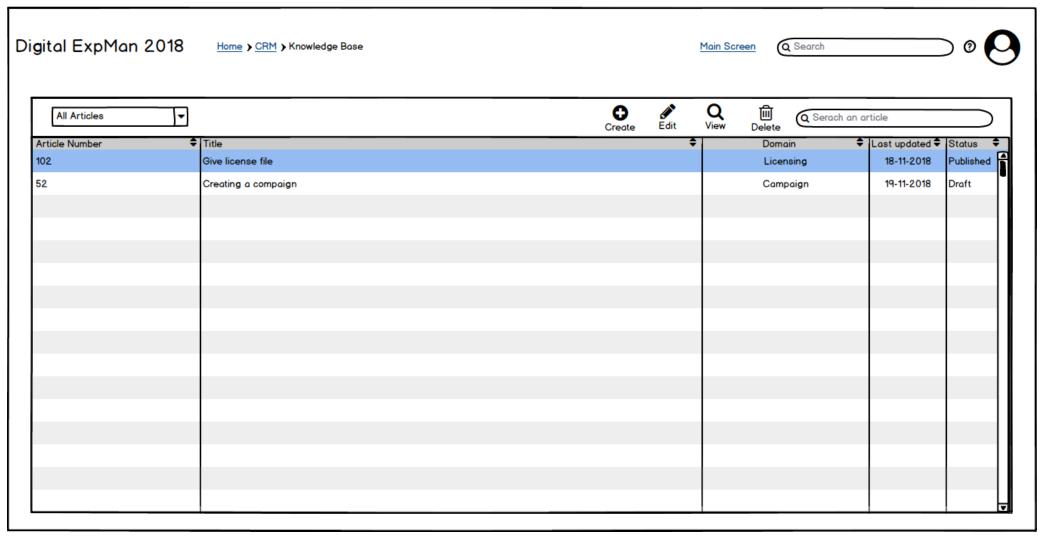
Creating a new ticket

Transfer ticket 23 / 30



Transferring a ticket to a new department/agent

Knowledge_Base 24/30



Knowledge base main screen. Here we can search for articles, create, view, delete or edit articles.

Knowledge Base - View an article



When we view an article, it will be loading in the article text area. Article title will contain the title of the article.

