



Motorised Two Wheeler Certificate cum Policy Schedule - Package Policy

(UIN No. IRDAN144RP0006V02201112)

Important Note: 1) The Validity of this Certificate of Insurance cum Schedule is subject to realization of the premium cheque. 2) This Insurance Policy cover is valid subject to availability of Complete and Correct Registration Number within 15 days from the Date of Commencement of this Policy. 3) This insurance policy cover is valid subject to Warranties, Terms and Conditions of the policy.

Name : Mr. Mohammad Tavarak

Address : E-1/561.GALI NO-18, 4/1-2 PUST A SONIA VIHAR NEW DELHI

: 9540980882 Contact No

Email Id : mohdtabarakh@gmail.com Policy / Certificate No : PBM2W00000314900

Policy Issue Date : 13/07/2021

Customer ID

Policy Effective From : 14/07/2021 00:00 Hours To 13/07/2022 Midnight

Geographical Area : India Policy Servicing Branch · Mumbai

Intermediary Name &

: POLICYBAZAAR INSURANCE BROKERS PRIVATE LIMTED - 65359

Intermediary Contact No. : 1800-258-5970

	intermedially contact No. 1 1000 200 0070	
Vehicle Details	Insured's Declared Values	Amount (Rs)
Hero MotoCorp Ltd, Splendor Plus & Cast	Vehicle IDV	20087
2017	Trailer/Side Car	0
DL5SBA8531	Electrical/Electronic Accessories	0
Delhi North East: Loni Road	Non Electrical Accessories	0
HA10AGHHHEB5353	CNG/LPG Kit (Rs)	0.00
MBLHAR085HHE19018	Total IDV (Rs)	20087
97		
Petrol		
2		
	Hero MotoCorp Ltd, Splendor Plus & Cast 2017 DL5SBA8531 Delhi North East: Loni Road HA10AGHHHEB5353 MBLHAR085HHE19018 97	Vehicle Details Hero MotoCorp Ltd, Splendor Plus & Cast Vehicle IDV 2017 Trailer/Side Car DL5SBA8531 Electrical/Electronic Accessories Delhi North East: Loni Road Non Electrical Accessories HA10AGHHHEB5353 CNG/LPG Kit (Rs) MBLHAR085HHE19018 Total IDV (Rs)

Code

LIMITATION AS TO USE: As per Motor Vehicle Rules, 1989, "The Policy covers use of the vehicle for any purpose other than: a) Hire or Reward, b) * Carriage of Goods (other than samples or personal luggage), c) Organized racing,d) Pace Making, e) Speed testing f) Reliability Trials, g) Any purpose in connection with Motor Trade"

DRIVERS CLAUSE: Any Person including the Insured Provided that a person driving holds an effective driving license at the time of the accident and is not disqualified from holding or obtaining such a license; provided also that the person holding an effective learner's license may also drive the vehicle and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicle Rules, 1989. LIMITS OF LIABILITY: a. Under Section II-1(i) of the Policy-Death of or bodily injury to any person so far as it is necessary to meet the requirements of the Motor Vehicle Act, 1988. b. Under Section II (1)(ii) of the Policy-Death of or bodily injury to any person so far as it is necessary to meet the requirements of the Motor Vehicle Act, 1988. b. Under Section II (1)(ii) of the Policy-Damage to property other than property belonging to the insured or held in trust or in the custody or control of the insured up to the limits specified Upto Rs.100000 /-. c. PA Cover for owner-driver under Section-III CSI - Rs. 1500000 /-.

DEDUCTIBLE UNDER SECTION-I:(i) Compulsory deductible Rs.100.0/- (ii) Voluntary deductible Rs.0.00/- (iii) Additional Compulsory deductible Rs. __/-.

SPECIAL CONDITION: Warranted all damages existing prior to inception of risk are excluded from the scope of policy.

NO CLAIM BONUS: The Insured is entitled for a No Claim Bonus (NCB) on the Own Damage section of the Policy, if no claim is made or pending during the preceding year(s), as follows: The preceding year 20%; Preceding two consecutive years – 25%; Preceding five consecutive years – 45%; Preceding five consecutive years – 50%. The No Claim Bonus will only be allowed provided the Policy is renewed within 90 days of the expiry date of the previous policy.

