

Santosh Chirra

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Summary

- **8+ years** of IT experience in **Data Warehousing, Business Intelligence and Analytics, Data and Systems Analysis, Project Coordination** across various domains.
- Well acquainted with **Software Development Life Cycle**. Excellent team player with problem-solving and trouble-shooting capabilities.
- Strong working knowledge in **Data Modeling** using Dimensional Data modeling, Star Schema/Snow flake schema, Fact & Dimensions tables, Physical & logical data modeling.
- Expertise in **OBIEE 11g, Oracle BI Applications** and customizing **prebuilt** mappings and developed technical solutions to business problems in the OBIEE repository.
- Experience gathering **requirements** from both Business and Technical Users. Experience writing use cases.
- Good experience in OLAP Data Modeling using Dimensional Data Modeling using **ERWIN**.
- Excellent Aptitude in designing **Star Schema / Snowflake Schema** using OBIEE Administration tool.
- Installing, Configuring and upgrading **OBIEE 10g, OBIEE 11g and BI Applications**.
- Sound understanding of various aspects of **ETL Development in Informatica/ODI/Data Stage**
- Data warehousing ETL experience using Informatica Power Exchange, Power Center 9.1/8.6. Good Experience on Managing, Scheduling, and Monitoring of **Informatica** workflows.
- Hands on Experience developing with BI Development in **Physical, Business Model and Presentation Layers**. Expertise with BMM development - **Dimensions, Hierarchies, Measures, Aggregation Rules, Time Series, Cache Management**.
- Extensive knowledge in configuring **Interactive Dashboards** with **drill-down** capabilities, **Security** Setup (groups/access privileges), Metadata, Web Catalog Objects (Folders, Dashboard, Pages and Reports).
- Expert in configuring and managing **OBI Server, Oracle BI Answers and Dashboards, Agents/iBots, OBIEE plug-ins, BI Publisher, Mobile BI app designer** and configuration of Analytics Metadata objects.
- Knowledge in dealing with various **OBIEE** functionalities like **Dashboard prompts**, views, aggregates, global filters, **scheduling**, contextual/guided navigation, conditional formatting of reports.
- Knowledge of **BI solutions** in various domains such as Oracle Financials, Sales, Order Management, Supply Chain, Human Resources and Health Care integrating ERP Systems like Oracle EBS, PeopleSoft and JDE.
- Experience in **Oracle BI Applications** that include **OBIEE/Siebel Analytics 7.9.6**, ETL Tools and **DAC** in HR, Pharma, Financial, Marketing, Sales and Distribution domains.
- Working with **DAC** design and development including Customizing **Execution Plan**, Subject areas, Task groups and Task definitions.
- Configuring Proxy (**Act as**), Write back, map viewer, **Usage tracking** for analytics and BI Publisher, Setting up and working with **MUD** (multi-user development) Environment.
- Experience with **SQL tuning**, writing complex SQL queries, triggers and stored procedures. Hands on exposure in the **RDBMS** development with **Oracle 9/10/11**. Involved in **Unit Testing, Integration Testing and User Acceptance Testing**.
- Excellent **Business Analysis Skills**. Expertise creating High Level Requirements Document, Technical Specifications Document. Experience creating and managing **Requirements Traceability Matrix**.
- Highly motivated and efficient team player with **problem-solving, trouble-shooting** and leadership skills

Technical Skills

Data Warehousing	Informatica Power Center 9.1.1/8..6, Power Mart 6.1/5.1.1/5.0/4.7.2, Informatica Designer, Workflow Manager, Workflow Monitor/ ODI
BI Tools	OBIEE 11.1.1.3/1.5/1.7, OBIEE 10.1.3.4/3.3/3.2, Siebel Analytics 7.7/7.8
Data	Data Modeling Erwin, Toad, Oracle Applications/ EBS, ER Studio
Programming	OOP and Structured, Java, C++. Interpreters like Python and PERL, UNIX Shell
Databases	Oracle 10g/9i, MS SQL Server 2008/2005/2000 and MS Access, Teradata, DB2
Environment	Oracle Linux, Win 3.x/95/98, Win 2000, Win NT, Win XP, Win 7 and Unix
Java Technologies	J2SE, J2EE, JDBC, JSP, Servlets, JUnit, Struts, Spring, Hibernate

