

**Congratulations! You have booked a reschedulable ticket. You can advance or postpone this journey till 25 Dec 2020 09:45:00 PM**



eTICKET

Need help with your ticket? [Click here](#)  
 Boarding Point Ph. No.: 9845600271 Sugama Tourist-Customer Care: 8041139  
 Write to us [@redbus](#)

**Udupi → Bangalore**  
 Saturday, December 26, 2020

Ticket no: TPCY37445208  
 PNR no: TS201204160955485353KAEC/7915775/ROUTE NO-P, BYNDOOR - Bangalore

Please Note: It is mandatory to follow the travel guidelines of your source and destination state for travel. View Guidelines: <https://bit.ly/redbus-guidelines>

**Thank you for choosing redBus, Here are some of the strict measures we are taking to ensure your safety.**

### Safety + : Your Safety is our utmost priority

#### Guidelines to be followed by passengers



##### Mandatory Masks

Proper masks are mandatory for all passengers. Handkerchiefs /other cloth items are not permitted as masks.



##### Do not travel with Symptoms

Passengers are advised to refrain from travel if they show Covid-19 Symptoms. In such an event, the passenger risks de-boarding.



##### Carry your own Blankets

In an effort to maintain utmost hygiene, you are requested to carry your own blankets and linens as we will not be providing these.

#### Measures being taken by Bus operators



Staff with Masks



Sanitized Bus



Hand Sanitizers Provided



Regular Temperature Checks



Passenger Thermal Screening

<b>Sugama Tourist</b>	<b>21:30</b>	<b>21:45</b>	<b>2</b>
NON A/C Seater / Sleeper (2+1)	Reporting time	Departure time	Number of Passengers
<b>Boarding point details</b>	<b>Udupi Sugama Tourist</b>	<b>Near Bus Stand</b>	<b>Mythri Complex, Basment</b>
	Location	Landmark	Address
<b>Dropping point details</b>	<b>07:15</b>	<b>27-Dec-2020</b>	<b>30th Main Rd, Banashankari</b>



## Journey Details

**Child passenger policy**  
Children above the age of 5 will need a ticket

**Luggage policy**  
2 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable  
Excess baggage over 10 kgs per passenger will be chargeable

**Pets Policy**  
Pets are not allowed

## Terms and Conditions

redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

**redBus responsibilities include:**  
(1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators  
(2) Providing refund and support in the event of cancellation  
(3) Providing customer support and information in case of any delays / inconvenience

**redBus responsibilities do not include:**  
(1) The bus operator's bus not departing / reaching on time.  
(2) The bus operator's employees being rude.  
(3) The bus operator's bus seats etc not being up to the customer's expectation.  
(4) The bus operator canceling the trip due to unavoidable reasons.  
(5) The baggage of the customer getting lost / stolen / damaged.  
(6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.  
(7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).  
(8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

Passengers are required to furnish the following at the time of boarding the bus:  
(1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).  
(2) A valid identity proof  
Failing to do so, they may not be allowed to board the bus.

Change of bus: In case the bus operator changes the type of bus due to so reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in

Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.

Please note the following regarding the luggage policy for your journey:  
(1) Each passenger is allowed to carry one bag of up to 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of up to 5 kgs.  
(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.  
(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.

Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
Between 01:45 PM on 26th Dec - 09:45 PM on 26th Dec	Rs. 1420.0
Between 09:45 PM on 25th Dec - 01:45 PM on 26th Dec	Rs. 710.0
Between 09:45 PM on 23rd Dec - 09:45 PM on 25th Dec	Rs. 284.0
Till 09:45 PM on 23rd Dec	Rs. 142.0

Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related  
9845600271

For time related  
9845600271

Sugama Tourist Customer Care:  
8041139096

For cancellation and refunds related  
Click on this [link](#) for hassle free online cancellation

For all queries  
Call +919945600000 or write to us [here](#)

redBus is the world's largest online bus ticket booking service trusted by over 18 million happy customers globally. redBus offers bus ticket booking through its website,iOS and Android mobile apps for all major routes.

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