

## Manju Goswami

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### PROFILE SUMMARY

AZ-900 and CCNA certified DevOps Engineer with 8+ years of experience in cloud infrastructure, automation, and technical support. Skilled in CI/CD pipeline implementation using Jenkins, AWS Pipelines, and Maven, achieving up to 60% faster deployments. Proficient in Azure Backup, PowerShell scripting, and managing high-availability systems. Experienced in Agile delivery, offshore/onshore coordination, and SLA-driven incident resolution across global teams.

### CERTIFICATIONS

#### **AZ-900 – Azure Fundamentals**

Candidate ID: MS0993267365

#### **200-125 Cisco CCNA Routing and Switching**

Cisco ID: CSC095371144

### WORK EXPERIENCE

#### **Concentrix Technologies India Pvt. Ltd., Gurugram – Sr. DevOps Engineer | Mar 2021 – Present**

- Designed and implemented CI/CD pipelines using AWS Code Pipeline, Jenkins, and Terraform, reducing deployment times by 60%. Automated application build, test, and deployment workflows using Ansible and AWS DevOps services.
- Managed Docker image creation, private repository (ECR) maintenance, and Kubernetes deployments using YAML.
- Implemented Infrastructure as Code (IaC) using Terraform and CloudFormation for scalable AWS environments.
- Monitored system health using CloudWatch and Grafana, improving availability and reducing incident response time.
- Coordinated with development and QA teams to ensure smooth deployments and zero downtime.
- Automated deployment pipelines and environment setup across Linux servers using shell scripting and Ansible.
- Maintained Linux-based Jenkins nodes and AWS EC2 instances for build, test, and production environments.

#### **Tech Mahindra Pvt. Ltd. – Devops Engineer | Oct 2018 – Feb 2021**

- Hold an excellent experience in automation/ integration tools like Jenkins.
- Experience in AWS CI CD – with Maven docker and terraform. Writing Terraform Script to create different types of resources in AWSs.
- Working Experience with CI and CD using tools like JENKINS
- Automated build and deployment using Jenkins to reduce human error and speed up production processes.

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- Responsible for tagging and maintaining code on version control GIT. Monitored daily builds, GIT check-ins and administrated access management
- Creating repositories, new users for GIT and giving permissions to users to access repository.

#### **IQOR India Pvt. Ltd. – Technical Support | Jul 2016 – Sep 2018**

- Provided Tier 1 & 2 IT support for desktops, network issues, and server access.
- Managed Active Directory users, group policies, and IT asset lifecycle.
- Ensured secure data handling and compliance with IT security protocols.

### **PROJECTS**

- **\*\*CI/CD Automation for PHP Application\*\*** – Automated CI/CD using Jenkins, Docker, and Terraform on AWS, cutting release time by 60%.
- **\*\*AWS Cloud Migration\*\*** – Migrated on-prem PHP-MySQL app to AWS (EC2, RDS, Auto Scaling), achieving 99.9% uptime and 35% cost savings.

### **IT SKILLS**

- Cloud: AWS (EC2, S3, RDS, EKS, Lambda, CloudWatch), Azure
- CI/CD: Jenkins, AWS CodePipeline, Maven, Git, GitHub
- Containers & Orchestration: Docker, Kubernetes
- IaC & Configuration: Terraform, Ansible, CloudFormation
- Scripting & Automation: Shell, Bash, Python, PowerShell (Linux-based automation)
- OS & Server Management: Linux (deployments, monitoring, automation), Windows
- Monitoring: Grafana, CloudWatch

### **ACADEMIC QUALIFICATIONS**

B.E. in Electronics & Communication, South East Asian College of Engineering & Technology (VTU), Bangalore, 2014

Intermediate – Govt. Girls Sr. Sec School, Delhi, 2008–09

High School – Govt. Co-ed Sr. Sec School, Delhi, 2006–07