Mankirat Singh

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SKILLS: Programming languages: Python, SQL, R

Data Visualization tools: Tableau, Power BI (DAX, Power query, M-language)

Database management: MySQL, MSSQL, PostgreSQL, T-SQL

Analytics tools: Google Analytics, Looker, Alteryx, SAP Analytics Cloud, Hana, SAP Datasphere, MS Excel

CERTIFICATIONS: Microsoft Power BI Data Analyst Associate, Microsoft certified: Azure Fundamentals, AWS Academy Cloud Foundations graduate, Alteryx Core Designer, more

PROFESSIONAL EXPERIENCE

M/S Witball Co., Business Intelligence Analyst

Jan 2021 - Mar 2022

- Analyzed website traffic of 1.5M users using **SQL** queries to identify trends, providing actionable insights for strategic decision-making.
- Leveraged Google Analytics and Tableau, improving user engagement by 20% and reducing bounce rate by 25% through data-driven content optimization and segmentation strategies.
- Developed and maintained dashboards in Tableau to visualize key performance metrics, ensuring data accessibility and usability for stakeholders.
- Conducted A/B tests on article formats and ad placements using SQL to track performance, increasing clickthrough rates by 2%.
- Performed competitor analysis using **SQL** and visualized key metrics in **Tableau** to maintain a competitive edge in the sports and entertainment niche.

MedTourEasy, Business Analyst Intern

Oct 2020 - Dec 2020

- Utilized advanced Excel functions and R programming to analyze Electronic Hospital Records (EHR) of 3,000 patients, enabling efficient resource allocation for patient care.
- Engineered a predictive model in RStudio using blood culture and antibiotics data to identify sepsis infections based on four criteria.

PROJECT EXPERIENCE

Spotify - ETL pipeline using Python and Airflow

Jun 2023 - Jul 2023

- Developed an ETL pipeline using Spotify's API to extract, transform, and load data into an SQLite database.
- Implemented data quality checks using Pandas to ensure the integrity of the data.
- Setup a Directed Acyclic Graph (DAG) in Airflow using **Docker** to define and schedule tasks for the ETL process.

RSM US LLP. Feb 2023 - Mar 2023

- Recommended the top 3 locations for RSM US LLP to host an in-person conference, helping reduce operational costs by 30% and saving over \$75,000.
- Analyzed travel, hotel, facility costs, time to identify cost-effective options using Excel Pivot Tables and Alteryx
- Visualized key findings with **Tableau Desktop** to support data-driven decisions for conference location selection.

Startup Venture Funding Analysis

Aug 2021 - Jun 2022

- Analyzed data of 50,000 startup companies and built an insightful dashboard in Tableau Desktop to guide entrepreneurs and investors on sector and company investment decisions.
- Utilized CTEs, window, and aggregate functions in MySQL to extract key performance indicators (KPIs) such as profit margin and revenue growth, helping inform investment strategies.

Analysis of student placements/post-graduate career

Dec 2020 - Feb 2021

- Analyzed data from 240 Electronics department students at DJSCE, including academic performance, postgraduate university placements, and final employment outcomes.
- Leveraged Excel (VLOOKUP) and Tableau Desktop to develop interactive dashboards and visualizations, providing key insights into student performance and career trajectories.

EDUCATION

The University of Texas at Dallas Master of Science, Business Analytics **IBM Specialization Degree**

Aug 2022 - May 2024

GPA: 3.77

Aug 2018 - May 2022

Data Analytics