Professional Experience

Sr BI Developer

Apr'13 – Till date

Weatherford International, TX, USA

- Participated in complete life cycle of the project from project initiation, to development, to production support and maintenance.
- Worked extensively with business users to understand business rules and processes and conducted brainstorming session to gather reporting requirements and specifications.
- Responsible for Installing, configuring, customizing OBIEE 11g environment. Involved in Business Model Design and development for Enterprise Data Warehouse.
- Performed gap analysis and feasibility study for the given requirement. Worked closely with various departments to ensure project deliverables and timelines.
- Created custom Data model and Custom tables and Subject Areas based on business requirements.
- Customized the OTB Analytics SDE/SILOS Informatica mappings, RPD objects according to the reporting needs of the business users.
- Implemented Row Level Security and Object level security based on user roles and access control matrix.
- Imported Hyperion Cubes and Hierarchies for financial reporting in OBIEE.
- Worked on OBIEE Administration tool for customizing the Physical layer, Business layer, Presentation layer and modifying it according to the business requirements.
- Created RPD, Connection pools, import physical tables and define joins in the Physical Layer.
- Developed and customized some of the existing Dimensions (Drill-Down Hierarchies) & Logical objects in Business Model Layer, and creating the Presentation catalogs in Presentation Layer.
- Created Global/Local Prompts, Narrative Views, Filters, Charts, Pivot Tables, Compound layouts to design the dashboards.
- Configured and managed OBIEE security by integrating with Active Directory using Enterprise Manager.
- Created KPI Dashboard for reporting Business status for higher management.
- Used OBIEE Delivers to automate Agents (iBots) queries, obtain weekly reports and to send alerts to related managers and secured team members.
- Experience in importing the financial data from Hyperion Essbase Cubes to OBIEE for reporting.
- Developed Source to Target Mappings using Informatica Designer and loaded data from source systems like SQL Server and Flat files to target database
- Monitored and Scheduled ETL along with reducing configuration and development time by using DAC.
- Enhance performance of BI Functional Module Reports/Dashboards by implementing the Aggregate tables, Table execution path by making use of hints, Creation/Re-building of Indices and Cache Management.
- Involved in developing the Incremental ETL process (Mappings & Mapplets)
- Data conversion and reconciliation of legacy data to Oracle BI Applications, Customization of reports in Financials, General Ledger, AP, AR and HR Analytics and creation of stored procedures and Triggers.
- Created & saved several BI Publisher reports by selecting an Answers request as Data Source.
- Created comprehensive and easy-to-understand Documentation (Functional Specifications, Technical Specifications and Mapping Documents).
- Build test cases and tested the Reports/Dashboards by comparing the SQL Output on the Data warehouse to the values in the Reports/Dashboards, documented the test results.
- Worked on OBIEE mobile BI and created reports using Mobile BI app designer for smartphones and tables.

BI Lead Consultant

Dec '12 – Apr '13

Warner Chilcott NJ, USA

- Co-ordinate various BI Projects simultaneously across various teams and locations.
- Closely worked with business users to identify the requirements and worked on GAP analysis documents.
- Designed repository design documents based on the user requirements and modeled RPD using OBIEE Administration tool 11.1.1.6.
- Worked extensively on Management Scorecard for US and Canada.
- Customized and created new **OBIEE Dashboards and reports** based on the requirements and specifications given by Business analysts.
- Worked closely with ETL team to understand the issues and troubleshoot data issues.
- Co-ordinate with the business and ETL team to load the business data into warehouse
- Designed **Star schema for fact & dimensional tables** and created alias for the dimensional tables. Defined the Foreign keys and Complex joins between various Dimension and Fact Tables at BMM layer.
- Certified Business Intelligence and Data-warehouse tools on **Windows 8** with recommend settings.
- Integrated **TDS LDAP server** with OBIEE across various environments.
- OBIEE tools and extensively with business users in gathering requirements and specifications. Involved in Business Model Design and development for **Enterprise Data Warehouse**.
- Installed **OBIEE 11g Production** environment and migrated the VAL repository and web catalog.
- Integrated Informatica Server with DAC and Customized the data warehouses in DAC.
- Created Tasks and Task group and Subject Matter in DAC.
- Co-ordinate with Oracle Support creating Service Requests and resolving various server issues.
- Worked on Forecasting, Med-Ed, Marketing, Sales Operations, Canada BI, IMS portal, Roster, Managed Care BI projects.
- Worked with users to leverage BI through OBIEE office plug-ins.
- Written Test Scripts for BI install and validation processes.
- Provided End-user Trainings on using BI dashboards and creating ad-hoc analyses etc.

