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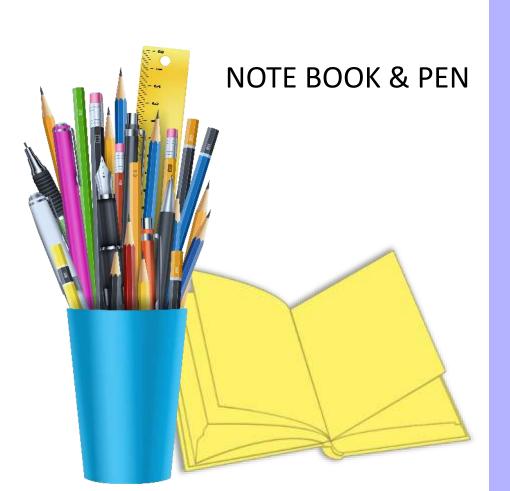
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DECISION MAKING



BOOKS & REFERENCES

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DECISION MAKING PROCESS





WHAT IS DECISION PROCESS?

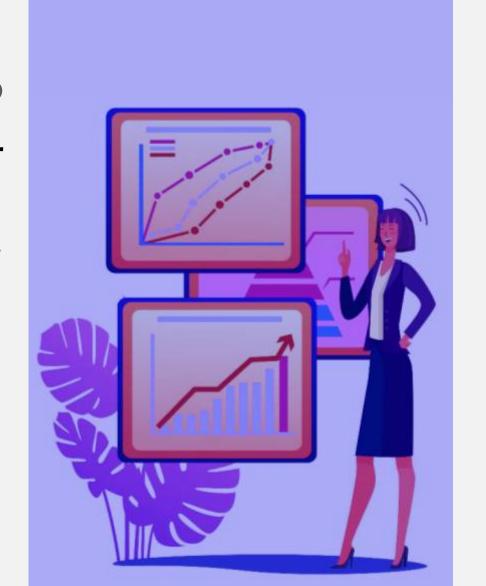
Decision making is the process of MAKING CHOICES by - IDENTIFYING a decision, gathering INFORMATION, and ASSESSING alternative resolutions.



WHY STEP-BY-STEP DECISION PROCESS?

Step-by-step decision-making process help to make more **DELIBERATE**, **THOUGHTFUL DECISIONS** by organizing relevant **INFORMATION** & defining **ALTERNATIVES**.

This approach increases the chances that you will choose the MOST SATISFYING ALTERNATIVE possible and your decision will be MORE SUCCESSFUL.



STEPS IN DECISION MAKING PROCESS

Identify business problem & decision to be taken





Gather data, criteria or metric of success/failure





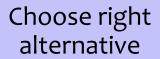
Evaluate alternatives and weight





Determine the set of alternative decisions









Take action





Review decision & consequences

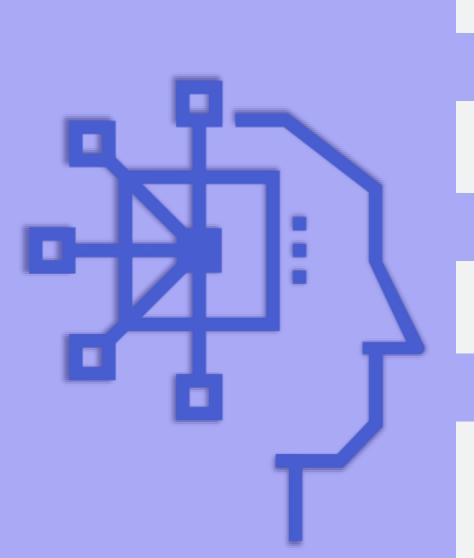


PROBLEMS IN DECISION MAKING





DECISION MAKING APPROACHES



Traditional

We have always done in this way.

Intuition

Gut feeling

Rule of thumb

a broadly accurate guide or principle, based on practice rather than theory

PROBLEMS IN TRADITIONAL APPROACH

Is decision always RIGHT?

NO... You may not use right information in decision making.

What if, decision is too RISKY?

It may lead to Failure.

Can you IMPROVE decision making?

YES... Informed Decisions using DATA.

Is decision making easier?

NO... Lots of Uncertainty.

WHY IS DECISION MAKING DIFFICULT?



How to overcome this PROBLEM?

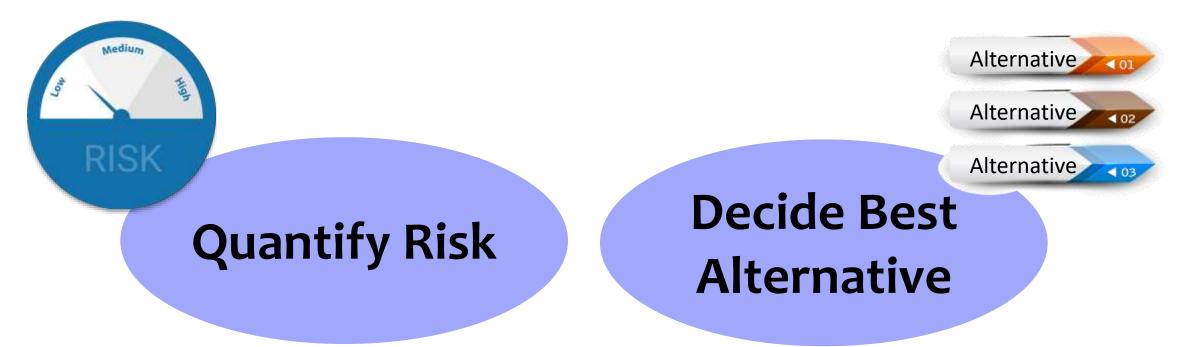
DATA DRIVEN DECISION MAKING





DATA DRIVEN DECISION MAKING

Decisions are supported with insights from data to **Quantify Risk and Decide best Alternative.**



ADVANTAGES OF DATA DRIVEN DECISION



Firms using data driven decision making have

Higher productivity

Market value

Profitability

Increased output

Hence Business Analytics is essential.

STATISTICS ON DATA DRIVEN DECISION



Companies in the top third of their industry in the use of data-driven decision making were, on average, 5% more productive and 6% more profitable than their competitors.

CONCLUSION -

Decision has to be backed by Data.

QUESTION AND ANSWERS

