Manjunathgouda Patil

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SUMMARY

Experienced Front-End Developer with a strong background in ReactJS, JavaScript, and UI design. Proficient in creating intuitive user interfaces and adept at troubleshooting and debugging applications. Known for crafting frontend solutions that deliver exceptional user experiences.

SKILLS

ReactJS, Javascript, NodeJS, ExpressJS, MongoDB, HTML, CSS, Sass, Redux, Bootstrap, C, C++, Java, SQL.

Tools: Jenkins, GitHub, Visual Studio Code, Postman.

EXPERIENCE

Frontend Developer

Hashout Software Technologies Pvt. Ltd

February 2022 - May 2023, Bangalore,KA

- Collaborated with a team of developers to design and implement MCA Forms and Citrix Docs projects at Hashout Software Technologies.
- Utilized HTML, CSS, Sass, Javascript, ReactJS, Redux and various JS frameworks to design and implement website UI and bug fixes for Citrix Documentation Website.
- Collaborated with team members and stakeholders to gather requirements, identify areas for improvement, and prioritize tasks.
- · Conducted thorough testing and debugging of website features and functionality to ensure high quality and reliability.
- Developed and designed MCA project forms using Adobe along with Javascript, resulting in streamlined processes and increased efficiency.
- Utilized Adobe experience manager to create visually appealing and user-friendly forms for MCA.

Technical Support Engineer

Informatica

August 2021 - February 2022, Bangalore, KA

- Utilized the knowledge from internship to help customers fix their issues and difficulties, resulting in improved customer satisfaction with a customer satisfaction score >4.5/5.0.
- Leveraged Salesforce and JIRA to streamline customer support ticket handling and resolution.
- Responded promptly to escalated high-priority issues, actively troubleshooting and providing quick and effective solutions.
- Collaborated with cross-functional teams to diagnose and troubleshoot complex issues and provide timely resolutions to ensure SLA compliance.
- Maintained a high level of accuracy and attention to detail when documenting and communicating issue resolutions to customers and internal stakeholders.

Technical Support Engineer-Intern

Informatica

January 2021 - July 2021, Bangalore,KA

• Developed a deep understanding of Informatica products, including their technical aspects and working through extensive training and hands-on experience.

EDUCATION

Bachelor of Engineering (Information Science and Engineering)

SDM College of Engineering and Technology • Dharwad • 2021 • 8.53 CGPA

Pre-University College

Chetan Pre University Science College • Hubli • 2017 • 71.66%

SSLO

Chetan Public School • Hubli • 2015 • 92.16%