Premium Computation Table			
Own Damage - Section I	Amount (Rs)	Liability - Section II	Amount (Rs)
Own Damage Premium for Vehicle & Accessories (Amount will be including all tariff covers & discounts & Other Loading / Discount)	274.00	Basic Liability	752.00
		Geographical Extension	0.00
Return to Invoice	0.00	Driving Tuition	0.00
Protection of NCB	0.00	Additional Covers	
NCB Details		Personal Accident Cover	
No Claim Bonus 20%	55.00	PA cover - Owner Driver	NA
		PA cover – Unnamed Passengers (SI/Person)	0.00
		Legal Liability Cover	·
		Legal Liability to Driver	0.00
		Legal Liability to Employee	0.00
		Less Discount	
		TPPD - Third Party Property Damage Discount	0.00
		Use confined to Own Premises	0.00
		Total Third Party Liability Premium (B)	752.00
		TOTAL POLICY PREMIUM (A+B)	971.00
		Gst	175.00
Total Own Damage Premium (A)	219.00	Total Premium Collected	1146.00
		·	

Premium Collection details: Receipt No.: 391549381, Receipt Date: 13/07/2021

Add On Cover Opted: 0.0

Hire Purchase/ Lease /Hypothecated with :

Subject to I.M.T Endorsement Nos. :IMT22, GR 27 Subject to SBIG Add-On Endorsement Nos.:

Nominee Details: Name: Jalisha, Age: 30, Relation: Wife

Warranty: Warranted that the insured named herein/owner of the vehicle holds a valid Pollution Under Control (PUC) Certificate and/or valid fitness certificate, as applicable, on the date of commencement of the Policy and undertakes to renew and maintain a valid and effective PUC and/or fitness Certificate, as applicable, during the subsistence of the Policy. Further, the Company reserves the right to take appropriate action in case of any discrepancy in the PUC or fitness certificate

For claims. Please contact us at Toll Free number

MTNL/BSNL users - 1800-22-1111, Other users - 1800-102-1111For complete Coverage & Policy Wording, kindly visit our website www.sbigeneral.in

I/We hereby certify that the Policy to which this Certificate relates as well as this Certificate of Insurance are issued in accordance with the provisions of chapter X and Chapter XI of M.V. Act, 1988.

Policy Servicing Office: SBI General Insurance Company Ltd.301, Natraj, Junction of Western Express Highway & Andheri Kurla Road, Andheri (East), Mumbai - 400069

For and on behalf of SBI General Insurance Co. Ltd

Authorized Signatory

Consolidated Stamp Duty Rs. 0.5 paid towards Insurance Policy Stamps vide Order No. CSD/293/2019andCSD/295/2019/176 Dated 2019-01-25 11:00:52.0 of General Stamp Office, Mumbai Subject to I.M. T Endorsement Nos.: IMT22 IMPORTANT NOTICE: The Insured is not indemnified if the vehicle is used or driven otherwise than in accordance with this schedule. Any payment made by the Company by reason of wider terms appearing in the certificate in order to comply with the Motor Vehicle Act, 1988 is recoverable from the Insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY". For legal interpretation English version will be good. Disclaimer: Please examine this Policy including attached Schedules / Annexure if any. In the event of any discrepancy please contact the office of the Company immediately, it being noted that this Policy shall be otherwise considered as being entirely in order. Please find claims settlement & grievance redressal procedure available on www.sbigeneral.in S



Customer Service & Grievance Procedure: The Grievance Redressal Cell of the Company looks into complaints from policyholders. If the Insured has a grievance that the Insured wishes the Company to redress, the Insured may approach the person nominated as 'Grievance Redressal Officer' with the details of their grievance. Process of Service Registration * Call us at our Toll Free - 1800 22 1111 / 1800 102 1111 Monday to Salturday (8 am - 8 pm). * Fax us at 1800 22 7244 / 1800 102 7244 * Email us at customer care@sbigeneral.in * Visit us at any of our Branches. Process of Grievance Redressal Step 1: * Call us at our Toll Free - 1800 22 1111 / 1800 102 1111 Monday to Saturday (8 am - 8 pm). * Fax us at 1800 22 7244 / 1800 102 7244. Email us at customer care@sbigeneral.in * Visit us at any of our Branches. If you are not happy with the resolution provided, please follow step 2. Step 2: * Please email your concerns to Head - Customer Care at head.customercare@sbigeneral.in Step 3: * If you are dissatisfied with the resolution provided in the Steps as indicated above on your Complaint, you may send your 'Appeal' addressed to the Chairman of the Grievance Redressal Committee. The Committee will look into the appeal and decide the same expeditiously on merits. You can write to Head – Compliance, Legal & CS on the id – gro@sbigeneral.in Step 4: * If your issue remains unresolved you may approach IRDA by calling on the Toll Free no. 155255 or you can register an online complaint on the website http://igms.irda.gov.in * If after having followed the above steps you are not happy with the resolution and your issue remains unresolved, you may approach the Insurance Ombudsman for Redressal. List of Ombudsman offices with contact details are attached for ready reference. For updated status, Please refer to website www.irdaindia.gov.in

