

# Useful Links & Frequently Asked Questions

## 1- Useful links

[Cloud Data Integration Documentation](#)

[Cloud Learning Path](#)

[Cloud Integration Community](#)

[Product Availability Matrices \(PAM\)](#)

[Partner Portal PARC](#)

[Global Customer Support Guide \(and more\)](#)

[Success Portal](#) (Best Practices, Enablement...)

[Informatica Velocity](#) (Best Practices, Methodologies...)

[Informatic Architecture Center](#)

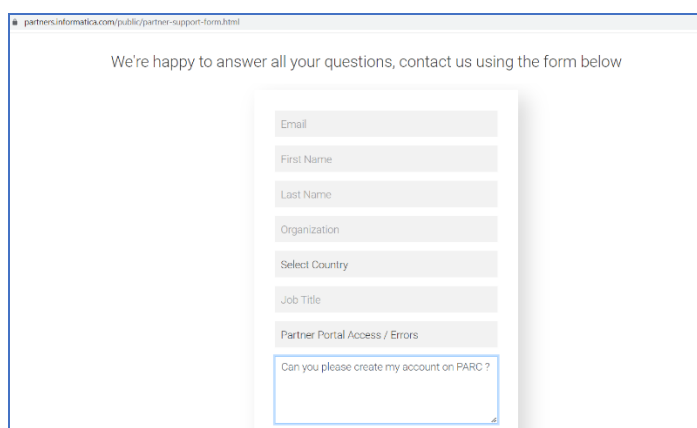
[Informatica Network](#) (Knowledge base, Support ...)

[Source Control Documentation](#) (GitHub, DevOps)

## 2- General Frequently Asked Questions

### 1. I do not have access to PARC. What can I do?

If you don't have PARC login credentials, please contact your internal PARC admin, your Informatica Partner Sales Manager, or contact Partner Support (<https://partners.informatica.com/public/partner-support-form.html>)



We're happy to answer all your questions, contact us using the form below

Email

First Name

Last Name

Organization

Select Country

Job Title

Partner Portal Access / Errors

Can you please create my account on PARC ?

You can also reach out to the help DL [PartnersupportCDIbootcamp@informatica.com](mailto:PartnersupportCDIbootcamp@informatica.com)

### 2. Will we get the slides of the sessions ?



# Useful Links & Frequently Asked Questions

Yes, the slides will be shared and you can download them on ON24 interface during the live sessions.

## 3. What is the Help DL for this CDI Bootcamp?

[PartnersupportCDIbootcamp@informatica.com](mailto:PartnersupportCDIbootcamp@informatica.com)

## 4. The IICS Trial licenses are only valid for 30 days. Can that be extended? How?

Yes, this can be done via a Product request in PARC. Please refer to the extending Trial-Org.pdf document.

## 5. What is the difference between IDMC and IICS?

**Informatica Data Management Cloud (IDMC)** refers to the cloud native Informatica platform that contains a variety of services (like CDI, CDQ, CMI, CDGC, MDM SaaS...).

**Informatica Intelligent Cloud Services (IICS)** refers to the Services themselves.

## 6. Where are the Informatica Cloud Services Hosted?

The latest list of PODs all over the world is published in the [Product Availability Matrix for IICS](#) in the Informatica Network Portal.