MANJUSHA RAAVI

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Summary

Backend and AI Engineer with 3+ years of global experience building cloud-native AI systems and scalable microservices. Specialized in AI automation, LLM fine-tuning, RAG pipelines, and deploying production-grade models. US-educated with real-world startup-paced experience delivering high-impact AI tools. Passionate about solving business problems through AI-driven innovation in fast-paced, iterative environments.

Experience

Al Engineer May 2024 – Present

Brillius Pvt Ltd, Hyderabad

- Designed secure FastAPI microservices with OAuth2 and JWT, enabling scalable access to AI model APIs.
- Fine-tuned LLMs (Mistral, GPT, LLaMA2) on client-data using LoRA/ QLoRA, boosting NLP task accuracy by 40%.
- Architected and productionized Retrieval-Augmented Generation (RAG) pipelines using LangChain, LlamaIndex, and HuggingFace Transformers.
- Built high-performance semantic search systems with FAISS, Qdrant, and Redis, reducing query latency by 30%.
- Containerized and scaled services on AWS, automating model tracking and deployments via Docker, CI/CD pipelines, and MLflow.
- Worked closely with leadership to drive core AI initiatives, contributing to product roadmaps and fast feature delivery.

Production Support Analyst

Aug 2022 - Feb 2024

Tata Consultancy Services, Irving, TX (USA)

- Handled critical production incidents (P1/P2) across large-scale distributed systems, reducing the mean-time-to-resolution (MTTR) by 20%.
- Automated incident triage and health checks, increasing operational efficiency by 60%.
- Collaborated cross-functionally with development teams to improve system reliability and minimize downtime.
- Conducted root cause analysis to proactively eliminate recurring system failures.

Software Development Engineer in Test

Jun 2018 - Nov 2019

Planful Inc, Hyderabad

- Developed robust Java/TestNG automation frameworks, increasing test coverage to over 80%.
- Integrated static analysis and code coverage tools into CI/CD pipelines to maintain code quality standards.
- Validated backend data integrity and API responses using Postman and SQL-based testing.

Projects

PDF PII Redaction Tool GitHub

 Built an Al-driven tool to automate the redaction of sensitive data in PDFs, achieving 95%+ precision, and reducing manual review time by 50%.

Document QA & Summarizer with RAG

GitHub

 Created a Streamlit app using Llamaindex and ChromaDB to perform context-aware QA and summarization, reducing manual document reading time by 70%.

Al Content Generator with Web Scraping

GitHub

 Built an automated system that combines reddit/ Wikepedia scraping, GPT-4, and ModelsLab API for fast dynamic content and image generation, reducing manual effort by 85%.

Technical Skills

- Languages: Python, Java, SQL
- Frameworks/Tools: FastAPI, REST, LangChain, LlamaIndex, Spring, Docker, MLflow, Jenkins, Git, AWS (EC2, S3, Lambda), WebSockets
- Databases: MongoDB, Vector DBs (FAISS, Qdrant, Chroma), MySQL
- AI/ML: LLM Fine-tuning (LoRA, QLoRA), RAG, NLP (Summarization, NER), PyTorch, TensorFlow, HuggingFace.

Education

M.S. in Computer Science

May 2022

New Mexico Institute of Mining and Technology, USA

Certifications

Coursera – Generative AI Engineering with LLMs (2025)

Amazon Web Services - AWS Certified Cloud Practitioner (2022)