Course Directors: Dr. Steven Locke, Dr. Bryan Bergeron, Dr. Daniel Sands, and Ms. Mirena Bagur

HST.921 HST.922 HST.923 HST.924

Information Technology in the Healthcare System of the Future

Spring 2009

Steven Locke, MD
Course Director

Mirena Bagur Associate Director

Bryan Bergeron, MD

Daniel Sands, MD, MPH

Assistant Directors



Agenda

- Welcome and Introductions
- Course Mission Statement
- Course Overview
 - Faculty, Students, and Sponsors
 - Lectures
 - Tutorials
 - Practicum Projects and Final presentations
- FAQs
 - Registration & Credit
- Q&A



Mission Statement

The mission of this course is to empower students to critically analyze a current -- or future -- problem in health care, and working in teams, develop a novel solution using information technologies.



Course Overview



Course Faculty

Steven Locke, MD
Associate Professor of
Psychiatry, HMS;
Associate Professor of
Health Sciences and
Technology, MIT



Bryan Bergeron, MD
President
Archetype Technologies
Assistant Professor of
Health Sciences and
Technology, MIT



Mirena Bagur CONTeXO Consulting



Daniel Sands, MD, MPH
Director of Medical
Informatics, Cisco
Assistant Professor of
Medicine, HMS



Teaching Assistant:

Julie Hermann, MS/MBA Candidate
Harvard-MIT Biomedical Enterprise Program



Industry Mentors

- Winfried A. Burke,
 - Managing Partner, CONTeXO
- Francis X. Campion, MD
 - Director of Provider Programs for Outcome, Inc., Cambridge, MA
 - Director for the Complex Chronic Care Disease Management Program at Harvard Vanguard Medical Associates
- Sherri Dorfman
 - Founder, Stepping Stone Partners
- Mark Hauser, MD
 - OnSite Psychiatric Services
- Gary Hirsch, SM
 - Consultant, Creator of Learning Environments
- Frank Schwichtenberg
 - Senior Technologist, IBM Internet Technology Group



Industry Partners 2009

Corporate Partners









Other Participating Organizations

- Archetype Technologies, Inc.
- Division of Clinical Computing, Beth Israel Deaconess Medical Center
- Veritas Health Solutions LLC
- Center for Medical Simulation
- CONTeXO Consulting



Technology-driven Healthcare

Speech recognition **OGR** LGAS Security Genomics ASP **Printers** Wireless PDAs Laptops Cell phones Email Internet

Technology

Custom drugs Home monitoring EMR **ePrescribing** Self-assessment Supported selfcare Disaster preparedness Behavioral Telehealth Telemedicine Disease surveillance

Healthcare Systems







Guest Lecturers

Eugene Hill, MBA Senior Partner, Schroeder Life Sciences

Karen Bell, MD, MMS Senior VP, Healthcare IT Services, Masspro

John Glaser, PhD CIO, Partners Healthcare



Expert Panelists

- Chris Carter
- Lynne Dunbrack
- Joshua Feast
- Judith Frampton RN, MBA
- Al Lewis JD
- Afsana Akhter Meng
- Ben Williams
- Craig Schneider PhD
- Barry Zallen MD
- Larry Nathanson MD
- David Ahern PhD

SVP, Internet Innovation, Healthways

Health Industry Insights

CEO, Cogito Health

VP, Harvard Pilgrim Health Care

Founding President, DMAA

Director, Business Development, Medullan

CEO, Firefly

Mass Health Data Consortium

Medical Director, BCBS MA

Beth Israel Deaconess Medical Center

Robert Wood Johnson Foundation



Projects & Final Presentation



Group Design Projects

- Student driven
- Corporate partner driven
- Multidisciplinary teams
- Tracks
 - Design, Business, Marketing, Trials
- Class exercises (design, elevator pitch)
- Group final presentations and paper



Common Elements

- 1. Objective of the group project
- 2. Proposed product or service solution
- 3. Industry summary
- 4. Analysis
 - Problems with current solutions
 - Competitive analysis
 - Porter model
 - Evaluation of macro-industry forces
 - Micro-stakeholder analysis
- 5. Interaction diagrams
- 6. Reflection on cost, quality, and access



Project Track Selection

- Track 1: Marketing Analysis
- Track 2: Business Plan
- Track 3: Product Design Plan
- Track 4: Clinical Trial/Product Evaluation



Each team chooses two out of four



Market Analysis and Plan

- 1. Market Background
- 2. Future Directions of Market
- 3. Market Size/Forecast
- 4. Customers/Customer Segmentation
- 5. Target Market Segments
- 6. Product Description
- 7. Pricing
- 8. Promotion
- 9. Sales and Distribution Strategy



Business Plan

- 1. Partnering
- 2. Staffing Plans
- 3. Advisory Board
- 4. Risk Management (analysis of specific risks and address various scenarios)
- 5. Financial Projections and Resources Required
- 6. Near Term Milestones and Expenses
- 7. Long Term Projections



Product Design

The Product

- Product Definition and Goals
- 2. Product Requirements/Specifica tions
- 3. Expected Product Lifecycle
- 4. Product Add-ons, Third Party Tool Sets
- 5. Follow-on Products

User Profile

- 1. Job Description
- 2. User Skills, Knowledge and Education
- 3. Work Style
- 4. Concerns
- 5. Wants
- 6. Requirements
- 7. Work Environment



Clinical Trial

- Rationale
- 2. Objectives
- 3. Study design and hypotheses
- 4. Participants
- 5. Intervention
- 6. Primary and secondary endpoints
- 7. Sample size (optional)
- 8. Anticipate time frame for study completion
- 9. Data collection; sub-protocols, intervals, encounters, events
- 10. Analysis



Sample Student Projects

1999-2008

- J&J Empowering Consumers and Physicians via Consumer-led Social Media Networks
- Healthways Improving Physician Engagement Through Technology
- Playdiatrix[™] Serious Games for the Improvement Of Pediatric Care
- Venture Capital Investment in Cancer Diagnostics Technologies
- Careplace Online Health Consumer Empowerment, Advocacy, and Support
- Technology Opportunities in Healthcare for the Baby Boomer Generation
- Computer-Assisted Disease Management to Improve Outcomes in Diabetic Patients

Sample Projects (more)

- Clinical Outcomes and Profitability of a New Infusion Pump Technology System
- Patient Express[™] An Internet Service for Personal Management of Medical Images
- Caregroup PatientSite Web-based Interactive Electronic Medical Record
- GlucoGPS: Product Design and Marketing Strategy
- Analysis of Information Technology Applied to Clinical Trials
- D-Tree: Medical Diagnosis Software for Palmtops
- Fast Infectious Disease Observation System (FIDO) for Syndromic Surveillance



FAQ's

- Course auditing
- Project selection
- Required readings
- Required paper
- School-specific credit
- Work load
- Attendance
- Professional standards



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