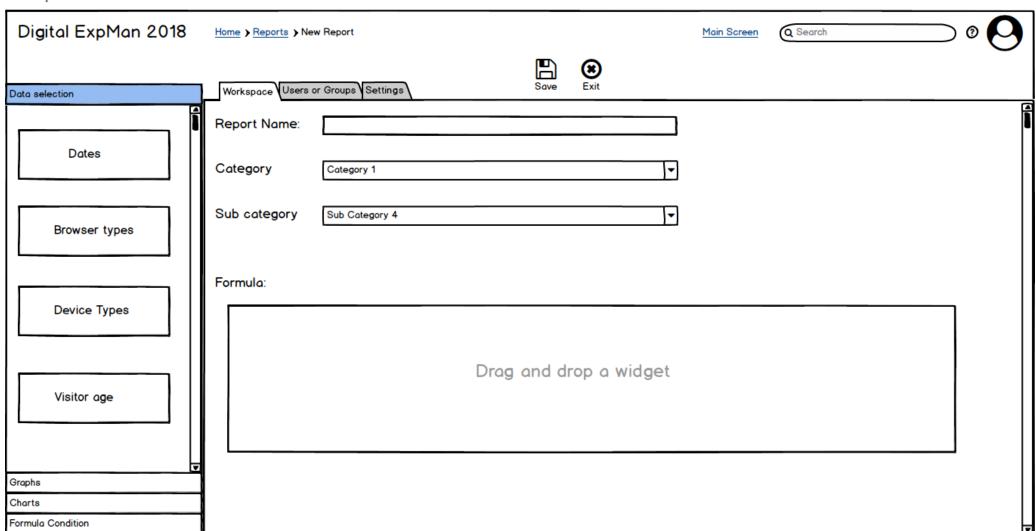
26/30



Generate reports main screen

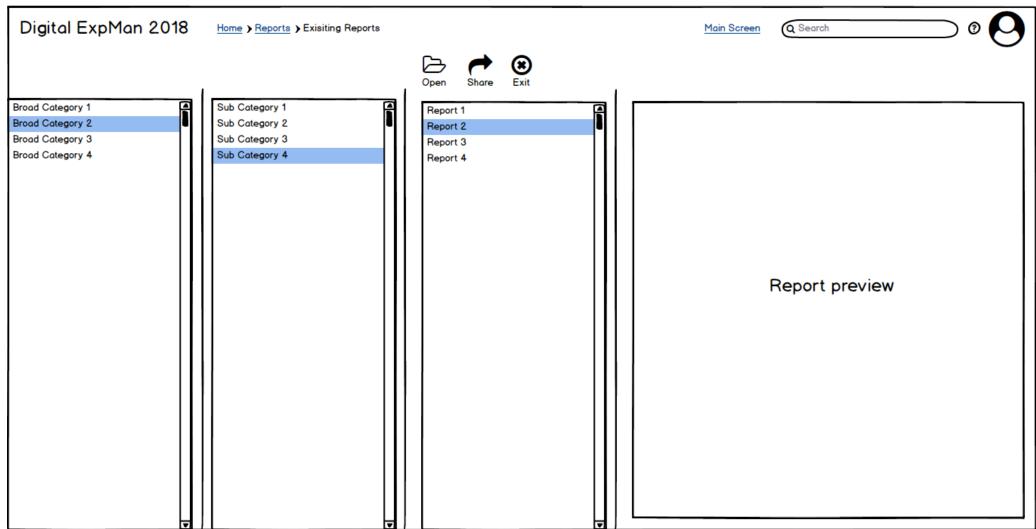
Recall sent report

new rep 27 / 30



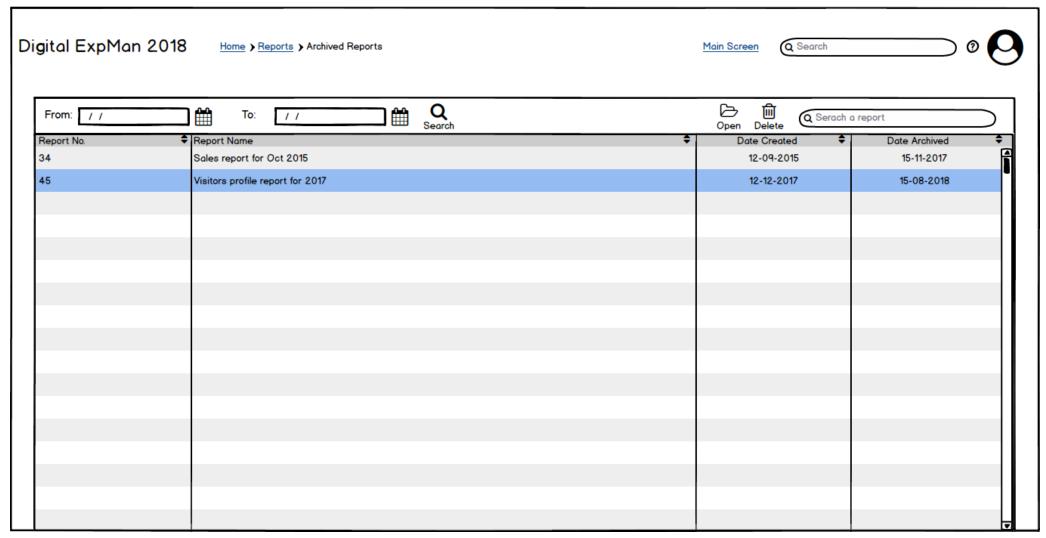
Creating a new report.

exiting report 28 / 30



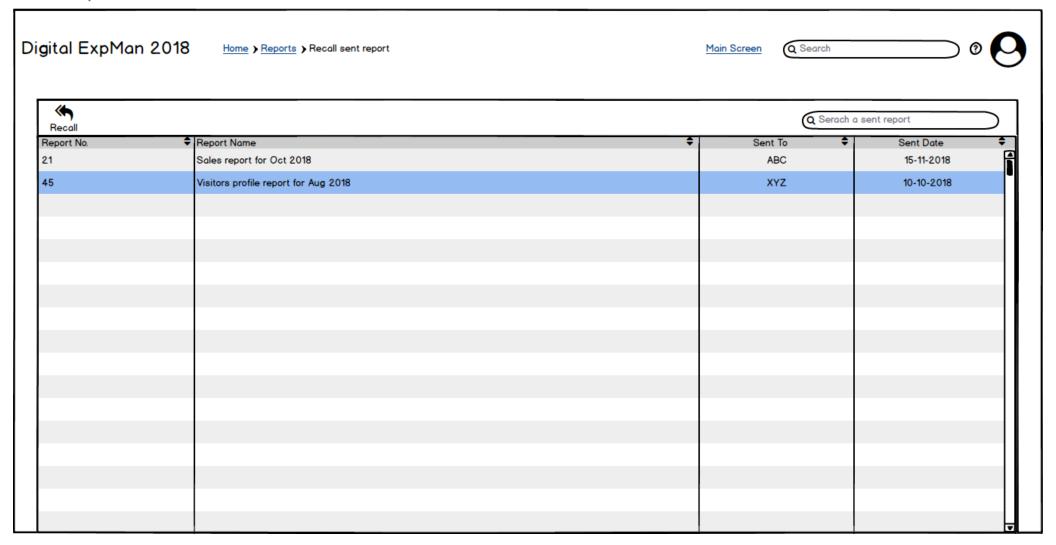
Loading an existing report

Archived Reports 29 / 30



Looking through archived reports

recall sent report 30 / 30



Recalling sent reports