

CIVIL SERVICES MAINS EXAM. 2014
GENERAL STUDIES
PAPER-IV

TOTAL MARKS: 250

TIME: 3hrs.

I. Answer the following in 250 words each. 25x2=50

- a) In the flow of funds for major flagship schemes, what issues have been detected and what measures can be recommended for improvement?
- b) Discuss the thoughts of Kautilya on Human Rights and World Order.

II. Answer the following in 200 words each. 15x6=90

- a) With the help of examples from the personal lives of any two great modern leaders from India, explain how Civil Servants can perform better.
- b) Socio-economic conditions contribute to the morality of people and public servants are no exception. Analyse the statement and indicate the consequences.
- c) "Gandhiji's prescription of scrapping the difference between public and private life may not have been appreciated adequately." Discuss
- d) How should the balance be established between human rights and national sovereignty in world politics?
- e) Discuss any two ethical dilemmas that a public servant in India faces and how do you propose to solve the same?
- f) How can public servants learn to use EQ to perform more effectively?

III. Answer all the following.

- i. Ravi, a data analyst for a major bank, is working after normal business hours to finish an important project. He realizes that he is missing data that had been sent to his coworker Sanjukta. Ravi had inadvertently observed Sanjukta typing her password several days ago and decided to log into her computer and resend the data to himself. Upon doing so, he comes across messages where Sanjukta had used the confidential information of clients of the bank for her personal benefit. Other names involved in the same activity – some employees of the bank and others who are not- also came to light. All employees are

forbidden to use the client's information for any purpose to avoid any hint of conflict of interest.

Ravi knows he should report this but would have to admit to violating the company's information technology regulations by logging into Sanjukta's computer. If he warns Sanjukta to stop this, he would also have to reveal the source of his information. What does Ravi do in this situation? (10 marks)

- ii. You are recently posted as the Joint Collector in a district. There is a meeting of all top level district officials- Committee meeting - about the performance of welfare programmes. It is held every month. A certain officer is responsible to distribute papers at least two weeks prior to the date of the meeting. These papers should first be signed by the District Collector. Recently documents have only been received a day before the meeting. You have raised this with the officer responsible for circulation of papers who has stated the delay is due to the District Collector's. You do not feel that you are given sufficient time to review the papers, and also believe the information that is available is not complete and therefore difficult to fully appraise. The District Collector is a very dominant character and many members of the Committee are nervous about raising the matter. What would you do? (10 marks)
- iii. You are the District Education Officer. There are about 85 elementary schools under your supervision. All eligible children in the area are registered as students either in the government or private schools. However, you noticed that some registered students are not attending the schools. Some are reporting only for mid-day meals. Some teachers are not reporting for duty but are claiming the salaries. Above all, the levels of learning are very poor among the students. What would you do? Answer elaborately. (10 marks)
- iv. You are a Drug Inspector. You recently recommended the cancellation of the licenses of drugs shops of a few persons in your town as they were selling drugs without doctor's recommendation and at times they also sold spurious drugs. You are active in using text messaging and social networking to communicate. One of your colleagues invited you to be her "friend" on a social networking website. Curious, you view who her other friends are on the website, and are shocked to recognize many of the drug stores owners whom you have recommended punishment for wrong doings. How would you react? (10 marks)
- v. An extremist who has threatened to explode several bombs in crowded areas has been apprehended. Unfortunately, he has already planted the bombs and they are scheduled to go off in a short time. It is possible that hundreds of people may die. The authorities cannot make him reveal the location of the

bombs by conventional methods. He refuses to say anything and requests a lawyer to protect his right against self-incrimination under Art.20 of the Constitution. In exasperation, some high level official suggests torture. This would be illegal but the official thinks that it is nevertheless the right thing to do in this desperate situation. Do you agree? If you do, would it also be morally justifiable to torture the bomber's innocent wife if that is the only way to make him talk? Why? (15 marks)

IV. Answer the following (10 marks)

The following statements are part of a survey on public attitudes. There are no right or wrong answers, only opinions. For each statement, indicate the number that best represents your personal opinion by using the following scale:

If you strongly disagree with the statement, indicate 1

If you disagree with the statement, indicate 2

If you neither disagree nor agree with the statement, indicate 3

If you agree with the statement, indicate 4

a. I think euthanasia should be made legal. 2

b. I would support a referendum for the institution of euthanasia. 1

c. Euthanasia should never be used.

d. Euthanasia is appropriate when someone wants to die.

Substantiate the rankings you preferred.

V. Answer the following (250 words) (25 marks)

- a. "Legislative proposals pending in the Parliament aim to bring about a quality change in governance that goes ahead of Citizen's Charter." Answer by taking help from any three of such proposals.

Or

- b. Mens rea determines whether an action of the public authority is an error of judgment or otherwise and it is best left to the judicial process. Explain.

VI. Answer two of the following 10 x 2 = 20

- a. Work ethic
- b. Effectiveness
- c. Technology and Privacy
- d. Public private partnerships (PPP) in service delivery