Sr. OBIEE Lead Architect

Sep '12 – Dec '12

RCI/Wyndham Exchange Rentals, IN USA

- Worked on creating new and migrating existing reports from **COGNOS to OBIEE**.
- Worked closely with business to understand the existing systems and reports requirements.
- Designed **OBIEE metadata** for the new BI reporting platform which leverages **OBIEE and BI Publisher**.
- Extensive meetings with business representatives for gathering the OBIEE Reports/ Dashboards requirements and to define business and functional specifications
- Analyzed and used **various data sources**- Flat files, Source Systems, Oracle and Excel and Web services
- Identified **Facts and Dimensions levels/ Hierarchies of Dimensional model**.
- **Developed RPD (Physical, Business model and Presentation Layer)**, configured metadata objects and Web Catalog Objects. Implemented **level based hierarchies** and various **variables in RPD**
- Developed many **reports/dashboards Analytic views** (Pivot Tables, Charts, Column Selector, and View Selector), Presentation variables and presentation Hierarchies.
- Co-ordinated with ETL teams in developing Incremental ETL Processes and Business Model changes.
- Created measures and level Based measures in Business Model, logical Tables and logical columns, Physical Columns. Created measure **with Logical Columns and Physical Columns**.
- Created Dimension hierarchy in Business model layer based on existing **hierarchies** in Cognos.
- Developed PL/SQL procedures and functions and used the same as Data sources in OBIEE.
- Implemented **Active Directory Integration with LDAP and external table Authentication**
- Used Informatica Workflow manager and Workflow Monitor to schedule and monitor session status.
- Used Debugger to troubleshoot the mappings and co-ordinate with DBAs to troubleshoot issues.
- Performance tuning of Dashboard/Reports and made changes to database by implementing materialized views and partitions, rebuilding of indexes.
- Working Closely with users/developers and administrators to resolve the issues and problems.
- Provided **End-User Training sessions** on creating BI analyses and BI Publisher reports.

Sr. OBIEE Developer/BI Lead
TMG Health, PA USA

May'11 – Aug'12

- Worked extensively with business users in gathering requirements and specifications. Involved in Business Model Design and development for **Enterprise Data Warehouse**.
- Created **Repository** and OBIEE reports for Enrollment, Claims, Customer Service and Routes.
- Implemented **Oracle Pre-Built/ BI Applications** for Financial analytics and HR analytics
- Worked on the **OBIEE Dashboards and reports** based on the requirements and specifications given by Business analysts.
- Designed **Star schema for fact & dimensional tables** and created alias for the dimensional tables . Defined the Foreign keys and Complex joins between various Dimension and Fact Tables at BMM layer.
- Used **Erwin** for designing Logical and Physical **Data Models**.
- **Installed** and Configured **OBIEE 11.1.1.5** platform on Win Server 2008 and configured for SQL Server 2008 as Data Warehouse
- Integrated **Windows Active Directory** authentication **LDAP** with OBIEE including the **security levels** at **group** level.
- Modeled the Logical Layer based on the Business requirements in the Business Mapping and Modeling Layer and Developed the necessary **Star** Schemas.
- Implemented the OBIEE **upgrade** process from **OBIEE 10.1.3.4 to OBIEE 11g** for better support for real time decisions
- Created **Aggregates, Hierarchies, Calculation wizard** in the Logical Layer.
- Setup **Multi User Development Environment** using the Admin Tool for efficient Development.
- Worked for **performance tuning** by finding out the bottlenecks in Reports.
- **Migration** in Development, Testing and Production environment. Provided End User **Training** and documentation for DWH-BI Project.
- Developed **security matrix** for dashboards/Answers users based on Individual responsibilities and LDAP Authentication type.
- Customized/Created **presentation layer catalog** folders, to show different views of the business model to different users and assigned group permissions to the catalog folders.
- Worked with **BI Office plug-in** to export analysis to **Excel** format.
- Implemented **Usage Tracking** for better administration and auditing purposes.
- Worked with **BI Publisher 11g** for document composition and delivery.
- **Design and Develop** Business Intelligence Platform for TMG Health.
- Created Repository and OBIEE reports for **Enrollment, Claims** and **Customer Service**
- Installed **OBIEE** Platform on Win Server 2008 and configured for SQL Server 2008 as Data Warehouse
- Involved in **Business Model Design** and development for Enterprise Data Warehouse.

