MANLIN YAO

UX/UI Design + Research

manlinyao18@gmail.com
www.manlinyao.design
(713) 367-4006

EDUCATION

Bloc Design Apprenticeship
June 2019 - May 2020

UX/UI Design
Front-end Development

Rice University
August 2014 - May 2018

B.A. Cognitive Sciences
Anthropology minor
Justice + Human Capabilities minor

SKILLS

Design

UX/UI Design
Visual Design
Wireframing
User Research
Usability Testing
Front-end Development
Co-design/Co-creation
Preference Testing

Tools/Programs

Figma
Sketch
InVision
InDesign
CSS3/HTML5 (basic)
JavaScript (basic)

Languages

Fluent in English and Mandarin
Proficient in French

EXPERIENCE

User Researcher, Service Design Lab
City of Austin Office of Design + Delivery | Present

Leading user research for civic service design projects
Designing, prototyping, and implementing new City services
Constructing user personas, research reports, presentations
Facilitating service design workshops + user research trainings

Political Assistant
U.S. Embassy at Athens, Greece | July 2018 - September 2018

Served as a political assistant for human rights portfolios
Redesigned internal website + produced research reports
Created data visualizations of polls + parliamentary composition

Design Studio Member
Design for America | September 2016 - May 2018

Collaborated with Solar Studios to design art installation
Partnered with Fiat Chrysler to design self-driving car mechanism
Designed civic participation quiz for OCA Houston
Designed affordable aquaponics kit for low-income communities

U.S. Foreign Service Intern
U.S. Department of State | May 2017 - August 2017

Interned in the Bureau of Democracy, Human Rights, and Labor
Conducted research on human rights in Southeast Asia

AWARDS/RECOGNITION

Global Talent, UNLEASH Global Innovation Lab 2019

Speaker, Civic Futures Summit 2019

Digital Justice Lab/Harvard University Conference 2019

Jesse Jones Leadership Center D.C. Policy Research Award 2017