**DEEPESH BHAKAR**

**Senior Business Analyst**

# Professional Experience

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| Ernst & Young (senior business analyst) | Oct 2015 – Current Gurgaon, Haryana |
| Tecnics Integration Technologies Private Limited (senior business analyst) | Feb 2013 - Oct 2015 Hyderabad |
| Infowave (business analyst) | May 2011 - Feb 2013 Jaipur, Rajasthan |

# Role

To interface with the customers, to understand their requirements. To handle the design, development and ongoing support of customer applications.

# Skills

**Technical:**

Sound Engineering systems concepts and principles

Technical computer knowledge

Complex modelling techniques

Technical writing

**Analytical:**

Analytical and conceptual expertise

Object-oriented analysis

Evaluation of profitability/risk

Testing, verification and validation techniques

Creation of the Business Requirements Document - BRD

Administrative and reporting abilities

**Business:**

Knowledge of business processes

Ability to have a business-oriented vision

Improvement of business and engineering processes

**Communication:**

Excellent verbal and written communication skills and the ability to interact professionally with a diverse group, executives and managers.

Client friendliness with the ability to build and maintain trusting and value-added client relationships.

Communication of business information to a technical audience

# Education

* Master’s degree in Business analyst from JECRC University - 2009 to 2011
* Bachelor’s degree in Business analyst from JECRC University - 2006 to 2009
* Senior secondary education from Oxford International School - 2004 to 2006
* Secondary education from Oxford International School.

# Certification

* Certification in SFDC(salesforce development community) from Besant Technologies, Bangalore.

# Project History

* Worked on salesforce modules like Community Cloud.
* Conducted Stakeholders Workshop