

## Technical Writing

Technical

Technical

Use terms consistently. Avoid ambiguous pronouns. Prefer active voice to passive voice. Convert some long sentences to lists. Eliminate unneeded words. Establish our document's key points at the start of the document Introduce lists and tables appropriately. Focus each paragraph on a single topic. Determining what our audience needs to learn. Fitting documentation for our audience. Establish our document's key points at the start of the document

Adopt a style guide. Find a good peer editor. Introduce a document's scope and any prerequisites. Writing One Prefer task-based headings. Disclose information progressively Create concise sample code that is easy to understand. Keep code comments short, but prefer clarity over brevity Provide not only examples but also anti-examples. Provide code samples that demonstrate a range of complexity. Writing two Make a practice of continuous revision. Provide different documentation types for

## Target Audience

Engineers

Product managers and

Technical program managers

Technical writers

Anyone else who writes or

Reviews documents

## Learning objectives

Learn to design inclusively.

Write helpful alt text for technical diagrams.

Check color contrast.

Create accessible diagrams.

Detect accessibility errors in documents.

Tech Writing for Accessibility

Writing Helpful Error Messages

Identify the cause of the error Identify the users invalid inputs Specify the invalid input

different categories of users.

Explain the problem Exaplin how to fix the problem Provide the examples

Write clearly. Be concise, not wordy Avoid double negatives Aim the message for target audience Use terminology consistently Format long error messages carefully Set a positive tone. Don't be overly apologetic.