

Manlin Yao

I create compelling / impactful products to improve people's lives.



manlinyao.design

linkedin.com/in/manlinyao1

manlinyao18@gmail.com

+1 713 367 4006



Service Design Lab, Office of Design + Delivery

User Researcher, 2019-Present

- Leading user research for service design projects
- Designing, prototyping, implementing public-facing services
- Facilitating stakeholder workshops + design/research trainings

U.S. Embassy - Athens, Greece

Political Assistant, July 2018-September 2018

- Produced diplomatic cable on human rights + political issues
- Redesigned internal website + diplomatic assets
- Created data visualizations of polls + parliamentary composition

Design for America

Design Studio Member, 2016-2018

- Prototyped low-fidelity art installation for Solar Studios
- Partnered with Fiat Chrysler to design self-driving car mechanism
- Designed + tested affordable aquaponics building kit

U.S. Department of State

U.S. Foreign Service Intern, May 2017 - August 2017

- Conducted research for Democracy, Human Rights, and Labor
- Represented team at diplomatic + congressional hearings
- Developed foreign service, diplomacy + leadership skills



Global Talent @ UNLEASH Global Innovation Lab

- Selected as one of 1,000 global talents out 7000+ applicants from 160+ countries
- Designed + presented ethical international co-design toolkit

Speaker @ Civic Futures Summit 2019

- Co-led workshop on co-designing for accessibility

Digital Justice Lab/Harvard Kennedy Conference 2019

- Selected to participate in design + tech ethics workshop

Jesse Jones Leadership Center Policy Research Award 2017

- Received scholarship to conduct research at State Department
- Presented research findings on Rohingya crisis at Baker Institute



bloc Design Apprentice

2019-2020

- Produced 4 end-to-end projects, creating wireframes, mockups, interactive prototypes using Sketch, Figma + Invision
- Translated static mockups into dynamic webpages using HTML, CSS + Javascript

Rice University, Cognitive Sciences B.A.

2014-2018

- Minors in Anthropology; Poverty, Justice, Human Capabilities
- Coursework: Human Factors, Cognitive Psychology, Linguistics, Human Development, Philosophy of Mind, Computer Science



Design

UX/UI design

Visual design

UX research

Co-creation

Design workshop facilitation

Human-centered design

Research recruitment/coordination

Tools

Figma

Sketch

InVision

InDesign

CSS3/HTML5 (basic)

JavaScript (basic)

Miro

Google Suite

Personal

Collaboration

Leadership

Presentation

Planning

Brainstorming

Stakeholder management