

MANLIN YAO

UX/UI Design + Research

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www.manlinyao.design

(713) 367-4006

EDUCATION

Bloc Apprenticeship

June 2019 - Present

UX/UI Design

Front-end Development

Rice University

August 2014 - May 2018

B.A. Cognitive Sciences

Anthropology minor

Justice + Human Capabilities minor

SKILLS

Design

UX/UI Design

Visual Design

Wireframing

User Research

Usability Testing

Front-end Development

Enterprise Design Thinking

Preference Testing

Tools/Programs

Figma

Sketch

InVision

InDesign

CSS3/HTML5 (basic)

JavaScript

Languages

Fluent in English and Mandarin

Proficient in French

EXPERIENCE

User Researcher

City of Austin Office of Design + Delivery | Present

Designing, prototyping, and testing new City services

Leading qualitative user research for social impact projects

Constructing user personas, research reports, presentations

Assisting with facilitation of service design workshops + trainings

U.S. Foreign Service Intern

U.S. Embassy at Athens, Greece | Summer 2018

Served as a political assistant for human rights portfolios

Redesigned internal website + produced research reports

Created data visualizations of polls + parliamentary composition

Studio Member

Design for America | September 2016 - May 2018

Collaborated with Solar Studios to design art installation

Partnered with Fiat Chrysler to design self-driving car mechanism

Designed civic participation quiz for OCA Houston

Designed affordable aquaponics kit for low-income communities

U.S. Foreign Service Intern

U.S. Department of State | Summer 2017

Interned in the Bureau of Democracy, Human Rights, and Labor

Conducted research on human rights in Southeast Asia

AWARDS/RECOGNITION

UNLEASH Global Innovation Lab Talent 2019

Co-led design workshop at Civic Futures Summit 2019

Digital Justice Lab/Harvard University Conference 2019

Jesse Jones Leadership Center D.C. Policy Research Award 2017