MAYANK MISHRA

CONTACT

📞 +91-9835335278

✉️ mayankbitm1996@gmail.com

in linkedin.com/in/mayank-mishra-255142137/

EDUCATION

IIM SHILLONG **(2023-2025)**
- MBA - General Management

BIT MESRA **(2015-2019)**
- B.E. - Information Technology, CGPA - 8.69

DAV HEHAL (CLASS XII)
- CBSE - 94.83%

ST. THOMAS (CLASS X)
- ICSE - 91.43%

SKILLS

- Product Management
- Full Stack Development
- Cloud Computing
- DevOps
- Automation
- Office 365

CERTIFICATES

- Microsoft Power BI Desktop for Business Intelligence - Udemy
- BCG Strategy Consulting - Forage
- Kubernetes : Package Management - LinkedIn Learning
- CBRE Project Management - Forage
- JP Morgan and Co. Agile - Forage

INDUSTRY EXPERIENCE

Telecommunications, Technology & Healthcare

Experienced Software Engineer transitioning to an MBA to drive innovation and strategic growth. With a solid background in software development and product management, I aim to combine technical expertise with business acumen. Excited to deepen my understanding of business strategy, finance, and leadership, and to lead transformative initiatives in the tech industry.

WORK EXPERIENCE

IVANTI TECHNOLOGY INDIA PRIVATE LIMITED   Dec'21-Jun'23
Software Engineer
- Developed software infrastructure in cloud environments (Azure and AWS), ensuring zero downtime and increased reliability, while utilizing GitHub Actions for seamless CI/CD, reducing man hours by 50% and boosting productivity
- Employed Helm and Docker for efficient deployment and management on Kubernetes, streamlining application deployment for 500+ active users
- Collaborated with contractors in Turkey, ensuring effective communication and project management, received top performer award and a 5/5 rating every quarter in 2022 for outstanding performance

OPTUM GLOBAL SOLUTIONS (INDIA) PVT. LTD.   Jul'19-Dec'21
Software Engineer
- Built applications with .NET for 1000+ users and managed databases with SQL, enhancing scheduling efficiency by 30% through SSIS package refactoring
- Implemented Airflow for complex workflow orchestration, reducing man hours by 50% and boosting productivity and CI/CD efficiency, deployed and managed applications on Kubernetes and OpenShift, ensuring zero failures
- Received 4 Bravo awards for exceptional work on backend projects across multiple quarters

INTERNSHIP

ServiceNow Software Development India Private Limited   Apr'24-May'24
Sr. Product Manager Intern
- Designed four comprehensive assessment templates, addressing critical product requirements and optimizing evaluation processes
- Spearheaded the automation of risk scoring logic, collaborating with a team of 10+ engineers who contributed to writing the logic, enhancing the efficiency and accuracy of risk assessments
- Recognized as the Intern Spotlight for April, showcasing outstanding performance and contributions to the team

IBM INDIA PRIVATE LIMITED   Jan'19-May'19
Project Trainee
- Created a knowledge-sharing platform for Data Platform Services practice for 1000+ employees, serving as a centralized wiki for IBM's GBS department with employee details
- Developed a wiki that included specifics of projects being undertaken and departmental details

AMDOCS DEVELOPMENT CENTRE INDIA LLP   May'18-Jul'18
Software Developer Internship
- Collaborated with Amdocs innovation team to complete a project on Intelligent Operations, developing an application that could trigger 50+ alerts via email before failure
- Integrated a trigger system using machine learning algorithms to identify systems bound to fail

POSITION OF RESPONSIBILITY

Content Manager, Literary Society at BIT Mesra   Jul'16-Apr'17