Names of Ombudsman and Addresses of Ombudsman Centers		
Gujarat, Dadra & Nagar Haveli,Daman and Diu AHMEDABAD - Shri/Smt Office of the Insurance Ombudsman, Jeevan Prakash Bldg, 6th Floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 - 25501201 / 02 / 05 / 06 Email: bimalokpal.ahmedabad@ecoi.co.in	Rajasthan JAIPUR - Shri/Smt Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur - 302 005. Tel.: 0141 - 2740363 Email: Bimalokpal.jaipur@ecoi.co.in	
Karnataka BENGALURU - Shri/Smt Office of the Insurance Ombudsman, Jeevan Soudha Building,PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, Ist Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@ecoi.co.in	Kerala,Lakshadweep,Mahe-a part of Pondicherry, ERNAKULAM - Shri/Smt Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338 Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@ecoi.co.in	
Madhya Pradesh Chattisgarh. BHOPAL - Shri/Smt Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003. Tel.: 0755 - 2769201 / 2769202 Fax: 0755 - 2769203 Email: bimalokpal.bhopal@ecoi.co.in	West Bengal, Sikkim, Andaman & Nicobar Islands. KOLKATA - Shri/Smt Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Fax: 033 - 22124341 Email: bimalokpal.kolkata@ecoi.co.in	
Orissa BHUBANESHWAR - Shri/Smt Office of the Insurance Ombudsman, 62, Forest park, Bhubneshwar – 751 009. Tel.: 0674 - 2596461 /2596455 Fax: 0674 - 2596429 Email: bimalokpal.bhubaneswar@ecoi.co.in	Districts of Uttar Pradesh: Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar. LUCKNOW - Shri/Smt Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 2231330 / 2231331 Fax: 0522 - 2231310 Email: bimalokpal.lucknow@ecoi.co.in	
Punjab,Haryana,Himachal Pradesh,Jammu & Kashmir,Chandigarh. CHANDIGARH - Shri/Smt Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 – D, Chandigarh – 160 017. Tel.: 0172 - 2706196 / 2706468 Fax: 0172 - 2708274 Email: bimalokpal.chandigarh@ecoi.co.in	Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane MUMBAI - Shri/Smt Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 26106552 / 26106969 Fax: 022 - 26106052 Email: bimalokpal.mumbai@ecoi.co.in	
Tamil Nadu,Pondicherry Town andKaraikal (which are part of Pondicherry). CHENNAI - Shri/Smt Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 - 24333668 / 24335284 Fax: 044 - 24333664 Email: bimalokpal.chennai@ecoi.co.in	State of Uttaranchal and the following Districts of Uttar Pradesh:Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur. NOIDA - Shri/Smt Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P - 201 301. Tel.: 0120-2514250 / 2514252 / 2514253 Email: bimalokpal.noida@ecoi.co.in	
DELHI - Shri/Smt Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 – 2323481 / 23213504 Email: bimalokpal.delhi@ecoi.co.in	Bihar,Jharkhand. PATNA - Shri/Smt Office of the Insurance Ombudsman, 1st Floor,Kalpana Arcade Building,, Bazar Samiti Road, Bahadurpur, Patna 800 006. Tel.: 0612-2680952 Email: bimalokpal.patna@ecoi.co.in	
Assam,Meghalaya,Manipur,Mizoram,Arunachal Pradesh,Nagaland and Tripura. GUWAHATI - Shri/Smt Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(ASSAM). Tel.: 0361 - 2132204 / 2132205 Fax: 0361 - 2732937 Email: bimalokpal.guwahati@ecoi.co.in	Maharashtra,Area of Navi Mumbai and Thane,excluding Mumbai Metropolitan Region. PUNE - Shri/Smt Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020-41312555 Email: bimalokpal.pune@ecoi.co.in	
Andhra Pradesh,Telangana,Yanam and part of Territory of Pondicherry HYDERABAD - Shri/Smt Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 65504123 / 23312122 Fax: 040 - 23376599 Email: bimalokpal.hyderabad@ecoi.co.in		

Address and contact number of Governing Body of Insurance Council

Secretary General Governing Body of Insurance Council, Jeevan Seva Annexe, 3rd Floor (Above MTNL), S. V. Road, Santacruz (W), Mumbai - 400 054, Tel: 022-6106889, Fax: 022-6106980, 6106052, Email: inscoun@vsnl.net Integrated Grievance Management System

IRDA has launched the Integrated Grievance Management System (IGMS). IGMS is a grievance redress monitoring tool for IRDA. Policyholders who have grievances should register their complaints with the Grievance Redress Channel of the Insurance Company first. If policyholders are not able to access the insurance company directly for any reason, IGMS provides a gateway to register complaints with insurance companies. Complaints shall be registered with insurance companies first and only if need be, be escalated them to IRDA (Consumer Affairs Department). Website: http://www.policyholder.gov.in/Integrated_Grievance_Management.aspx Toll Free Number of IRDA Grievance Call Centre: 155255, Timings: 8 AM to 8 PM - (Monday to Saturday)