



HST.S14

Information Systems and Quality Improvement

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Information Systems

1. Sana - Open Source Telemedicine

Information Systems

Information Systems

2. The Challenge of Chronic Disease



- ◆ Multi-disciplinary research group at MIT CSAIL
- ◆ Free open source cellphone-based telemedicine platform
- ◆ Distributed network of volunteers
- ◆ Not just technology



sustainable change

health system strengthening

quality improvement

capacity building

<hard coded> algorithms to empower front line health workers



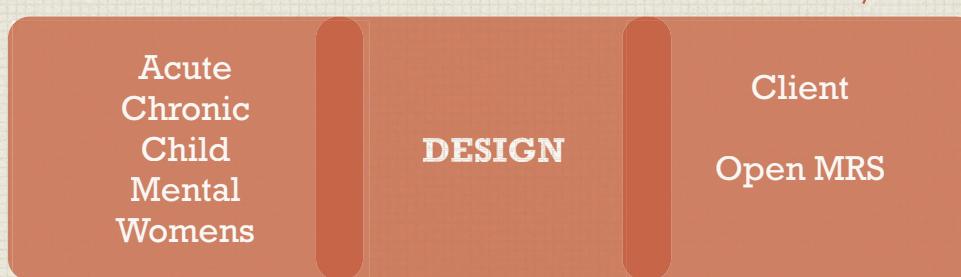
**Primary
Secondary
Tertiary**

The process

Evaluation

PARTNERS

DEPLOY



HEALTH

SPEC

What *Why*

An example

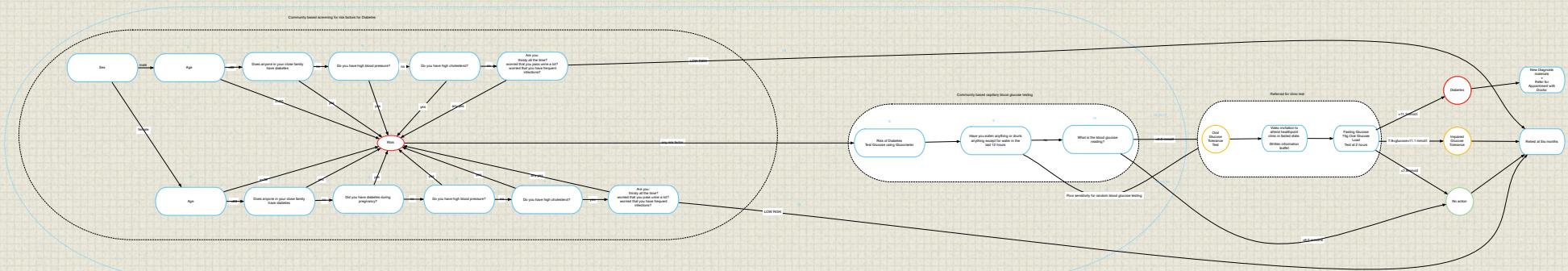
eHealthpoints

- Network of 38 clinics in rural Punjab, India
- Walk in primary care and clean water
- Currently acute walk in care. Want to move into chronic disease management
- First condition : Diabetes
- First challenge : Screening to find cases in community so they can be treated in clinic

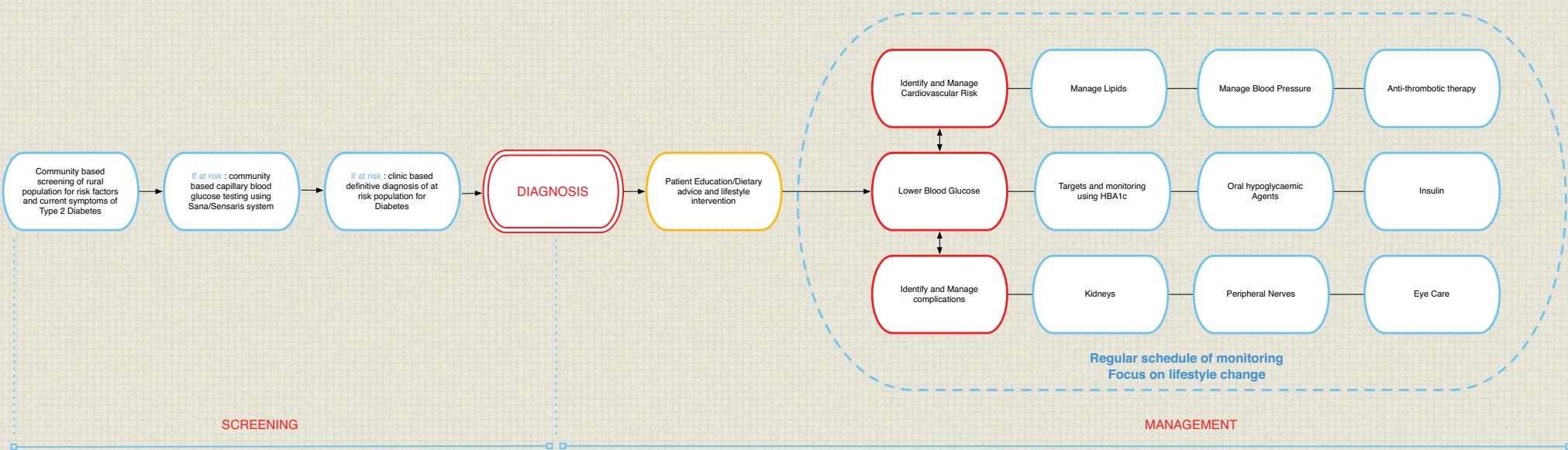
The Project

- Protocol for Diabetes Screening
 - v1 international
 - v2 local
- Client developed. Server implemented
- Pilot

eHealthpoints



eHealthpoints



The Project

1. Implementation by local team needs to be managed
2. Collect data and evaluate screening
 1. number screened
 2. case finding rate

Experiment

1. With UC Berkeley
2. 2 Interventions
 1. Commitment Contract
 2. Price discount

Lessons

- ◆ Technology but not just technology
- ◆ Non Communicable diseases...

Non-Communicable Disease

- ◆ **Cognitive Bias:** Immediate gain.
- ◆ **Environment:** Obesogenic.
- ◆ **Time discounting:** Today's behaviour. Tomorrow's disease.
- ◆ **Primary Care:** Long feedback cycle. Dimensionality.
- ◆ **Risk:** Not understood...

Room for innovation

Room for innovation

- ◆ **Metadata:** Distributed sensors. Predictive models.
- ◆ **Reframe risk: Resilience.**
- ◆ **Feedback:** Connected to index behaviour.
- ◆ **Simplify:** Collapse to 1 dimension...

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