


# Recognition and Appreciation



2022 Performance Summary (Click here to view consolidated goals document)



2022 Rating Finalization

 Rating: 5

**YEA Home manager:** *Janaki Palanisamy (915378)*

## Home manager Comments

I would like to really appreciate the work on Manish in CAI4 ESI Team where he has been involved in AOM'S implementation, Synthetic Monitoring, On Call Support. ESI/Cognizant leads are happy about his contributions. Manish is a great team player and he is willing to learn new technology. He provided his support during critical deliveries of the project. He also supports other team members when they need. Also he shows lot of interest to learn and explore new technology concepts and he is flexible about the work. For next year- I would like him to focus on upgrade his Java, Spring Boot Kills & Kore AI Skills.

## Associate Comments

No comments.

## Customer Satisfaction



- # of escalations
- # of appreciation from customer/onsite PM

Total Notes: (2)



Appreciation: (1)



Need for Improvement: (0)



Self Notes: (1)



Others: (0)




RE Feedback- Sowm...



**Ankitha Ashok** [312659] Jun 22 2023 10:01PM

Requested by Manish Singh [908176] # of escalations # of appreciation from customer/onsite PM



Manish has been a key resource on the team. He has individually developed bot changes on Kore for the critical Prior Authorization campaign. His ability to analyze requirement gaps, finding quick code fix for issues, thinking through corner scenarios has helped to lower prod defects. Manish has gained appreciation from client for his performance.  0 Comments

RE: Feedback- Sowmya and Manish!!



Hi Manish and Soumya- Always glad to see this kind of feedback.

Thanks for doing great work here!!!

Regards

Paneendra S G

• **Spelling** – misspelled words

From: Ravi Kumar Reddy [mailto:[RaviKumar.Reddy@ncl.ac.uk](mailto:RaviKumar.Reddy@ncl.ac.uk)]

Sent: March 3, 2023 10:23 AM

To: [Kamath, Anurag \(PMS\)](#), [Sangeeta Singh \(PMS\)](#), [Singh, Manish \(PMS\)](#), [Manish Singh \(PMS\)](#)

Cc: C. D. A. Kumar (Egmont) [C.D.A.Kumar@egmont.com](mailto:C.D.A.Kumar@egmont.com); Palanikumar, Anil (Egmont) [A.Palanikumar@egmont.com](mailto:A.Palanikumar@egmont.com); Saravathy, Venkatesh Lakshayegattara (Egmont) [VenkateshLakshayegattara@egmont.com](mailto:VenkateshLakshayegattara@egmont.com)

**Subject: Feedback- Sowmya and Manish!!**

**CAUTION:** External Email

Hi Manish/Sowmya

Thank you for your extended time for supporting the new team members to groom to make them productive in ESI CAI Teams by sharing your knowledge and support . I saw this with the new 2 GEN C resources whom we converted them to billable.

I see lot of enthusiasm from both of you to learn and share the knowledge. I would like to appreciate your efforts!

Once again, thank you for your support!

Thanks

Ravi