Oracle Consultant
ProtechSoft, USA

Jul'10 – Mar'11

- **Developed** enhancements for **NJKids Application** for State of New Jersey.
- Involved in business analysis and technical design sessions with business and technical staff to develop Entity Relationship/data models, requirements document, and BI specifications
- Identify the data profiling aspects of the project. Interact with users to identify the requirements and architect and implement the data profiling strategies.
- Designing Logical/Physical Data Models, forward/reverse engineering using **Erwin**.
- Handled all **Administrator** responsibilities starting with Installation of OBIEE on different environments till code migration.
- Designed **metadata repository** using **Administration Tool**.
- Worked on **Aggregates, Hierarchies, Calculation wizard** in the Logical Layer.
- Created BI Publisher reports using Microsoft word plug in to design report templates.
- Implemented multiple logical conditions in a single RTF template.

- Worked on the **Time Series Wizard** and implemented time comparison measures.
- Used **Filters** (global and local) and provided customized **Prompts**.
- Developed and debugged **Dashboards/ reports** visibility with respect to user's responsibility and web groups in an integrated environment.
- Created **Aggregated Tables** and configured the content in Business Model Layer to use the Aggregate tables for better performance.
- Implemented **Security** at Object Level and Data Level.
- Migrate historical data, which is one time and built migration process for ongoing data loads using Informatica power center designer.
- Worked on **Change Data Capture** data sources.
- Extracted data from SQL Server (Replication Tables) distribution databases using Power Exchange and loaded into SQL Server Target tables.
- **Informatica Power Exchange** CDC option has been used to deliver near real time data to the business.
- Developed mappings to extract data from **SQL Server, Flat files, XML files** and load into Data warehouse using the Mapping Designer.
- Written complex SQL Queries, Stored Procedures for change requests and enhancements.
- The front-end is implemented using **JavaScript, HTML** and **Struts**.
- Troubleshooting **Oracle** queries using **TOAD** and redesigned data models in **Erwin**.

Computer Systems Consultant

Jan'10 – Jun'10

Pritchett LP, Dallas USA

- Setup Data warehouse Domain and Database Systems for Dallas Office.
- Interacted with business community and gathered requirements based on changing needs. Incorporated identified factors into Informatica mappings to build Data Warehouse.
- Worked closely with Business Analysts in understanding the Analytics requirements and created Business Models for generating Reports as per the requirements.
- Created and **Administered** the Physical Layer, Business Model and Mapping Layer and Presentation Layer in **Analytics Repository (.rpd)** using Oracle BI **Administration Tool**.
- Developed many **Reports/Dashboards** with different Analytics Views (Drill-Down & Drill-Across, Pivot Table, Chart, View Selector, and Column Selector, with global & local Filters using Oracle BI.
- Extensively used **Repository Variables, Session Variables and Initialization Blocks** for Configuring the Data and user **Security**.
- Tuned OBIEE Reports and designed **Query Caching** and **Data Caching** for Performance Gains.
- Enforced **Row Level Security** for Managers to View the Reports pertaining to their Region.
- Developed mappings to extract data from **Oracle, Flat files, XML files** and load into Data warehouse using the Mapping Designer.
- All the jobs are integrated using complex Mappings including Mapplets and Workflows using **Informatica power center** designer and workflow manager.
- Migrate historical data, which is one time and built migration process for ongoing data loads using **Informatica power center** designer.
- Designed and developed subject areas change management and Merger Integration.
- Developed Merger-Management website with **Drupal** Content Management System and PHP with **MySQL**.

System Analyst

Oct'09 – Jan'10

Accolite, Plano USA

- Developed and debugged **Dashboards/ reports** visibility with respect to user's responsibility and web groups in an integrated environment
- **Customized OBIEE screen** to affirm the functional requirements.
- Configured OBIEE admin tool for integration tasks.
- Configured OBIEE **scheduler** and **SMTP** server for sending email alerts to users.
- Extensively worked on the catalog manager for the **Migration** of the Reports in Production.
- Solved the production and QA environment bugs in reports.

Graduate Research Assistant

Apr'08 – Aug'09

University of Texas at Arlington Health Services, USA

- **System Administrator** and Webmaster for Health Services Department in UTA
- Created Database/Data warehouse Application for Inventory management and reporting.
- Designed and Developed Data warehouse using Oracle BI (Dashboards/Reports) and Informatica.

Software Engineer,

Nov'06 – Aug'07

Computer Associates – ITC, Hyderabad, India

- Setup IPv6 lab for Computer Associates with Linux, HP-UX, AIX and Win 2K3 Servers
- **Star of the Month** for Feb 2007 in Computer Associates for Outstanding Performance
- Configured, Deployed and Customized CA's products on various DELL, SUN, HP and Windows Servers
- Worked in IBM Web sphere and Weblogic Server for configuring and deploying CA's products.
- Prepared and executed IPv6 and Networking related Test Cases on Mercury Quality Center

Internships

Co-op / Associate Software Engineer, Neilsoft Ltd Pune, India

Dec'05 – Nov'06

- Experienced hands on application of Software Engineering Concepts from requirements to maintenance
- Involved in Full life cycle development of End2End Localization for StruCAD® from Design to Maintenance

Reliance Communications Hyderabad

May – July 2005

- Live Learning and experience of Real Time cellular communications
- Studied and learned Reliance NOC operations with special emphasis on short messaging service

Research Intern (*Prof. Sanjay Chowdhary*) DA-IICT

May - July 2004

- Studied BPEL – Business Process Execution Language and its relationships to business
- Presented research paper about leveraging BPEL for effectiveness and efficiency.

Bhasha Research Academy -Govt of India (*Lead Computer Science Consultant*)

May - July 2003

- Socio-business case-study of Information Technology application in rural Gujarat
- Provided turnkey technology solutions based on case study to Government of Gujarat

Education

Master of Science in Computer Science

Aug 2009

University of Texas at Arlington, USA.

GPA: 3.6/4

Bachelor of Technology in Information and Communication Technology

May 2006

Dhirubhai Ambani Institute of Information and Communication Technology, India

GPA: 3.5/4

Graduate Coursework

DBMS

Wireless Sensor Networks

Operating Systems

Advanced DBMS

Advanced Information Security

Telecommunications

Algorithms

Opportunistic Networks

DBMS II

Software Engineering

Strategic Management

Academic Projects

Trust Framework Model for Opportunistic Communication (SunSPOT and LEGO robots)

- Designed an algorithm to collaborate the mobile agent nodes to form a specific pattern in a challenged environment where there is no continuous connectivity among the nodes
- Designed and Implemented Trust Model, Information Sharing and Caching for Opportunistic Networks

aVoIP (UNIX and Python)

- Designed and implemented a system for anonymous calls over VoIP
- Implemented real time calls using PlanetLab and TOR

Concurrency control Locking protocol (using Java)

- Designed and implemented a concurrency control locking protocol “Strict two phase protocol” that guarantees the serializability in databases and transaction processing
- Developed an algorithm using the Wait-For-Graph concept to detect and prevent the possible deadlocks

Query Optimization in Database Management Systems (JAVA)

- Designed protocols for Query Optimization using Query Tree mechanisms
- Developed an application in Java which uses the protocols for general and Join queries

Online Airline Reservation System

- Designed and developed a real time airline reservation system using Web Services.
- Used SAAJ and JAX-RPC for Web services to authenticate and authorize the transactions.

ACHIEVEMENTS

- Received **Star of the Month** award for Feb’07 for Excellence at Computer Associates, Hyderabad
- Member of Winning team for Cricket ’05 competitions at DAIICT and in Neilsoft Ltd
- Runner in Age of Empires Gaming Competition in Synapse 2006
- Prathibha Awardee for Academic Excellence by Government of Andhra Pradesh, India

References will be furnished upon request